



Meeting: **SCRUTINY COMMITTEE**
Date: **THURSDAY, 19 JANUARY 2023**
Time: **5.00 PM**
Venue: **COUNCIL CHAMBER - CIVIC CENTRE, DONCASTER ROAD, SELBY, YO8 9FT**
To: **Councillors S Shaw-Wright (Chair), W Nichols (Vice-Chair), A Lee, R Sweeting, J Chilvers, K Ellis and J McCartney**

Agenda

- 1. Apologies for Absence**
- 2. Disclosures of Interest**

A copy of the Register of Interest for each Selby District Councillor is available for inspection at www.selby.gov.uk.

Councillors should declare to the meeting any disclosable pecuniary interest in any item of business on this agenda which is not already entered in their Register of Interests.

Councillors should leave the meeting and take no part in the consideration, discussion or vote on any matter in which they have a disclosable pecuniary interest.

Councillors should also declare any other interests. Having made the declaration, provided the other interest is not a disclosable pecuniary interest, the Councillor may stay in the meeting, speak and vote on that item of business.

If in doubt, Councillors are advised to seek advice from the Monitoring Officer.

- 3. Minutes (Pages 1 - 4)**

To confirm as a correct record the minutes of the meeting of the Scrutiny Committee held on 24 November 2022.

- 4. Chair's Address to the Scrutiny Committee**

- 5. Yorkshire Wildlife Trust - Barlow Common Annual Report 2022 and the Wildlife Habitat Protection Trust - Hambleton Hough Annual Report 2022 (S/22/12) (Pages 5 - 20)**

To consider and comment on the Yorkshire Wildlife Trust - Barlow Common

Annual Report 2022 and the Wildlife Habitat Protection Trust - Hambleton Hough Annual Report 2022.

6. North Yorkshire Safeguarding Adults Board Annual Reports 2021-2022 and North Yorkshire Safeguarding Children Partnerships Independent Scrutineers Annual Reports 2021-2022 (S/22/13) (Pages 21 - 68)

To consider and note the annual reports for the North Yorkshire Safeguarding Adults Board and North Yorkshire Safeguarding Children Partnership Independent Scrutineers Annual Reports 2021-2022.

7. Director of Public Health, Annual Report 2021-22 (S/22/14) (Pages 69 - 144)

The Director of Public Health, Louise Wallace will introduce her Annual Report 2021-22: Lessons learned from the COVID-19 pandemic. The Committee are asked to note the content of the report and consider the recommendations.

8. Update on Leisure Services Provision (S/22/15) (Pages 145 - 148)

To receive an update on leisure services provision in the District.

9. Corporate Performance Report Quarter 2, 2022-23 (S/22/16) (Pages 149 - 180)

The Committee are asked to consider the content of the Quarter 2 report and make any comments on the Council's corporate performance

10. Financial Results and Budget Exceptions - Quarter 2, 2022-23 (S/22/17) (Pages 181 - 208)

To consider the report of the Chief Finance Officer which sets out Financial Results and Budget Exceptions Report for Quarter 2.

11. Treasury Management - Monitoring Report - Quarter 2, 2022-23 (S/22/18) (Pages 209 - 224)

To consider the report of the Chief Finance Officer which reviews the Council's borrowing and investment activity (Treasury Management) for Q2 and presents performance against the Prudential Indicators.

12. Work Programme (Pages 225 - 234)

To consider the Committee's work programme.

Janet Waggott

Janet Waggott, Chief Executive

Date of next meeting (5.00pm)

Thursday, 16 February 2023

Enquiries relating to this agenda, please contact Democratic Services on democraticservices@selby.gov.uk.

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Minutes

Scrutiny Committee

Venue:	Council Chamber - Civic Centre, Doncaster Road, Selby, YO8 9FT
Date:	Thursday, 24 November 2022
Time:	5.00 pm
Present:	Councillors S Shaw-Wright (Chair) and J Chilvers and R Packham
Officers present:	Stuart Robinson, Head of Business Development and Improvement, Caroline Skelly, Planning Policy Manager, Andrew Clare, Senior Traffic Management and Parking Engineer, North Yorkshire County Council (attended remotely via Teams, for agenda item 5 only); and Dawn Drury, Democratic Services Officer

26 APOLOGIES FOR ABSENCE

Apologies for absence had been received from Councillors W Nichols, K Ellis, A Lee and R Sweeting. Councillor R Packham was in attendance as substitute for Councillor Nichols.

27 DISCLOSURES OF INTEREST

There were no disclosures of interest.

28 MINUTES

The Committee considered the minutes of the meeting held on 29 September 2022.

RESOLVED:

To approve the minutes of the Scrutiny Committee meeting held on 29 September 2022.

29 CHAIR'S ADDRESS TO THE SCRUTINY COMMITTEE

The Chair requested that should Members need to proffer their apologies

for Scrutiny Committee in the future, that they do so as soon as possible prior to the day of the meeting; and further, if unable to attend in person could they arrange for a substitute to attend on their behalf.

30 PARKING ENFORCEMENT IN THE SELBY DISTRICT

Members had requested that an officer from parking enforcement at North Yorkshire County Council attend the Committee, to discuss the issue of on-street parking within the district.

The Senior Traffic Management and Parking Engineer at North Yorkshire County Council attended the meeting remotely via Teams, however due to technical difficulties the officer was able to hear the Councillors, but the officer could not be heard by the Councillors in the Council Chamber; therefore, the item was abandoned.

31 CORPORATE PERFORMANCE REPORT Q1, 2022-23 (S/22/10)

The Committee received the report of the Head of Business Development and Improvement which asked Members to consider and comment on the performance information presented to them for Quarter 1, 2022-23.

Members noted that the report provided a progress update on delivery of the Council Plan 2020-2030, as measured by a combination of: progress against priority projects/high level actions; and performance against KPIs.

Officers summarised progress in Quarter 1, with 70% of KPIs reported showing improvement over the longer term or having maintained 100% performance, and 78% of KPIs reported were on target, with 9% of KPIs within acceptable tolerances.

The Chair queried what the projected performance figures were expected to look like for the Council up to Vesting Day in March 2023. The officer confirmed that there was significant pressure in terms of resources, with a number of vacant posts and significant time taken out of the normal working day for officers to contribute to the numerous local government review (LGR) workstreams. However, services continued to focus on Council priorities such as those presented in the report. The officer stated that it was hoped that current staffing levels would at least be maintained for the remaining period left for Selby District Council.

Queries were raised in relation to the performance of Stage 2 corporate complaints response times and the average days staff sickness figures. The officer explained that the number of Stage 2 complaints was so small, that it took just one complaint not to meet the target response date to distort the final figures. In terms of the rise in the sickness figures, it was explained that as all staff had worked from home during the Covid lockdowns, the sickness figures had to some extent been masked, and during this period staff lost immunity so were consequently susceptible to more infections at present. Furthermore, absence due to Covid infections were no longer excluded from reporting. However, Members were

assured that sickness absence was being actively managed.

Members requested an update on the Selby Local Plan consultation which had ended in October 2022, the Planning Policy Manager explained that the team were currently reviewing comments and were on track to present a report to Executive in February 2023 on the next steps for the Local Plan.

In relation to Empty Homes and the part funded programme by Homes England to acquire 10 empty homes, the Committee queried if work to identify further opportunities to increase the Council's affordable housing portfolio had enabled SDC to secure any properties. It was further queried if there was a timeframe for how long the Council spent in negotiations for a particular property. The officer was unable to provide an answer to the queries but stated that he would speak with the officers concerned and circulate the information to the Committee.

RESOLVED:

The Committee considered and noted the content of the report.

32 SECTION 106 AGREEMENTS AND COMMUNITY INFRASTRUCTURE LEVY (CIL) MONIES (S/22/11)

The Planning Policy Manager provided an update on the Infrastructure Funding Statement (IFS) 2020-21. The officer explained that the IFS was an annual report which provided a summary of all developer contributions relating to Section 106 agreements (S106) and the Community Infrastructure Levy (CIL) for a given financial year. It was further explained that the IFS was used to provide clarity and transparency to local communities and developers on the infrastructure and expenditure, and in aligning this to planned development, as envisaged in the Local Plan.

Discussion took place around the significant S106 commuted sums that the Council was currently holding for the development or acquisition of off-site affordable housing, and the 'backstop' date by which the funds must be expended, or the monies returned to the relevant developer. In response to a query regarding whether the S106 monies could be spent in the Selby District after Vesting Day in 2023, it was confirmed that the S106 monies could be used within Selby District as this was specified in the relevant legal agreements, however the Community Infrastructure Levy (CIL) could not and would therefore transfer over to North Yorkshire Council on the 1 April 2023. Discussions were ongoing in relation to whether monies would be ring fenced to the area in which they were collected.

RESOLVED:

The Committee noted the update.

33 WORK PROGRAMME

The Committee considered the 2022-23 work programme as presented in the agenda.

Members were reminded that the next date in the Committee Calendar for Scrutiny Committee was Thursday 15 December however this was being held provisionally and it was queried if the date should be taken out of the calendar.

The Committee agreed that the provisional meeting on the 15 December 2022 be removed from the Committee calendar.

RESOLVED:

- i. Members noted the Scrutiny Committee Work Programme 2022-23.**
- ii. Members requested that the Democratic Services Officer cancel the next Scrutiny Committee which was due to take place on 15 December 2022.**

The meeting closed at 5.25 pm.



Report Reference Number: S/22/12)

To: Scrutiny Committee
Date: 19 January 2023
Status: Non-Key Decision
Author: Suzanne Sweeting, Partnerships Manager
Lead Executive Member: Councillor Tim Grogan, Executive Member for Health and Culture
Lead Officer: Stuart Robinson, Head of Business Development

Title: Yorkshire Wildlife Trust - Barlow Common Annual Report 2022 and the Wildlife Habitat Protection Trust - Hambleton Hough Annual Report 2022

Summary:

The Scrutiny Committee is asked to consider the annual reports of the Yorkshire Wildlife Trust (YWT) and Wildlife Habitat Protection Trust (WHPT) about the activity taking place at Barlow Common (managed by YWT) and Hambleton Hough (managed by WHPT).

Recommendations:

The Scrutiny Committee is asked to consider the content of the reports and make any recommendations.

Reasons for recommendation

The Committee is asked to consider the information as set out in the reports as part of their role in scrutinising the performance of partner organisations and other agencies delivering services within the Selby District.

1. Introduction and background

- 1.1** Barlow Common has been leased out to the YWT since 1 March 2013 on a 99-year peppercorn agreement. Annual reports are provided to the Council to report on their activity.
- 1.2** As part of the lease, YWT must provide a site-specific, ten-year Management Plan. It is the tenth anniversary of the lease in 2023, and therefore the Management Plan for the next ten years is being developed.

- 1.3** Hambleton Hough has been leased out to the WHPT since 17 September 2012. This agreement is a 99 year; peppercorn agreement lease and the WHPT provide the Council with an annual report.
- 1.4** An initial ten-year Woodland Management Plan was put in place for the site. This plan is due to be renewed.
- 2. The Report**
- 2.1 Barlow Common:** See Appendix A.
- 2.2 Hambleton Hough:** See Appendix B.
- 3. Alternative Options Considered**
- None applicable.
- 4. Implications**
- 4.1 Legal Implications**
- Effective Scrutiny arrangements form part of the governance framework of the Council.
- 4.2 Financial Implications**
- None.
- 4.3 Policy and Risk Implications**
- None.
- 4.4 Corporate Plan Implications**
- The Council's Corporate Plan sets out long term plans to make Selby District a great place to do business, enjoy life, make a difference, supported by the Council delivering great value. An effective scrutiny function is essential to fair and transparent decision making, which underpins the work of the Council.
- 4.5 Resource Implications**
- None.
- 4.6 Other Implications**
- Not applicable.
- 4.7 Equalities Impact Assessment**
- Not Applicable.

5. Conclusion

- 5.1** The Scrutiny Committee discharges the Council's statutory overview and scrutiny functions and as such has responsibility for scrutinising the performance of the Council and that of its partner organisations and other agencies delivering services within the Selby District. The Committee's comments and observations on the reports and documents attached are welcomed.

6. Background Documents

None.

7. Appendices

Appendix A - Barlow Common Nature Reserve Scrutiny Report 2023

Appendix B - Hambleton Hough annual report 2022

Contact Officer:

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Barlow Common Nature Reserve Scrutiny Report 2023



Figure 1: The main path winding through frosted teasels

**Prepared by Dave Powell, Living Landscapes Officer,
Yorkshire Wildlife Trust Jan 2023**

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1. Summary

This report primarily covers the nine months from April 2022 to December 2022 following staff changes in the management of the site, it also provides information from previous years for comparison.

After the resumption of practical reserve management in late summer/early autumn 2020, subsequent lockdowns in the autumn and winter of 2020/2021 led to a further suspension of all work not essential to immediate health & safety and site integrity. Winter site inspections were undertaken by Yorkshire Wildlife Trust (YWT) staff where a few maintenance issues were found, and all addressed at the time. YWT liaised with staff from Selby District Council (SDC) over some concerns raised by nearby residents regarding nature reserve access and anti-social behaviour during these later lockdown periods.

YWT management responsibility for Barlow Common Nature Reserve (BCNR) passed from James Searle (Living Landscapes Officer based in York) to Dave Powell (Living Landscape Officer based in York) during the first quarter of 2022.

2. Reserve Management

2.1 Volunteering

All nature reserve management at BCNR is coordinated and overseen by a YWT Living Landscape Officer (LLO). However, much of the practical work to deliver reserve management is undertaken by between 10 and 20 dedicated local YWT volunteers. A comparison between typical annual volunteer hours for different tasks at BCNR and the volunteer hours achieved in 2021/2022 is provided in Appendix 1 of this report. Volunteer days have been very successful since recommencing following the pandemic. They're generally held every other Tuesday depending on the time of year, sometimes more, sometimes less. The work carried out is always beneficial to both the site and the social value of the volunteers, as has always been the YWTs aim. The public perception of the site and the work carried out across the previous year has been very apparent and a lot of positive comments are received. The site is looking more cared for, more accessible for all and healthier, as it is generally



Figure 2: Volunteers helped to install leaping logs, with timber from the reserve.

locals who have known the site for many years, these are excellent reviews.

As already mentioned, fortnightly volunteer tasks resumed at the end of March. These have continued to the time of writing (January 2023) allowing us to continue to open up the reserve, creating new sight lines and easily accessible paths which people can remain distanced on, should they prefer. A deal was created between the LLO and the mere manager to make use of their mowing machinery to cut the meadows. Doing this meant the LLO and the volunteers could begin raking the cuttings immediately rather than spending days cutting it first. This meant the 3 meadows were complete cut and cleared in record time. This in turn allowed the group to turn the attention to clearing other areas for the benefit of wildflowers. It's hoped if this work continues, a larger and more diverse spread of wildflowers and grasslands and start to outcompete the bramble encroachment.

In the winter months, the group started on scrub work, including restoring the pond by the boardwalk, which had become filled with Willow growth and leaves from surrounding mature trees. Now it's opened up, it's a benefit to various species and as Great Crested Newts were recorded there in the past, it's hoped they remain and will return.

2.2 Habitats & infrastructure

Volunteer tasks resumed on 29th March 2022, when 8 volunteers joined the new LLO for introductions and to carry out a site inspection and litter pick. On the same visit, bramble was cut from meadow fences to allow future repairs. This new start of a staff member also drew a close to the scrub work as the following weeks would focus on small infrastructure work. This included damaged boardwalk boards being replaced, and woodland trail signs and route marking repaired. The bulk of the work focussed on footpath repair and widening, to continue the accessibility themes of the reserve.

2.3 Health & safety

YWT staff undertook site safety inspections throughout the period and carried out minor site maintenance work. On 21st July, a full summer tree safety survey was undertaken to highlight issues and prepare for works in the winter. Generally, there is little risk from trees on the site due to the age of the trees, some issues have been flagged for future monitoring. Infrastructure surveys are regularly carried out by the LLO on a site visit basis as the tasks take place all across the reserve. The current leaseholder at the fishing lake also continued to act as 'eyes and ears' on the nature reserve by reporting any issues or anti-social behaviour that came to his attention.



Figure 3: Volunteers cutting back bramble encroachment from one of the paths

2.4 Issues

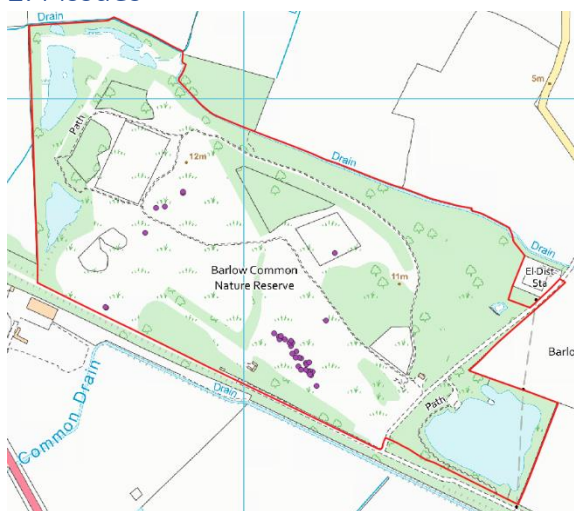


Figure 4: GIS data of Japanese Knotweed stands

Two stand out issues have been discovered during the current LLOs short tenure, which would have had significant implications if not dealt with as they have been. It was known that there was 1 stand of Japanese Knotweed, an aggressive class 1 invasive species, on site. On initial site walk abouts, the LLO began to spot more and more stands. The INNS team from YWT were brought to the site to carry out stem injection of the older established stands and knapsack spraying of the younger smaller stands. In total, 37 stands were treated, Figure 4 shows the spread of these. It is not known how these have spread, become so prevalent, or how they were missed previously, but now treatment and documentation has been started, their reduction can be monitored with repeat treatments expected.

The second was the electricity meter in the visitor centre. This was a hangover from the landfill era of the site, and had 3 meters, which YWT were paying a fixed rate from each meter prior to paying for electricity usage. This was creating increasingly expensive bills. Now that there is a single smart meter installed, a significant decrease should be noticed.

3. Public engagement

3.1 Site use by groups

Public engagement and visits to the nature reserve continued to be an important part of the reserves running existence. Groups known to use the site are:

- Forest Tots - on a weekly basis, this group provide outdoor education, not just for children but also introduce parents, carers, and grandparents to the outdoors and its benefits.
- Anglers - pond and parking leased annually and very well administered.
- Scouts - seasonal activity but visited weekly by management group and facility well used.
- Yorkshire Wildlife Trust - fortnightly longstanding volunteer group.
- Yorkshire Wildlife Trust - weekly butterfly surveys April to September.



Figure 5: The Forest Totts School learning den making skills.

The scout camp reopened after a hiatus during the pandemic, the Forest Totts Group continued to make use of the wooded areas of the site and the visitor centre, and a new programme was run between the NHS and the YWT. This new session was made up of 5 sessions, engaging 70 people, which is split between 47 adults, and 23 children:

“Overall, it’s a fantastic sport to run events on, especially with having the toilet and kitchen available to get a drink from. I think the only downside is the walk from the car park to the building where we based ourselves from, but that’s not a massive issue if you start an event from the car park and make that the meeting point.

The site has lots of nature to find, and we heard the green woodpecker regularly which was lovely. The variety of habitats is great too. I am biased though since I used to run events in there years ago, but it is a good spot!” – Kat Woolley, YWT Inspiring People Officer

3.2 Access for all

Access is good around the reserve with surfaced paths providing an easy circular walk round. Other non-surfaced tracks exist, and some of a previous way marked nature walk remain. The main car park allows access for all. It is estimated that BCNR receives approx. 15,000 visits a year. Regular users seem to come from the local villages, but also from Selby itself and the wider Selby area. It is unlikely that the site is known much further afield. Though naturalist groups such as East Yorkshire RSPB group have visited the site regularly over the last 20 years or so.

The reserve is used a lot for dog walking and there are dog bins at both car parks that are emptied by SDC. Angling is a key interest here with the Mere being well used by local fishermen.



Figure 6: Volunteers refreshed the picnic area by clearing the paths, removing weeds and collecting litter.

4. Wildlife monitoring

Since 2016 YWT have organised annual Breeding Bird Surveys and facilitated butterfly monitoring transects organised by the charity Butterfly Conservation as part of a national survey. This work will provide reliable biological and ecological information to inform nature reserve management. The nature reserve and facilities also provide a suitable training venue for survey volunteers from other sites for both monitoring schemes.

4.1 Breeding Bird Surveys



Figure 7: A female Blackcap, they are common summer breeding visitors to BCNR.

Bird surveys at BCNR ceased in 2020 due to the pandemic and unfortunately have not recommenced yet due to staff issues. However, the bird species recorded across 4 years of surveys from 2016 to 2019 are still available.

In total 61 species were recorded on the nature reserve during survey visits over this period. The five most common breeding birds at BCNR in order of abundance were Blackbird, Wren, Blackcap, Chiffchaff, and Chaffinch. All are birds of woodland and woodland fringe habitats with a good shrub layer. The nature reserve also holds smaller numbers of breeding birds requiring open/mixed scrub habitats including Willow Warbler, Green Woodpecker and

Linnet along with wetland birds such as Moorhen, Coot and Reed Warbler. It is especially pleasing to note that Cuckoo continued to be recorded as breeding on the nature reserve. It is a species that has undergone severe decline in breeding numbers nationally. Overall, the mix of bird species currently breeding at BCNR attests to the present mosaic of diverse mature and colonising habitats and the management undertaken to maintain them.

4.2 Barlow Common butterfly monitoring

A summary of butterfly species and numbers recorded on the nature reserve between 2016 and 2022 can be found in the Appendix 2 of this report.

“A disappointing year, 5% down on the 5-year average, with only Brimstone and Green Veined White up and the rest of the whites down although this is following the county trend. However, Dingy Skipper made a spectacular return and has been doing well in a few locations where Birds foot trefoil flourishes.

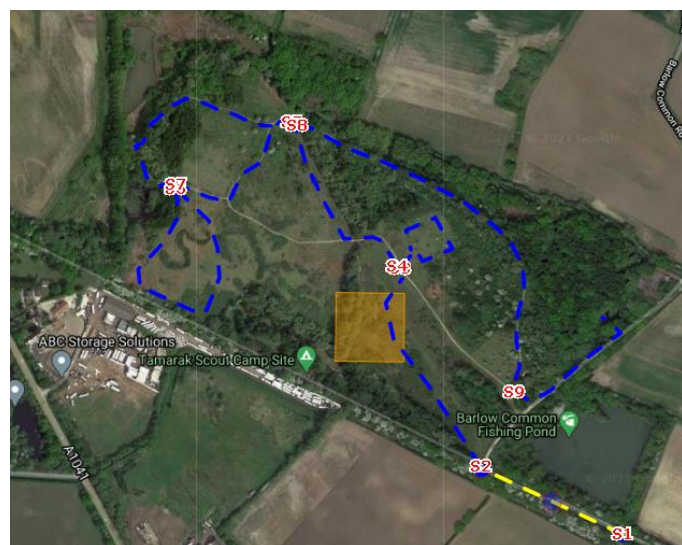


Figure 8: An ariel map of BCNR showing the butterfly transects, these give nest coverage of the different habitats across the site.

All the blues were down but Holy Blue stands out as on many sites, are way up. Common Blue had another bad year and the trend since 2019 has been unusually rapidly downwards which could indicate site conditions. All the Vanessids were well down and, unusually, so was Comma but less so than the others down 15%. In contrast Small Torts were only an eighth of their 2021 boom count. Speckled woods who were almost universally up barely held ground. As with county trends all the browns did well particularly the Gatekeeper and Meadow Brown having record years. Only Small Heath fell back as on most sites. The real reason for the fall in numbers overall is being woodlands contains a large population of Vannessids which did particularly badly as they did not produce a second generation, partly due to the heat but also due to poor nettle quality and higher than normal parasite (Sturmia Tachinid Fly)". – UK Butterfly Monitoring Scheme 2022.

5. Looking Forward

Over the course of the new 10-year management plan, the LLO will endeavour to:

- Positively manage the area of established and emerging woodland on the site.
- Manage approximately two-thirds of the site as native broadleaved woodland with transitional woodland edge habitats.
- Maintain the areas of integral open space as semi-natural, managed grassland and wildflower meadows.
- Maintain and enhance the open water habitats of the site, expanding them where possible.
- Achieve a balance between wildlife conservation, environmental education, and social value, while maintaining the character and local distinctiveness of the reserve.



Figure 9: A Bumblebee visiting Vipers Bugloss, a common plant upon the reserve.

If BCNR can become the wooded island, interspersed by open wildflower patches, that is envisaged it can be, the benefits to the local area, the local wildlife, the local community and the national conservation efforts as a whole will be enormous. Providing an important haven and home amongst the heavy agricultural landscape which surrounds it, it is forecast to thrive in an increasing habitat for birds, invertebrates and small mammals, whilst also being a strong stop point amongst the blue and green corridors which move nature around the country.

A place where people can easily get into the heart of nature, with their families and friends, to start that interactive learning of the environment and the wildlife which is on their doorstep.

Appendix 1

Typical annual volunteer hours by activity 2022

- Practical nature reserve tasks e.g., habitat and infrastructure maintenance (1 x 5 hours per fortnight, average attendance 7-8 volunteers): **391.5 hours**
- BCNR Butterfly Surveyors: **6 hours**
- Volunteer Site Patrols - 1 x 1 hour per visit: **52 hours**
- **Grand total: 449.5 hours**

Barlow Common by individual Practical Conservation Task for 2022 Calendar Year includes the following:

- Picnic Area refresh
- Maintaining path edges
- Bench, bins, and signage maintenance
- Invasive species control – Himalayan Balsam and Japanese Knotweed
- Wildflower Meadow management
- Grassland Mosaic creation
- Pond Restoration
- Scrub Reduction

Appendix 2

Butterfly totals per species recorded during surveys 2016-2022 and average change:

YEARS:	2016	2017	2018	2019	2020	2021	2022	5 Yr Avg	Change	% 5 Yr
Small Skipper	2	2	0	0	1	0	0	1	-1	
Essex Skipper										
Large skipper	0	0	2	0	0	0	0	0	0	
Dingy Skipper	0	0	6	0	0	0	17	1	16	1317%
Brimstone	7	12	15	7	5	9	23	10	13	140%
Large White	87	67	199	95	100	45	75	101	-26	-26%
Small White	63	159	394	185	158	146	138	208	-70	-34%
Green-v-White	71	65	96	21	24	27	98	47	51	110%
Orange Tip	7	7	6	12	8	7	3	8	-5	-63%
Duke of Burgundy										
Green Hairstreak										
Purple Hairstreak										
White L. Hairstreak										
Small Copper	3	10	12	7	0	3	3	6	-3	-53%
Northern Brown Argus										
Brown Argus		0	9	4	6	2	1	4	-3	-76%
Common Blue	11	50	102	20	49	25	9	49	-40	-82%
Holy Blue	2	5	18	4	9	2	5	8	-3	-34%
Red Admiral	13	78	10	36	26	22	13	34	-21	-62%
Painted Lady	5	7	2	96	0	4	12	22	-10	-45%
Small Tortoiseshell	6	9	14	28	67	81	11	40	-29	-72%
Peacock	69	68	39	295	116	99	39	123	-84	-68%
Comma	19	64	33	33	27	13	29	34	-5	-15%
Small Pearl B. Frit.										
Dark Green Fritillary										
Silver-washed Fritillary										
Speckled Wood	65	103	148	101	81	56	93	98	-5	-5%
Wall	0	7	0	0	0	0	0	1	-1	
Scotch Argus										
Grayling										
Marbled White										
Gatekeeper	38	131	137	101	46	117	150	106	44	41%
Meadow brown	173	176	257	257	180	241	304	222	82	37%
Ringlet	125	47	80	97	6	65	104	59	45	76%
Small Heath	27	99	117	81	103	35	32	87	-55	-63%
Totals	766	1067	1579	1399	909	964	1127	1184	-57	-5%

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WILDLIFE HABITAT PROTECTION TRUST

Willow Farm, Church Fenton, Tadcaster,
North Yorkshire
LS24 9QR

04/01/23

Hambleton Hough annual report 2022.

Our efforts during the last 12 months have been putting measures in place to control bracken and undergrowth to allow the new trees to grow and mature unhindered as our initial planting programme resulted in the loss of about 80% of stock when the Hough was first replanted.

After discussion with Tilhill contractors it was decided that the best course of action would be to put in place a programme that involved strimming round each individual tree and spraying the cleared area to give the trees the best chance of survival. This work will be carried out each year until the trees have grown sufficiently to overcome the encroaching bracken.

This was carried out and any areas that needed replanting were done and that gave us our full compliment of new trees, totalling around 4000. These were made up of Alder, Oak, Silver Birch, Sycamore, Cherry, Holly, Hazel, Blackthorn and Hawthorn. These species of trees provide a whole range of benefits to wildlife and insects that the previous woodland made up of Scots Pine could not deliver.

It will be slow progress as the trees grow but already the wood is getting some character back and we have had a lot of good feedback from visitors to the site. In particular, a lot of people have commented on the fact that they can now sit on top of the hill and see 360 degrees as far as the eye can see which on a clear day is a great view.

Unfortunately, once all the work had been carried out and the Wood was finally planted up to specification, a large section of the Hough was destroyed by fire. This was first reported at around 5.00pm on April 22nd and it took fire crews from a number of stations until around 9.00pm to finally get the fire under control which was about 200 metres wide at its peak. Thankfully the pathways that had been created stopped the fire from spreading otherwise the fire crews said they would have struggled to get it under control.

We met with the police and fire crew the next morning to assess the damage which was considerable. Over 800 trees, stakes and guards had been destroyed as the fire destroyed everything in its path and on investigation it was discovered that the fire was started by a campfire that got out of control. We were informed by a number of local people that a group of teenagers were seen leaving the site as the fire started but obviously, we had no proof that they were to blame for starting the fire. There were a lot of beer bottles and cans thrown in the wood where the fire started so it was assumed by the police that they had been in there drinking and the fire got out of control as it was tinder dry at that particular time with all the dead bracken.

The area has now been replanted but the overall cost to do this and get the wood back in line with the Forestry Commission terms was over £6000.00. The woodland is used by a lot of people daily, but it is impossible to monitor who goes in there, so we just hope this does not

happen again. We do intend to put notices up to warn of the fire risk and ask people not to have campfires at any time of the year.

We still tend to get a few petty complaints from we assume people living at Gateforth who seem at pains to make life as difficult as possible ever since we took the wood over. The latest complaint to Selby was that trees and branches were encroaching on to the road causing problems for vehicles, bikes and horse riders who were having to swerve to avoid them. This proved to be absolute nonsense and was again someone with far too much time on their hands wasting other people's time and money who then have to then investigate non-existent problems!

We have also encountered problems with residents blocking off the upper carpark area just because they don't want people driving up there. A number of times we have been up there only to find the entrance blocked with tree trunks and one occasion they had actually put a fence up. We dealt with this problem accordingly using a JCB and have since not encountered any further problems from the phantom fence builder.

Fortunately, the huge number of people who enjoy using the Hough far outweigh the small minority who seem intent on inventing problems and whinging just because they do not get their own way. These complains are slowly falling away as these people begin to realise that their made up problems are falling on deaf ears from our point of view as we are all very busy and have far more important matters to deal with.

Moving forward, it is now just a case of regular maintenance of the woodland, making sure all the paths are clear and replacing any trees that do not survive the re-planting. Tilhill contractors will again be employed in the spring to make sure the bracken is not restricting the trees and carry out any necessary work.



Report Reference Number: S/22/13

To: Scrutiny Committee
Date: 19 January 2023
Ward(s) Affected: All
Author: Laura Cobb – Community Safety Officer
Lead Officer: Suzanne Sweeting – Partnerships Manager

Title: North Yorkshire Safeguarding Adults Board Annual Reports 2021 / 2022 and North Yorkshire Safeguarding Children Partnerships Independent Scrutineers Annual Reports 2021 / 2022.

Summary: This report accompanies the above-named reports. A summary of the documents and an insight into Selby District Council's current position in relation to ensuring effective safeguarding practices is contained below.

Recommendation: The Scrutiny Committee is asked to note the content of the attached annual reports for the North Yorkshire Safeguarding Adults Board and North Yorkshire Safeguarding Children Partnership Independent Scrutineers Annual Reports 2021 / 2022.

Reasons for recommendation

Safeguarding vulnerable adults and children is a statutory duty for the District Council.

1. Introduction and background

1.1 The North Yorkshire Safeguarding Adults Board has a statutory duty to publish Annual Reports accounting for the activities of the board for the previous year. This report covers the 2021 / 2022 activity and provides evidence of the key areas of focus for the current year.

1.2 The North Yorkshire Safeguarding Children Partnership succeeded the Local Safeguarding Children Board in September 2019. This report covers their second financial year of operation.

2. North Yorkshire Safeguarding Adults Board Annual Report 2020 / 2021

2.1 The report outlines the work carried out by the North Yorkshire Safeguarding Adults Board (NYSAB) between 1st April 2021 and 31st March 2022.

2.2 The strategic priorities for 2021 to 2023 are:

- Reconnect
- Best Practice
- Work Together
- Adapt and Respond

2.3 By working on and delivering the priorities, the NYSAB aims to keep adults in North Yorkshire safe from harm, abuse and neglect.

2.4 Looking forward to 2022 / 23, the NYSAB has agreed to:

- Reinforce the message that keeping people safe during a pandemic is everyone's business
- Homelessness will be a priority
- Create a culture of shared learning in an open manner
- Prepare for the introduction of the Liberty Protection Safeguards (LPS), the Integrated Care Systems (ICS) and the Local Government Re-organisation (LGR)

2.5 During the year, the NYSAB have reviewed the Joint Multi-Agency Safeguarding Adults Policy along with the Persons in a Position of Trust Policy. More information is available here: [NYSAB \(safeguardingadults.co.uk\)](https://www.nysab.org.uk/safeguardingadults)

2.6 Key topics covered during Safeguarding Week 2021, which was delivered via online communications and awareness sessions, included:

- Suicide Prevention
- Safeguarding in Care Settings
- Mental Health
- Keeping Safe

2.7 A dedicated webpage for Modern Slavery has been developed. This can be found here: [NYSAB \(safeguardingadults.co.uk\)](https://www.nysab.org.uk/modern-slavery)

2.8 NYSAB received 3645 safeguarding concerns (across North Yorkshire) in 2021/22 which is a 6% increase on the previous year. Physical abuse is the highest abuse type recorded for completed enquiries with a figure of 26.8%.

2.9 During 2021/22 the North Yorkshire Safeguarding Adults Board received four Safeguarding Adult Review (SAR) referrals. Two of these referrals met the statutory criteria.

3. North Yorkshire Safeguarding Children Partnership Annual Report 2021 / 2022

3.1 The North Yorkshire Safeguarding Children Partnership (NYSCP) is a statutory body, led by an Executive and it carries coordination and accountability responsibilities.

3.2 The NYSCP was established in accordance with Working Together to Safeguard Children in 2018.

3.3 The three safeguarding partners who are responsible for the local Multi-Agency Safeguarding arrangements on North Yorkshire are North Yorkshire County Council, the Integrated Care Board (Formerly the Clinical Commissioning Group) and North Yorkshire Police.

3.4 In 2021 the Partnership launched the NYSCP Being Young in North Yorkshire (BYINY) Strategy 2021-2024. The strategy sets out the vision which is shaped by the feedback from Children and Young People living in North Yorkshire. It has four key themes of children and young people having:

- A safe life
- A happy family life
- A healthy life
- Achieving in life

3.5 The Practice Development Subgroup seeks to assure and contribute to the development of child safeguarding practice in line with National and the current NYSCP BYINY strategy.

3.6 During 2021/22 the subgroup has:

- Undertaken a Hidden Harm campaign
- Launched the Threshold Guide and Early Help events
- Launched the Day Night Sleep Right safe sleep campaign
- Planned and delivered Safeguarding week activity
- Received feedback from frontline practice to support strategic developments

3.7 The priorities for 2022/23 include:

- Consider how the NYSCP website can be developed to support the broader focus on the BYINY priorities
- Seek to develop the way feedback from frontline practice shapes the work of the sub-group.

4. Local Delivery

4.1 The Selby Local Safeguarding Partnership (LSP) was newly established in 2020. The LSP took part in Safeguarding week in 2021 and a focus was placed upon one safeguarding theme a day. Communications were targeted and were also made available for the wider general public.

The local communication themes included:

- Domestic Abuse and Alcohol Misuse
- Hidden Harms
- Community Safety Hubs
- What to report / How to report general messages
- Benefits of collaboration to safeguard

4.2 This year (2022-23) the Selby LSP has reviewed the priorities across the partnership and agreed the local priorities for further development. Subject areas include:

- Domestic Abuse
- Exploitation (Child and Adult)

The Selby LSP will focus our work on an issue/topic every quarter and will include an overview of the topic and general general awareness raising. Upcoming changes to practice policy and guidance will be highlighted along with the identification of communication or training needs.

5. Implications

5.1 Legal Implications

The Council has a statutory duty to cooperate in safeguarding children and vulnerable adults.

5.2 Financial Implications

None identified

5.3 Policy and Risk Implications

None identified

5.4 Corporate Plan Implications

The Council Plan sets out the ambitions for the Council and these are to make the Selby District:

- A great place to live
- A great place to enjoy
- A great place to grow; and that
- Selby District Council delivers great value

To do this, an effective safeguarding function is essential to protect the most vulnerable in our communities.

5.5 Resource Implications

None identified

5.6 Other Implications

Not applicable

5.7 Equalities Impact Assessment

Not applicable

6. Conclusion

The North Yorkshire Safeguarding Adults Board and the North Yorkshire Safeguarding Children Partnership are required to publish Annual Reports to provide an overview of the activity that has taken place to effectively safeguard and promote the welfare of both adults and children in North Yorkshire.

The attached reports outline the achievements for 2021 / 2022 and the areas of focus for the coming year.

7. Background Documents

None

8. Appendices

Appendix A - North Yorkshire Safeguarding Adults Board Annual Report 2021 / 2022

Appendix B – North Yorkshire Safeguarding Children Partnership Annual Report 2021 / 2022

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North Yorkshire
Safeguarding Adults Board

North Yorkshire Safeguarding Adults Board

Annual Report
2021-2022



*Making safeguarding everybody's
business in North Yorkshire*



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Message from the Chair

I am very pleased to welcome you to the Annual Report for the North Yorkshire Safeguarding Adults Board (NYSAB) for 2021-22.

As ever, I want to take the opportunity afforded by the annual report to extend my personal thanks to all our partners who have supported the work of the Board throughout this extraordinary year.

Thanks are also due to those colleagues who attend and support the work of the Local Safeguarding Partnerships (LSPs) and the subgroups. Without their commitment there would be little chance of addressing the wide ranging and complex safeguarding issues that involve adults at risk.

Over the past 12 months the country has continued to respond and plan for recovery from the Covid-19 pandemic. As we come together to implement our plans for recovery from Covid we reflect on the lessons we have learnt over the past 2 years and how these inform the work of the Board and its partners moving forward.

As a Safeguarding Adults board it is our responsibility to ensure that those who are most at risk across North Yorkshire are protected from harm, abuse and neglect and that they are supported through these trying times.

I want to give assurance that the NYSAB, both as a whole and through individual agencies, has continued to work hard to keep people safe whether this be in health services, social care, emergency services, care settings, local communities or within peoples' own homes.

We do have statutory duties that we must carry out and whilst the response to and recovery from Covid has inevitably taken priority, safeguarding does not stop and work has continued throughout the year.

The level of work and commitment from partners, from frontline workers to volunteers, unpaid family carers, and those within our communities has been breathtaking and I wish to express my sincere thanks and gratitude for the extraordinary work that has been carried out.

In June 2021, we marked Safeguarding Week by holding an online awareness campaign where we focused on promoting the message Safeguarding Is Everybody's Business and despite the campaign taking place online over 2400 people attended the sessions. I would like to thank everybody involved for making Safeguarding Week so impactful and such a success.

Events such as these serve as a reminder of how important it is to engage with the public and communities throughout North Yorkshire, albeit virtually.

We have continued to build on the connections we have with the North Yorkshire Safeguarding Children's Partnership and Community Safety Partnership - particularly through our joint engagement and communications work which you can read about in the report.

We have also worked with the NYSCP to undertake a Safeguarding Adults Review (SAR) in the 2021 - 22 period and work is currently underway to finalise the report ahead of publication. There are more details within the body of this report.

We have also commissioned a further two SARs and the findings of these reviews will be published in our 2022-23 Annual Report.

We have much to focus on over the coming year. As discussed at our Board development day in November - the lessons we have learnt from the

pandemic will inevitably inform a lot of our work. We also had the opportunity to review our work and areas of development as well as look ahead to prepare for wider changes. These include the implementation of the Liberty Protection Safeguards (LPS), changes following the Mental Health Act Review, implications of the Local Government Restructure and the introduction of the Integrated Care Systems which will replace the Clinical Commissioning Groups (CCGs) in 1st July 2022.

Our strategic priorities for 2022-23 reflect these areas. They build on the work that has already been carried out by the Board and how we wish to progress over the next years. The priorities focus on our commitment to raise awareness and create a community approach to safeguarding and how we meaningfully involve people who use our services in this work, on seeking assurance from partners for the implementation of policy and procedures, working closely with other partnerships and responding to changes and reviews both locally and nationally.

The events of the last year have been unprecedented and incredibly difficult for many, and although our day-to-day lives are slowly getting back to normal there will be many changes to the way we live and work and there will be challenges which we will have to face. The virus is still with us and will be for a long time.

It would be remiss of me not to acknowledge the ongoing conflict in Ukraine and the devastation it continues to cause and the scale of the humanitarian crisis. Millions of people have been displaced from their homes and are now seeking refuge in other countries including the UK. In North Yorkshire work is underway to look at how we will support people as they come into the county – and the NYSAB will

work alongside our partners and communities to ensure people are welcomed and safe.

Amongst the devastation it is heartening to see the acts of kindness and humanity shown to those displaced by war whether it is offering food, shelter, protection, or their own homes – people have come together to demonstrate the very best of humanity.

We continue to experience a great deal of change and uncertainty at a time where many are already feeling drained and exhausted. Therefore, in ending, I want to express my heartfelt thanks to everyone who continues to do their utmost to protect adults at risk from harm and neglect. You continue to make a massive difference to peoples' lives.

Thank you.



Dr Sue Proctor
Independent Chair
NYSAB



Introduction to the Annual Report

Welcome to the Annual Report for the North Yorkshire Safeguarding Adults Board.

This report sets out the strategic vision, outcomes and a summary of our priorities. It showcases how partners have delivered against the priorities both as individual organisations and also together as a multi-agency partnership.

Despite the continued response to Covid-19 and plans for recovery from the pandemic taking priority, the Board has continued to carry out its work and statutory duties and, along with its partners, worked to deliver its strategic priorities – and examples of this work and activity can be found in this report.

Also included is our work on learning and reviewing safeguarding practice and standards including information on Safeguarding Adults Reviews (SARs) and the data we have collected throughout 2021/22.

We also look ahead to 2022-23 and set out what we aim to achieve over the next year to continue with and build on the work of the Board.



Our Strategic Vision

“We will provide leadership, challenge and direction to ensure that the partner agencies improve outcomes for adults at risk of harm or abuse. We will promote values of openness, trust, respect and learning.”



Our Strategic Outcomes

EMPOWERMENT I am asked what I want as the outcomes from the safeguarding enquiry and these directly inform what happens.

PREVENTION I receive clear and accessible information about what abuse is, how to recognise the signs of abuse and where I can report it and get help.

PROPORTIONALITY I am sure that the professionals will work for my best interests as I see them and will only get involved as much as needed.

The six CARE ACT PRINCIPLES and what these mean for the people of North Yorkshire

PARTNERSHIP I know that those who care for and support me treat any personal and sensitive information confidentially, only sharing what is helpful and necessary. I am confident that people will work together to get the best for me.

ACCOUNTABILITY I understand the role of everyone involved in my life.

PROTECTION I get help and support to report abuse. I get help to take part in the safeguarding process to the extent of which I want and to which I am able.

The work of the North Yorkshire Safeguarding Adults Board and its Sub Groups

North Yorkshire Safeguarding Adults Board (NYSAB) works to protect adults who may be at risk from abuse by promoting co-operation and effective working practices between different agencies. NYSAB brings together a combination of NHS, police, local government, independent and voluntary sector and community partners seeking to ensure that adults who may be at risk of abuse are safe and well.

The Board has a number of sub groups to assist in its role, each with their own responsibility and each helping to deliver the statutory duties – including the Board’s four strategic priorities.



Our Strategic Priorities 2021 – 2023



Pages 31

Priority 1 - Reconnect with communities in North Yorkshire

Why?

To ensure the people in North Yorkshire understand what safeguarding is, recognise the signs of abuse and neglect and know how to report it.

We want to give the people of North Yorkshire a voice and the opportunity to feedback to the Board to help us improve and develop our services to help keep adults at risk safe.

How?

We will work together to develop ways to prevent abuse and neglect.

We will continue to raise awareness about safeguarding through our campaigns and activities to help people understand their role in keeping themselves and others safe – **safeguarding is everybody's business.**

We will continue to co-produce accessible resources with the North Yorkshire Learning Disability Partnership Board (NY LDPB) to provide people with the information and tools they need to take action to prevent abuse and neglect.

We will work closely with Healthwatch to engage with people across North Yorkshire to hear their views.

There is also a commitment to making the Local Safeguarding Partnerships more effective and to have a stronger connection to the Board. This will help to raise awareness, engage with people in the communities and take action in each area of North Yorkshire.



Priority 2 - Have safeguarding policies and procedures that are in line with best practice

Why?

To make sure we meet the needs of adults at risk of abuse, harm and neglect across North Yorkshire now and in the future

How?

- We will ask partners to tell us how they use the policies and procedures to keep adults at risk safe.
- We will review our policies and procedures regularly to make sure they are effective and will change and update them when needed.
- We will make sure the work we have done is working and is making a difference. We will share existing and new policies and procedures widely and publish on our website so they are available for all.

Priority 3 - Work together effectively with partners and organisations

Why?

To have a strong joined up way of working to prevent abuse, harm and neglect. To make sure people and organisations are doing the things they said they would to prevent abuse.

How?

- We will strengthen our links and joint partnership working with the North Yorkshire Safeguarding Children Partnership (NYSCP) and North Yorkshire Community Safety Partnership (NYCSP), and focus on topics such as modern slavery and suicide prevention.
- We will carry out safeguarding adult reviews where appropriate.
- We will identify and share learning with partners from our review.
- We will ensure our partners and organisations have carried out their actions from reviews and can show the Board how they have done this.
- We will collect and review better and qualitative safeguarding data and share information. This will help identify themes and trends and help to monitor, plan for and respond to any risks.
- We will review substance misuse services to identify how effective these services are for adults at risk in North Yorkshire.
- We will review the recent safeguarding adult review recommendation around housing from the 'Anne' SAR and look at how we can work together and keep safe those people who are homeless.

Find out more

You can find our current policies and procedures on our website at: safeguardingadults.co.uk/NYSAB-procedures



Priority 4 - Adapt and respond to changes affecting how we safeguard adults in North Yorkshire

Why?

As well as changes that happen locally and regionally there are also national changes which affect the way we safeguard adults that the Board needs to adapt and respond to.

How?

- We will share local and national learning from COVID. This will help with the future planning around safeguarding, particularly in relation to inequalities.
- We will learn from other organisations and partnerships across the region and country. We will also invite other organisations and authorities to review our work.
- We will ensure that partners are aware of the effect the Mental Health Act Review will have on the way they work, how we safeguard adults and what this means for the people of North Yorkshire.
- We will improve the links between the Learning Disability Mortality Review (LeDeR) process and NYSAB to make sure that any learning from the reviews into those people with learning disabilities is understood and that any actions are carried out.
- We will identify changes and take action as a result of the changes within the NHS, including the Integrated Care Systems (ICS).
- We will make plans for any changes that take place as a result of 'The New Council' in North Yorkshire.

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Find out more

You can find an easy read version along with an audio accessible summary of the North Yorkshire Safeguarding Adults Board website here: safeguardingadults.co.uk/about-us/strategic-priorities/



Our partners:

- North Yorkshire County Council
- North Yorkshire Police
- North Yorkshire NHS Clinical Commissioning Group*
- Bradford District and Craven NHS Clinical Commissioning Group*
- Harrogate and District NHS Foundation Trust
- Tees Esk and Wear Valleys NHS Foundation Trust
- South Tees Hospitals NHS Foundation Trust
- Airedale NHS Foundation Trust
- Humber NHS Foundation Trust
- York and Scarborough Teaching Hospitals NHS Foundation Trust
- Richmondshire District Council
- Hambleton District Council
- Selby District Council
- Ryedale District Council
- Craven District Council
- Scarborough Borough Council
- Harrogate Borough Council
- Independent Care Group
- Healthwatch North Yorkshire
- Community First Yorkshire
- Probation Service
- North Yorkshire Fire and Rescue Service
- North Yorkshire Trading Standards

*From 1st July 2022 Bradford District and Craven NHS Clinical Commissioning Group will become West Yorkshire Health Care Partnership and North Yorkshire NHS Clinical Commissioning Group will become Humber and North Yorkshire Health and Care Partnership.



Priority 1 - Reconnect

Local Safeguarding Partnerships (LSPs)

Local Safeguarding Partnerships are local safeguarding meetings where partners come together. Professionals are based in Children, Adult and Community Safety services and aim to raise awareness of safeguarding in the local area and respond to local need. The groups identify learning needs, share good practice and deliver the local priorities within the Board and Partnership's business plans.

Examples of the work taking place in the local safeguarding partnerships include:

Selby

The Selby LSP took part in Safeguarding Awareness Week 2021. Working with community safety partners, a focus was placed upon one safeguarding theme a day. Communications were both targeted and for the general public. The themes included:

- Domestic Abuse and Alcohol Misuse,
- Hidden Harms,
- Community Safety Hubs,
- What to report/ How to report general messages and
- Benefits of collaboration to safeguard.

The Selby LSP has taken time this year to review the priorities across safeguarding and community safety and agreed the local priorities for further development. A focus of the partnership has been to local professionals across services following the Covid-19 pandemic, a strengthening those existing relationships.

The approach in the upcoming year (2022/23) will be to focus our work on an issue/topic every quarter and will include general awareness raising/an overview of the topic of focus, highlighting upcoming guidance and practice changes and identifying communication or training needs.

Hambleton and Richmondshire

The Hambleton and Richmondshire Local Safeguarding Partnership is well-attended by a wide range of both statutory and non-statutory partner agencies.

On the agenda for the first meeting of the year the organisations each provided a summary presentation slide to share with the Board a summary of the activities undertaken by their services during Safeguarding week (2021-22). Areas which were promoted / had awareness raised included

- fraud and cyber scams
- modern slavery
- reducing isolation and loneliness
- suicide prevention and
- support for carers.

Each organisation has reported regularly on what they are doing to promote safeguarding throughout the year including their support of national awareness days.

Partner agencies have supported each other's local campaigns through their social media platforms and shared resources within their agency workforces.

Case discussions brought to the forum in the last 12 months were consent and information disclosure, Safeguarding in Sport and the Victim Code and the new Domestic Abuse Bill. The focus of the final quarter was on each of the agencies providing a plan on a page which outlined the role of the organisation, main safeguarding contact(s) details, useful website links and the services priorities in relation to safeguarding activity.

The Board and Partnerships record quarterly updates to be presented at the LSPs on key topics and issues. These updates are published on the NYSAB website and are available to view here: safeguardingadults.co.uk/lsp

Safeguarding Week 2021

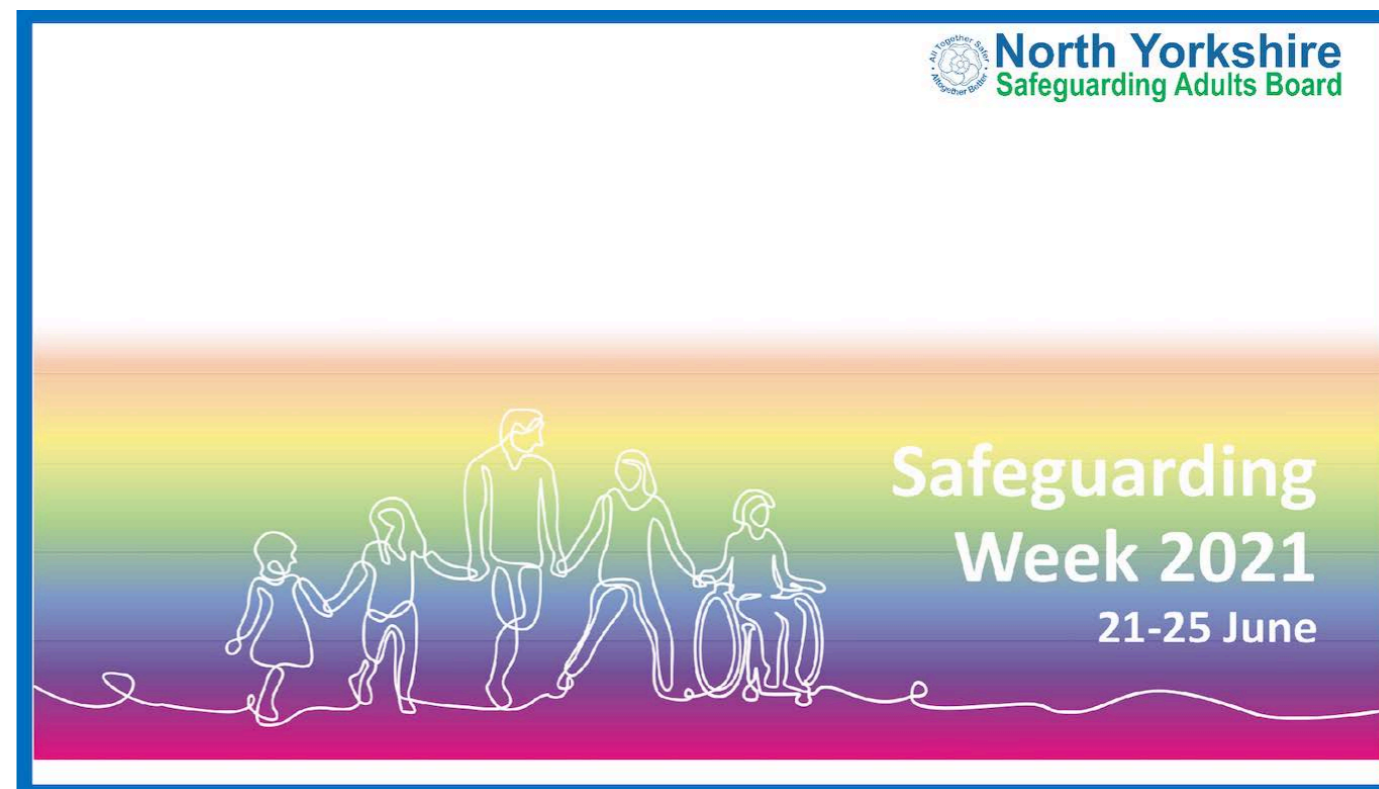
During the 21st – 25th June, the North Yorkshire, City of York and East Riding Safeguarding Adults Boards, Safeguarding Children Partnerships and Community Safety Partnerships worked together to deliver a virtual awareness raising campaign on how to report abuse of children, young people and adults.

The Safeguarding Week campaign has previously involved local events taking place across the region however due to the Covid restrictions in place, the campaign moved online. To ensure we could reach as many people as possible and create a week of learning, awareness raising and development – we developed a week of online webinars and workshops delivered by inspiring experts in their field.

Previous Safeguarding Week campaigns have been directed towards professionals but in support of a prevention and early intervention approach, and to inform the public of the great work being completed – the campaign was made available for both professionals and members of the public.

Public-facing sessions raised awareness of key issues and provided insight into how every member of the public can play a key role in keeping themselves, their families and the wider community safe – reinforcing the message that

Safeguarding is everybody's business



Headlines

34
Sessions
Delivered

2450
registered
attendees



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97%

97% of attendees said that the week provided a good learning opportunity

98% of attendees said that they found the content of the sessions informative

98%

97%

97% of attendees said they found the content engaging

NYSAB contribution

The NYSAB hosted a Carers' Panel which addressed keeping safe in care and support settings.

The recording of this was viewed over 200 times during Safeguarding Week and continues to be shared by care providers and partners.



It is available [here](#)

We also hosted a workshop on suicide prevention which was delivered by inspirational speaker Pat Sowa.

162 people were in attendance, and this was the highest attendance of any session throughout the week.



The recording and slides from Pat's presentation are available [here](#)

We recorded a podcast with the North Yorkshire Learning Disability Partnership Board Keeping Safe Champion, Sam Suttar.

The podcast was all about reporting safeguarding concerns, understanding abuse and signposting people to the accessible keeping safe guides.



You can listen to the podcast [here](#)

The week was a great success with many people getting involved with the online activity and sharing the key messages and resources throughout the week.

NYSAB Social Media

- **32,255** Twitter impressions
which is the number of people who have seen the post.
- **932** Twitter engagements
which is when a person has engaged in a post, for example they have clicked on to follow a link, find out more information about the NYSAB or viewed a linked file.
- **440** new Twitter followers bringing the total followers to **1178**
- **117** link clicks
times a person clicked a link shared on our social media to sign up for a safeguarding week session
- **298** link clicks
number of times a person clicked a link shared on our social media to access resources



Feedback and impact

- The feedback received from people who attended the sessions indicates that the formats the NYSAB used such as panels and people sharing their stories and experiences had the most impact.
- The power and influence of Safeguarding Week can be evidenced in the actions created by the awareness raising and workshops which took place.
- An example of this is that as a direct consequence of the presentation on safeguarding and homelessness, GP colleagues from the Primary Care Network (PCN) in Selby have contacted Dr Shacklock, who delivered the presentation, to discuss setting up a similar model to that which is in place in Harrogate to address the issues relating to homelessness.

Following Pat Sowa's presentation, the Board agreed at its meeting in June to include suicide prevention as an example of partnership work within its strategic priorities.

The NYSAB uses its platforms to raise awareness and share key safeguarding messages with members of the public, local communities, partners, providers and other stakeholders to ensure they understand safeguarding from knowing what abuse is, to speaking up about abuse and how to report concerns.

Engagement and communications play a fundamental role in the prevention of abuse and neglect. Not only is it important to raise awareness but also include people in the development of plans to tackle abuse and neglect – giving people meaningful platforms to share their experiences to help improve services and the safeguarding processes.

As well as the campaigns we plan and deliver with the North Yorkshire Safeguarding Children Partnership and Community Safety Partnership - we support the campaigns of our partners as well as local, regional, national and international campaigns as outlined in the Calendar of Activity which is available here: safeguardingadults.co.uk/calendar-of-activity

Safeguarding is everybody's business



Engagement Project

Throughout 2021 the NYSAB carried out engagement across North Yorkshire to find out what people know about the NYSAB and safeguarding, what information would help them understand safeguarding and their responsibility in keeping safe and reporting abuse and / or neglect and also find out what people want to tell us and how they want us to show we have listened.

392 people participated and fed back their ideas, suggestions and experiences. From this feedback we were able to identify the following 7 recommendations:

- 1 NYSAB and its partners to raise awareness to ensure the people of North Yorkshire know how and where to report a safeguarding concern.
- 2 NYSAB to develop a communications and engagement campaign for it and its partners to promote the Board's existing safeguarding resources at both a strategic and local level.
- 3 NYSAB to review and update its existing suite of safeguarding information and resources to ensure it is in line with the feedback from the engagement and consultation as well as the Joint Engagement and Communication strategy – particularly in relation to accessibility.
- 4 NYSAB to seek assurance from its partner organisations that they are following and implementing the Joint Engagement and Communication strategy
- 5 Work with the third sector to raise awareness and increase knowledge around safeguarding in community settings.
- 6 NYSAB to share the findings from this review with organisations, in particular the NYCC safeguarding team, and seek assurance that, where appropriate, relevant and timely action has been taken.
- 7 NYSAB and its partners to ensure and evidence that they are providing meaningful and qualitative opportunities for people to feedback and provide their input.

The full feedback report and easy read version are available here on the website: safeguardingadults.co.uk/engagement-and-consultation-feedback/.

We are working with groups and partners to action these recommendations and you can follow progress here on the NYSAB website: safeguardingadults.co.uk/engagement-and-consultation. The recommendations from this project have also informed the strategic priorities and subsequent work streams of the Board.

NYSAB Website

In June 2019, we launched our website (www.safeguardingadults.co.uk) which provides information for partners and professionals as well as the general public.

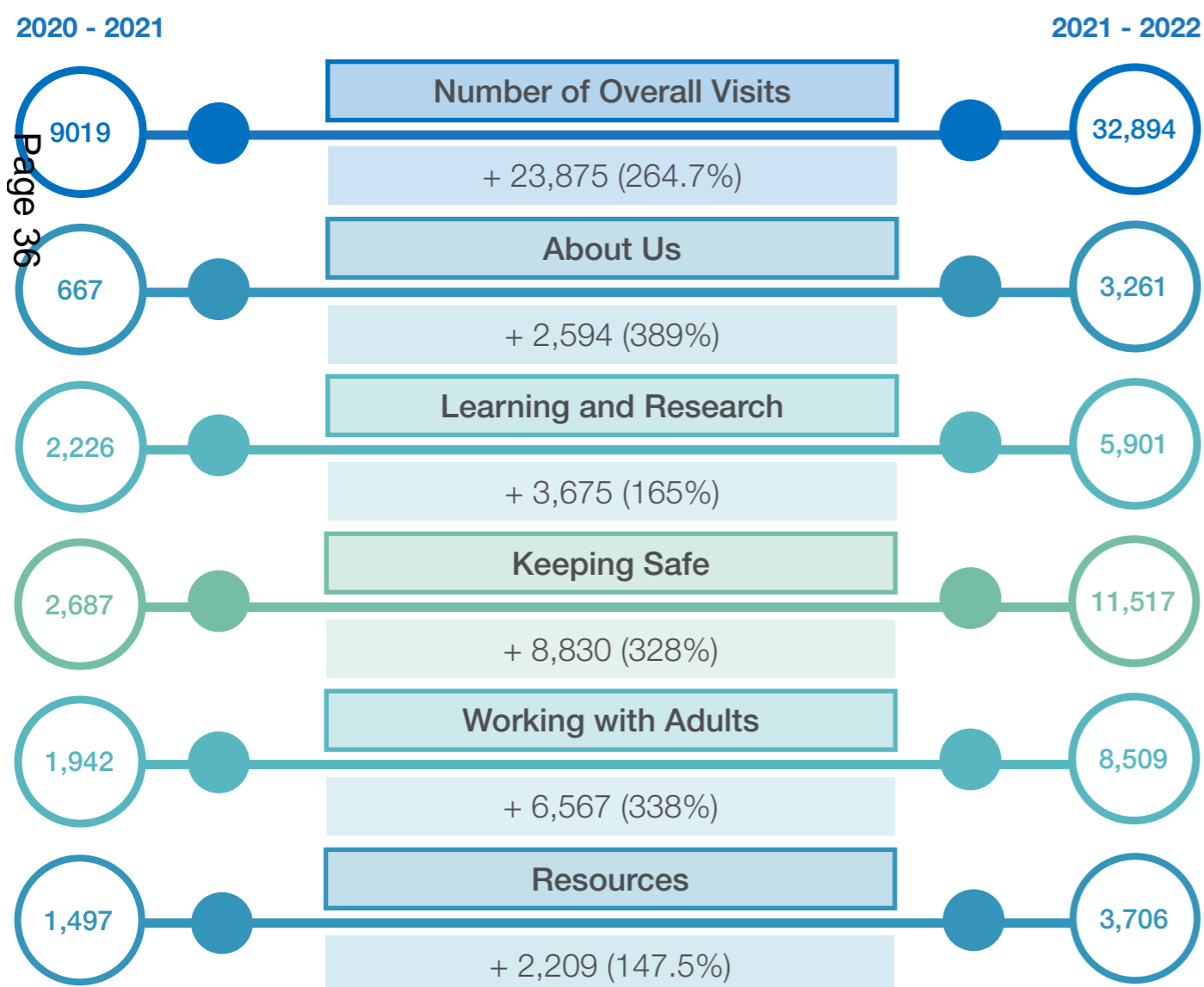
The website continues to be really well received both by professionals and members of the public and it has been shared as a piece of good practice both regionally and nationally.

Over the last year we have started to review our website content, particularly in line with our commitment to co-produce resources and make our information accessible.

Significant progress has been made. We have removed all PDF documents and converted this into accessible web content. We have added more resources to the website and over 2022-23 we will co-produce more safeguarding resources to add to the site.

Thanks to the review of website, the updating and format of interactive and engaging content, and using the website to support campaigns – we have seen significant increases in the number of visitors to the website.

Below are the analytics from 2021-2022 in comparison to the figures for the same time period in 2020-21.



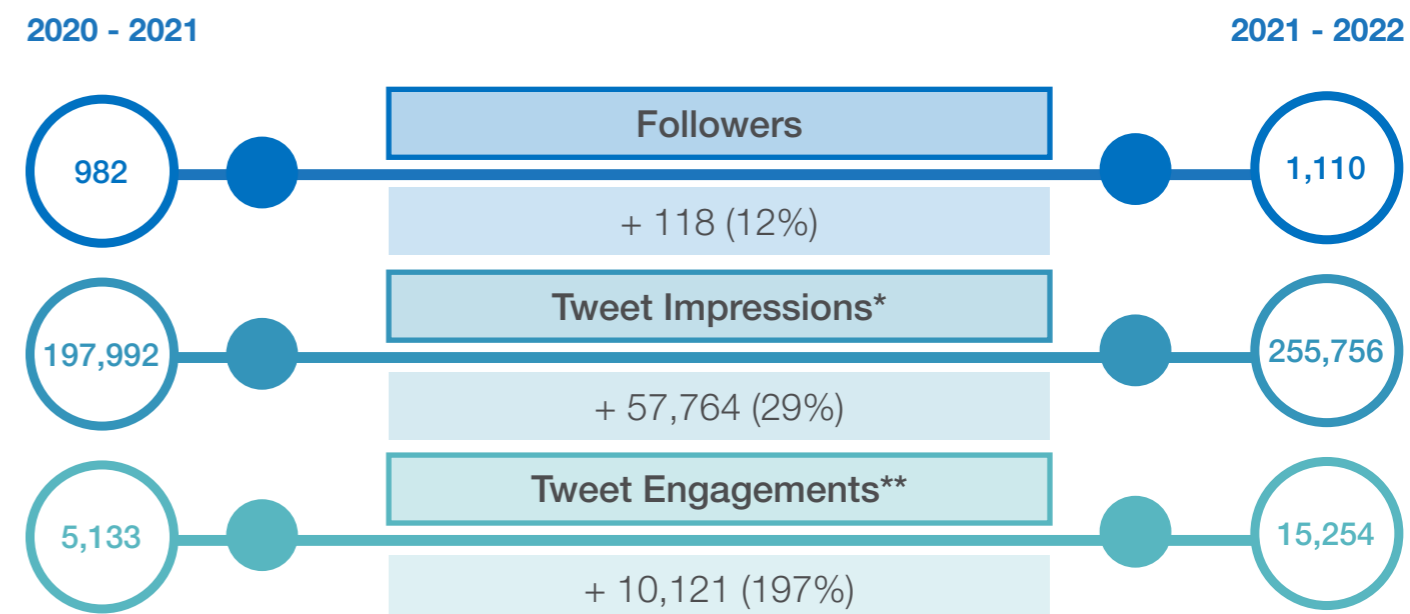
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NYSAB Twitter

Social media continues to be a very important way of engaging and communicating with people not only to raise awareness and promote campaigns, but also share policy updates and work from the Board.

Social media was a vital communication and engagement tool during the Covid pandemic and we were keen to maintain and build on this which we have done successfully – seeing an upward trend in the figures.

Below are the analytics from 2021-2022 in comparison to the figures for the same time period in 2020-21.



* Tweet Impressions are the number of times a Tweet by @NYSAB1 features on somebody's timeline

**Tweet Engagements are the number of times people open a tweet, watch media within the Tweet or follow a web link within a tweet



Co-production of MCA and DoLS resources

Work is currently underway to coproduce a suite of accessible resources about 'My Rights - The Mental Capacity Act' and 'My Rights - Deprivation of Liberty Safeguards'.

This work is in response to the engagement project the Board carried out in 2018 as well as in preparation for the Liberty Protection Safeguards.

These resources are being co-produced with representatives from Dementia Forward, Cloverleaf Advocacy, Carers' Resource, Inclusion North and the Learning Disability Partnership Board.

The aim of these resources is to empower individuals to recognise when, and how, to raise concerns, and also understand how the legislation can be used to empower when it is implemented correctly.

Guidance and information

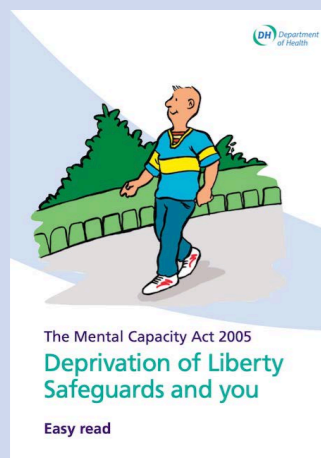
You can find information - including accessible guides - about the Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS) at the following links:

<https://www.northyorks.gov.uk/deprivation-liberty-safeguards>

<https://www.northyorks.gov.uk/mental-capacity-act>

<https://safeguardingadults.co.uk/deprivation-of-liberty/>

<https://safeguardingadults.co.uk/mental-capacity-act/>



Healthwatch – Accessible Information Standard

The Accessible Information Standard (AIS) was introduced in August 2016. The AIS applies to all organisations that provide NHS care and / or publicly funded adult social care. The Standard sets out 'a specific, consistent approach to identifying, recording, flagging, sharing and meeting the information and communication support needs of patients, service users, carers and parents with a disability, impairment or sensory loss'.

Healthwatch North Yorkshire and Healthwatch York worked together to understand if the AIS has made any difference in how people receive information. North Yorkshire County Council supported us in speaking to forums and groups with whom they engage, and is undertaking its own internal project to ensure good practice in accessible information is embedded within the organisation and it is providing information in appropriate formats to local people.

Through surveys, focus groups and conversations, we heard from 329 people who shared their experiences. We found some examples of good practice but too often people are not getting information in the right format to meet their needs.

Two thirds of survey respondents said they had never been asked what format they needed and 59% of respondents said they do not get information in their preferred format.

For those people who responded about getting information in their preferred format from social care providers, 45% said it is not applicable, 22% said they get information in their preferred format all of the time, 13% said they get it sometimes and 15% said they never get information in their preferred format.

The overwhelming messages from the feedback was that people want to be independent about their health and care and not getting information in the right format takes their independence away. We asked people how not getting information they can access themselves made them feel and the overwhelming response was frustrated, followed by sad, angry and annoyed. Some people said they felt ignored, belittled and discounted and a few people were resigned to the fact of never getting information in the way they want it.

Our feedback showed people want to be asked about the right format for them and for organisations to deliver that consistently. People told us that even when they knew their records noted their needs, the information was ignored or not shared across organisations, so they had to keep asking.

Our respondents would be delighted to help improve the situation and one recommendation is to involve people with lived experience in developing and delivering accessible information strategies and action plans.

As a result of the report York and Scarborough Teaching Hospitals Foundation Trust, Harrogate District Foundation Trust and Tees Esk Wear Valleys Foundation Trust are reviewing their current policies and provision and taking actions to improve provision of accessible information.

Community First Yorkshire – safeguarding communication and support



The number of VCSE organisations in North Yorkshire totals over 7,000, made up of around 3,500 charities and accredited organisations and over 4,000 informal groups¹

To reach organisations across the county and cascade policy updates, general information, share webinars and engagement in events and training, Community First Yorkshire uses a number of methods:

- a weekly VCSE e-news goes to around 4,000 contacts within voluntary and community groups and partner organisations. Each week safeguarding updates and links to new resources and documents are provided. This is an important vehicle for keeping the workforce informed;
- a Facebook group for community building / village hall trustees was launched in 2021, providing opportunities to share advice and good practice to re-open buildings safely;
- Community Support Development Officers encourage groups to review their policies and provide one-to-one support, including:
 - safeguarding policy advice, policy reviews and support to complete policy templates
 - talking through what safeguarding obligations an organisation has toward people who use their services, paid staff and volunteers;
 - signposting to NYSAB, Community First Yorkshire and other resources and training; and

- advice and guidance on building hire agreements, inclusivity obligations on hirers and approaches the hirer takes to safeguarding, safeguarding and mental health awareness training.

Contact with organisations by Hambleton Community Action, which provides the VCSE voice at the NYSAB sub-groups and Community First Yorkshire, is part of the process for gathering views and issues to feed into NYSAB and develop services and training.

Formal conversations take place at VCSE network meetings. The quarterly North Yorkshire VCSE Leaders meeting is used to ask more detailed questions relevant to the work of the sub-groups and Board.

Briefings have been provided Local Safeguarding Partnerships have been briefed at VCSE meetings and contact details to attend. It is an area of engagement that is frequently promoted.

Covid-19 had an impact staffing in the sector with some volunteers standing down. Re-engaging volunteers and taking on new volunteers and paid staff required safeguarding inductions and refresher training.

Support has focused on providing guidance and signposting to resources to help with induction and training to ensure the culture of keeping everyone safe is maintained across the workforce.

¹Source: The Structure, Dynamics and Impact of the Voluntary, Community and Social Enterprise Sector – West Yorkshire and Humber Coast and Vale, (2021).



Tees, Esk and Wear Valleys
NHS Foundation Trust

TEWV – Carers Charter

Within the Trust's adult mental health services, they have developed the care and engagement approach – Co production of the Carers Charter. This assists with identifying the safeguarding needs of the carer and a training package has been developed. It recognises the importance of spending time with the key carers to meet their needs as well as meeting the needs of the patient. This development is based on the Manchester and Northumbria Models.

A Carers group has been developed which provides focused support for carers utilising the triangle of care approach. This development was initially established during the Covid Pandemic period but as was felt to be a very positive development to continue with this approach going forward

The Carers Charter can be found here:

www.tewv.nhs.uk/about/publications/carers-charter/



Carers charter - working together

Developed by carers for ALL who support or help a person receiving care from Tees, Esk and Wear Valleys NHS Foundation Trust.



<p>Our commitment to you </p> <ul style="list-style-type: none"> We'll make sure you have a named person to contact We'll listen and value your expert knowledge about the person you care for We'll work with you to provide quality care We'll include you in any decisions about the person you care for. Where this isn't possible we'll explain why We'll support and listen to you and provide clear, accessible information to help you care We'll respect the confidentiality of the personal information that you provide about yourself or the person you care for We'll train our staff to understand and respect the essential role you play in the person's care and recovery We'll actively involve you in service planning and development 	<p>Please help us </p> <ul style="list-style-type: none"> Work with us to provide personalised care and treatment for the person you care for Share your experiences and history of the person you care for to help us provide effective care Help us understand your own needs so we can support your health and wellbeing Trust us to share with our colleagues as necessary the personal information you provide to improve the care we give Respect that staff will listen but may not always be able to answer personal questions about the person you care for Use the information we provide for carers to understand your rights and how we can work together Help us develop better integrated, more joined up services that meet the needs of everyone
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Priority 2 – Best Practice

Joint Multi-Agency Policy and Procedure

The Joint Multi-Agency Safeguarding Adults Policy and Procedure has been reviewed by the Consortium Group for North Yorkshire, Bradford, Calderdale, Kirklees, Wakefield and City of York.

Persons in a Position of Trust (PiPoT) Policy

There has been a review of the PiPoT policy.

This policy relates to those instances where a partner organisation has been made aware of information that may affect the suitability of a professional, student or volunteer to work with an adult(s) with care and support needs where such information has originated from activity outside their professional or volunteering role and place of work.

A task and finish group included work with multi-agency partners including health and police working with the local authority.

The policy document is available here: safeguardingadults.co.uk/pipot

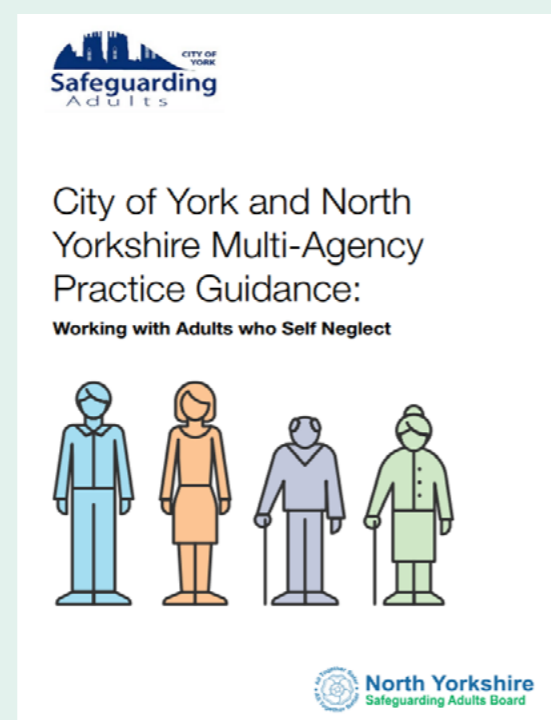
Self-neglect

The City of York and North Yorkshire self-neglect document outlines practice guidance for dealing with issues and concerns of self-neglect in relation to adults with care and support needs.

A self-neglect presentation has also been developed in conjunction with the practice guidance with the intention of this being delivered within organisations.

The Practice Guidance is available here on the NYSAB website: safeguardingadults.co.uk/working-with-adults/nysab-procedures/

Please Note – The self-neglect guidance is being shared to start raising awareness however this has not yet been implemented in North Yorkshire – but will be in 2022-23.



Find out more

The policy and procedure is available here: safeguardingadults.co.uk/joint-ma-pandp/



Thematic Review of Safeguarding Adult Reviews (SARs)

In 2021 a thematic analysis of SARs commissioned by North Safeguarding Adults Board from 2012-2021 was undertaken.

The aim of this piece of work was to identify themes and trends within the reviews and to better understand which areas of practice, policy and culture have either contributed to, or been present during episodes of poor practice in the past so they can be addressed and resolved. Good practice was also identified and key themes shared with partners

The findings of the review have been incorporated into a multi-agency audit tool.

This tool is used on a bi-monthly basis to audit current safeguarding practice across the partnership and to provide assurances that learning from previous SARs has been embedded in practice.

If an audit identifies practice that has fallen below the expected standards – this will be reported to both the Safeguarding Adults Board and the relevant practice leads to ensure appropriate actions are taken.

VCSE Safeguarding List and Resources Guide

During 2021-22 Hambleton Community Action, in partnership with Community First Yorkshire, began work on a VCSE Safeguarding Checklist and Resources Guide, due to be launched for Safeguarding Week 2022.

The document provides support to colleagues in the sector who are working with children and adults to ensure service users, volunteers and paid staff are safe from harm.

It provides guidance for organisations to create a policy and procedure that reflects the needs of their organisation and the people who use their services and directs them to templates and sources of further help. The majority of the requirements are 'essential', however, there are also areas highlighted for action which concern good practice.

Enquiries often focus on expectations; for community venues their obligations in relation to hirers, understanding the referral thresholds and need for refreshers. A core message given to VCSEs is to use the template for their policy and develop procedures/practices from this that reflect their organisation's working practices and user needs.



Priority 3 – Working Together

Partnerships and Networks

NYSAB works with a number of local Strategic Boards and Partnerships:

- North Yorkshire Safeguarding Children's Partnership
- North Yorkshire Community Safety Partnership
- North Yorkshire Health and Wellbeing Board
- North Yorkshire and York Police and Crime Commissioner
- North Yorkshire and York Systems Leadership Group
- North Yorkshire Inter-Board Network
- North Yorkshire County Council

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These Boards and Partnerships all have a role in leading and managing safeguarding across North Yorkshire. NYSAB works in partnership with them to identify and implement agreed collaborative initiatives.

Joint Engagement and Communications Strategy

The North Yorkshire Safeguarding Adults Board, North Yorkshire Safeguarding Children Partnership (NYSCP) and North Yorkshire Community Safety Partnership have developed a Joint Engagement and Communication Strategy to ensure the work of the Board and Partnerships is effectively communicated to children, young people, adults families, professionals and the wider community in North Yorkshire.

We are working together to ensure people who live, work or visit North Yorkshire are aware of what 'safeguarding' means and have access to information that will help them make informed decisions and stay safe.

We want to listen to the views what people have to say to us about safeguarding whether this be feedback or sharing experiences.

The strategy will be reviewed and work will take place to develop tools and guidance to support partner organisations to implement the strategy so that accessible communications and meaningful opportunities to involve people are built into their everyday projects, plans and service developments.

Find out more

Both the strategy and accompanying supplementary guide can be found here on the NYSAB website:

safeguardingadults.co.uk/engagement-and-communication



Modern Slavery Partnership

The Modern Slavery Partnership (MSP) is a strategic forum for North Yorkshire and City of York to understand, challenge and coordinate work to eradicate modern slavery and to ensure appropriate services for victims.

The forum also promotes an improved law enforcement and criminal justice response across the UK to support the development and adoption of effective training; aims to increase awareness of Modern Slavery; identifies and promotes best practice in partnership working; to engage with the private sector to promote policies to ensure that supply chains are free from slavery and encourage effective reporting.

The Partnership supported Anti-Slavery Day 18th October 2021 through an online campaign and Hope For Justice, a charity working to bring an end to modern slavery and human trafficking, and to protect the human rights of victims and survivors, also hosted a webinar training session on the day for over 80 professionals. This raised awareness about Modern Slavery and Human Trafficking and how to respond to it and to make a report via the National Referral Mechanism.

ONE MINUTE GUIDE

A one minute guide to modern slavery and human trafficking has recently been updated and is available here on the NYSAB website:

safeguardingadults.co.uk/working-with-adults/one-minute-guides-omg/modern-slavery-human-trafficking-and-the-national-referral-mechanism-nrm/

Resources and course information are available on the NYSAB website:

safeguardingadults.co.uk/modern-slavery/

The Modern Slavery Partnership will be supporting Anti-Slavery day with a virtual campaign in October 2022.



Suicide Prevention

The NYSAB is part of the North Yorkshire Suicide Prevention Strategic which brings together statutory organisations, the voluntary and community sector and local organisations and businesses to work on a joint action plan to work together on suicide prevention.

As well as monitoring suicide data provided by the Public Health team at the Performance and Quality Improvement (PQI) sub-group, the Board has developed strong relationships with suicide prevention advocates and professionals to increase its communications, engagement and awareness raising activity.

Resources and links can be found here on the NYSAB website: safeguardingadults.co.uk/suicide-prevention

To mark World Suicide Prevention Day 2021 the NYSAB, NYSCP and NYCSP hosted a panel session based on the theme 'Creating Hope Through Action'

Claire Robinson, Public Health Manager and suicide prevention lead chaired the session and panelists included Pat Sowa – a suicide prevention advocate, Joann Hitchen – Area Manager of PAPYRUS and James Parkes – Partnership Manager at North Yorkshire Safeguarding Children Partnership.

Multi-agency audits

During 2021-22 the North Yorkshire Safeguarding Adults Board has improved and extended its program of audits. This includes the creation of a multi-agency audit that is completed by representatives of partner agencies. To support the process a task and finish group of partners developed a multi-agency audit tool.

The purpose of these audits is to review safeguarding practice from a multi-agency perspective and support organisations to ensure that they are working to excellent standards in their safeguarding practice and to identify where improvements can be made.

VCSE and Partnership Working

Hambleton Community Action (HCA) participates in PPDL and PQI subgroups, providing information and insights from the VCSE to these groups, and engaging other VCSE through formal and informal channels to promote understanding of safeguarding and highlighting changes to protocols that affect the sector. Hambleton Community Action, like Community First Yorkshire, is well connected across the county, and both organisations are involved in networks and partnerships providing opportunities to promote safeguarding. Two key pieces of work arising from HCA engagement are:

1. Development of the VCSE safeguarding checklist

The checklist, developed in collaboration with a number of charities, plus members of the children and young persons and adults safeguarding teams, is based on the section 11 audit tool used by statutory agencies. In principle, a form of audit tool for the VCSE is desirable, but there are practical and logistical barriers to this – not least the heterogeneity of the sector in terms of sizes, resources/capacity, organisational maturity and relevance (depending on the services delivered). The checklist is designed to work in two ways:

- a. As a self-audit tool for a range of organisations in the VCSE; and
- b. As a comprehensive “one-stop-shop” to support VCSE organisations/groups of all sizes to develop their safeguarding knowledge

2. Exploration into the differences in qualitative (anecdotal) data from the sector and statistical data for safeguarding concerns raised

There is a significant discrepancy between the number of safeguarding concerns raised by VCSE that is reported through HAS within the PQI data, and the much larger number of safeguarding incidents that charities feel they are dealing with. Working with HAS and colleagues from VCSEs, it has highlighted a number of potential contributory factors to this issue. Hambleton Community Action and HAS are working together to resolve these issues, and developing a workshop to focus on Making Safeguarding Personal and the safeguarding process.

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TAKE THE TRAINING - SAVE A LIFE

One of the actions attendees were asked to complete was the free Zero Alliance Suicide available here: www.zerosuicidealliance.com/training.

The training is free and takes just 20 minutes and is available to everybody.



The recording of the session is available [here](#)



Homelessness

In March 2022 the North Yorkshire Safeguarding Adult's Board held a development session dedicated to improving the outcomes for people who are homeless.

Partner agencies heard presentations from lead experts in specialist services including Harrogate Homeless Health Clinic, the North Yorkshire Probation Vanguard project, and District Council Housing teams. Attendees had the opportunity to share learning and experiences, discuss areas of homelessness practice that they find most challenging, and identify potential barriers to effective multi-agency practice.

The content of this session has been used to inform the North Yorkshire Safeguarding Adult Board's Strategic Priorities for 2022-23, and following this session a number of projects will be piloted to improve safeguarding practice. These include:

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- A new engagement project with people who have lived experience of homelessness;
 - To scope current training available across the partnership and consider dedicated cross sector training on homelessness;
 - To seek assurances from voluntary and third sector agencies supporting people who are homeless to have the opportunity to undertake safeguarding training
 - To have a central hub where partner agencies are able to share examples of best practice. This could include a LeDeR style review of homelessness deaths, to ensure any learning is identified and embedded; and
 - Create guidance for front-line staff on undertaking capacity assessments with people who may be under the influence of alcohol and/or drugs

Progress on these actions will be shared with the Board and a further update will be shared in the NYSAB Annual Report for 2022-23

Performance and Quality Improvement

All partner agencies continue to provide data to the Performance and Quality Improvement (PQI) sub-group.

The purpose of this group is to review and monitor safeguarding data and key performance indicators. It ensures progress and seeks assurance of improvements in safeguarding practice, or identifying areas for further exploration.

There is a renewed pledge within the group for partner agencies to assess the significance of their own data prior to sharing.

This means data can be put to best use as themes and trends are more easily identifiable and areas of practice that need further examination can be easily recognised.

There is also a commitment within the sub-group to act as a coordinator for single agency audits.

These will be collated and reported to North Yorkshire Safeguarding Adult Board to provide assurances that each agency is committed to monitoring its own performance in relation to safeguarding.

Learning and Improvement

The Learning and Review (LAR) sub-group continues to monitor progress against the implementation of recommendations from SARs, but it has also influenced and monitored other multi-agency action plans.

For example, following the closure of a number of care homes in North Yorkshire, a Provider Failure Action Plan was drawn up by agencies to ensure the appropriate systems, processes and resources are in place to better support care homes when they are experiencing difficulties in providing safe care. This aims to keep people safer and avoid care home closures where possible.

The Learning and Review sub-group has also continued to ensure the Safeguarding Adult Review policy remains fit for purpose.

It incorporates nationally recognised best practice, and facilitates an effective process for determining whether cases meet the criteria, and the selection of the most appropriate methodology to undertake the review. Additional amendments have further strengthened the commitment to involve the person (if still alive) or their family.

Raising awareness of the policy with both the public and professionals is a key strategic aim for the North Yorkshire Safeguarding Adult Board. It is hoped an increased awareness will lead to more learning opportunities.

The Learning and Review sub-group also continues to monitor single agency reviews, as well as co-ordinate multi-agency reviews of cases that did not meet the criteria for a SAR.

The findings of these reviews are reported to the Safeguarding Adults Board and are used to inform future projects.

A new addition to the Learning and Review sub-group membership during 2021-2022 has been North Yorkshire Horizons, and there is now a greater focus upon learning from Drug and Alcohol Related Deaths (DARD).

This has partly been in response to recommendations and learning from SARs and non-mandatory reviews involving drug and alcohol misuse and reflects the LAR sub-group's commitment to safeguarding some of society's most vulnerable and marginalised adults.



Priority 4 – Adapt and Respond

Liberty Protection Safeguards (LPS)

Work continues in preparation for the Liberty Protection Safeguards (LPS) and although there are delays to implementation - significant progress has been made across North Yorkshire.

This includes:

- Hosting a Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS) awareness session was held with the Children and Young Peoples Service and Director of Children's Services at North Yorkshire – Community DoL applications are now being made for younger people.
- Initial agreement to develop a joint CYPs and Adults LPS team
- Co-producing resources to support people to understand MCA / DoLS and Human Rights – working with Cloverleaf, Dementia Forward, Keyring and Inclusion North.
- MCA / DoLS information on the North Yorkshire County Council (NYCC) website updated using accessible language and now providing a useful resource for public awareness
- MCA audit of adult social care recording is underway.
- Information sessions to be developed for internal staff and care providers to keep them up to date

At time of publication, the draft Codes of Practice are currently out for consultation.

Consultation feedback will be developed regionally with:

- Yorkshire and Humber MCA DoLS leads – Local Authorities
- Yorkshire and Humber MCA leads in CCG and NHS Trusts

As part of the consultation work accessible sessions were hosted across the region for people who access health and social care services – and their families and loved ones - to take part.

Accessible communications were developed and shared widely to ensure as many people as possible could take part in the consultation sessions and have their say of codes of practice that will affect them.



Integrated Care Systems

CCG transition to Integrated Care Board (ICB)/ Integrated Care System (ICS) – Humber and North Yorkshire Health and Care Partnership

The Health and Care Act places Integrated Care Systems (ICS) onto a statutory footing from 1 July 2022. Throughout 2021-2022 the previously established Humber, Coast and Vale Safeguarding Health Professionals Network have worked with the Interim Chief Nurse for the ICS to develop a proposal for a safeguarding structure and leadership arrangement across the ICS.

The draft arrangements were subsequently approved by the ICB Executive and by NHS England/Improvement. Central to the new arrangements has been recruitment to a transitional lead role to embed safeguarding as priority; maintain momentum and progression; and provide ongoing and future assurance to partners. From 1 July 2022 the CCGs will close down and statutory safeguarding responsibilities will transfer to the new organisations humberandnorthyorkshire.org.uk/

Throughout the reporting period of 2021-2022 preparations were being made by health partners for the transition into Integrated Care Boards (ICB) and at "place", Bradford District and Craven Partnership. These include consideration of safeguarding arrangements to ensure statutory duties continue to be met.

This will continue to progress during 2022-2023.

www.westyorkshire.icb.nhs.uk/places/bradford-district-and-craven

How does the NHS in England work and how is it changing?



Local Government Re-organisation

Following the government consultation on re-organisation it was announced in July 2021 that the current county, district and borough councils would be replaced by a new single council for North Yorkshire in April 2023

A number of work streams are underway across the 8 councils to bring together key services in readiness for vesting day on 1st April.

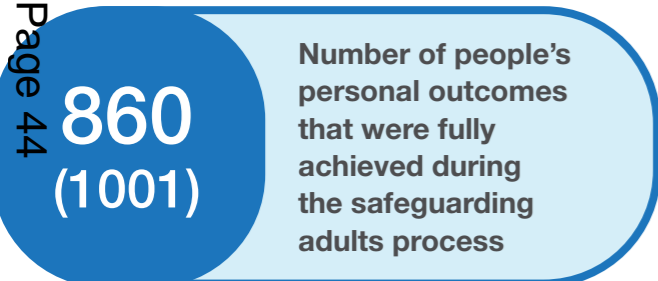
From a safeguarding perspective – work has been undertaken to share communications and messages across the district and boroughs to ensure that no changes are being made to how safeguarding concerns are reported.

LGR is a great significant change but brings with it many opportunities particularly for even stronger partnership working and joined up services.



Year in Numbers

The year at a glance 2021-22

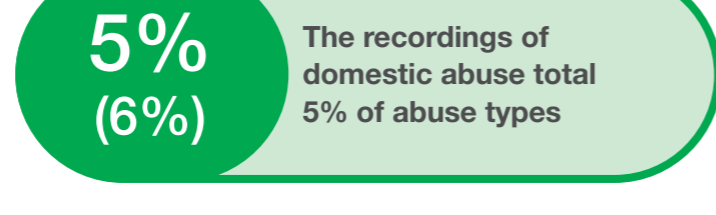
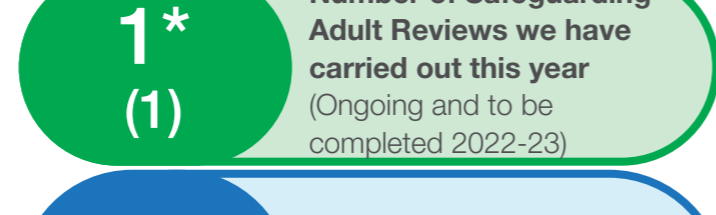
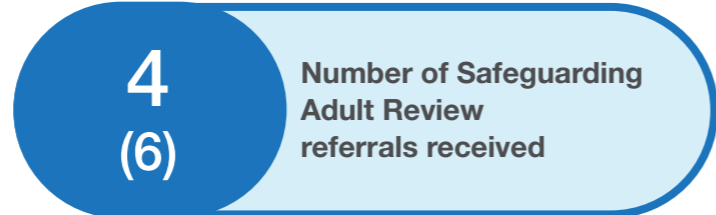


We are now asking considerably more people about outcomes,

Of the **75%** of people that did express a desired outcome:

75% of these people's outcomes were fully achieved (5% higher than last year); **22%** of people said their outcomes were partially achieved; and **3%** of people, (32) said their outcomes were not achieved.

In England in 2021/22, **68%** of people fully achieved their personal outcome meaning that **North Yorkshire is 7% above** the national average.



Partner Contributions

North Yorkshire County Council



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

- An awareness session was provided to our Care and Support team, on domestic abuse / violence. The team seek to prevent, reduce and delay the need for further or more formal social care support. The session focused on what support can be offered to victims of domestic abuse and covered areas such as the domestic abuse stalking and honour-based violence (DASH) risk assessment, to ensure the right support is offered and appropriate safety planning is carried out.
- An awareness session on domestic abuse was also provided to our Living Well teams whose aims are to improve the health, wellbeing and independence of adults who are currently not eligible for on-going social care support. The session included when it is appropriate to raise a safeguarding concern and also when to consider raising a safeguarding concern without the person's consent in some circumstances. There were discussions on keeping safe and the purpose of the Multi-Agency Risk Assessment Conference (MARAC) and the DASH risk assessment were shared.
- North Yorkshire County Council and City of Bradford Council together held a virtual festival, Rights Fest 2021, to celebrate everything Human Rights on 6th December 2021 to mark National Human Rights Day held on the 10th December. There was a number of speakers and contributions, including Dr Lucy Series, Keyring, Bradford Talking Media, Bethany's Dad and the British Institute of Human Rights. Around 100 people attended. It is planned to make this an annual event.
- Disabled people from across North Yorkshire shared their messages for International Day of People with Disabilities, and spoke up about the impact of the pandemic and the rights they are fighting for in a post-Covid era.



2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

The safeguarding team have:

- Facilitated “Peer Support Sessions” for Enquiry Officers and Safeguarding Coordinators, which are an opportunity for practitioners to access the skills, knowledge and confidence to develop and deliver good practice.
- Provided safeguarding updates in the Practice Bulletin, for practitioners.
- Contributed to the Practice Library with up to date resources for practitioners.

The following sessions are also offered to support practitioners:

- Practice peer meeting – an opportunity for practitioners to work through practice queries, share knowledge, ideas, experiences and learning and identify opportunities for shadowing.
- Practice support meeting – a valuable resource available to practitioners and their managers to work in partnership. These meetings provide a forum to discuss complex practice situations and to support the person to achieve their outcomes and manage identified risks.
- An internal safeguarding advisory group has met regularly. The group discussed issues that were impacting on safeguarding practice and focused on action planning.
- Internal guidance has been developed for when an occupational therapist may be undertaking the safeguarding enquiry, as they have specialist skills and expertise in certain areas such as, moving and handling and falls. Some sessions have also taken place for occupational therapists for the above guidance and included self-neglect and hoarding.
- In April 2021, a senior social worker, best interest assessor and advocates from Cloverleaf jointly presented a learning session around advocacy to our Vale of York locality teams. Self-advocates from Keyring were also involved to ensure that the voice of the people who use our services could be heard and be central to the discussions. The aim of the session was to improve our communication with advocacy services and promote best practice. The duty to involve people in decisions made about them and their care and support was at the heart of the session and was well received by the audience of social care practitioners.
- A post implementation review was undertaken to evaluate the effectiveness of the implementation of the new safeguarding adults policy and procedures across Health and Adult Services. The outcome of this was positive as more time is spent on responding to safeguarding concerns with a proportionate response and the number of formal safeguarding meetings has reduced. Veritau – the information governance service - also completed an audit and their findings provided reasonable assurance that the safeguarding procedures had been successfully implemented and were being followed.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

- Health and Adult Services are represented at a range of multi-agency forums to support partnership approaches to safeguarding adults, young people and children.
- Quality and market support meetings are held weekly to review and respond to quality issues identified or by partner agencies and assess the level of support and Intervention required. It is a collaborative approach to support the care market, aims to promote a pathway to outstanding, improving outcomes, and lived experiences to those accessing services.
- Health and Adult Services took part in the National Insight Project. The Insight Project was developed to create a national picture regarding safeguarding adults’ activity during the COVID-19 pandemic.
- North Yorkshire County Council was highlighted as demonstrating good practice with partner organisations providing support to care setting across the county during the early stages of the pandemic. The focus has been on keeping people safe and supporting providers to maintain quality and protecting people from COVID-19 and its wider impacts. COVID-19 adult safeguarding insight project - third report (December 2021) | Local Government Association
- During August and September 2021, a continuing professional development (CPD) session was provided to 70 practitioners in Harrogate and Craven on the subject of ‘best practice’ when working with people who hoard, including hoarding behaviour and hoarding disorder. This also included ethical considerations, interventions and approaches including mental capacity and safeguarding.

4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

The safeguarding adults team has undertaken a range of quality audits about safeguarding practice and feedback on audits to the NYSAB, looking at,

- When a safeguarding concern is raised, checks were made to make sure that there was an effective keeping safe plan in place, for the person.

Where someone has an issue with mental capacity, it was checked whether they had an advocate to support them, and to make sure their wishes were carried out, in line with Making Safeguarding Personal.



North Yorkshire Clinical Commissioning Group



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

- Safeguarding training has been delivered to almost 1000 staff working in primary care settings across North Yorkshire. As Primary Care Networks (PCNs) have become established with new roles in care co-ordination and social prescribing, so the reach of the training to frontline practitioners has expanded. Topics in the 2021-22 programme have included making effective safeguarding referrals with a particular focus on capturing the voice of the adult; learning from SAR Anne and the concerns voiced about how agencies worked together; and 'cuckooing' – an emerging area of safeguarding – where a person's home is taken over and used for criminal exploitation.
- In October 2021 CCG Designated Professionals presented at a Military Safeguarding Conference to raise awareness and support colleagues in their vital roles in military families and communities.

The Health Partnership Group has continued to meet providing an effective platform for discussion of local and national safeguarding issues and for sharing best practice. A bi-annual dedicated safeguarding training and peer support group for private providers of health care is now well-established. Both groups are supported through sharing of a monthly Safeguarding Adults Bulletin which is positively received for bringing together key issues in one place and reducing email traffic for busy practitioners.

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2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

- Building on learning and a recommendation from a North Yorkshire Domestic Homicide Review (DHR) Emma www.nypartnerships.org.uk/dhr NHS North Yorkshire CCG and NHS Vale of York CCG published a new stand-alone Domestic Abuse Policy for CCG employees and for GP Practices / Primary Care. Learning from the review has been shared extensively across health networks. Training in 2022/23 for Primary Care includes a focus on the new Domestic Abuse Act, the new Domestic Abuse policy and how to identify and respond to cases of domestic abuse in practice situations.
- In response to concerns about the application of the Mental Capacity Act, a narrated presentation on its practical application in Primary Care was developed in 2021 by the Named Nurse. The content and format of the presentation have been positively received by practitioners.
- The SANN (safeguarding adults national network) hosted by NHS England has continued meeting on a monthly basis providing an opportunity to engage with the national team and share safeguarding issues of both national and local significance. The Designated Professionals have been working jointly with colleagues from North Yorkshire County Council (NYCC) to revise the guidance for managing allegations against Persons in Position of Trust (PiPoT). This has been supported by the SANN and Local Government Association (LGA) working group.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

- The CCG Chief Nurse has Board membership as the CCG Executive Lead for safeguarding and as such has provided SAB members with regular updates on the delivery and huge success of the Covid-19 vaccination programme and the forward plan for the current and future delivery of healthcare for North Yorkshire in the new Integrated Care System. The Designated Professionals are invited attendees on the Board and have played an active role in multiple work streams, chairing partnership subgroups and supporting multiple safeguarding enquiries and learning reviews.
- Support provided to care homes has been a significant feature of the work of CCG in 2021/22 and several initiatives have been undertaken as part of the CCG's Ageing Well programme.
- A particular success has been the roll-out of the 'Immedicare' service delivered in partnership with Airedale NHS Foundation Trust and technology experts Involve Visual Collaboration Ltd. The service offers video enabled clinical support for care homes, allowing them to connect directly with a clinical hub offering medical advice and guidance 24/7, 365 days/year. The service allows frail and elderly residents to be clinically assessed in their own surroundings, lessens anxiety, and helps to prevent unnecessary visits to hospital and long waits.
- The Designated Professionals and Nursing and Quality Team have continued to work closely with partners to address safeguarding and quality concerns in a small number of care homes whilst also working strategically to address risks and learn lessons from emerging themes, trends and safeguarding reviews.
- Safeguarding Week in 2021 was actively supported with one of our CCG Named GPs delivering a presentation raising awareness of safeguarding in the homeless population and the important work of the Harrogate Homeless Health Clinic which is run as part of the Harrogate Homeless Project HHP (harrogate-homeless-project.org.uk) Further to this the Named GP also presented the role of the health team at the North Yorkshire Safeguarding Adults Board.
- In September 2021, following the increase of recorded incidences of domestic abuse the CCG responded with increased resource to support a pilot project from North Yorkshire Police and partners in Community Safety of holding weekly MARAC (multiagency risk assessment conference) meetings across the County. The CCG administrative team share vital information with Primary Care on a daily basis to enable them to contribute to situations of high-risk domestic abuse for their patients. As part of the Domestic Abuse Strategy and following positive evaluation of the project in January 2022 the decision was made to continue the meeting programme.
- The CCG Safeguarding Team have been involved in MAPPAs (multi agency public protection arrangements) processes in response to learning from a MAPPAs Serious Case review. Relevant information is agreed at the meeting and shared securely with the registered GP and hospital service. Annual audits are completed, and refinements made providing assurance that the process is fully embedded across our GP practices and hospital safeguarding teams. In 2021/22 we have continued this through the Covid-19 pandemic.

4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

- Covid-19 - In the delivery of the Covid-19 vaccination programme our highest priority has been those who are most vulnerable. Working with partners NHS North Yorkshire CCG were successful in their application to the Court of Protection for a resident with a learning disability to receive his vaccination and uphold his human rights. The judgement was published laying the foundation to support others who similarly may lack capacity to access protective measures which are open to all as part of the national programme www.bailii.org/ew/cases/EWCOP/2022/15.html
- LeDeR – Learning from Lives and Deaths this programme is now in its fifth year, A new NHSE policy, set out for the first time for the NHS, the core aims and values and the expectations of different parts of the health and social care system in delivering the programme from June 2021. The policy also now includes autism into the programme which came into effect in January 2022.
- The policy including an easy read version can be found at: www.england.nhs.uk/learning-disabilities/improving-health/mortality-review/
- LeDeR reviews continue to link with other review processes such as Safeguarding Adult Reviews (SARs) and the Serious Incident Review process to reduce distress to families and carers and avoid duplication wherever possible. To note – the death of an individual with a learning disability does not automatically trigger a safeguarding response. However, at any point through the LeDeR review process, if safeguarding concerns are identified, the local area safeguarding process would be followed. The first combined Annual Report for the six CCGs in Humber and North Yorkshire for 2021/22 will be published on the website from July 2022 humberandnorthyorkshire.org.uk/
- Learning disability and autism safe and wellbeing reviews - as part of the NHS response to the Norfolk Hospital Cawston Park safeguarding adults review (SAR) concerning the deaths of Joanna, Jon and Ben, a national review has been undertaken to check the safety and wellbeing of all people with a learning disability and autistic people who are being cared for in a mental health inpatient setting. Working with partners NHS North Yorkshire CCG completed 100% safe and wellbeing reviews within the tight timescale that had been set providing necessary assurance and achieving a priority focus on addressing any concerns for individuals that were highlighted.
- The SAR report concerning Joanna, Jon and Ben can be found here: www.norfolksafeguardingadultsboard.info/publications-info-resources/safeguarding-adults-reviews/joanna-jon-and-ben-published-september-2021/
- Transforming Care – Mental Health, Learning Disability and Autism is an ongoing key programme of work for the ICS and more information is available at humberandnorthyorkshire.org.uk/

Bradford District and Craven Clinical Commissioning Group



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

- Representation and contribution at the Harrogate and Craven Local Safeguarding Partnership
- Training and development opportunities have continued to be offered to Primary Care practitioners in Bradford District and Craven to strengthen and embed understanding of the role of carers in safeguarding.
- Regular attendance and contribution at the North Yorkshire Safeguarding Adult Board, Executive Group, Practice, Policy and Development Group and the Learning and Review Group.
- The team distributed safeguarding adult and child information to Bradford District and Craven GP practices to enhance their safeguarding practice and raise awareness of available patient information.

2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

- The CCG Safeguarding Team has reviewed and updated policies as required, that are informed by legislation and the Joint Multi-Agency Safeguarding Adult Policy and Procedures.
- The CCG Safeguarding Team is developing safeguarding related guidance, including about domestic abuse that will be rolled out and available to GP practices across Bradford District and Craven in 2022-23.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

- Our Health Safeguarding Adult Group provides leadership and the forum to disseminate learning from statutory reviews.
- Learning from statutory reviews informs and influences the development of training packages delivered to Primary Care Practitioners by the CCG Safeguarding Team.
- The CCG Safeguarding Team actively work in collaboration with Designated colleagues across Humber, Coast and Vale.
- We seek and receive assurance against safeguarding standards from a range of providers.
- We contribute to a range of statutory reviews as required.
- Organisationally, assurance is provided to NYSAB that learning from reviews is disseminated across Bradford District and Craven.
- Support has been provided from the team to ensure timely applications to the Court of Protection, where there has been objection to Covid-19 vaccination, to ensure actions and restrictions are proportionate and necessary.

4. Ensure NYSAB is able to effectively adapt and respond to wider contextual changes affecting adult safeguarding

- We raised awareness in Primary Care of the potential impact Covid-19 had on patient experience of abuse and neglect and the relationship with safeguarding, for example remote contact, telephone assessments, video calls.
- Supported the development of a System ethics committee and influenced safeguarding adult related key decision making in response to the impact of Covid-19.
- The team are informed on local, regional and national learning and share with colleagues and partners.
- During this reporting period consideration has been given to safeguarding arrangements as the transition to the Integrated Care System progresses.
- We have continued to develop a strategy to support the implementation of the Liberty Protection Safeguards in collaboration with partners across the health economy. This included offering Mental Capacity Act training to all providers and Primary care practitioners.

North Yorkshire Police



1. Reconnect with communities in North Yorkshire to raise awareness and develop strategies to address and reduce risk of abuse

Over the last two years North Yorkshire Police Partnership hub has regularly reviewed and strengthened its community teams.

- The operational mental health advisor team help and support their colleagues when they are dealing with crimes and incidents where mental health is a factor. There is an officer allocated to each command area.
- The Hate Crime team review all hate crime reports to ensure victims receive the best service including those crimes being investigated by colleagues. Training is also offered to colleagues and outside agencies.
- The Problem Solving Team (PSP) and Problem Solving Champions provide a force wide resource across the three command areas with the primary focus on facilitating a multi-agency collaboration to solve local problems. Dedicated officers are assigned Serious and Organised crime, Domestic Abuse, Sexual Abuse and exploitation and Fraud.
- A new Stalking team has been established to offer advice and support to officers investigating crimes of stalking and harassment. Stalking investigations can be very complex and involve some of the most vulnerable people in our community and so the team have introduced 'Stalking clinics' to ensure officers are maximising opportunities within investigations.

2. Ensure multi agency safeguarding policies and procedures are in line with best practice and meet the needs of older people and younger vulnerable people – now and in the future

- The North Yorkshire Police Safeguarding Team supervisors have portfolios for their respective areas of expertise, this includes responsibility for ensuring policies and procedures are kept up to date and are aligned - where possible - with our partners; particularly in our responses to victims of crime who may have raised vulnerabilities.
- The Partnership Hub within NYP also hold the portfolios for community safety, mental health and young people and are responsible for their relevant policies and procedures.
- Having portfolio holders for specific policies and procedures and who are adept in the subject matter, such as VAWG (Violence Against Women and Girls) Suicide Prevention, mental health and community safety ensures accuracy, efficiency and meaning to our policies and procedures often with a multi-agency input when considering local approach, engagement and practice.

3. Ensure a stronger partnership approach and accountability for the prevention of abuse

Over the last year North Yorkshire Police, alongside partners IDAS (Independent Domestic Abuse Service) HMCTS (Her Majesty's Courts & Tribunals Service) Edgehill University and CGI – a global IT and business consulting service - have been working collaboratively as part of 'Project Shield', a multi-agency pilot scheme aimed at preventing harm by delivering an improved service around the enforcement of non-molestation orders. The main objectives of the pilot include:

- Improve the Safeguarding services offered by North Yorkshire Police, Courts, and its partners to victims/survivors of domestic abuse.
- Publish Non-Molestation Orders (NMO) on the Police National Database (PND) so they can be viewed by police forces nationally regardless of the area they were obtained.
- Record and evidence the fact the NMO has been served on the respondent to remove ambiguity or defence that could frustrate positive police action.
- Link NMO's to other records held in PND to support investigations, identify, assess, and manage risk and assist frontline staff to intervene sooner.
- Using the PND, explore the possibility of using the current search capability to create a national NMO register.
- This pilot will be fundamental in joining the dots between civil and criminal courts and the use of technology in protecting victims from domestic abuse and preventing further victimisation.

The North Yorkshire Police Prison Pilot.

- A simple idea with a huge impact is an idea by North Yorkshire Police MATA (Multi Agency Tasking and Coordination) Coordinator, having worked previously as a Prison Governor he had first hand experience of Domestic abusers writing and contacting their victims from prison and in some cases getting other inmates to do it.
- The scheme is to share victim's details with the prison where staff in the prison block the victim's details to ensure no contact is made by any means by anyone from within the prison. 7 prisons are now signed up to this simple agreement with a 104 requests since the scheme started (data up to Oct 2021) and the scheme was commended by the Domestic Abuse Commissioner and the Prisons Minister.



Safeguarding Adults Reviews and non-mandatory reviews

Section 44 of the Care Act 2014 states that we must carry out a Safeguarding Adults Review (SAR) if certain criteria are met. The purpose of a SAR is not to apportion blame to any individual or organisation but to learn lessons where an adult with care and support needs dies or has been seriously injured as a result of abuse or neglect and there is a concern about how one (or more) of the members of the safeguarding adults board acted.

During 2021/22 the North Yorkshire Safeguarding Adults Board received four Safeguarding Adult Review (SAR) referrals. Two of these referrals met the statutory criteria and reviews are currently being arranged. The Board continues to promote knowledge and understanding of the SAR process and criteria to ensure opportunities for learning are routinely identified by all agencies and the public.

Anne SAR

Progress continues to be made in implementing learning from the 'Anne' SAR. An external review of the North Yorkshire Supported Housing portfolio (as per Recommendation 1 from the SAR report) has been completed and will be presented to the Learning and Review sub-group during 2022-2023.

A review of the North Yorkshire Horizon's discharge process (as per Recommendation 5) is due to commence shortly and the findings will also be shared at the Learning and Review sub-group. A 7-minute briefing for SAR 'Anne' can be found here: safeguardingadults.co.uk/wp-content/uploads/2021/10/Anne-SAR-7-minute-briefing.pdf

James SAR

The Board is in the final stages of the 'James' SAR and preparations are being made in readiness for the publication of the report.

Due to James's age at the time of his tragic death and his involvement with children's services - this review has been undertaken with the North Yorkshire Safeguarding Children Partnership (NYSAB).

The report and recommendations will be published on the NYSAB website and the findings will be shared in our Annual Report for 2022-23. An action plan will be developed in response to the recommendations from the report and this will outline how the learning from the 'James' SAR will be embedded within practice. All of the NYSAB's completed reviews can be read in full on our website: safeguardingadults.co.uk/learning-research/nysab-learning.

Section 1 What is a Safeguarding Adult Review (SAR)?
A SAR is a multi-agency review process, which seeks to determine what relevant agencies and individuals involved could have done to have prevented harm or death from taking place. It will establish whether there are lessons to be learned and promote effective learning and improvement to prevent future deaths or serious harm happening again. A SAR should reflect the safeguarding principles of empowerment, prevention, proportionality, protection, partnership and accountability.

Section 2 Background
Anne was a 34 year old mother of 3. She became a resident in supported housing accommodation in February 2015. Following assessment it was identified that she needed support with anti-social behaviour, recovery from substance misuse, physical and mental health needs and support to maintain a tenancy.
Anne had a history of mental health problems and was supported by mental health services as well as the on-site staff where she lived. Following a referral in March 2015 into the Drug and Alcohol Recovery service by the supported housing provider, Anne disclosed substance misuse issues in relation to alcohol, diazepam and mephedrone.
Anne initially engaged well with the Drug and Alcohol Recovery service, abstaining from alcohol and, in May 2016 following assessment it was reported that she was making exceptional progress in relation to addressing her substance misuse issues. Anne was discharged from the Drug and Alcohol Recovery service in September 2017 owing to the positive progress they felt she had made.
In the days up to her death, Anne was appearing unwell and under the influence of substances. She was found dead in her flat on 4th January 2018 and the cause of death was subsequently given as drug toxicity.

Section 3 Key Learning: Supported Housing
Anne lived in supported housing, which provides housing with intensive outreach support. This type of housing is not regulated and is not registered with the Care Quality Commission, despite many of those living there having complex needs. In response to recommendation one within the SAR report, North Yorkshire County Council will arrange an external review of Supported Housing to identify opportunities for further development and improvement in the service provision.

Section 4 Key Learning: Self-Neglect
Concerns were raised by supported housing staff and TEW's Care Co-ordinator in 2017 that Anne may have been supplementing her prescribed medication with illicit substances. Despite these concerns, no action was taken.
Anne was considered by TEW to have capacity to understand the risks associated with her medication. At the time of her death, a structure that provided a coordinated response other than a safeguarding enquiry was not established in North Yorkshire. Since Anne's tragic death, the 'City of York and North Yorkshire Multi Agency Practice Guidance for working with Adults who self-neglect' has been developed and highlights when a Multi-Agency Self Neglect Meeting (MASM) will be appropriate to manage the risks. In response to recommendation eight in the SAR report, work will be carried out by Health and Adult Services to implement the self neglect guidance and MASM across North Yorkshire, and the NYSAB will promote the existence of the guidance amongst partners and those working with adults at risk of neglect. The guidance can be found here on the Board website.

Section 5 Key Learning: Information Sharing
Different agencies involved with Anne held information about her, but they rarely shared it between themselves. This included the police, who were receiving information about possible illicit drug purchases in the community. As a result, no agency had a full and complete picture of Anne's life and the associated risks, which meant opportunities to safeguard her were missed.
The sharing of, and access to, information is vital when working collaboratively to provide the appropriate level of support to individuals in their services.
In response to recommendation nine within the SAR report all agencies are to be aware of the 'One Minute' guide on information sharing to North Yorkshire Police, available here on the North Yorkshire Safeguarding Adults Board website.

Section 6 Key Learning: Support Planning
There was a lack of an effective support plan in place for Anne whilst she was residing within Supported Housing. Agencies did not consistently deliver the support outlined in the plan and did not utilise existing frameworks, such as the Care Programme Approach, to better manage the risks. Collaborative support plans, involving the resident, provider and involved agencies are to be in place for all vulnerable people who may take up residence within supported housing.

Section 7 Key Learning: Safeguarding Training
In the lead up to her death, Anne's presentation changed, possibly due to the influence of substances. Support workers did not consider the need to intervene and therefore no safeguarding concern was ever raised. It is important all agencies ensure their staff have appropriate safeguarding training in place. Links to the new North Yorkshire Safeguarding Adults Board Safeguarding Level 1 & 2 competencies, training standards document and on-line training menu of courses delivered via NYCC can be found here on the Board website.

For the full SAR report click here

Looking Ahead to 2022 – 2023

At its Development Day in November – the Board held a session focusing on the learning identified during the Covid-19 pandemic in relation to keeping people safe.

Particular attention was given to three areas where additional inequalities have been experienced during the pandemic;

- Homelessness,
- Domestic Abuse,
- Mental Health and Learning Disability.

Based on the overall feedback from partners on each of the above topics; the following areas have been agreed by the Board to inform updates to the existing strategic priorities which will continue into 2022-23:

- We will reinforce the idea that keeping people safe during a pandemic is everyone's business.
- Homelessness will be a priority during 2022-23 for the NYSAB
- Identify what dialogue is to be had with Board members, ICS Board Members, and the Office of Police, Fire, & Crime Commissioner to increase engagement with the work of the Board.

The NYSAB needs to seek assurance from partners that they are supporting the wellbeing of staff and Create a culture of sharing learning in an open manner. This should be core to how the SAB functions



Attendance Record

Organisation	Designation	June 2021	September 2021	December 2021	March 2022
North Yorkshire County Council	Independent Chair	Y	Y	Y	Y
	Corporate Director of Health and Adult Services	Y	Y	Y	N*
	Assistant Director	Y	Y	Y	Y
	Director of Public Health	Y	Y	Y	Y
North Yorkshire Police	Assistant Chief Constable	N*	N*	Y	Y
	Deputy Chief Constable	Y	Y	-	-
NHS Clinical Commissioning Groups (CCGs)	Chief Nurse	Y	Y	Y	Y
	Designated Professional for Safeguarding	Y	Y	Y	Y
Bradford District and Craven CCG	Designated Professional for Safeguarding	Y	Y	Y	Y
North Yorkshire Safeguarding Children Partnership (NYSCP)	Partnership Manager	Y	Y	Y	Y
Harrogate District Foundation Trust (on behalf of Acute and Community Trusts)	Designated Professional for Safeguarding	Y	N	Y	Y
Tees, Esk and Wear Valley NHS FT		Y	Y	Y	N
Richmondshire District Council (on behalf of Borough/District Councils)		Y	Y	Y	N
Community First Yorkshire		Y	Y	Y	Y
Healthwatch		N	Y	Y	N
Independent Care Group		Y	N	Y	Y
Legal Advisor to the Board		N	Y	Y	N
Probation Service		Y	Y	Y	N
Trading Standards		N	N	N	N
North Yorkshire Fire and Rescue Service		Y	Y	N	Y

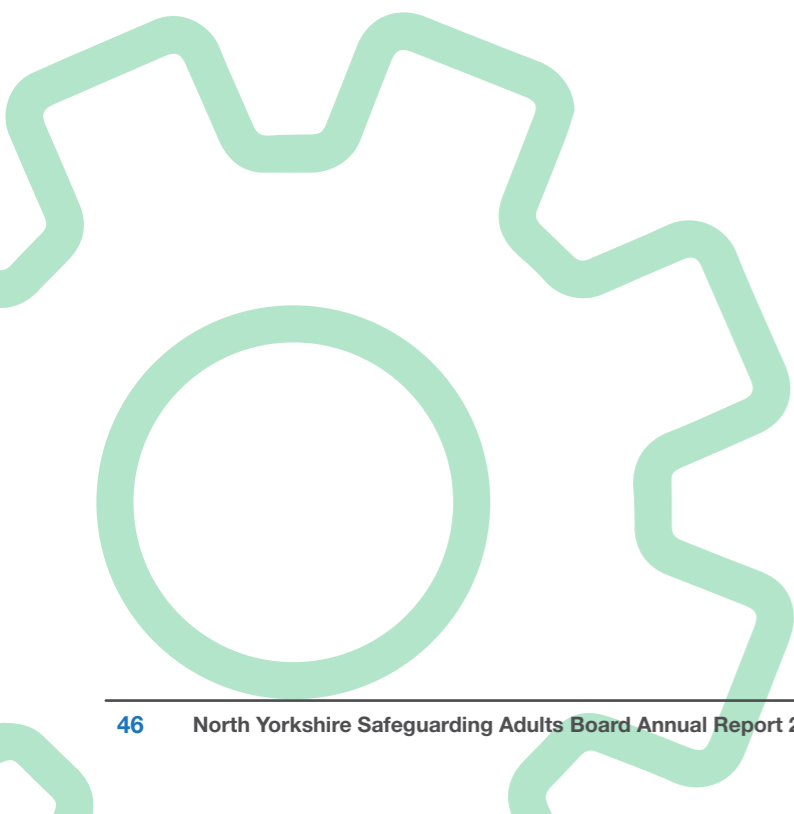
Financial Record

The NYSAB Budget is made up of contributions from the three statutory partners – the County Council, North Yorkshire Police and NHS. As well as direct funding, the NYSAB is also provided with services ‘in kind’ by a number of agencies.

Income 2021/21	
North Yorkshire County Council	£141,743.00
North Yorkshire Police	£30,000.00
North Yorkshire CCGs	£30,000.00
Total	£201,743.00

Expenditure 2021/22	
Independent Chair	£10,800.00
Staffing	£168,543.00
Supplies and Services	£1,944.00.00
Safeguarding Adults Review	£3,000.00
Total	£201,743.00

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Appendix A:



Probation Service and linked Accommodation Services across North Yorkshire: Report for NYSAB August 2022

CAS3 USER FEEDBACK

Accommodation is often the first step in an individual's resettlement journey. Offenders face significant barriers to securing suitable accommodation. HMPPS cannot resolve this in isolation; it requires a collaborative, partnership approach. Settled accommodation for offenders is critical to public protection, risk management and safeguarding adults and children across North Yorkshire

Securing appropriate and sustained accommodation across North Yorkshire for People on Probation continues to be challenging, with increasing pressures and reduced access for complex and highly vulnerable people, who can also present high levels of risk of harm to the public and who need to be carefully managed. These individuals often present with significant Adult safeguarding concerns, requiring multi-agency involvement. NYSAB can support this work through ensuring that improving the provision of appropriate, settled accommodation remains a strategic priority for all safeguarding partners.

Practice Note: Shelter is the provider for contracted resettlement services in North Yorkshire. They are responsible for supporting and referring on any person on probation identified with an accommodation need by their probation worker

Accommodation services across North Yorkshire Probation Delivery Unit include the CAS3 (Community Accommodation Service), CRS Shelter (contracted accommodation

services) and RACS (Resettlement and Community Safety scheme); together with the Duty to Refer process and the Accommodation for Ex-Offenders Scheme.

The CAS3 Scheme: The HMPPS Community Accommodation Service offers support and transitional accommodation for up to 84 nights for released prisoners who are homeless, supporting transition into settled accommodation, as well as some people on probation moving on from Approved

Premises. 36% have successfully moved on into settled accommodation. and we are working closely with the provider to expand this provision.

The RACS scheme has been operating with Probation involvement for several years. We are currently in the process of renewing the existing contract to take us to 2025. This will represent a significant investment by the Probation Service in contributing to accommodation support across North Yorkshire. In addition, NY Probation are currently exploring further options to increase this and improve the provision of accommodation for ex-offenders across the County.

RACS case study:
High Risk male offender identified as Autistic and with significant communication and interpersonal issues. Unable to locate to the family home. RACS accommodation in Selby obtained with additional support due to level of need

Referral process:
Practitioners will start to plan for accommodation support 6 months before release from prison. Practitioner will refer to the CRS provision, make a duty to refer, approach alternative providers and, as a final option, refer to CAS3 for support.

“(In prison) my mental health was at its lowest, feeling that I could possibly be out on the street. Then days before my release my probation officer told me about the CAS3 project, I was so relieved that someone was willing to give me a roof over my head and a chance of getting back on my feet... I used this as a positive, a break from the old life I had, from the people that might have influenced me into committing crime. This accommodation has given me security, a second chance at life, time to recover, to think positively about my future and that I can overcome things and move on. Without CAS3 I would have possibly been homeless or worse, I don't want to even think about it!”

Female CAS3 Resident

“I have served sentences on several occasions and usually end up being recalled to prison after a few days...I would often feel safer in prison. I was overwhelmed with the property provided and the support CAS3 were able to offer. This is the first time I've ever been provided with stable accommodation after being released from prison. By having stable accommodation, I've been able to focus on moving forward and getting my life back on track. CAS3 has been my second chance and since being accommodated I've made excellent progress with substance misuse recovery. Without CAS3, it doesn't bear thinking about where I'd be - most certainly back in prison or dead! I'm over the moon to be moving on to accommodation with the Council.”

Male CAS3 Resident

North Yorkshire Safeguarding Adults Board

Annual Report 2021/2022

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*Making safeguarding everybody's
business in North Yorkshire*

Contact us

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Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm

(closed weekends and bank holidays). Tel: **01609 780 780**

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North Yorkshire Safeguarding
Children Partnership (NYSCP)
Annual Report
2021-2022

Enter

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Statutory Safeguarding Partner Statements

With the backdrop of emerging from the pandemic, front line colleagues across the County have shown remarkable ability in adapting their responses to meet the challenges created by it, and for this I am very proud and thankful to them. I want to thank everyone who continues to go above and beyond to make North Yorkshire a great place for children.

The Safeguarding Children's Partnership has demonstrated its ability to respond and to be creative in providing leadership through this difficult time. Our ability to safeguard children and support vulnerable families has continued, and moreover, we were able to progress our priorities and strengthen the coordination and efficacy of services.

I remain grateful to all of our partners and their dedicated front line staff for their support and steadfast commitment to the wellbeing all of our children.

I have been immensely proud to have undertaken the role of statutory partner for North Yorkshire Police over the last 12 months, working closely with dedicated and committed colleagues from a range of agencies.

The North Yorkshire Safeguarding Children's Partnership has continued to work collaboratively and collegiately, constantly delivering on the challenges we have faced, which has not been easy in post pandemic conditions. Our teams have worked relentlessly to keep children safe, and It has been clear to me that the welfare of children and effective safeguarding has been at the very heart of everything we have done.

The safeguarding of children is an area that has, and continues to, receive significant public scrutiny both locally and nationally. The expertise, support and appropriate challenge offered by the partnership as North Yorkshire Police responded to the recommendations from the recent HMICFRS National Child Protection Inspection has been gratefully received. This approach is testament to the strength of the partnership, and the relationships between key stakeholders. Despite the challenges that will undoubtedly continue, and the planned changes in key personnel over the next 12 months, I am confident that the partnership will continue to deliver effectively and I wish them the best of luck.



Stuart Carlton
Director of Children Services,
NYCC (North Yorkshire County Council)



Lindsey Butterfield
T/ACC Local Policing & Safeguarding

As the country has emerged from restrictions and challenges imposed by the COVID pandemic, the NYSCP has continued to respond dynamically to the needs of children and families who have been negatively impacted in various ways. Whether this has been helping children and young people to manage their emotional and mental health, strengthening multi-agency responses to child exploitation, or taking forward lessons learned from local and national reviews – the strong partnership working has been timely and effective.

With much change anticipated across the three statutory partners - health, police and the local authority - the need to maintain those strong partnership relationships will be even more critical if we are to keep a relentless focus on the safety and welfare of our children across North Yorkshire. The CCGs have now been replaced by the new Humber and North Yorkshire Integrated Care Board, which will assume statutory safeguarding responsibilities previously held by the CCG, and will be committed to continuing the excellent work of the Partnership.

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Sue Peckitt

Sue Peckitt

Chief Nurse, Humber and North Yorkshire Integrated Care Board (formerly the North Yorkshire Clinical Commissioning Group or CCG)

Independent Scrutiny Statement

I am both independent chair of the Executive of NYSCP and its Independent Scrutineer. In the scrutiny element of my role I am bound by the requirements of the Children and Families Act 2017 alongside Working Together to Safeguard Children 2018, to give a formal Statement of Assurance regarding the fitness for purpose of the NYSCP, and the degree to which it complies with those legislative or statutory guidance requirements.

In the 2021-2022 financial year I convened and chaired four Executive meetings. I have been a Participant Observer at meetings of all the subgroups whose reports follow. I keep the statutory Director of Children and Young Peoples Services and other leading officials in partner bodies aware of what I find as I undertake Scrutiny. I also co-lead two Development Days a year at which partners report, reflect, and take learning away into their own organisations and the partnership’s Executive or subgroups.

Based on my work described above, and from the extensive and detailed reading and analysis I have done and continue to do on issues in and around North Yorkshire, I now present my formal assurance that NYSCP complies with the legal requirements placed on Local Safeguarding Children Partnerships. I also confirm that all concerned are aware that the improvements and striving for excellence in which they are all engaged are never “finished” or perfect but are continuous.

The Executive oversees strategy, sets direction, and holds both commissioners and providers to account. It also scrutinises, plans for and evaluates how well agencies work in partnership. Its agendas cover an annual cycle within which all services and initiatives are reviewed, questioned and held to account. NYSCP’s work encompasses the policy and practice previously overseen by both the Children’s Trust and the NYSCP’s predecessor body the North Yorkshire Safeguarding Children Board (NYSCB.) It does so through its oversight of the ambitions and intentions in “Being Young in North Yorkshire” which

covers all aspects of childhood and youth.

The NYSCP then has a number of subgroups which focus on particular aspects of its work. The scrutiny element of my work revolves around my attending, observing and presenting assurance on their quality and Working Together to Safeguard Children 2018 compliance. These groups are:

- Multi Agency Child Exploitation (MACE) and Contextual Safeguarding. The work is driven at a strategic level by an overarching countywide group, picked up operationally in each of the seven current second-tier council areas. The MACE groups’ structures and ways of working are currently under review, based on what has been learned so far and shaping the work for the future.
- A Local Safeguarding Practice Review Group (LSPRG) ensuring serious and challenging themes are tackled by systematic formal reviews which then feed into professional practice, training, reflection and ever stronger assurance of quality
- A Practice Development Subgroup (PDS) which brings together those who can drive practice through in their own organisations as a result of learning drawn not only from the LSPRG’s work and recommendations but from wider sources in research, or the work of national regional or local bodies
- A Learning and Improvement Subgroup (LIS) which both helps to drive learning and the NYSCP’s offer of training, briefing, web materials and other initiatives, but also gives a sound setting in which the county’s schools and other educational settings can find means of ensuring their contributions to fulfilling “Being Young in North Yorkshire” are both grounded, and seen by the wider partnership.

Also feeding into NYSCP are district based Local Safeguarding Partnerships (LSPs) which bring together agendas on children's and adults' safeguarding, and issues of community safety. North Yorkshire shares the Child Death Overview Panel (CDOP) and the Child Death Review Panel (CDRP) and Section 11 Audit activity with its neighbouring Unitary Authority the City of York Council. This work across boundaries creates efficiencies, given York and North Yorkshire share commissioning and provision of services by public sector agencies other than those within local government, and by voluntary sector bodies.

The report that follows has been approved by staff in leadership positions in NYSCP's Statutory Partner bodies. They lead a Partnership of equals focusing on wellbeing and safeguarding, from early interventions by universal services, through ever more specialised and sometimes statutory provision.

The three statutory partners are:

North Yorkshire County Council,
North Yorkshire Police Service, and
Humber and North Yorkshire, Integrated Care Board, inheriting the work of the county's previous CCGs.

The NYSCP also relies on joint working across a large number and wide range of Relevant Agencies in District Council and community bodies, physical and mental health service providers, education at every level, housing, the early years sector, voluntary and community bodies, and children and young people themselves. The NYSCP also maintains links with and takes assurance from the county's Safeguarding Adults Board, the Domestic Abuse and Violence Partnership, the North Yorkshire Office of the Fire Police and Crime Commissioner, and other relevant bodies whose work supports the families and communities in which North Yorkshire's children and young people live and learn.

The Report is supported by data where it is available, so that all content bears weight and authenticity, and so that trends are reported on, issues are explained, and plans for future activity are explored from a data informed basis.

The report also reports on progress in:

- how well the youngest children and young people and their families are supported and nurtured to provide the best possible start in life;
- services for and trends in children's and young people's physical and mental or emotional health and wellbeing and how well services are commissioned and provided;
- what happens when a child or family needs an early, preventive offer of additional help or support, whether from social care, special education or other services;
- interventions that seek to help families to halt declines in wellbeing caused of physical, emotional or developmental neglect, domestic abuse or violence, or any form of exploitation;
- what happens if stronger, more directive safeguarding needs to happen with a family in the best interests of the children concerned including if they must be removed from their families and placed in care, and
- how services respond if a child or family is in conflict with the law, or has to deal with a range of extraordinary challenges, palpable dangers, or tragedy.



In the latter groups, interventions are often multi-agency and may be statutory. They are always aimed at restoring, or maintaining and assuring, the safety and wellbeing of children, their families and communities.

2021-2022 financial year passed as North Yorkshire entered the recovery and refresh stages of dealing with the effect of unprecedented challenges, triumphs and griefs of the COVID 19 pandemic. Though this report is published after the end of the 2021-2022 financial year and the worst effects of COVID 19, the after-effects are still with us. This means many of the pages that follow account for services' and partners' responses to the legacy of the worst effects of COVID 19. Ongoing wariness surrounds issues such as "all-in" returns to shared office or meeting spaces, and a need to continue to work flexibly wherever possible.

There is a great deal of pragmatism about not wishing to lose all that was learned about partnership working, inter-agency cooperation and flexibility during the worst days of the pandemic, and a determination to create a new, not trying to return to an old, normality. The after-effects of COVID 19 also continue in how well organisations and their staff continue to recover both pace and capacity. All agencies remain actively engaged in responding to safeguarding challenges that face staff and clients given that COVID 19 has in fact not gone away, and Long COVID remains a challenge for some, whatever their age or previous health status. All partners are determined not to lose gains made by working in partnership as a matter of course, rather than in separated bodies that sometimes cooperated as might have happened before March 2020.

Whilst patterns of demand on services have changed to some degree, where client groups' needs have become obvious again following the end of lockdowns, services are aware of their need to continue to adapt. The expectation is that demand for services, already rising and not always supported by additional resources, will continue to rise, exacerbated by a "long tail" of equally un-resourced work that could not be or was only minimally done during the pandemic.

As this report is completed, the effects of long-term exhaustion in staff at the end of their energy reserves is still palpable. It may be a feature of services, presenting particular challenges that go on through 2022-2023, not least also given the growing economic and financial challenges facing both services and their client groups. This Annual Report captures ongoing high quality services and practice improvement, including where inspection bodies have reviewed particular services to vulnerable children and young people. However, this is set against considerable odds and stretched financial, physical and human resources across agencies.



Dr Maggie Atkinson

Independent Scrutineer and Chair of NYSCP (North Yorkshire Safeguarding Children Partnership) Executive

Our priorities for 2021 / 2022

In 2021 we launched the NYSCP Being Young in North Yorkshire (BYINNY) strategy 2021 - 2024. As a partnership we recognise the diversity across North Yorkshire and how important it is to harness this when agreeing our delivery plans. We wanted to articulate our vision and provide a collective focus for the next three years with the flexibility to add and amend our delivery plans to reflect the ever-changing landscape.

Our children and young people are our future, we want them to thrive in North Yorkshire and achieve the best possible outcomes they can. The BYINNY strategy sets out our vision which is shaped by the feedback from children and young people living in North Yorkshire and sets out our four key themes of children and young people having:

- Page 57
- a safe life
 - a happy family life
 - a healthy life, and
 - achieving in life



Key areas of progress against our four themes:

Theme One A safe life

- At the end of quarter 4 there were 440 Child Protection Plans (37.4 per 10k) and 427 Children in Care (36.4 per 10k).
- Fewer contacts screened by MAST (Multi Agency Screening Team) – reduction of 14% since 2018/19
- 1,357 external Early Help Assessments completed in the three terms of 2021
- Reduction in Children in Care from 443 in 2019/20 to 427 in 2020/21
- Just 1 custodial sentence for a young person in 2021, down from 27 in 2018
- 42% reduction in First Time Entrants to Youth Justice compared to 2017
- 380 referrals to Children's Social Care per 10k – compared to 494 nationally.
- All frontline Children & Families Staff are trained in Family Finding

Theme Two A happy family life

- 75% of Children in Care live with an NYCC Foster Carer
- No new Independent Agency placements have been committed under the strategy
- 206 children and young people supported through the Family Finding Partnership
- Approach to Foster Care
- 1,209 individuals have registered for courses through the Solihull Parenting Programme
- 64.7% of Care Leavers are in employment, education or training living in suitable accommodation
- 2,221 children and young people engaged from the Holiday Activities and Food Programme over the Christmas Break
- 77% of Care Leavers met their Educational Needs goals in 2021/22, up from 62.9% in 2020/21

Theme Three A healthy life

- Routine childhood immunisation rates in North Yorkshire are generally above the national average, but slightly below the target coverage values, which for most vaccines is 95%.
- In North Yorkshire for 11/18 vaccines coverage is rated Amber, (for most vaccines Amber represents 90-95% coverage). For 4/18 vaccines North Yorkshire coverage is rated Green and for 3/18 vaccines, coverage is rated Red.
- Since October 2019, 253 (64% of the 369 School in North Yorkshire) have signed up to take part in our Health Schools Award.
- 57 Early Years Settings have signed up for the Healthy Schools Award since the launch in November 2021.
- The proportion of 5-year-olds experiencing tooth decay in North Yorkshire (20%) is lower than the national average (23.4%) and Yorkshire & Humber Average (28.7%). North Yorkshire has a flexible commissioning arrangements for dental care which supports children and young people with known vulnerabilities.
- 9% increase in the number of presentations at Accident and Emergency Departments
- 8% increase in the number of inpatient admissions for children

Theme Four Achieving in Life

- Return to a more expected trend in children becoming Electively Home Educated. In 2021/22 the number of EHE pupils increased by 5.7%, compared to 21% the previous year.
- During 2021/22 academic year to date, 4,096 suspensions have been received by 1,695 pupils, over 1,000 fewer suspensions than over the same period 2018/19 down from 6,358 suspension
- 4.7% of Year 12 and 13 young people are not in education, employment or training (NEET) or unknown, down from 8.1% in 2019/20.
- 64.4% of Care Leavers are in employment, education or training

The Full strategy can be read here: [82425-Being-Young-in-North-Yorkshire-Amendments_V2_Screen-Version.pdf \(safeguardingchildren.co.uk\)](#)

BYINNY has an extensive action plan that seeks to gain assurances from a variety of meeting structures, groups and wider partnerships to fulfil our ambition. In 2021/2022 it was recognised through working with our relevant agencies and most importantly children and young people themselves we identified three overarching areas of focus which underpin both the work we do as individual organisations and collectively, these are:

Social, Emotional Mental Health

Achievements in 2021/2022 include:

- Re launched the [NYSCP Self Harm and Suicide Ideation Pathway](#). The purpose of the pathway is to improve the referral processes, and the coordination of information, advice, support and treatment that is provided to children and young people who self-harm and/or experience suicidal ideation.
- Joint commissioning of Compass between Clinical Commissioning Group (CCG) and Local Authority (LA) using Section 75 arrangement and sub-contract via specialist Child and Adolescence Mental Health Service.
- Re-established strategic and operational partnerships across North Yorkshire
- North Yorkshire County Council's Section 75 partnership agreement with Harrogate District NHS Foundation Trust to deliver the 0- 19 service, prioritising Emotional Health and Resilience Service for 6-19 year olds
- Supported Mental Health Summit - Senior Leaders from CCG, LA, Tees Esk and Wear Valley and Voluntary sector met in Feb 2022 and committed to the development of a system wide service transformation in response to the identified increased demand and pressures.
- Supported the commissioning of an Independent Scoping Project to review demand, capacity and pressures on Children's Mental Health. Report to be completed by April 22 and will feed into the summit work.
- Enhanced [The Go-To website](#), a directory of local children and young people wellbeing and mental health services in North Yorkshire

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Online Safety / Abuse

Achievements in 2021/2022 include:

- We have enhanced our public facing material with service user input
 - Children and young people's [Staying Safe Online](#)
 - Parent and Carer [Reporting Images Online](#)
- In partnership with Marie Collins Foundation (MCF) we have worked with the North Yorkshire Police, Fire and Crime commissioner, North Yorkshire Police, and other safeguarding leads to support the role out of Marie Collins Foundation E-learning Click Path to Protection equipping staff with the skills to manage increasing numbers of incidents of online harm for children
- Professionals in North Yorkshire are being upskilled in responding to a child harmed through Technology Assisted Child Sexual abuse (TACSA).
- Parents having access to material will help them respond to, what for most parents is, devastating news. The addition of the resource for parents on finding out about their child being sexually abused came about after workshop arranged with school police officers.
- The need for messages aimed at children to come from other children was achieved through working in partnership with North Yorkshire Police Cadets.

Child Exploitation and Contextual Safeguarding

Achievements in 2021/2022 include:

- We have continued to listen to the voices of children, young people, parents, carers and our communities and consulted with them to develop a series of resources to raise awareness through our Be Aware website.
- We have also made a commitment to use non-victim blaming language across our partnership that seeks to empower children, young people, parents and carers, and now have a toolkit for professionals to support with this, available on our Be Aware website.
- In January 2022, NYSCP undertook an evaluation of our MACE arrangements by facilitating a series of 7 workshops across North Yorkshire with those who attend the MACE Level 2 Locality meetings. Partners outlined significant strengths in partnership attendance, information sharing, developing key relationships with other agencies within that locality area and valued the sharing of themes and trends around exploitation across the MACE areas. Meetings held on a virtual platform brought significant savings of time and cost of travel, but didn't hamper the value of the meeting. The feedback has also been used to help shape our multi-agency plans around areas for development including disruption planning, partnership information sharing with the Police and multi-agency training across this complex, every changing landscape.
- We have run awareness campaigns including Child Exploitation Awareness Day in March 2021 and 2022
- We have also delivered direct work within our communities to raise awareness with children and young people. Raising awareness and empowering parents as safeguarding partners is also fundamental to our work in this field.
- NYCC and City of York have worked with the Home Office to be one of ten sites to pilot the devolved decision making for the National Referral Mechanism. The panel enables decisions to be made about whether a child may have been subject to modern slavery and human trafficking to be made locally by professionals who know the child.



Demographics of North Yorkshire

North Yorkshire is the biggest geographical county in England at 803,761 hectares (approximately 3,100 square miles). Although the county is large, it is sparsely populated with approximately 620,610 residents (ONS population estimate) based in a variety of urban and rural communities. North Yorkshire stretches across the country from the North Sea coast to within 12 miles of Morecambe Bay, and from south of the M62 to the edge of Teesside. In 2023 North Yorkshire will become a unitary council know as North Yorkshire Council and will be a merger of the existing county and district/borough councils.

Children growing up in the county enjoy the beautiful countryside although many children and young people also grow up in the many market towns and smaller communities within the county. Due to the sparse nature of most of the county, children and young people can feel isolated due to the long distances they have to travel to meet friends or use amenities.

- 803,761 hectares
- 3,103 miles
- 620,610 residents
- 2 NHS Clinical Commissioning Groups
- 7 District Councils
- North Yorkshire Police
- Schools (table)

	Nursery	Primary	Secondary	Special	PRU	Grand Total
Community	3	91	14	7	4	119
Foundation		1				1
Free		2				2
Voluntary Aided		23	1			24
Voluntary Controlled		86				86
Total	3	203	15	7	4	232
Converter Academy		79	19	2	1	101
Sponsored Academy		20	8	1		29
UTC			1			1
Total	0	99	28	3	1	131
Grand Total	3	302	43	10	5	363

What is North Yorkshire Safeguarding Children Partnership?

This arrangements document sets out the Multi-Agency Safeguarding Arrangements for North Yorkshire, established in accordance with Working Together to Safeguard Children (2018).

The three safeguarding partners who are responsible for the local Multi-Agency Safeguarding Arrangements in North Yorkshire are North Yorkshire County Council (NYCC), the Integrated Care Board (formerly the Clinical Commissioning Group or CCG) and North Yorkshire Police (NYP). [NYSCP-MASA.pdf \(safeguardingchildren.co.uk\)](#)



NYSCP Partnership Achievement Awards

The North Yorkshire Safeguarding Children Partnership showcasing the multi-agency work between the county council, police and NHS in safeguarding vulnerable children and their families.

The Partnership Achievement Awards are given to individuals or groups working or volunteering with children and young people.

Awards have recently been presented to the following professionals:

- Jess Ward, the CEO and Founder of Inspire Youth, who supported the Be Aware consultation sessions which aimed to keep young people safe from exploitation.
- Helen Lavender, Schools Liaison Police Officer across Hambleton and Richmondshire, whose support for young people ensures their risk of entering the Criminal Justice System is reduced by recognising early indicators and introducing a support plan.
- The Hambleton family assessment support team which uses local networks to support the most vulnerable families and children at risk of harm.
- Karen Hedgley, Designated Safeguarding Nurse, who has been instrumental in developing the Day or Night, Sleep Right campaign to reduce the number of sudden unexpected deaths in infancy.
- PC Antony Kent of the Police Community Safety Hub in Richmondshire, who is involved in the Multi-Agency Child Exploitation (MACE) team.

Stuart Carlton, North Yorkshire County Council's Corporate Director of the Children and Young People's Service, said: "I would like to say a huge congratulations to the winners who have demonstrated innovative ways to keep our most vulnerable children and families safe from harm. These awards are organised by the partnership to highlight the best safeguarding practices and help to drive up standards across the county."

Lindsey Butterfield, Temporary Assistant Chief Constable in North Yorkshire Police, said: "It's fantastic to see the work of North Yorkshire Police officers being recognised by the partnership. I'm incredibly proud of the achievements of Antony and Helen and thank them for their hard work and dedication in safeguarding the most vulnerable in our communities."

Elaine Wylie, Designated Nurse for Safeguarding Children in North Yorkshire and York, said: "Promoting the welfare and safety of all children is an exceptionally challenging area of professional practice, requiring commitment, resilience, skill and creative thinking. It is great to see all of these competencies demonstrated by the worthy recipients of these awards, and to recognise the difference they have all made to the lives of children and young people, and to multi-agency working across North Yorkshire."

NYSCP is looking for nominations for future achievement awards and more information about how you can nominate individuals, teams or services can be found at www.safeguardingchildren.co.uk/professionals/partnership-award



Child Safeguarding Practice Review Group

North Yorkshire County Council is duty-bound to notify the National Panel Child Safeguarding Practice Review Panel (CSPRP), and by extension the Department for Education and OFSTED, if it knows or suspects a child dies or is seriously harmed, and abuse and neglect is known or suspected. The North Yorkshire Safeguarding Practice Review Group (SPRG) carries out reviews of the cases that are notified to CSPRP and of other safeguarding cases where there has been multiagency involvement which could support learning.

Within North Yorkshire we have undertaken the following:

Number of notifications made to the CSPRP in 2021/22	1
Number of Local Child Safeguarding Practice Reviews (LCSPR) awaiting publication (due to ongoing Police investigations)	3
Number of Serious Case Reviews (SCR) Outstanding from the Local Safeguarding Children Board (due to ongoing investigations)	1
Number of cases notified to North Yorkshire Safeguarding Practice Review Group (SPRG) in 2021/2022 by partners for consideration	5
Of the 5 cases notified to SPRG 2021/2022 for consideration, which have been reviewed locally for learning	4

For each LCSPR and SCR detailed action plans have been commenced created and actions undertaken to address the identified need. This is monitored quarterly within the NYSCP Learning and Improvement Subgroup and regular reports on progress to the NYSCP Executive. It is the view of the NYSCP Executive that these reports will not be publicly published until all due processes are concluded to ensure there is no influence to statutory investigations.

Practice Development Subgroup

The Practice Development Subgroup seeks to assure and contribute to the development of child safeguarding practice in line with National and the current NYSCP BYINY Strategy. This is achieved by providing healthy challenge and holding professionals to account with respect to safeguarding children practice.

During 2021/22 the subgroup has:

- Undertaken a Hidden Harm campaign
- Launch of the Threshold Guide and Early Help Events
- Launched the Day Night Sleep Right safe sleep campaign
- Planned and delivered Safeguarding Week 2022 activity
- Received feedback from frontline practice to support strategic developments
- Priorities for 2022 – 2023
 - Seek to develop the way feedback from frontline practice shapes the work of the sub group
 - Consider how the NYSCP Website can be developed to support the broader focus on the BYINY priorities

The NYSCP maintains the multi-agency safeguarding procedures for North Yorkshire and provides practice guidance and one minute guides (OMG) for professionals. The NYSCP procedures, practice guidance and one minute guides can be found at:

- www.safeguardingchildren.co.uk/professionals/procedures-practice-guidance-and-one-minute-guides

Practice guidance and one minute guides developed or updated in 2021/2022 includes:

- [Child Protection Medical Assessments](#)
- [Concealed, Denied or Late Presentation of Pregnancy](#)
- [Framework for decision-making: Right help, at the right time by the right person](#)
- [MACE & Contextual Safeguarding Lv. 1](#)

- [MACE & Contextual Safeguarding Lv. 2](#)
- [NYSCP Standards and Criteria](#)
- [Safeguarding Practice Review Process OMG](#)
- [School Child Protection Manual](#)
- [Self-Harm and Suicidal Ideation Pathway](#)
- [Submitting a referral to the National Referral Mechanism \(NRM\) for a child](#)
- [Sudden Unexpected Death in Infancy \(SUDI\) Prevention One Minute Guide for Professionals](#)
- [Whistleblowing Practice Guidance](#)
- [Writing a Child Protection Policy Practice Guidance](#)

The NYSCP has also produced numerous other documents and developed areas of the NYSCP website to provide guidance to parents on issues such as:

- [Elective Home Education](#)
- [Elective Home Education One Page Guide](#)
- [ICON](#)
- [Keeping Children Safe in Out of School Settings – guidance for parents](#)
- [Private Tutors, Coaches and Clubs – A guide for parents and carers](#)
- [Safer sleep](#)

For further information, please visit our website at:

- www.safeguardingchildren.co.uk/help-guidance-and-support

Learning Improvement Subgroup

The Learning and Improvement Subgroup seeks to identify, report and act upon any appropriate examples of local, regional, and national learning through the Learning and Improvement Framework. During 2021/21 the Learning and Improvement Subgroup has:

- Promoted 7 point briefings
- Shared learning from Reviews
- Undertaken Training and Learning
- Masterclasses
- Audit summaries

Section 11 and Governance Audit Summary of learning

2020/21 saw the first time the Section 11 and Governance Audit has utilised the same tools by partner organisations for North Yorkshire and the City of York across for both Children and Adult Services.

Summary of findings:

Partner organisations have reported a high level of compliance with the criteria stated in the audit. However, whilst partner organisations have stated that they have the requirements in place, it can be noted that their assessment of their level of compliance was lower than the level which would be indicated by their responses to each criteria. This may indicate that there is a reduced level of confidence in the arrangements that partner have in place, or that they are striving to improve on these requirements, to ensure that they are fully embedded.

Partner organisations recognise that there has been a significant increase in demand on front-line teams, which is directly attributable to the COVID-19 Pandemic. This has led to reviews of pathways, systems, and processes, including adapting practice and the development of virtual working with technological solutions. Partner organisations are also mindful of the impact on staff, their wellbeing and resilience, particularly new starters.

It should be noted that partner organisations recognise both positive and negative aspects brought about by the COVID-19 pandemic, including improved partnership working through virtual platforms, maintaining face to face delivery which were in place at the time of the audit and the challenges of working from home. At the time the audit was completed, it should be noted that partner organisations stated they were responding to an increase in missing persons, individuals in mental health crisis, older people with complex needs, hidden harm in children and young people, and adults with drug and alcohol related issues.

A number of partner organisations have identified that training is a priority over the next year.

A number of partner organisations stated that undertaking the Section 11 and Governance Audit activity has provided them with an opportunity to review and reflect on our safeguarding processes and future strategic planning.

Recommendations from the report

NYSCP Recommendations:

1. The NYSCP liaise with the Children and Families Service regarding Independent Schools not following contractual arrangements in respect of the reporting of safeguarding concerns, and report back to the Practice Development Subgroup, identifying any actions and recommendations, as appropriate.

Joint Recommendations for the NYSCP and North Yorkshire Safeguarding Adults Board (NYSAB):

Managing Allegations against Staff is a key area of work and there is a need to continue to deliver safeguarding and refresher training, to ensure that staff's knowledge is kept up to date.

2. Support organisations with the development of strategic plans and policies and procedures, which should be reviewed in line with NYSCP and NYSAB safeguarding policies and procedures respectively.

3. The NYSCP and NYSAB in conjunction with the North Yorkshire Community Safety Partnership (NYSCP) undertakes an annual Training Needs Analysis to identify any areas of weakness and development in multi-agency training.

It was noted that one partner organisation did not respond to the questions regarding having procedures to notifying the LADO (Local Authority Designated Officer) or Safeguarding Team, or where a worker who has raised a concern cannot continue in their current employment, that the organisation fulfils its moral and legal obligation to offer support to enable them to move on. Where this is the case, the partners should provide assurance to the NYSCP/ NYSAB that these arrangements are in place and if not provide timescales for implementation or a rationale for why these are not in place.

5. The NYSCP, NYSCP and NYSAB Joint Engagement and Communication Strategy needs to be highlighted across the Partnerships to ensure partner organisations have joined up approach to safeguarding, which promotes the safety and well-being of children, young people, adults and families.

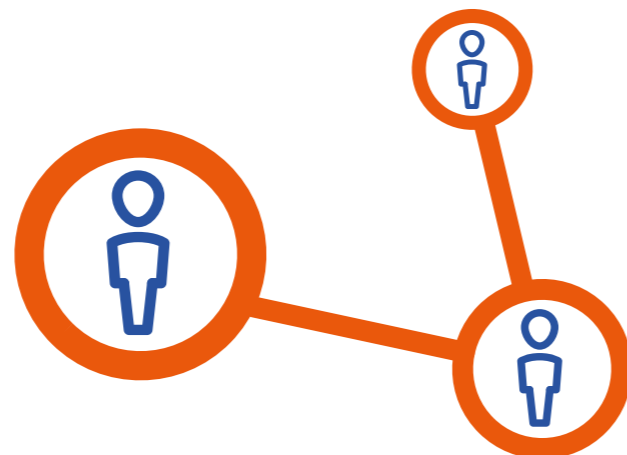
6. Harrogate and District NHS Foundation Trust (HDFT) be requested to share their findings from a recent culture survey and the effectiveness of this with the LIS (Learning and Improvement Sub) and PPDL (Policies, Practice, Development and Legislation).
7. Where partners have identified concerns regarding information sharing and these issues cannot be resolved, concerns should be raised by partners through the NYSCP and NYSAB Subgroup(s), as appropriate, including supporting examples of practice supporting these issues

Schools Safeguarding Audit

Between November 2020 and June 2021, the NYSCP completed its biennial audit of the safeguarding arrangements within primary and secondary phases of education for children and young people up to the age of 18. The purpose of the audit is to seek assurance of the level of safeguarding arrangements within all schools and identify areas for development.

For more information about the learning see our published 7-point briefing:

- [School-Audit-2020-2021.pdf \(safeguardingchildren.co.uk\)](https://safeguardingchildren.co.uk/school-audit-2020-2021.pdf)



Multi agency Safeguarding Thematic Deep Dives

When partner agencies and individual professionals engage in case auditing, it helps understand:

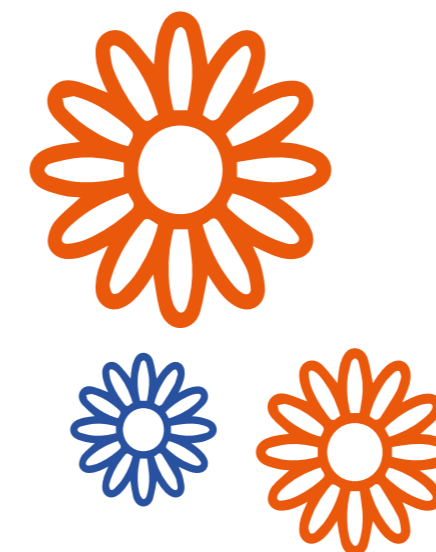
- the effectiveness of front-line practice in protecting children and young people
- how well the lessons of Case Reviews and other reviews of practice have been learnt; and
- what the impact of locally delivered training has been.
- importantly, it allows us to identify good practice and ask questions about whether things could be done differently to improve the safeguarding system.

During 2021–2022 we have undertaken the following deep dive audits

- Multi-Agency Responses Children Subject to Repeat Child Protection Plans
- Multi-Agency Responses to Children with Autistic Spectrum Disorder
- Multi-Agency Responses to Cases of Children Experiencing Neglect

For more information about the learning from audits visit our published 7-point briefing:

- [NYSCP \(safeguardingchildren.co.uk\)](https://safeguardingchildren.co.uk/nyscp)



Priorities for 2022 – 2023

The Learning and Improvement Subgroup has identified the following deep dive audit themes be explored in 2022:

- 1. Multi-Agency Responses to Referrals on the Grounds of Neglect:** This audit will focus on the most common category for Child Protection Plans and will look at how the COVID-19 pandemic has impacted on childhood neglect and its predisposing factors. This audit will be completed between January and April 2022.
- 2. Multi-Agency Responses to Child Exploitation:** Examining cases relating to Child Sexual Exploitation, Child Criminal Exploitation, Modern Slavery and Human Trafficking (including referral to the National Referral Mechanism) and a case with an online element to exploitation. This audit will be completed during the autumn term.
- 3. Multi-Agency Responses to Domestic Abuse:** Following the North Yorkshire Safeguarding Children Board (NYSCB) audit in 2018 of the “Multi-Agency Responses to Safeguarding Children Where Domestic Abuse is a Feature”, this audit will identify how multi-agency working have changed in response to domestic abuse since the last audit, especially considering the ongoing COVID-19 pandemic. This audit will be completed between the Autumn / Winter term

Multi agency Training and Learning

NYSCP Developments in Safeguarding Mini Masterclass

The Masterclasses continue to be a popular feature amongst our multi agency professionals. A monthly free one hour lunch time webinar provides frontline staff with updates on a variety of topics. During 2021/2022 we have undertaken the following:

- Child Sexual Abuse and the Sexual Assault Referral Centre
- NYSCP Quick Fire Updates
- Mental health and Suicide Prevention
- OPFCC Commissioned Services
- Mini Masterclass Social, Emotional Mental Health
- Growing up in North Yorkshire Survey
- NYSCP Quick Fire Updates
- Child Exploitation

IDAS (Independent Domestic Abuse Services) who attended a Masterclass on the 25/03/21 said:

“The training was excellent - very engaging for virtual training, and the trainer was extremely knowledgeable and very clear. Very useful.”

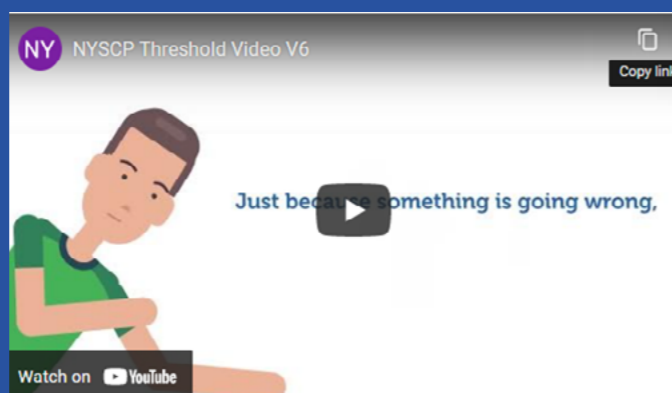
‘Voluntary sector colleague’

“Perfect. They are so much better being on Teams rather than like they used to be [in person]. Really useful to hear about resources that NYCSP have put out there for us to use as a School”

‘Education Colleague’

Each Masterclass is recorded and can be viewed via our [NYSCP YouTube Channel](#)

Attendance has grown year on year and just under 600 people registered on to the events with 400 attending the session live. We have seen an additional 500 views on our YouTube recordings of the Masterclasses.



Framework for decision-making: Right help, at the right time by the right person

NYSCP held 5 launch events, 3 in June 2021 and 2 in September 2021. Just over 500 people registered for the event with just under 400 attending in person. We also have seen an additional 179 views on our [YouTube Channel](#).

The [“Framework for decision-making: Right help, at the right time by the right person”](#) has been developed to help and support practitioners working with children across all agencies and organisations, when faced with a decision about the safety and wellbeing of a child or young person. It is a collaborative approach to support and drive our shared ambition of the right help, at the right time from the right service and, importantly, from the right person.

Our promotional video for the threshold guide has been viewed over 600 times on YouTube.

“This course helped me gain a greater understanding of the support and procedures in place in North Yorkshire, and the inclusion of a guest speaker to share personal experience helped drive messages home. I also learnt from comments/questions from other participants as well.”

‘Voluntary sector colleague’

“This has been very useful as an update on practice and on any changes, so I can feed back to my team – thankyou”

‘Health Colleague’



Multi Agency Child Exploitation and Contextual Safeguarding

The Multi-Agency Child Exploitation (MACE) and Contextual Safeguarding (CS) across North Yorkshire focuses on; Child Sexual Exploitation (CSE), Child Criminal Exploitation (CCE), Harmful Sexual Behaviour, (HSB) Modern Slavery and Human Trafficking (MSHT), Missing from Home (MFH), Online Child Exploitation (OCE) and wider Contextual Safeguarding. Our [MACE Level 1](#) arrangements focus on the identification, risk assessment and risk management of children at risk of or experiencing harm and [MACE level 2](#) focuses on the sharing of information around potential perpetrators and locations that could pose a risk of harm to children and young people within our communities.

Moving to meetings on a virtual platform has seen significant savings of travel time for partners across North Yorkshire. This has resulted in increased representation at our Level 2 meetings. Over 25 different statutory and relevant agencies attend MACE Level 2 including professionals from; Police, Children Social Care, Youth Justice, Drug and Alcohol Services, Housing providers, North Yorkshire Fire and Rescue, Primary, Secondary, Independent and Specialist Schools, Army Welfare, CAMHS, 0-19 Health Services, Young Carers, Community Safety, Probation and third sector commissioned services. Work to promote the work of MACE has continued both virtually and face to face across the county including through our [NYSCP Safeguarding Masterclasses](#) as well as identifying resources to increase awareness including [Modern Slavery and Human Trafficking](#).

We know that those who pose a risk of harm to young people will create networks that enable children to cross local and regional boundaries to avoid detection. MACE Level 2 locality groups have responded to this, by undertaking a series of mapping meetings across our traditional district boundaries to understand the threat and risk posed through extra-familial harm.

This has brought together professionals from different organisations working in different areas of NY and our boundary areas to share information, identify places and spaces where young people do not feel safe and individuals who may pose a risk of harm. Multi-agency plans have then been put in place to disrupt the exploitation and held those who pose a risk of harm to young people to account.

The year has also seen a continued focus on prevention and early intervention with North Yorkshire Police initiatives such as [Operation Divan](#) and [Operation Choice](#) seeking to support, rather than criminalise young people, and divert them away from crime and potential exploitation. North Yorkshires Trusted Relationship has continued to offer support to children who are at risk of, or being exploited. For many reasons young people who are being exploited can initially find it difficult to work with professionals and as such, the trusted relationship service compliments the work of statutory partners by offering an informal, highly flexible support offer to develop positive trusted relationships with children and young people. For example, throughout 2021/22, in 60.6% of closed episodes, the trusted relationship services had supported a reduction in the child exploitation risk.

“We all need to be aware of child exploitation, because it damages family relationships on so many deep levels and in ways we never imagined”

Raising awareness of the issues affecting children and young people through exploitation have been central to the progress made this year. We have continued to listen to the voices of [children, young people, parents, carers](#), and our [communities](#) and consulted with them to develop a series of resources to raise awareness through our [Be Aware website](#). We have also made a [commitment](#) to use non-victim blaming language across our partnership that seeks to empower children, young people, parents and carers. We have run awareness campaigns including [Child Exploitation Awareness Day](#) in March and continued to support and promote work to support children who are abused online in partnership with organisations such as the [Marie Collins Foundation](#). We have also delivered direct work within our communities to raise awareness with children and young people such as our specialist Hand in Hand services over five months delivered interactive sessions in schools to over 4,600 children. Raising awareness and empowering parents as safeguarding partners is also fundamental to our work in this field. Parents valuing our commissioned Parents Against Child Exploitation (PACE) Service in offering vital support and advocacy where their children are at risk of, or are being harmed by offenders outside of the home.

Finally, following a successful bid made by NYCC and City of York to the Home Office to be one of ten sites to pilot the devolved decision making for the [National Referral Mechanism \(NRM\)](#), a joint NRM panel was created. The panel enables decisions to be made about whether a child may have been subject to modern slavery and human trafficking to be made locally by professionals who know the child. The process is quality assured by the Home Office and subject to independent national evaluation. However, within North Yorkshire the pilot has seen a drastic reduction in the considerable time delays previously seen around decision making. It has enabled the average time for a Reasonable Grounds decision to be made for a young person to be on average just over 15 days and a Conclusive Grounds decision in just over 35 days. We have also welcomed additional support provided in this area from the [Independent Child Trafficking Guardianship Service](#) run through Barnardos and additional training provided by [Hope for Justice](#) to over 70 frontline professionals working across North Yorkshire and the City of York.

We continue to build our Be Aware knowledge. Be Aware is an online knowledge hub set up and run by NYSCP in collaboration with young people, parents and carers, and professionals across North Yorkshire to help prevent and tackle child exploitation.

To find out more visit www.safeguardingchildren.co.uk/beaware

The poster features the North Yorkshire Safeguarding Children Partnership logo at the top left. It includes three circular icons: a child sitting on the floor, a woman looking at a smartphone, and a person being supported by another. The central text reads 'Be Aware of child exploitation in North Yorkshire'. Below this, it states 'A Hub for Everyone in North Yorkshire, so we can tackle Child Exploitation together.' and lists four bullet points: 'Raise awareness', 'Spot the signs', 'Know where to go for help and advice', and 'How to share concerns'. At the bottom, it provides the website 'www.safeguardingchildren.co.uk/beaware' and a QR code with the text 'Scan the QR code to find out more'.

Communications and Engagement

Over the past year we have worked with North Yorkshire Safeguarding Adult Board and Community Safety Partnership to sign up to a joint Engagement and Communication Strategy safeguardingadults.co.uk/wp-content/uploads/2021/01/Joint-Engagement-and-Communication-Strategy.pdf

We are working together to ensure people who live, work, or visit North Yorkshire are aware of what 'safeguarding' means and have access to information that will help them make informed decisions and stay safe. We want to listen to the views what people have to say to us about safeguarding whether this be feedback or sharing experiences. The whole community needs to understand what abuse, exploitation, harm, and neglect looks like, as well as the roles they play in keeping people safe and promoting welfare. Safeguarding is everybody's business.


During 2021-22 we have delivered campaigns on

- Hate Crime Awareness Week
- Safeguarding Week 2021 (North Yorkshire, York, and East Riding)
- Hidden Harm
- Mental Health Awareness Week
- Advice for Parents & Carers during Lockdown
- Safer Sleep Week
- Domestic Abuse Aware & "Ask for Ani" codeword scheme
- Day or Night Sleep right
- Private Fostering
- Young Peoples Mental Health Support
- Safer Internet Day
- Anti-Bullying Week
- 16 days, 16 stories – taking a stand against gender-based violence
- Creating Hope through Action – Suicide Prevention Campaign

At the end of March 2022, we saw a total of 1667 Followers on twitter a growth of 123 within the year. Our tweet impressions continue to increase and our engagement on the platform focuses to the professional audience.

 Follow us on twitter: [@NYSCP1](https://twitter.com/NYSCP1) / [Twitter](https://twitter.com/NYSCP1)

During 2021 - 2022 we have introduced Facebook to our catalogue of social media channels. We have seen 415 people like our page and 481 people follow us, on this platform focus is to parent and carers.

 Like us on Facebook: [North Yorkshire Safeguarding Children Partnership - Home | Facebook](https://www.facebook.com/NorthYorkshireSafeguardingChildrenPartnership-Home)

NYSCP E-bulletin

Our monthly free e-bulletin continues to grow with 1752 people currently signed up to receive the latest news. In November 2021 we asked our subscribers for their views, with 94% saying they found this useful to their role, the feedback also resulted in changing the way we deliver this electronically to minimise technical issues in accessing the latest news and developments in safeguarding children and young people. You can view previous versions online by clicking the link below.

Sign up by visiting: [NYSCP \(safeguardingchildren.co.uk\)](https://www.safeguardingchildren.co.uk)

NYSCP Website

During 2021-2022 we have seen a total of 77,718 users visit our website with 205,729 pages views across the year. Feedback on our website is extremely positive and has been highlighted by many as an extremely valuable resource for all things Safeguarding Children.

www.safeguardingchildren.co.uk

NYSCP Podcast

Also new to 2021 – 2022 is our NYSCP Podcast hosted by our Policy and Development Officer and selected guests. A variety of topics are featured from Private Fostering, Operation Choice, Commissioned services, ICON, and Hidden Harm. Just over 260 people have listened to one of our podcasts and this is something we are keen to increase over the coming year.

Listen now by visiting anchor.fm/north-yorkshire-safeguarding-children-partnership

NYSCP YouTube

In August 2021 we launched our YouTube Channel offering another option for professionals to access our recorded webinars, masterclasses and share learning. The channel is separated into targeted playlists for professionals and the public. For more information please visit:

www.youtube.com/channel/UCUeuPdnazmoELTpkuNEW80g



Safeguarding Week 2021

Partners from the Safeguarding Adults Boards, Children's Safeguarding Partnerships, Community Safety Partnerships across North Yorkshire and the City of York as well as East Riding Council delivered a virtual Safeguarding week during the week of 21st – 25th June.

The following information gives a feel as to the sessions.

	2021
Number of online sessions	34
Registered attendees	2,450
% attendance	60%
Feedback survey responses	357
Did the week provide a good learning opportunity?	97%
Was the content informative?	98%
Was the content engaging?	97%

Our thanks to the vast array of partnership presentation and to those who made the time to attend, learn and share with colleagues.

Child Death Review Process

Child Death Review Partners, the Local Authorities and the Humber and North Yorkshire Independent Care Group (previously the Clinical Commissioning Groups for North Yorkshire) and City of York hold responsibility for the delivery of the Child Death Review Process as set out in the Children Act 2004, as amended by the Children and Social Work Act 2017.

The publication of the [Child Death Review Statutory and Operational Guidance in 2018](#) built on the requirements set out in Chapter 5 of Working Together to Safeguard Children 2018 and details how individual professionals and organisations across all sectors involved in the Child Death Review should contribute to guided standardised practice nationally and enable thematic learning to prevent future child deaths.

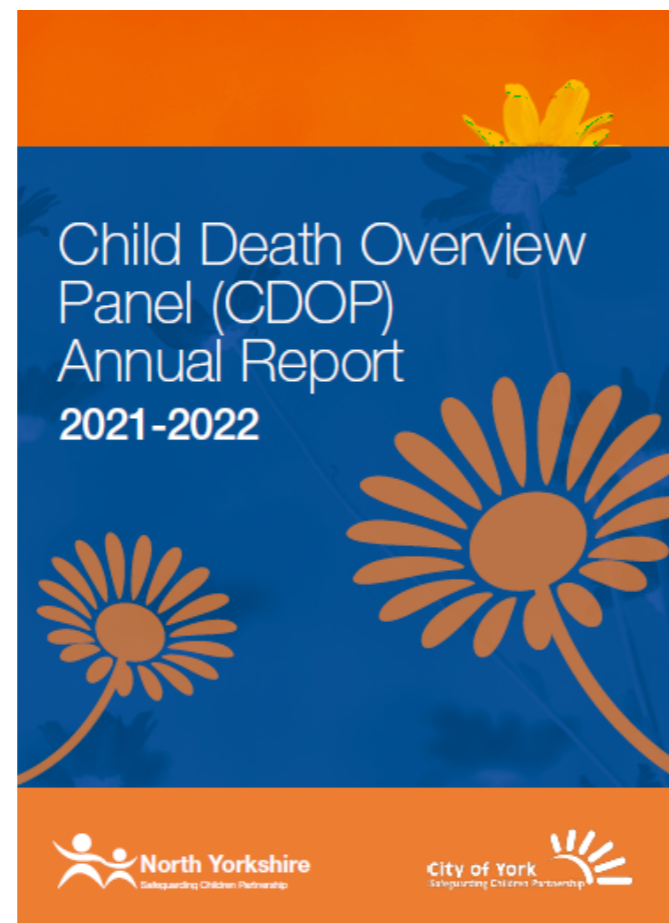
The process is undertaken locally for all children who are formally resident within North Yorkshire and City of York.

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The NYSCP are committed to learning from the circumstances and factors present in each death, and to;

- Identify any change that can be made or actions which can be taken that might help to prevent similar deaths in the future
- Share learning with colleagues locally, regionally, and nationally so that the findings will have a greater impact
- Analyse trends and targeted interventions that can be delivered in response to findings, for example, through an extensive multi-agency campaign of training and awareness raising

For further information regarding the Child Death Overview Process, please refer to the [CDOP Annual Report 2021/2022](#).

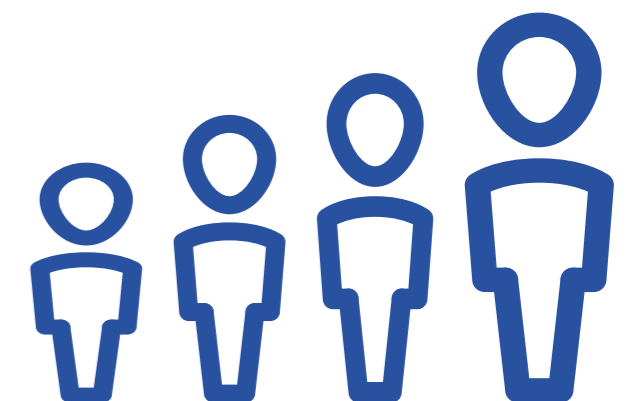


Voice of the child

As a partnership, we heard routinely from relevant agencies of the work they do to capture the voice of the child within the work they are undertaking on an operational basis. Within our audit activity we regularly see how professionals are seeking and speaking directly with children and young people. Within the work of the partnership, we routinely use feedback from children and young people to help us to seek assurance that agencies are all they can to be child focused and listen to the voices of our service users.

Throughout the year as a partnership we have:

- Ensured our Youth Voice groups across North Yorkshire have a platform at our NYSCP Strategic Group meeting
- We routinely use and promote the use of the Growing Up in North Yorkshire Survey which hears directly from students across North Yorkshire schools this has been used along with feedback from children and young people in the creation of the NYSCP Being Young in North Yorkshire Strategy.



Local Safeguarding Partnerships

Local Safeguarding Partnerships (LSPs) are local safeguarding meetings where partners come together. Professionals are based in Children, Adult and Community Safety services and aim to raise awareness of safeguarding in the local area and respond to local need. The groups identify learning needs, share good practice and deliver the local priorities within the Board and Partnership's business plans. We have four groups across the County in Harrogate, Craven, Hambleton and Richmondshire, Selby and Scarborough and Ryedale. Examples of the work taking place in the local safeguarding partnerships include:

Selby

The Selby LSP took part in Safeguarding Awareness Week 2021. Working with community safety partners, a focus was placed upon one safeguarding theme a day. Communications were both targeted and for the general public. The themes included:

- Domestic Abuse and Alcohol Misuse,
- Hidden Harms,
- Community Safety Hubs,
- What to report/ How to report general messages and
- Benefits of collaboration to safeguard.

The Selby LSP has taken time this year to review the priorities across safeguarding and community safety and agreed the local priorities for further development. A focus of the partnership has been to local professionals across services following the COVID-19 pandemic, a strengthening those existing relationships. The approach in the upcoming year (2022/23) will be to focus our work on an issue/topic every quarter and will include general awareness raising/an overview of the topic of focus, highlighting upcoming guidance and practice changes and identifying communication or training needs. This approach will give the partnership a broader awareness of subject matters and services, and will hopefully enable closer working, increasing access and use of local services to prevent abuse.

Hambleton and Richmondshire

The Hambleton and Richmondshire Local Safeguarding Partnership is well-attended by a wide range of both statutory and non-statutory partner agencies.

On the agenda for the first meeting of the year the organisations each provided a summary presentation slide to share with the Board a summary of the activities undertaken by their services during Safeguarding week (2021-22). Areas which were promoted / had awareness raised included:

- fraud and cyber scams
- modern slavery
- reducing isolation and loneliness
- suicide prevention and
- support for carers.

Each organisation has reported regularly on what they are doing to promote safeguarding throughout the year including their support of national awareness days.

Partner agencies have supported each other's local campaigns through their social media platforms and shared resources within their agency workforces.

Case discussions brought to the forum in the last 12 months were consent and information disclosure, Safeguarding in Sport and the Victim Code and the new Domestic Abuse Bill. The focus of the final quarter was on each of the agencies providing a plan on a page, which outlined the role of the organisation, main safeguarding contact (s) details, useful website links and the services priorities in relation to safeguarding activity.

The Board and Partnerships record quarterly updates to be presented at the LSPs on key topics and issues. These updates are published on the NYSAB website and are available to view here:

safeguardingadults.co.uk/lsp

Financial Position

The NYSCP budget is agreed annually and contributions made by several partners outlined below.

Organisation	Contribution (£)	Percentage of Budget
North Yorkshire County Council	143,183	48%
North Yorkshire Clinical Commissioning Group	91,344	28%
North Yorkshire Police	44,633	17%
City of York Partnership (Child Death Contribution)	16,693	6%
Probation	1,434	0%
CRC	350	0%
Total Budget	297,636	100%

Priorities for 2022 – 2023

Within the NYSCP Strategic Group Meeting a review of the Being Young in North Yorkshire Strategic Action Plan was undertaken progress updates received by relevant agencies against the action identified. Upon review of the BYINY Strategy the following three areas were agreed to be the priority areas for 2022/2023:

Children's Emotional wellness and wellbeing

Reduce demand on specialist provision, ensure parents and carers feel upskilled and confident to support children, develop a single point of access for all and to roll out trauma informed schools and wider settings.

Parental Conflict

Aim to develop across the partnership understanding of the impact of parental conflict on children and how to work with parents/families on this topic

Promote positives of online engagement whilst minimising the risk children face online

Increase awareness of the threats and opportunities for the online space for children and young people. Empower children and families to take positive action whilst utilising technologies.

Contact details:

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North Yorkshire, DL7 8AE

www.safeguardingchildren.co.uk

www.twitter.com/nyscp1

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Contact us

North Yorkshire County Council, County Hall, Northallerton, North Yorkshire, DL7 8AD

Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm
(closed weekends and bank holidays). Tel: **01609 780 780**

email: customer.services@northyorks.gov.uk web: www.northyorks.gov.uk

If you would like this information in another language or format please ask us.

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Agenda Item 7



Report Reference No: S/22/14

**Scrutiny Committee
19 January 2023**

Director of Public Health Annual Report 2021-2022

Report of the Director of Public Health

1.0 Purpose of report

1.1 The purpose of this report is to introduce the Director of Public Health Annual Report 2021-2022: Lessons learned from the COVID-19 pandemic.

2.0 Background

2.1 The Director of Public Health has a duty to write a report, whereas the local authority's duty is to publish it (under section 73B(5) & (6) of the 2006 Act, inserted by section 31 of the 2012 Act). The content and structure of the report may be decided locally.

3.0 Content of the Annual Report

3.1 The Director of Public Health Annual Report for 2021-2022 considers the following:

- Health in North Yorkshire today
- Continuing the COVID-19 response
- Impact of COVID-19
- Lessons learned
- Recommendations
- Progress on past recommendations

3.2 The report considers the lessons we, and others, have learnt over the last two years whilst focusing on the impacts of these lessons and how we will continue to improve and protect the health of our population. We reflect on the key timeline events throughout the pandemic from policy changes to infection rates, and how we responded locally.

3.3 Throughout the report, we have included summaries of community conversations and examples of people's creativity. Community engagement was a major element of the research for this report, carried out with a broad

range of organisations and community groups, plus consideration of engagement undertaken during the pandemic.

3.4 There are also four 'Spotlight' pieces to accompany the main report, going into more detail on:

- People's 'three wishes' for the future (illustration)
- People's creativity in response to the pandemic
- People's experiences with Community Support Organisations
- Historical examples of infection prevention

3.5 The report will be published on the North Yorkshire Partnerships website and publicly launched via a press release.

4.0 Recommendation

4.1 That the Selby District Council Scrutiny Committee notes the content of the Director of Public Health Annual Report 2021-2022 and considers its recommendations.

Appendices: Appendix 1 - Director of Public Health Annual Report 2021-2022: Lessons learned from the COVID-19 pandemic

Contact

Louise Wallace
Director of Public Health

County Hall
NORTHALLERTON

10 January 2023

Report Authors:

Louise Wallace, Director of Public Health

Shanna Carrell, Equalities Manager, Health and Adult Services

North Yorkshire Director of Public Health

Annual Report 2021-22

Lessons learned from the COVID-19 pandemic



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Foreword

Louise Wallace, Director of Public Health

Welcome and thank you for taking the time to read my second Director of Public Health Annual Report for North Yorkshire. This report covers the period from April 2021 – March 2022, which once again has been a time dominated by the COVID-19 pandemic.

The pandemic has had a profound impact on the lives of everyone in North Yorkshire. The ways in which we work, interact, travel, socialise, learn, live, bring new life, experience illness, loss, and death, have all been affected. However, there remain parts of our population who experience more than their fair share of the burden of these impacts, with the pandemic only widening pre-existing inequalities across our society.

[Update on the recommendations from the previous report](#)

This year's Director of Public Health annual report continues from the [2019-21 report](#), detailing our journey through the pandemic.

Whilst my previous report looked at the County's acute response to COVID-19, this report takes a more reflective view of the impacts the pandemic has had on individuals and communities across North Yorkshire and the lessons we can learn from these for the future.

“No epidemic is ever just a health issue in isolation, and COVID-19 has emphasised this on the global stage. We need to be looking at it in terms of an economic issue, a livelihood issue, a social issue and a political issue too.” **Juliet Bedford, Anthrologica¹**

“And this is it. When it comes down to a final breath, all we have is each other, remember that! In a political world, money will always count. We should all know now, money is nothing without one's own health, and we also learnt equally how dependent we are on the health of each other, and that continues, and will forever whether you choose to listen to what you've read here.”

Of course the pandemic is still far from over. Whilst we have entered a new phase of 'Living with COVID-19' without the significant level of national support seen previously, it will still take many years for the full scale of the impacts of COVID-19 to be realised. Learning and adapting has therefore been a key part of our response since the beginning of the pandemic – this report gives us an opportunity to share what we have found and how we will continue to develop into the future.

The impacts of COVID-19 shared in this report look not only at health, but also the way in which the pandemic has affected wider society. We have gathered views on education, the economy, communities, social care and many other areas, and I am very grateful to all the people who have shared their personal and professional experiences with us for this report.

You will all have your own lessons learned from the last few years too. The pandemic has brought into clearer focus the things that really matter – people we have missed seeing, things we have missed doing, but also helping us to develop new ways of sharing, caring and living in spite of our changed circumstances.

In order to help shape a future with better health and quality of life for everyone it is crucial that we learn from the challenges and support the benefits highlighted by the pandemic, rather than failing to learn and merely reverting to the way things were done before. We would love you to share your own thoughts and experiences with us as we emerge from the pandemic together at HASConsultation@northyorks.gov.uk



To watch a video message from Louise Wallace click here

Roy Emmerson,
Harrogate District Disability Forum
[International Day of People with Disabilities 2021 | North Yorkshire Partnerships \(nypartnerships.org.uk\)](#)

Note from our Executive Member

Councillor Michael Harrison

Executive Member for Health and Adult Services

Since May 2022 I have been delighted to include Public Health as part of my role as Executive Member for Health and Adult Services (HAS). Public Health is a core function of the HAS Directorate, and has been particularly prominent in the last few years responding to COVID-19 and the wider challenges associated with the pandemic.

The COVID-19 pandemic has been a very difficult time for our North Yorkshire communities. Many people will have lost friends and family members to COVID-19, in addition to the long-term impacts on health, education, the economy and many other parts of our lives.

This report, whilst taking the local authority approach as its starting point, looks beyond at how people from all across North Yorkshire have been affected by COVID-19. There are many examples of how individuals and communities have responded, and I am delighted they have shared their learning with us here.

The lessons highlighted in this report will help us continue to respond to COVID-19 and other threats to health, as we move into a single unitary authority for North Yorkshire. It is important we make the most of the opportunities that local government reorganisation brings to maintain the momentum and partnership working that has been such a crucial aspect of our pandemic response.

Finally, I want to thank everyone who has contributed to 'Team North Yorkshire' during the pandemic. Responding to an event of this significance has required perseverance, courage, and adaptability, allowing us to work together to do our best to protect the health and wellbeing of the people and communities across North Yorkshire.



To watch a video message from Michael Harrison click here

Authors

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Laura Watson, HAS Engagement Development Officer

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With thanks to all the colleagues, partners and community members who have so kindly contributed to this report.

Community conversations and learning from engagement

To create this year's Annual Report, we wanted to include our communities' voice and experience of the pandemic – we may have 'all been in this together' but our individual experiences are quite different. And yet, by talking together, we find that there are so many similarities. By reflecting on these conversations, we can identify our shared learning and what we collectively want to take forward.

What we did:

- Reviewed engagement that had been undertaken during 2021-22, from a range of internal and external sources including County Council teams, Healthwatch North Yorkshire and community groups.
- Designed a conversation 'script' and liaised with colleagues and partners to carry out and record these conversations during the spring and early summer of 2022, reflecting back on the previous year. As part of this, we also asked people what their three wishes for the future would be, as a message of hope and recovery.
- Asked people to share creative work that they felt expressed their experiences of the pandemic.
- Gathered in a lot of rich qualitative feedback, which we have woven into this report, pulling out key messages and learning.

We hope that these conversations help to bring the lived reality of the pandemic and its impacts on people in our communities and colleagues to life.

Spotlight on

Creativity during COVID-19

During the pandemic, one of the ways that people interpreted their experience was through creativity and art. We have included examples throughout this report, and if you'd like to see more, [click here](#)



Our communities' three wishes for the future – messages of hope and recovery

[Click here](#) to see all of the wishes shared with us in the making of this report



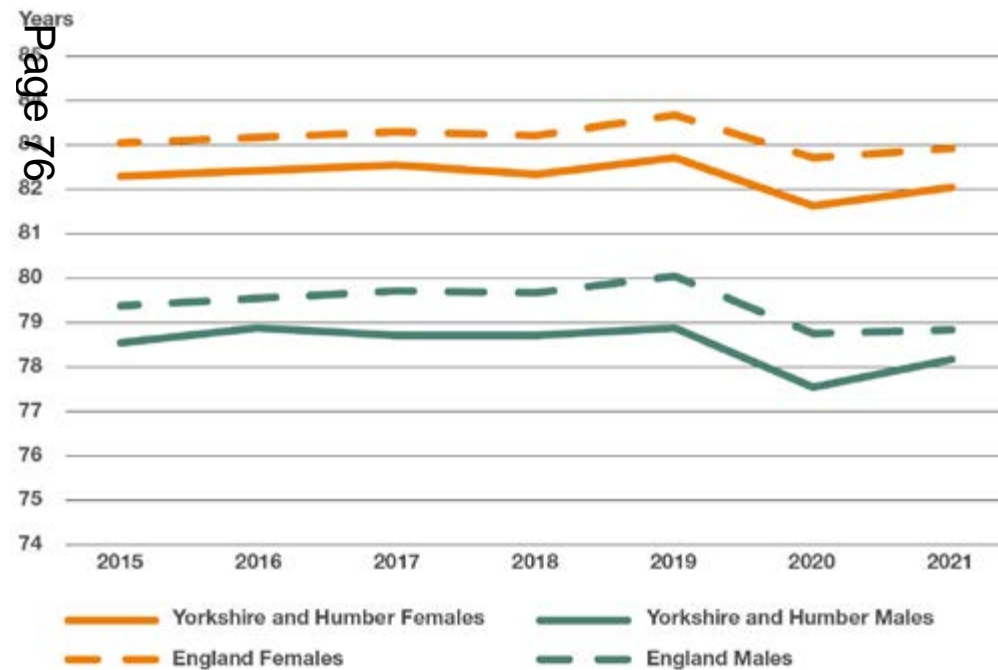
Photos from Photovoice project, Exclusively Inclusive, Craven

Health in North Yorkshire today

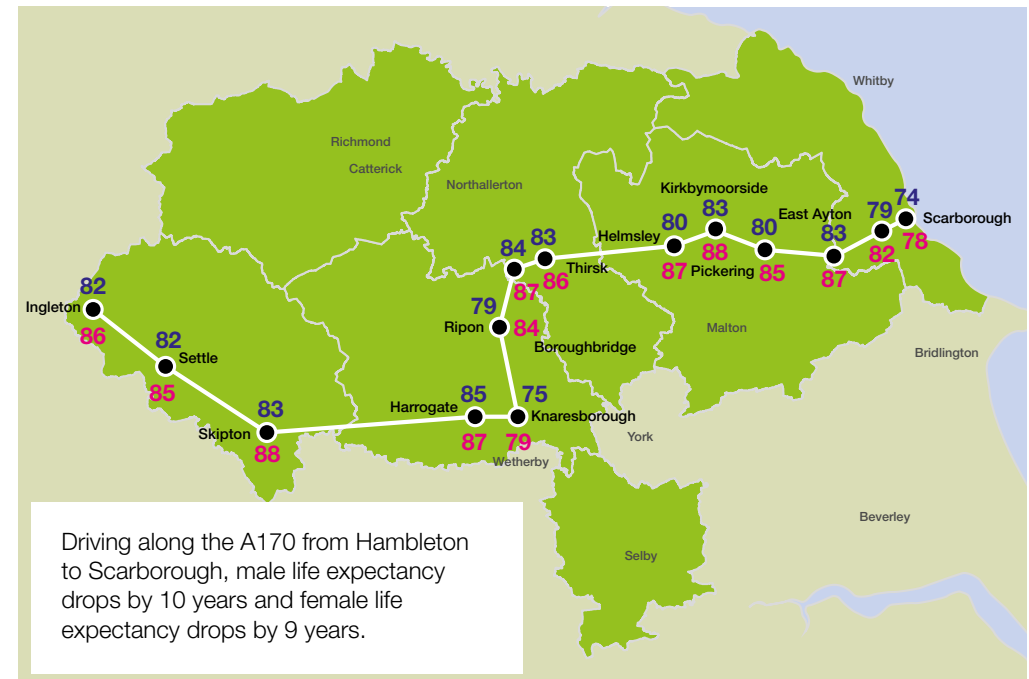
Following a relatively steady period between 2015 and 2019, there was a marked decrease in life expectancy between 2019 and 2020 for both England and Yorkshire & Humber. This has improved slightly for 2021, but the long-term impact of the pandemic on mortality is yet to be fully determined.

Life expectancy at birth in England and Yorkshire and Humber region (January to December 2015-21)

Source: OHID



Large parts of North Yorkshire have better than average life expectancy when compared with England as a whole. However, there are areas where life expectancy is worse, particularly in Scarborough, but also in parts of Selby, Harrogate and Richmondshire. The gap in life expectancy between our most deprived and least deprived wards can be as much as 11 years for men and 10 years for women.



Driving along the A170 from Hambleton to Scarborough, male life expectancy drops by 10 years and female life expectancy drops by 9 years.

Health in North Yorkshire today

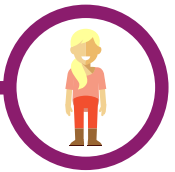
Public Health in North Yorkshire



Life expectancy at birth Male
 North Yorkshire – **80.4**
 England – **79.4**

Life expectancy in North Yorkshire is higher than the England average

Life expectancy at birth Female
 North Yorkshire – **84.3**
 England – **83.1**

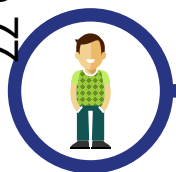


Age 65+ North Yorkshire
 2020 – **155,000**
 2030 – **190,800**

Our population is ageing – 1 in 4 people in North Yorkshire are aged 65 and over

25% are estimated to have a limiting long-term illness

Total population aged 65 and over with a limiting long-term illness whose day-to-day activities are limited a little
 2020 – **38,824**
 2030 – **48,318**



Percentage of adults (aged 18+) classified as overweight or obese:
 North Yorkshire – **61.3%**
 England – **62.8%**

Over three-fifths of adults are overweight or obese – similar to the national average

Proportion of children in Year 6 who are overweight or obese is significantly better than the national average

Year 6 prevalence of overweight (including obesity):
 North Yorkshire – **32.5%**
 England – **35.2%**



Smoking in pregnancy:
 North Yorkshire – **9.8%**
 England – **9.6%**

The proportion of women who smoke in pregnancy is similar in North Yorkshire compared with England

The rate of hospital admissions due to injuries in children has improved (decreased), but remains worse than the England average

Hospital admissions caused by deliberate or unintentional injuries in children (0-14 years):
 North Yorkshire – **91.0 per 10,000**
 England – **75.7 per 10,000**



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The pandemic in numbers



Learning disabilities¹

People on the learning disability register were **5.3 times more likely** to be admitted to hospital due to COVID-19 and **8.2 times more likely** to die to COVID-19 than those not on the LD register.



Smoking³

Current smokers **1.8** times more likely to suffer from severe COVID-19. There was an increase in quit attempts by current smokers during the pandemic.



Alcohol⁵

The number of moderate drinkers (up to 14 units per week) decreased in the first lockdown, with an increase in the number of people not drinking and the number of people drinking heavily (greater than 21 units of alcohol per week) also increasing.



Deaths by occupation⁶

Men working in elementary occupations or caring, leisure and other service occupations had the highest rates of death involving COVID-19.



Differential impacts of COVID on ethnic groups⁷

Those at the greatest risk of death nationally from COVID-19 were the Black African group with males having **3.7** times the mortality risk and females **2.6** times the risk than White British.

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Vaccination²

The proportion of the population aged 12+ who have received a COVID-19 vaccine in North Yorkshire was **89.4%** compared to **93.5%** across England. For the Spring 2022 booster – **84%** of adults aged 75+ in North Yorkshire received a booster, above the **79%** figure nationally.



Obesity⁴

A meta-analysis showed obese patients were **1.7 times more likely** to be admitted to hospital with COVID-19 and 1.25 times more likely to die due to COVID-19.



Deaths and excess deaths

Between the start of the pandemic and 19th August 2022 there have been **1,678** deaths in North Yorkshire mentioning COVID-19 on the death certificate and **1,294** excess deaths (deaths above the five year average).



Infection rates

The highest recorded prevalence of COVID was between 27th March and 2nd April 2022 when **1 in 11** people in North Yorkshire had COVID.



Age⁸

Age is the biggest risk factor for death due to COVID-19, compared to those aged under 40, those aged over 80 were **70 times more likely** to die after COVID-19 infection.

Community Support Organisations had achieved by Day 425 of the pandemic (May 2021):

19,886

Prescriptions delivered



29,718

Shops delivered



32,369

Befriending calls made



137,491

Total volunteering hours



Sources

1 www.bmj.com/content/374/bmj.n1592

2 [Coronavirus.data.gov.uk](https://coronavirus.data.gov.uk)

3 Reddy et al. 2021 WICH tool – OHID.

4 Sawadogo et al. 2022

<https://nutrition.bmj.com/content/early/2022/01/18/bmjnp-2021-000375>

5 WICH tool - OHID

6 www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/causesofdeath/bulletins/coronaviruscovid19relateddeathsbyoccupationenglandandwales/deathsregisteredbetween9marchand28december2020

7 <https://www.ons.gov.uk/peoplepopulationandcommunity/birthsdeathsandmarriages/deaths/articles/updatingethniccontrastsindeathsinvolvingthecoronaviruscovid19englandandwales/24january2020to31march2021>

8 https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/908434/Disparities_in_the_risk_and_outcomes_of_COVID_August_2020_update.pdf

Timeline of COVID-19 January 2021 to April 2021

January 2021

6th Third National Lockdown



6th
Third
National
Lockdown

February 2021

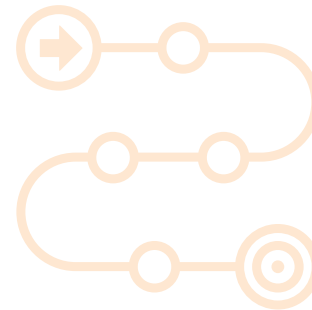
22th National roadmap for lifting lockdown restrictions announced

22th
National
roadmap for
lifting lockdown
restrictions
announced

March 2021

8th Primary and Secondary schools reopen for all students
Recreation in outdoor public spaces allowed for two people
Stay at home order remains in place

29th Step 1 of Roadmap;
Outdoor gatherings of either six people or two households allowed in private gardens
Outdoor sports facilities reopen
'Stay at home' order ends but people encouraged to stay local



29th
Step 1 of
Roadmap

April 2021

9th Free Lateral Flow Device (LFD) testing available to all

12th Step 2 of Roadmap;
Non-essential retail, hairdressers, public buildings and self-contained accommodation reopened.
Outdoor venues and indoor leisure reopen.
Social distancing continues, with no indoor mixing between different households allowed.

13th All adults over 50, the clinically vulnerable, and health and social care workers, have been offered a COVID-19 vaccine

16th Roadmap extended by a minimum of three weeks

12th
Step 2 of
Roadmap

National measures

1000

500

0

New COVID-19 cases in North Yorkshire

NYCC measures

Education guidance provided to educational settings in North Yorkshire to support interpretation of guidance.
Communications to the public to outline roadmap process and what can be done when.

Dominant COVID-19 strain

■ Alpha

■ Delta

Timeline of COVID-19 May 2021 to August 2021

May 2021

17th Step 3 of Roadmap;

30 people can now meet outdoors in groups. Rule of 6, or two households indoors.

Indoor entertainment and attractions reopen. Events capacity limits.

People who live in a care home can have 'low risk' visits out of the home without the need to isolate when they get back.

Continue to work from home if you can.

June 2021

14th Step 4 of the Roadmap delayed for four weeks

22nd Delta designated as Variant of Concern (VOC) in England



14th Step 4 of the Roadmap delayed for four weeks

July 2021

5th Prime Minister set out details for Step 4 and 'how life will return close to normal'

19th Step 4 of the Roadmap;

Restriction on number of care home visitors removed

Legal requirement for face coverings removed, but remain recommended in enclosed and crowded spaces including public transport.

Schools no longer required to carry out contact tracing, or keep children in bubbles.

August 2021

16th Double vaccinated individuals and under 18s no longer required to self-isolate if identified as a close contact of someone with COVID-19

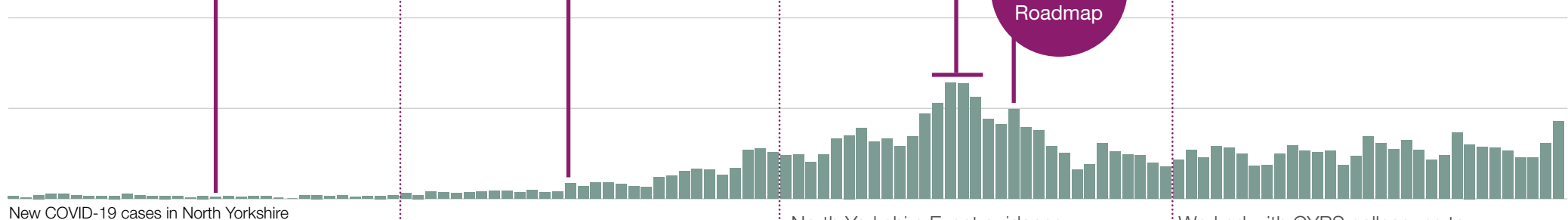
17th Updated education contingency framework



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National measures

NYCC measures



North Yorkshire Event guidance updated to support event sector and reflect changes in guidance

Worked with CYPS colleagues to develop consistent approach and ways of working for new academic term. Flow charts developed for schools, and guidance developed for settings

Dominant COVID-19 strain

Delta

Timeline of COVID-19 September 2021 to December 2021

September 2021

- Schools return and continue with regular asymptomatic LFD testing**
- 9th** Consultation on mandatory vaccination for frontline health and social care staff launched
- 13th** People aged 12 to 15 in England offered first dose of a COVID-19 vaccine
- 14th** 'Most vulnerable' to be offered a booster vaccine from next week
- 14th** **Plan B Winter Plan released to be used 'if NHS comes under unsustainable pressure'**
- 15th** Shielding ends for Clinically Extremely Vulnerable
- 24th** 16 and 17 year olds able to book vaccine appointments

October 2021

- 13th** The Department for Education (DfE) distributed Carbon Dioxide (CO2) monitors to schools
- 22nd** DfE reminds people to continue LFD testing over half term and to test before returning to school



November 2021

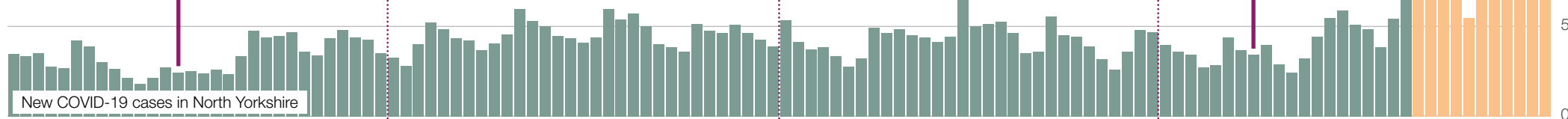
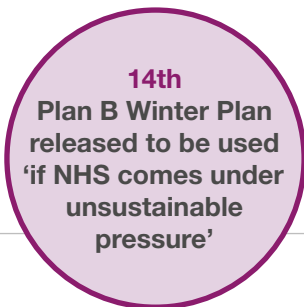
- 4th** Ventilation campaign 'Stop COVID-19 hanging around' launched
- 9th** Health and social care providers in England will be required to ensure workers are fully vaccinated against COVID-19
- 16th** Face coverings introduced in secondary schools to manage local outbreaks
- 17th** Booster vaccine eligible cohort updated to 40 years and over
- 24th** Guidance on when to take an LFD tests updated In England: test if in a high risk situation that day, or before visiting people who are at higher risk of severe illness
- 27th** **Prime Minister announces new temporary and precautionary measures following the emergence of the Omicron Variant in the UK**
- 30th** Face coverings mandatory in all shops and on public transport. All travellers returning to the UK require PCR test

December 2021

- 8th** Move to Plan B announced following increasing Omicron transmission
- 9th** Work from home if you are able
- 10th** Face coverings compulsory in public venues under Plan B
- 14th** Fully vaccinated close contacts to do daily LFD test for 7 days
- 15th** NHS COVID pass mandatory in specific settings e.g. nightclubs
- 23rd** Self isolation advice changes: end self-isolation after 7 days, following 2 negative LFD tests taken 24 hours apart.

Close contacts not legally required to self-isolate strongly advised to LFD test every day for 7 days

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Educational guidance shared with schools, including template Warn and Inform letters for parents, and IPC measures. Email template responses developed to improve consistency and response times. Direct letters sent to Head Teachers from Director of Public Health.

Schools event guidance developed following enquiries. Guidance issued to outline support for isolation of siblings and infection risks. Updated events guidance issues to event organisers in North Yorkshire due to increasing cases.

Festive guidance issued to partners and events to support economic and public health balance, including the importance of wellbeing and connections.

Removal of PCR and self-isolation information updated in all guidance documents and communicated to public and partners.

Dominant COVID-19 strain
■ Delta ■ Omicron

Timeline of COVID-19 January 2022 to April 2022

January 2022

2nd Face coverings in classrooms and indoor activity rooms for all aged 11+

3rd On-site LFD tests for secondary pupils on return to school reintroduced. Staff and students advised to test twice a week thereafter

11th People who receive positive LFD test for COVID-19 will be required to self-isolate immediately, removal of confirmatory PCR requirement

17th Self-isolation reduced to 5 full days, following 2 negative LFD tests 24 hours apart

27th Plan B Measures lifted

National measures

3000

2500

2000

1500

1000

500

0

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New COVID-19 cases in North Yorkshire

27th
Plan B
Measures
lifted

February 2022

21st Staff and students in education settings no longer required to test twice weekly. Early years no longer need to report cases to OFSTED

24th No longer ask fully vaccinated close contacts and those aged under 18 to test daily for 7 days, and removed legal requirement for close contacts who are not fully vaccinated to self-isolate

Ended self-isolation support payments and the medicine delivery service

Ended routine contact tracing

Ended legal obligation for individuals to tell their employers when they are required to self-isolate

All guidance updated.

Continued communication and advice on key prevention measures, hand hygiene, cleaning, respiratory hygiene,

March 2022

29th 'Living with COVID-19' guidance published



29th
Living with
COVID-19
guidance
published

1st
Free
testing ends
for general
public

April 2022

1st Free testing ends for general public

Change from COVID-specific education guidance to 'health protection in schools and other childcare facilities' guidance for advice on managing specific infectious diseases, including COVID-19

Significant changes in data reporting

NYCC measures

Dominant COVID-19 strain

Omicron

Continuing the COVID-19 Response

North Yorkshire continued its multi-agency collaborative response to the pandemic throughout 2021-22. The Public Health Team, via the Outbreak Management Hub, played a key role in providing COVID-19 advice and managing local outbreaks across care settings, schools, workplaces and other settings alongside health and wider partners.

The local [Outbreak Management Plan](#) was updated in March 2021 in light of the publication of the government's roadmap for exiting national lockdown on 22 February 2021, the accompanying refresh of the COVID-19 Contain Framework and an increasing focus on Variants of Concern (VOC).

Page 83 COVID-19 Contain Framework

The [COVID-19 Contain Framework](#), originally published in July 2020, was updated on 18th March 2021. The Framework set out how NHS Test and Trace and the Joint Biosecurity Centre (JBC) would work with local authorities, Public Health England (PHE) or UK Health Security Agency (UKHSA), and the public to contain and manage local COVID-19 outbreaks. Key responsibilities for Directors of Public Health included: undertaking ongoing surveillance; community testing; local enhanced contact tracing; supporting self-isolation; working closely with PHE (UKHSA) Health Protection Teams to control outbreaks.

The updated Outbreak Management Plan includes details of local support for key priority areas:

1. Continuing to respond to incidents and outbreaks across a range of settings and communities, with greater focus on a centralised (but expandable) Hub delivery model;

2. Continuing to develop local test, trace and isolate capabilities, working alongside regional and national teams to develop a sustainable but flexible model;
3. Ensuring we have the resilience to respond to new challenges including enduring transmission, new variants of concern, and potential spikes in prevalence as the government roadmap progresses;
4. Focus on addressing both the direct and indirect worsening of health inequalities from COVID-19, including targeted work around vaccination roll out;
5. Ensuring that appropriate governance, resourcing, communications and data are in place to enable and support all of the above.

The nature of outbreak management changed across the year as guidance was updated for each type of setting. The latest government guidance is available at [Coronavirus \(COVID-19\): guidance and support - GOV.UK \(www.gov.uk\)](#).

There continued to be particular focus on supporting adult social care settings where there was both a high risk of transmission and a cohort of people very susceptible to poor outcomes following COVID-19 infection. This involved a multi-agency approach with partner organisations and NHS teams, bringing in a range of skills and knowledge to respond to the issues affecting the care sector such as:

- Vaccination uptake
- Workforce capacity and related pressures
- Ongoing changes to visiting guidelines
- Funding issues surrounding infection control and rapid testing requirements
- Access to Personal Protective Equipment (PPE)

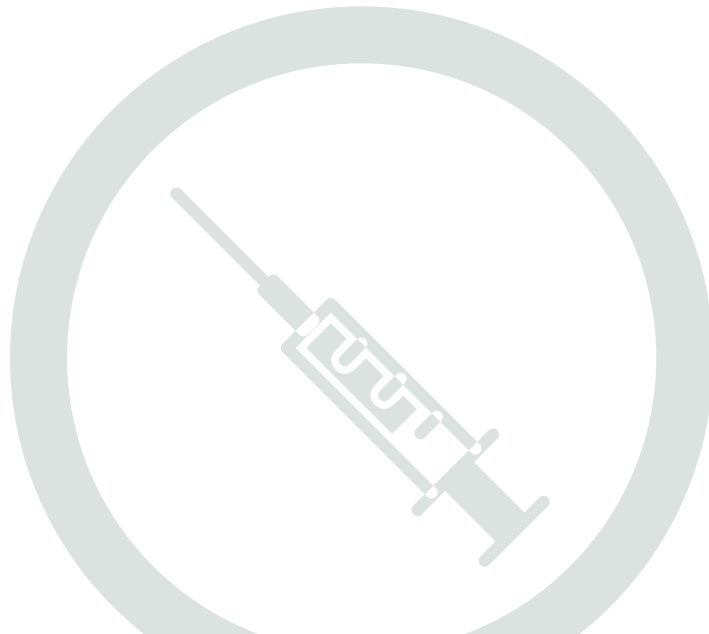
Continuing the COVID-19 response

Vaccination rollout

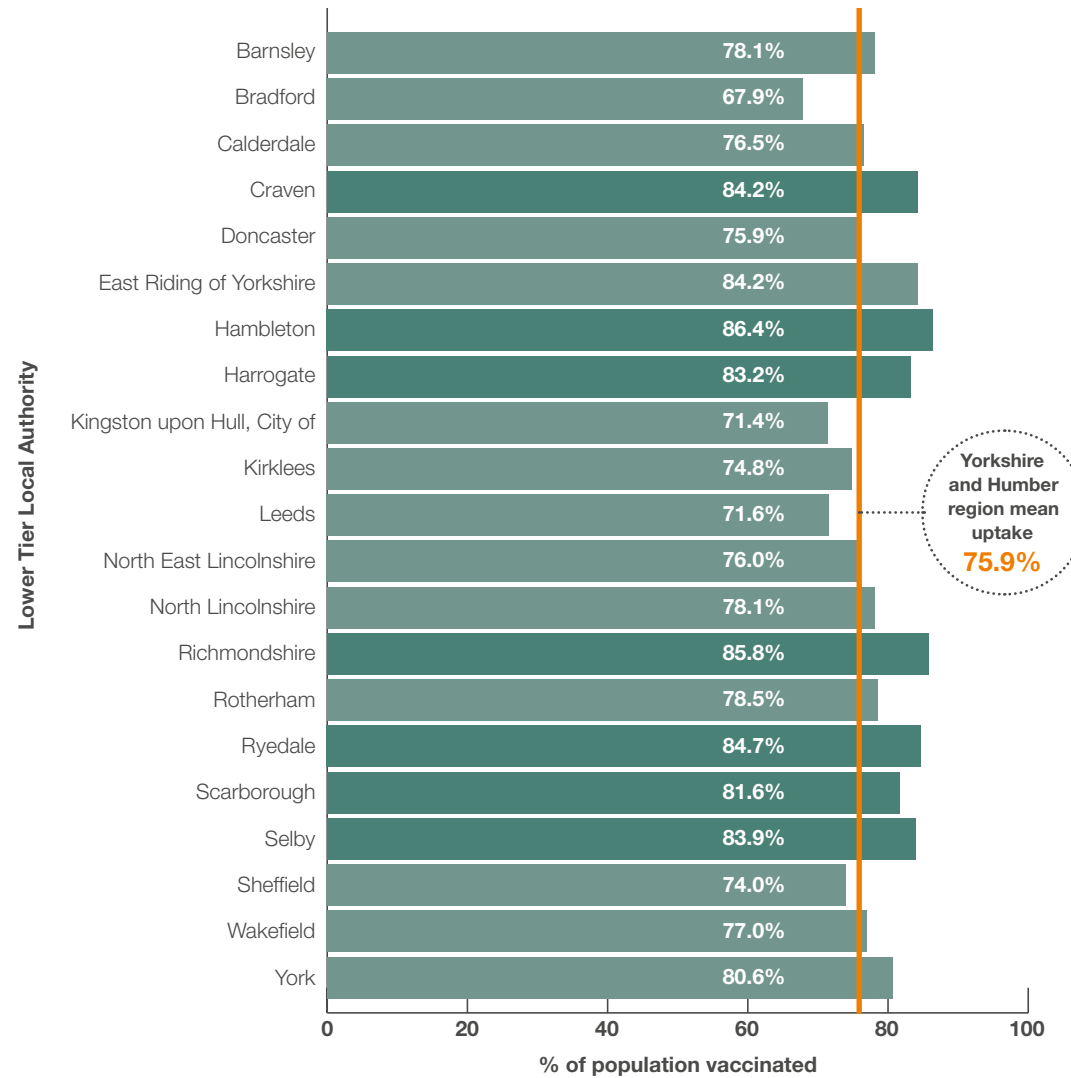
A huge co-ordinated effort was needed to support the rollout of COVID-19 vaccinations, including the winter boosters in late 2021/ early 2022. Examples of collaborative working between NHS, local authority, social care and community partners include:

- Partnership working between the council, health services and care homes to ensure vaccination of care home residents and staff;
- Local Resilience Forum (LRF) vaccination sub-group supporting the smooth set up and operation of the vaccination sites across North Yorkshire and York;
- North Yorkshire & York Vaccine Assurance Group to review and ensure equal access and improve uptake in disadvantaged communities, including working with partners to deliver pop up clinics in target areas;
- Using interpreters and translators to engage with non-English speaking communities.

Vaccination uptake in North Yorkshire is higher than the national average and is among the highest in the region.



Proportion of the population (ages 5+) who have received a first dose COVID-19 vaccination, by Yorkshire & The Humber local authorities. As of 30th August 2022.



Continuing the COVID-19 response**VACCINATION DAY****Poem by Gladys Hall**

A few days ago I received invitation
 To go into Harrogate for first vaccination
 So son-in-law came to collect me by car
 To go to the Show ground (which isn't too far)
 It was sign-posted well and he waited for me
 While I went to Hall 2, had injection for free.
 It was organised well and, after the jab
 And a quarter-hour wait, it made me feel fab
 To know first vaccination's over and done
 To stop the dread virus and another long run
 Of illness, uncertainty, heartache and fear –
 We look forward in hope to a much improved year.
 Without social distancing and self isolation
 The future looks bright, p'raps a summer vacation?
 But it takes three more weeks to build up immunity
 So must stick to the rules, protect our community,
 Keep pulling together, look after each other
 Whether parent or friend, granny, sister or brother.
 So perhaps it is time for a small celebration
 And rejoice in the day of my first vaccination
 And to those in the village still having to wait
 I hope you'll soon have Astra-Zeneca date.

From [Bishop Monkton Yesterday \(local history group\)](#), ['Images of Isolation' social history project](#)



COVID-19 Peer Challenge

In September 2021 we took part in a Local Government Association (LGA) Peer Challenge, exploring NYCC’s approach to COVID-19. A team of external officers and political leaders explored nine areas of our response, including governance and leadership, partnership working, and approach to care settings.

The team reviewed key documents and information before a virtual visit, during which they gathered information and views from more than 19 meetings speaking to over 120 people, including a range of council staff together with councillors, external partners and stakeholders, and community representatives.

Recommendations included:

- Page 86
- Maintain public health messages to the public and continue to develop communications with internal and external partners
 - Continue to invest in health protection and developing public health across the system
 - Embed the transformative, collaborative and empowered ways of working as part of local government reform
 - Create space for those involved in the response to reflect, recharge and acknowledge their achievements

A copy of the Peer Challenge report is available [here](#).

“North Yorkshire County Council (NYCC) responded rapidly to the pandemic with a coherent whole-organisation response, grounded in effective system-wide collaboration. The Council’s pragmatic solution-focused approach – which prioritised outcomes over organisational boundaries – has enabled delivery at pace and scale.”

“The deepening and re-purposing of existing partnerships across systems to focus on COVID-19 activity has been a key success factor in NYCC’s response.”

“NYCC’s proactive and user-led approach to engaging with care home, care settings and care users is a further notable example of the positive impact of NYCC’s relationship-based approach.”

“Continued investment in health protection will be important to capitalise on these advances and skills, as well as respond effectively to future challenges.”

“Fantastic individual – and collective – leadership and commitment have been a feature of Team North Yorkshire’s response to the pandemic.”

LGA, 2021

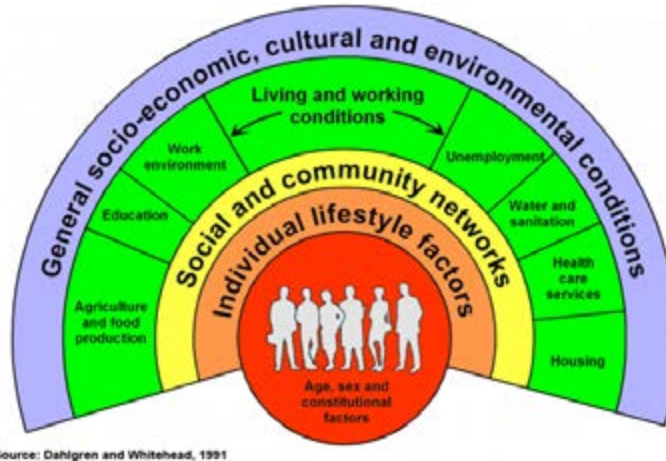
“NYCC is rightly proud of – and should celebrate – what it has achieved at such pace in incredibly challenging and turbulent circumstances. As NYCC and its Districts and Boroughs navigate the next stages of the pandemic, they do so whilst simultaneously managing transition to a unitary structure. This is likely to bring issues such as resilience, wellbeing, and capacity into even starker focus than for other authorities. There is nevertheless optimism that closer operational collaboration and achievements during the pandemic can provide a positive foundation to build on for the changes and challenges to come.”

LGA, 2021

Impact of COVID-19

The impacts of COVID-19 go far beyond just the infection from the virus itself. These impacts can be:

- Direct or indirect
- Short term or long term
- Positive or negative
- On individuals or on wider society
- Related to health, or related to wider factors such as education or the economy



Source: Dahlgren and Whitehead, 1991

Different people have different experiences of COVID-19. Factors such as your age, job, or health status can affect how likely you are to come into contact with COVID-19 or develop more serious infection.

The pandemic has been described as a *perfect storm for health inequalities* by the Local Government Association (LGA). These health inequalities are often underpinned by differences in the ‘social determinants of health’; non-medical factors that influence health outcomes.

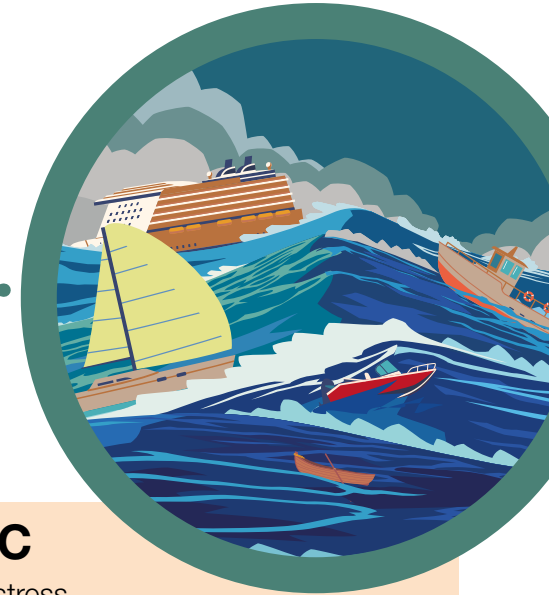
Many groups of people in our population who were already affected by health inequalities before the pandemic have been disproportionately affected by COVID-19, leading to even greater inequality.

“The pandemic has exposed and amplified underlying inequalities in society. Health Inequalities are the result. Tackling the social causes of health inequalities is even more urgent now.”

Michael Marmot, 2020

“We are NOT all in the same boat. We are all in the same storm.”

Damien Barr



Lockdown Rap YC

COVID- 19, another day more stress

When our lives are so bust we actually needed less

It’s like a boring weekend, time’s never been so long

There is no separation, it’s all merging into one

Living at home with someone who is high risk

No hug or contact, touch is something that I miss

It felt like I was walking along the right track

Then a tornado turned me upside down, no turning back

Frustrating, annoying, stressful and tricky

Times never been so hard but we are living history

We are coping by using distraction

Relaxing and gaming gives us satisfaction

Young Carers here giving us that linking connection

With activities and distractions, they have been perfection

We feel like everything is coming back too fast

Why aren’t you learning from the recent past?

Rap written by young person working with NYCC Youth Voice Team

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Impact of COVID-19

Health Impacts

Direct impacts of COVID-19 infection

Long term  Short term

Long COVID

Increased risk of chronic conditions e.g. cardiovascular disease, diabetes, pulmonary embolism, atrial arrhythmias, venous thromboses



Impact on mental health e.g. Post-traumatic Stress Disorder (PTSD) following Intensive Care Unit (ICU) admission

Variable illness

No symptoms



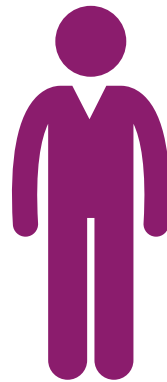
Minimal symptoms



Hospitalisation



Death



Individual

Indirect impacts of the pandemic

Negative impacts

- Physical and social deconditioning
- Mental health:
 - exacerbate existing conditions
 - increased loneliness and isolation
 - fear/anxiety about pandemic
 - loss/bereavement/grief
- Increased obesity levels (all ages)
- Increased alcohol consumption
- Family violence and abuse, safeguarding
- Disruption to physical activity behaviours
- Access to health and social care:
 - Suspension of secondary care
 - Reduction in planned admissions
 - Disrupted care for long-term conditions
 - Cancer screening and treatment activity reduced
 - Availability of Adult Social Care
 - Routine immunisation access and uptake

Positive impacts

Daily exercise in early lockdowns



Increased motivation among smokers to quit and stay smoke free

- Backlog in planned care, increased waiting lists
- Reduced hospital capacity to manage other patients
- Avoidance of seeking help for other conditions leading to late presentation and more severe illness
- Staff burnout, leaving jobs, redeployment

Improvements in telemedicine and digital health



Discharge to Assess



Social cohesion and Civic Participation



Reduction in social disorder



Population

Staffing shortages in health and care workforce due to infection levels

Long-term impact of staff shortages from repeated COVID-19 infections, long COVID and increased levels of other chronic conditions



Staff burnout and long-term workforce pressures



Increased levels of care needed for secondary health impacts of COVID-19 e.g. strokes, diabetes, long COVID

Impact of COVID-19

Health Impacts

COVID-19 has had a significant impact on the health of the population.

At an individual level experiences of COVID-19 infection have been varied, from those with no or few symptoms through to those who have required intensive care in hospitals or died as a result of COVID-19.

Underlying health conditions account for some differences in excess mortality, especially in people under 65. People living in less deprived areas were also shown to suffer lower rates of excess mortality due to COVID-19². Those areas with greatest improvement in healthy life expectancy over the previous decade experienced lower excess mortality³.

Regardless of the severity of infection, the risk of many other health problems such as diabetes and stroke also increases following COVID-19 infection⁴. COVID-19 infection can also lead to Long COVID, with potentially debilitating symptoms lasting for months or years.

The pandemic has affected our health in other ways too, through issues such as increased alcohol intake,⁵ increased obesity levels and worsening mental health. People of all ages have suffered from physical deconditioning: reduced physical activity, particularly involving strength and balance, is projected to increase the number of falls among people over 65 years, placing an additional burden on health and social care.⁶

The COVID-19 pandemic also indirectly affected health by disrupting access to routine care. Health services were reprioritised to manage COVID-19 related demand, leading to longer waiting lists for non-urgent care. The Health Foundation found that 6 million 'missing patients' did not seek treatment in 2020, which could mean many living with poor health for longer⁷. Health and care staff continue to be particularly affected by COVID-19 infections, Long COVID and burnout, leading to continued workforce pressures.

Effect of COVID-19 infection on health outcomes



A 2020-21 UK study of 428,000 COVID-19 patients found that they experienced an **increased risk of cardiovascular disease in the 4 weeks following COVID-19 infection** (from 14 to 77 cases per 100,000 patient weeks).

The group with COVID-19 had a **6-fold increase in cardiovascular diseases** in the 4 weeks following infection compared to a control group who had not had COVID-19, with particular increases in pulmonary embolism (blood clots in the lungs) atrial arrhythmias (irregular heartbeat) and venous thromboses (blood clots in veins).



There was also a **1.8 fold increase in diabetes diagnoses** in the first 4 weeks following COVID-19 infection compared to controls, with continued evidence of increase for at least 12 weeks before declining. Advice to people recovering from COVID-19 should include measures to reduce these risks, including on diet, weight management and physical activity.

[Cardiometabolic outcomes up to 12 months after COVID-19 infection. A matched cohort study in the UK | PLOS Medicine](#)

There is also increasing evidence that COVID-19 has long-term neurological effects, with studies showing increased risk of epilepsy, dementia and other cognitive impairments following COVID-19 infection.

[Neurological and psychiatric risk trajectories after SARS-CoV-2 infection: an analysis of 2-year retrospective cohort studies including 1 284 437 patients - The Lancet Psychiatry](#)

Impact of COVID-19

The Office for Health Improvement and Disparities (OHID) has produced publically-available data tools to monitor the effects of COVID-19 on health outcomes:

Wider Impacts of COVID-19 on Health (WICH) tool
[Wider Impacts of COVID-19 \(phe.gov.uk\)](https://www.phe.gov.uk/wich)

COVID-19 Health Inequalities Monitoring for England (CHIME) tool
[CHIME - COVID-19 Health Inequalities \(phe.gov.uk\)](https://www.phe.gov.uk/chime)

Alcohol Intake

The number of higher risk drinkers in England has increased during the pandemic, with the heaviest drinkers and those in lower socioeconomic groups increasing their consumption the most. These trends have continued beyond the 2020 and 2021 lockdowns.

Changes in alcohol consumption during the pandemic are expected to have a significant impact on alcohol-related harm in England for many years to come. Targeting alcohol-related harm as part of COVID-19 recovery could help prevent avoidable ill-health and premature deaths, reduce the impact on the healthcare system, and save money.

[The-COVID-Hangover-report-July-2022.pdf \(ias.org.uk\)](https://www.ias.org.uk/the-covid-hangover-report-july-2022.pdf)



Find out more

Click here to find out about the Wake Up North Yorkshire campaign, aimed at helping North Yorkshire people to take control of their alcohol consumption: [Wake Up North Yorkshire | Shrink Your Drink and Wake up to a Better You](#)



Childhood Obesity

Many of the policy responses to COVID-19 imposed major lifestyle changes on individuals including stay at home orders, physical distancing, and closures or restrictions in schools. Children were also affected by changes in access to and types of school meals, physical activity at school, and changes to their socialising including after school or extracurricular activities.

The National Child Measurement Programme (NCMP) report shows an overall national rise in childhood obesity of 4.5% (from 2019/20 to 2020/21), which is the biggest ever seen rise in a one-year period since the NCMP started.



Data shows that levels of childhood obesity (i.e. very overweight) in North Yorkshire have risen by around approximately 4% in just one year.

Boys have a higher obesity prevalence than girls for both age groups. Furthermore, obesity levels are more than twice as high in the most deprived areas as they are in the least deprived areas.

The impact of the pandemic on opportunities to be physically active, changes in school sports or physical activity, and changes in the way families socialise, have all contributed to increased inactivity.

Impact of COVID-19**Healthwatch North Yorkshire (HWNY)
Pulse Report: The Public Experience:
Delays to Treatment (November 2021)**

HWNY Pulse reports are quarterly snapshots of people's experiences of health and care services across North Yorkshire, with a focus on a specific theme each quarter. The focus for the November 2021 report was on delays to treatment and/or care as a result of the COVID-19 pandemic.

HWNY received feedback from local organisations and individuals with 104 valid responses to their surveys. Key issues from the report's conclusions:

- Mental health, GP services, COVID-19 and care have been highlighted as some of the priority issues facing people across North Yorkshire.
- Services are perceived as being worse or the same as before COVID-19. The issues raised appear to be even more severe for those with protected characteristics such as older people, those with learning disabilities or mental health issues.
- Treatment delays: The waiting time for treatment varies, but some people have been waiting for up to or over a year and this has severely impacted their mental health. However, no mental health or emotional support has been received by those waiting for treatment in this sample. The continued delays to treatment have resulted in some people either paying for private care or travelling to receive care.

From the additional comments about health and care services across North Yorkshire, the main themes were in line with feedback frequently being raised:

- Dentistry – including difficulties in registering with a dentist practice or making an appointment to see a dentist.
- Hospital care – including delayed discharge and lack of communication between the patient's relatives and the hospital.

[Healthwatch North Yorkshire Pulse Report November 2021](#) | [Healthwatch North Yorkshire](#)

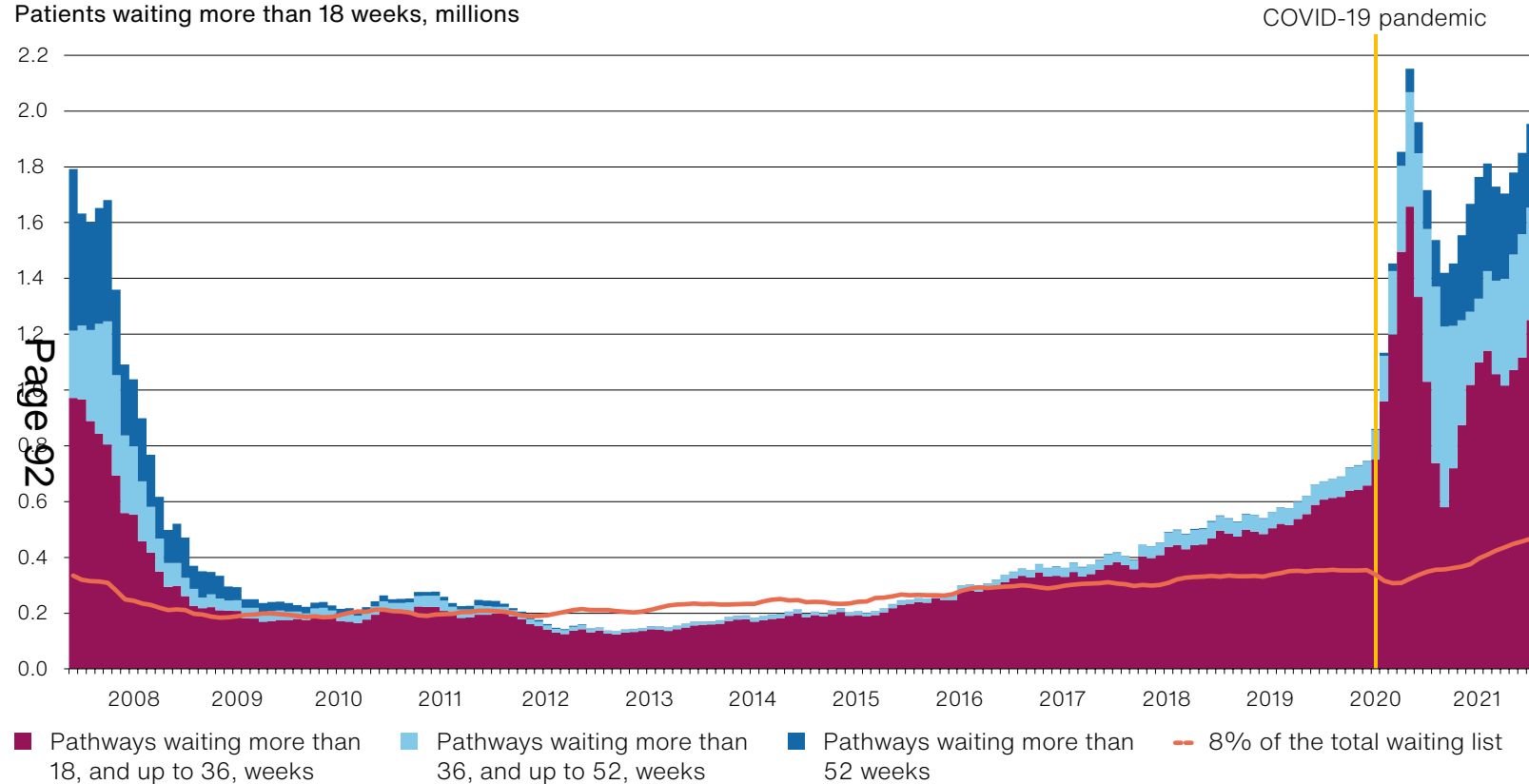


Impact of COVID-19

The number of patients waiting more than 18 weeks, August 2007 to September 2021, monthly totals

The statutory requirement for 92% of patients on the waiting list to start treatment (or to be seen by a specialist and leave the waiting list) within 18 weeks was last met in February 2016

Patients waiting more than 18 weeks, millions



Notes

- 1 The 8% dotted line shows the statutory limit for pathways above 18 weeks.
- 2 The vertical line for the pandemic is placed at March 2020.
- 3 Figures for August 2007 – September 2008 based on monthly NHS statistics as initially published and do not reflect very minor subsequent revisions made to these statistics.

Source National Audit Office analysis of NHS England's published referral-to-treatment waiting times statistics

[Department of Health & Social Care Departmental Overview 2020-21 \(nao.org.uk\)](https://nao.org.uk)

Impact of COVID-19

Long COVID

Long COVID is the common term given to ongoing signs and symptoms that continue or develop after COVID-19 infection. It is generally used to indicate symptoms and clinical signs that remain unresolved for four weeks or longer.*

Anyone can develop Long COVID following a COVID-19 infection, regardless of how significant their initial illness was. However, in the UK self-reported Long COVID is more common in people aged 35 to 49 years, females, people living in more deprived areas, those working in social care, teaching and education or health care, and those with another activity-limiting health condition or disability.

The Office of National Statistics (ONS) estimates that almost 2 million people (3% of the UK population) were experiencing self-reported Long COVID by the end of May 2022. Of these, 72% found that their symptoms had a negative effect on their daily activities, with 21% finding they were limited 'a lot' by their symptoms.

Fatigue was the most common symptom reported, followed by shortness of breath, loss of sense of smell, and difficulty concentrating.

Children and young people can also develop Long COVID. The COVID-19 Schools Infection Survey (June 2022) found that around 1 in 50 primary school pupils and 1 in 20 secondary school pupils had experienced Long COVID following their most recent COVID-19 infection.⁸

Long COVID also poses an economic threat. The Institute for Fiscal Studies (IFS) has estimated that one in ten people who develop Long COVID stop working, with sufferers generally going on sick leave (rather than losing their jobs altogether). With the prevalence and severity of COVID-19 at current levels the overall impact is equivalent to 110,000 workers being off sick.⁹

From a population perspective, people with Long COVID represent a new and significant population who are vulnerable to cardiac, respiratory and other diseases. This is likely to increase the need for specialist prevention and treatment services, and should be taken into account for future planning of health services.¹⁰

More research is needed to understand Long COVID and help develop effective treatments. In the meantime the challenges faced by people living with Long COVID should be acknowledged, with appropriate access to rehabilitation, occupational health, and welfare services provided to meet their support needs.

Find out more

*For more information on definitions of Long COVID, ongoing symptomatic COVID-19 and Post-COVID-19 syndrome see NICE Guidelines 188 – [Guideline COVID-19 rapid guideline: managing the long-term effects of COVID-19 \(nice.org.uk\) p.5](#)



Impact of COVID-19

Living with Long COVID

“It’s been a life changer.”

We discussed individual experiences of living with Long COVID with members of the NYCC Long COVID employee support group. Whilst each experience was unique, there were some common themes:

Symptoms were both varied and fluctuating, but there was a shared experience of severe fatigue.

“...it is very easy to get fatigued. But I think you also need to remember fatigue isn’t necessarily physical, it can be brain fatigue and that knocks your whole system down.”

Besides the physical impact, there was also an impact on mental health – made worse for some by the isolation of working from home.

“It’s that like awful feeling of when is this going to end? When am I going to start to feel normal again or what if I never feel normal again and it’s really [...] the depths of despair worrying about the future because you don’t know what the future holds.”

“I would love it if there was a genuine understanding of just how debilitating and life changing this thing can be”.

Participants wanted to see more awareness and greater understanding of Long COVID and its impacts, including faster diagnosis and support, and the development of person-centred, flexible support in returning to work.

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Further information and support for Long COVID

People who suspect they may have Long COVID are advised to see their GP, who can undertake an initial assessment and refer on to specialist multidisciplinary Long COVID clinics and other services where needed, including virtual support:



[Your COVID Recovery](#)

[Supporting your recovery after COVID-19](#)

The updated [NHS Plan for improving Long COVID services](#) contains plans for an additional £90 million investment, including more community diagnostic options, Long COVID training for healthcare professionals, and reducing inequalities in access to support.

The World Health Organization has also developed a range of resources for people living with Long COVID and for health professionals to support rehabilitation: [Rehabilitation and COVID-19 \(who.int\)](#).

Find out more

Click here to watch [Long COVID: a parallel pandemic](#)

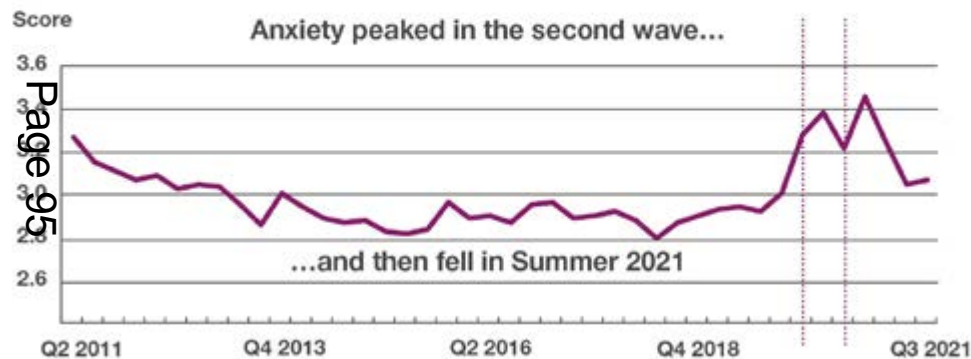


Impact of COVID-19

Mental Health

People's mental health and wellbeing was impacted in different ways at different times throughout the pandemic. The Happiness Index Score shows that a higher percentage of respondents feel unhappy compared to 2019, with the percentage of respondents with a low happiness at its highest at the first lockdown, before decreasing and peaking again just after the third lockdown (January and February 2021).

Overall, how anxious did you feel yesterday?



[Coronavirus \(COVID-19\) latest insights - Office for National Statistics \(ons.gov.uk\)](https://www.ons.gov.uk/coronavirus)

A review of 215 studies from 30 countries found high numbers of people reporting symptoms of depression (23%) and anxiety (16%), even with milder infection.¹¹

Elevated rates of post-traumatic stress disorder (PTSD) symptoms were identified in those requiring higher intensity medical treatment in the UK, such as hospital admission (with or without ventilation).¹²

A parliamentary research briefing on the impact of the pandemic on adult mental health¹³ found that some groups of people were at higher risk of adverse mental health outcomes during the pandemic, including:

- young adults
- women
- those with pre-existing mental health conditions
- those from minority ethnic communities
- people experiencing socio-economic disadvantage
- people living alone or with children
- health and care workers and unpaid carers
- clinically vulnerable groups

Often these groups were already at higher risk prior to the pandemic; the pandemic has made these existing inequalities worse.

Referrals for children's mental health services have also increased during the pandemic, including crisis care referrals and eating disorder referrals.¹⁴

Carers in North Yorkshire reported feeling more socially isolated as a result of the pandemic.¹⁵

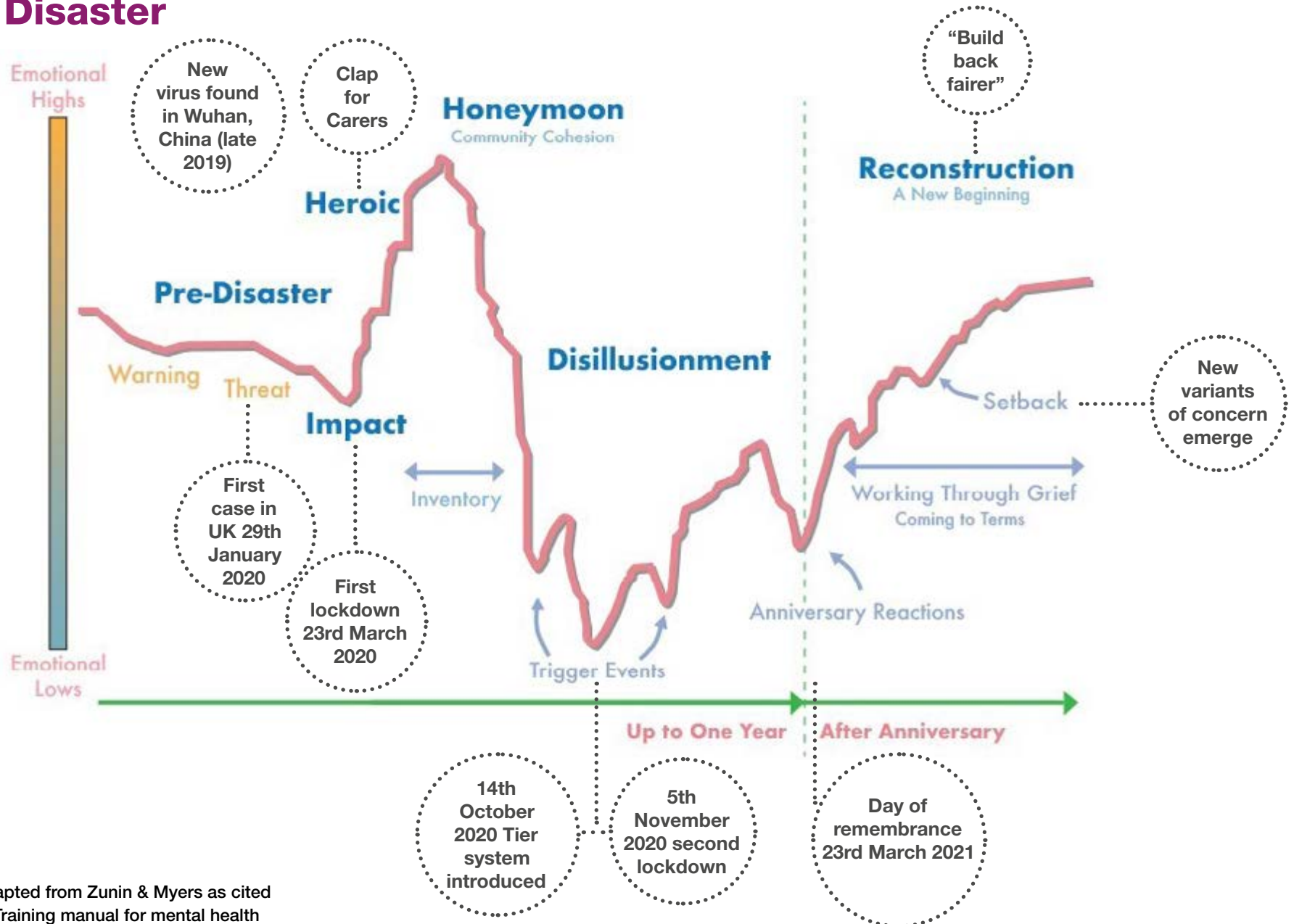
For International Day of People with Disabilities 2021, disabled people from across North Yorkshire shared their messages on the theme of 'Fighting for rights in a post-Covid era'.

Nick and Oliver shared their thoughts and experiences via video, reflecting in particular on the impacts on their mental health and how they coped with that – in Oliver's words, '*how to adapt and overcome*'.

<https://www.nypartnerships.org.uk/idpwd2021>

Impact of COVID-19

Phases of Disaster



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“Phases of Disaster” Adapted from Zunin & Myers as cited in DeWolfe, D. J., 2000. Training manual for mental health and human service workers in major disasters

Impact of COVID-19

Public Health Services

Many services that support health and wellbeing were stopped at the onset of the pandemic whilst the ongoing feasibility and need for the service was assessed. Most quickly realigned themselves to a remote offer, overcoming issues around rurality and connectivity with phone consultations and working with voluntary groups to deliver prescriptions. There were challenges around the referral process, especially whilst primary care was not seeing patients. NHS based services felt that staff redeployment to frontline services initially depleted their own services. However, one positive for NHS services was that some NHS providers had better access to PPE and training than non-NHS partners.

Many reported an increase in mental health issues from their clients, some stemming from isolation. Weekly calls were a real benefit for those isolating at home, and many became reliant on this to support their wellbeing. This, in turn, allowed them to maintain focus on the programme they were following. Clients felt that the services were far more flexible and worked better around busy lives – much easier to fit in a call rather than get to a face-to-face appointment – and gave anonymity to those who found group sessions difficult.

A number of providers hoped that lessons would be learnt about timescales for some of the programmes. The highlighting of mental health issues served as a reminder of the complex needs of some of the people accessing services, and providers were keen to stress that there are lots of successes throughout the journey that were key to achieving the final goal and should be celebrated: “Someone who had been isolated and lonely made a friend”.

The pandemic allowed people to take longer to complete some programmes as there was more flexibility – many felt that this should continue as programme timeframes could create a barrier for people who had other pressures to deal with.

Going forward, services felt a blended approach backed up with better websites was required, as this would allow people to access further resources and even self-refer online. In addition a more ‘holistic’ approach to wellbeing, which brought all services together and looked at all aspects of a client’s health, would be beneficial. One service cited a health day focusing on one ethnic group, providing a whole range of health checks with a follow up consultation on the day and signposting to relevant services.

Case Study

YorSexualHealth service

As a statutory service, new standard operating procedures were developed quickly at the start of the pandemic, resulting in the implementation of a telephone triage system via a central booking line. This was backed up with the website and social media posts ensuring clients knew how to access the service. Walk in clinics stopped but face to face delivery was available in four main hubs across the county for patients with a clinical need for an appointment. Contraception services saw a significant reduction as Long Acting Reversible Contraception (LARC) moved to emergency provision only, however a trial was put in place using community midwives and sexual health outreach workers to provide post-natal contraception.

As an NHS organisation there was better access to training and PPE than other organisations. However, many staff were redeployed within the NHS to acute settings; this had an initial impact on the number of staff available but they were among the first groups to return. Because of the effect of this deployment on their mental and physical health, though, many needed significant support upon their return.

After public consultation, online STI testing will continue. The COVID-19 pandemic has already helped the service respond quickly and efficiently to current outbreak of Monkeypox.

Impact of COVID-19

Social Care

Social care services and people in receipt of care have been disproportionately affected by both the direct effects of COVID-19 and the wider impacts of the pandemic. Due to the clinically vulnerable nature of many service users, COVID-19 mitigations such as PPE have continued in these settings beyond their use in other areas.

Even with all the precautions taken in the workplace, staff were also at risk of infection, and social care staff are the occupation most affected by Long COVID (estimated 5% of the workforce).¹⁶

In response to the need to manage safe hospital discharges to reduce pressure on the NHS, the local authority worked with partners to develop a revised operating model for Adult Social Care. This joint working continues and the learning will contribute to further health integration.

However, during the pandemic social care has faced increasing challenges retaining and recruiting staff, and some providers have ceased to operate. As well as creating additional pressure on social care services, this adds to the pressures faced by the wider health and social care system, including in relation to hospital discharges. With system partners, NYCC Health and Adult Services are continually investigating and developing innovative ways to address these issues and reduce their impact.



Healthwatch North Yorkshire – COVID-19 and Care Homes: Lessons from an unprecedented time (January 2022)



During 2021, Healthwatch North Yorkshire worked with care home providers to share their learning and innovative changes made due to the unprecedented challenges of the pandemic. The report explores the positive impact achieved by the introduction of specific initiatives and how they can provide some grounds for optimism in the future.

Three themes were identified which can be used by care practices to make use of the lessons learnt.

1. Time – changes in how time is used, including more time spent with residents, more time on infection control and more time developing personalised day-to-day care.
2. Space – changes in the use of space, including developing new spaces, transforming old ones, and changing the use of space both internal and external to the home.
3. Communication – changes in how care homes communicate with and between different groups. This includes between management and staff, staff and residents, management/staff with family and loved ones, and residents with their family and loved ones.

“...
we’ve learnt a phenomenal amount of information through the most adverse of circumstances, and we will not let that go. Some really strong positive lessons learnt amongst some really tragic circumstances, and it almost gives you hope on reflection. They are the good things that have come out of a really traumatic period.”

(Care home manager)

Impact of COVID-19

Care Settings

We have seen excellent partnership working internally within the County Council (public health, adult social care, health and safety, quality and improvement team) and with external partners (Care Quality Commission, Community Infection Prevention Control Team, Clinical Commissioning Groups, PHE/UKHSA) to provide support on prevention and management of cases and outbreaks.

The impacts of the pandemic on social care meant that we needed to rapidly change our approaches to service delivery and outbreak management in these settings. Early in the pandemic, considerable effort went into establishing daily multi-agency meetings to guide the response, with frequent changes in guidance and changing pressures meaning that we had to be flexible with our delivery models throughout. These daily meetings facilitated the sharing of intelligence, multi-agency outbreak support, development of local guidelines, and addressing business continuity issues. The rise in cases associated with the new Omicron variant in early 2022 meant that care settings were seeing very significant increases in cases and outbreaks, with outbreaks in more than 140 care homes in January 2022. To enable teams to manage oversight and prioritisation of the high number of settings, an intelligent reporting system was implemented that fed into local dashboards. This improved flexibility in reporting for the sector and facilitated quick information and data collation for rapid triage and prioritisation of resource.

The high number of people being admitted to hospital and the significant number of outbreaks in care settings meant that there were challenges in moving individuals between settings when there were a large number of outbreak restrictions in place. As a result we established daily care home admission panel meetings, developed a template to support data collation for safe decision making, a risk assessment process for completion by the registered manager and discharge teams, timely feedback loops, and

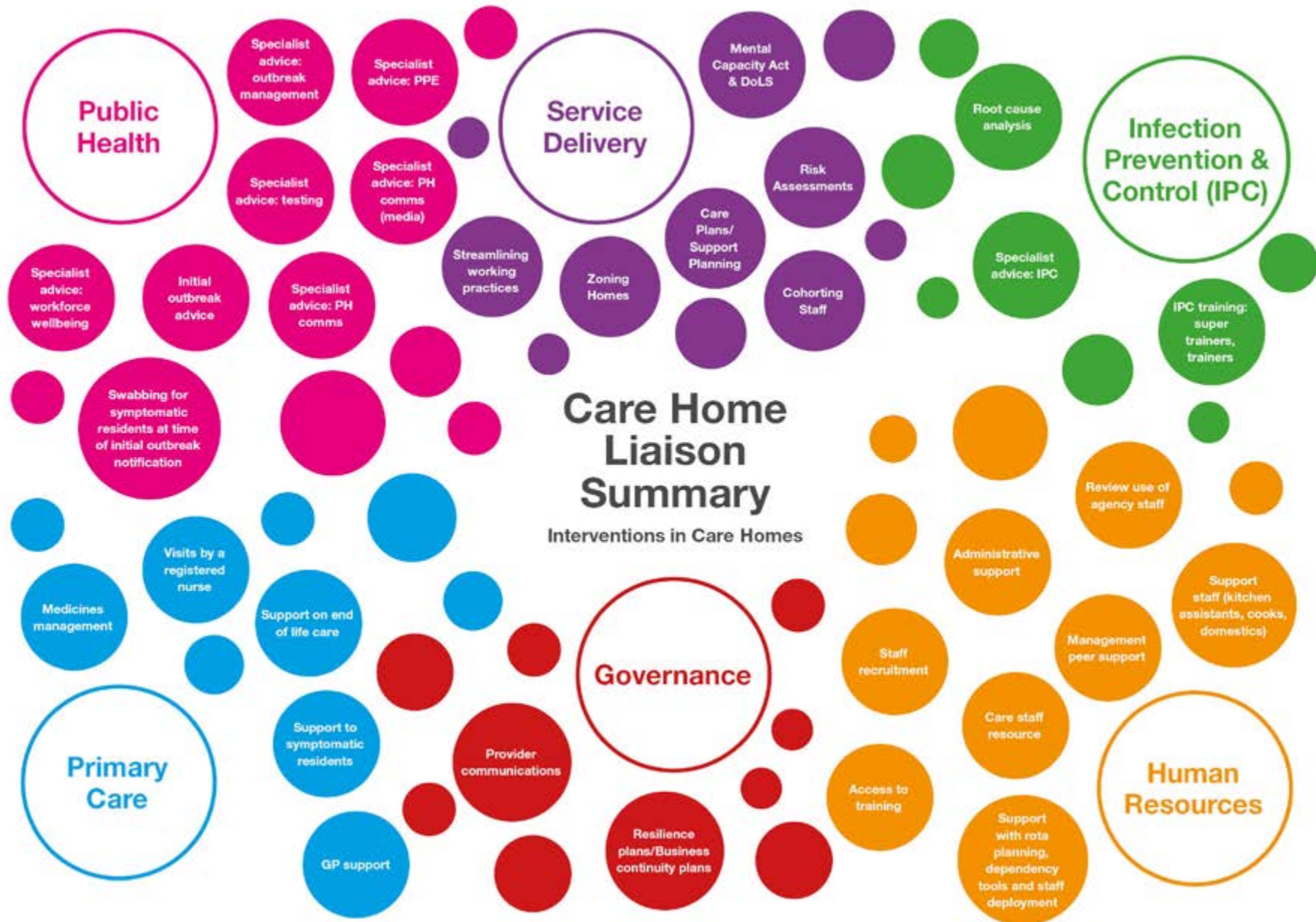
supported the broader health and care system during a time of increased pressure. The daily panel meetings involved the public health team, assistant directors of health and adult services, contracting and quality team members, infection prevention control nurses, and our care setting support workers.

Decisions made via this process enabled a proportionate approach to discharges considering multiple system risks. A total of 111 admissions were discussed, risk assessed and recorded, with the majority approved for admission.



Impact of COVID-19

'Menu of interventions' on offer to care settings as part of the COVID-19 response



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Impact of COVID-19

Congratulations to everyone involved in the COVID-19 Care Settings Response, who won

the 'People's Choice' award at the NYCC Innovations Award 2021 for their hard work and innovative approach to supporting care settings during the pandemic.

Congratulations also to those involved in the care home visiting taskforce and the COVID-19 testing team, who were runners up.



A conversation with one of NYCC's Living Well teams

We asked one of our Living Well teams about their experiences during the pandemic and what they thought had worked well.

The main message from the team was about the value of still being able to go out to see people in their own homes, how much this was appreciated by people who were feeling isolated and lonely, and how much more they were able to find out by visiting in person.

The pandemic has also improved dialogue with other teams and services; the widened networks and good working relationships have since been developed and maintained.



“Because when you see somebody face to face and you see the living conditions that they’re in or the emotion on their face that tells you far more than the words do [...].”

“But I think during the pandemic we had that chance to help them even more and also liaise with a lot more people than [...] perhaps you wouldn’t have if the pandemic hadn’t arrived. So it was a positive in that way.”

When asked about their wishes for the future, the team felt strongly that improved access to mental health services was a top priority, including for people with multiple conditions.

Their other wishes included more face-to-face and services (particularly for older people), better access to dentists, help for people with the cost of living, more support for people with autism and more activities for working-age people.

Case Study

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Mr A is a veteran with mobility impairment and a range of health conditions, who had moved to North Yorkshire shortly before lockdown. Having moved so recently, he found he was feeling lonely and isolated, and in need of practical help to access shopping, prescriptions and appointments.

The Living Well team signposted Mr A to his local Community Support Organisation who were able to provide the practical help. Having learned from Mr A that he had experience of providing advocacy support and wanted to continue this as a volunteer, Living Well also liaised with the CSO for Mr A to become a Covid support telephone befriending volunteer.

The team also worked with Mr A to access a range of services including Blue Badge, bus pass, veteran charity grants, mobility vehicle and employability skills.

Impact of COVID-19

Wider Impacts

Direct impacts of COVID-19 infection

Long term

Short term

Loss of income/job if unable to return to work

Academic attainment and career prospects

Loss of education whilst isolating

Loss of pay whilst isolating

Less healthy workforce, with long-term risks around repeat infections and susceptibility to other infections

Short term issues with business continuity due to high staff infection rates



Individual



Population

Indirect impacts of the pandemic

Negative impacts

- Furlough, job losses, increased debts
- Rise in domestic abuse
- Missed education and educational attainment
- Household income reduction
- Housing security and quality
- Digital Access
- Food security
- Impaired social attainment in children

- Widening inequalities
- Large sectors of economy shut for considerable time (e.g. hospitality)
- Disruption to education affecting social and academic attainment
- Impact on house prices in desirable areas due to increased working from home
- Economic impact, economic crisis

Positive impacts

Flexible working improving work/life balance (for those who can)

- Economic measures to support most affected groups e.g. uplift to Universal Credit, furlough scheme
- Reduction in Air Pollution
- Adaptation of business models to allow flexible working, increased focus on safe working conditions
- Climate benefits from decreased travel
- Spending more money locally including local tourism
- Digital acceleration beyond healthcare
- Increase in community cohesion in early pandemic

Impact of COVID-19

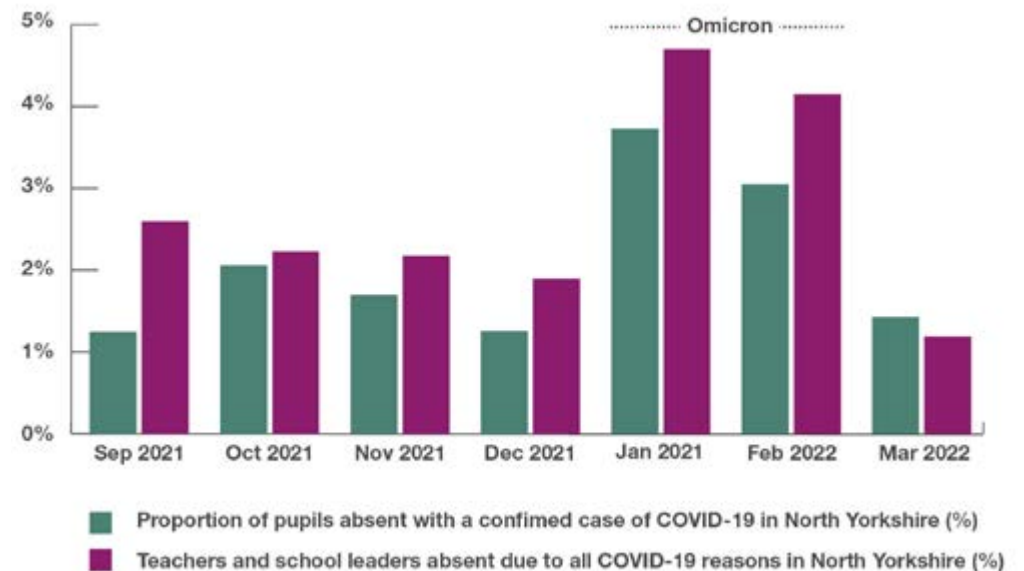
Education

The pandemic has highlighted that missed face-to-face attendance can cause significant harm to children and young people's education, life chances and mental and physical health.¹⁷ Disrupting education also risks widening the gap in future health outcomes and prospects of young people, with children from disadvantaged backgrounds more significantly affected. Maximising attendance by reducing infections in schools therefore supports both health and educational priorities.

Young people's social skills were affected as well as their educational attainment. Schools reported students suffering 'waves of anxiety', leaving them unable to leave their bedrooms let alone attend school. Students at all levels were affected but especially those in transition years, reception and Year 7, who struggled to interact in their new settings. Students with additional and complex needs in Special Educational Needs and/or Disability (SEND) settings lost the structure and stimulation the school day gave them, affecting both the students and their families.

In North Yorkshire, the proportion of pupils absent with confirmed COVID-19 in state schools between September 2021 and March 2022 ranged from 1.25% to 3.73%, whilst teachers and school leader absence rates ranged from 1.20% to 4.70%.¹⁸ Educational settings, including nurseries and day care facilities, worked tirelessly to reduce the risk of in-setting transmission, supported by the North Yorkshire COVID-19 Hub.

Department for Education attendance data for North Yorkshire state schools during the COVID-19 pandemic (N.B. data only covers schools who returned completed attendance reports)



National guidance to education settings changed significantly throughout 2021-22, including guidance on testing and contact tracing. Guidance on face coverings also varied, despite international evidence that use of face coverings had a positive impact on decreasing COVID-19 transmission in schools.¹⁹

Whilst face coverings are unlikely to be considered as a long-term prevention measure in most educational settings, providing clean indoor air (through ventilation, filtration and/or purification) will remain crucial to minimising the ongoing risk of disease transmission, in addition to continued observance of general infection control measures and increasing COVID-19 vaccination uptake in young people.

Impact of COVID-19**Summary of conversations with SEND leaders**

The government announcement that all vulnerable students were expected to be offered continued face to face education meant that we were effectively expected to remain open as normal with no consideration for the complex needs and health vulnerabilities of our students. The time required to undertake individual health risk assessments for each student was huge and there was no framework for this – we were supported by the county speech and language team; we couldn't have coped without them. Many students had to remain at home on health grounds, but remote learning was not as easily accessible or appropriate for all students and many needed the specialist equipment available in school. This left families struggling with dis-regulated children in lockdown which was very demanding.

There were positives: as the number of students attending school was reduced and could vary daily, classes were combined. Staff were able to work with different students, who benefitted from mixed age classes, and more flexibility with the curriculum meant that they could experience different things. We recognised that long absences from school meant many pupils found it difficult to re-integrate back into the school routine so we introduced 're-set' days which have been so successful we now do them at the start of every term.

If there is another pandemic we hope the government would have a more thought-through response for SEND settings.

Summary of conversations with School Leaders in North Yorkshire

Understanding and implementing government guidance has been really challenging, and the short notice meant it was very difficult to plan and communicate. Added to this were high staff absences and supply agencies were unable to fill the gaps. Being a school leader felt a very lonely place at times. Supporting our staff and students' wellbeing throughout this time has been our priority; many were scared for themselves and their families – we never use the phrase 'living with COVID-19' as so many people have suffered personal tragedy or are still at risk.

Remote working worked well as we had the IT systems in place to enable this to happen and in fact the pandemic accelerated the increasing use of technology. We found that for some parents and pupils, remote parents' evenings and blended assemblies actually increased inclusion.

We do wish that the government had thought more about the effects on students' education before resuming testing and Ofsted inspections, there are huge gaps to fill and this just adds further pressure to what has been a very difficult 2 years.

Lockdown Rap 2

It came from overseas, put us into lockdown
I never thought Covid would arrive in this small town
I felt annoyed I wasn't given the information
About why we had to stay in isolation
My whole world turned upside down
In bed all day and it is night I am around
Didn't take long until I started getting bored
Our questions to the government just keep being ignored
Gaming was my way to socialise with my mates
The only way from these walls I could escape
Back to school now, my lockdown had stopped
It was a shock to my body clock
Finally going back to school, felt like a dream
Being around other's boosted my self esteem
It feels so important to be around different faces
Virtual is fine but we need to be in the same places

Rap written by young person working with NYCC Youth Voice Team

Impact of COVID-19

Conversations with young people with SEND

During the pandemic, the NYCC Youth Voice team continued to support young people's engagement via digital methods, gradually moving back to in-person sessions when this became possible. The team talked to two of their groups – Flying High and Youthability – about their feelings about the pandemic and whether there were any positives or useful learning that came out of their experiences. This is a summary of their feedback.

Flying High is a voice group for young people with Special Educational Needs and Disabilities (SEND) for ages 11 up to 25. Youthability is a one of the local youth groups for young people with SEND.

Positive experiences varied, as you'd expect with a varied group of young people, but there were some shared experiences too: appreciating the small things and quiet days more; enjoying spending time with family; opportunity to try new things including discovering new walks with family and learning new skills; learning to use Zoom and other digital options to take part in groups, classes and social contact online.

The young people talked about some of the challenges that they had experienced: the impact of the pandemic and especially lockdown on their mental health, feelings of isolation and loneliness, frustration at barriers for disabled people, finding online contact difficult and isolating.

"I still had care each week which went virtual and then I had Flying High on top and I found it easy to get used to video meetings. [...]. I found it all positive as I actually ended up with more social time."

"I made connections with people that I wouldn't normally have as I was so alone and so isolated I was depressed and people reached out to me."

Many of the young people said that they appreciated face to face contact so much more now, although they valued the flexibility offered by a mix of virtual and in-person opportunities. The joy of returning to school or college was mentioned, being with friends and doing new things together. They also talked about making connections with new people and how this had helped them during the pandemic.

Asked about what has helped their resilience, the group said: being yourself, using technology, new relationships, socialising with like-minded people, family, trying new things, and getting out of the house more.

We also asked for their wishes for the future, and we're sharing some of those here:

"I wish domestic abuse service were more suitable for SEND, Better understanding for my SEND, Less judging for SEND."

"[...] more trips out; more time to relax and enjoy life; spend time together face to face more."

"For some of the group they are now seizing all opportunities they can including starting to go to more workshops and learn more about areas they are interested in such as performing arts."

"I need more inclusive education courses in the arts for SEND in my locality, More job opportunities and training opportunities and apprentices for SEND, Stop nonsense job interviews and GP fitness to work certificates to claim universal credit when you have a disability, I have a permanent disability that isn't going to improve."

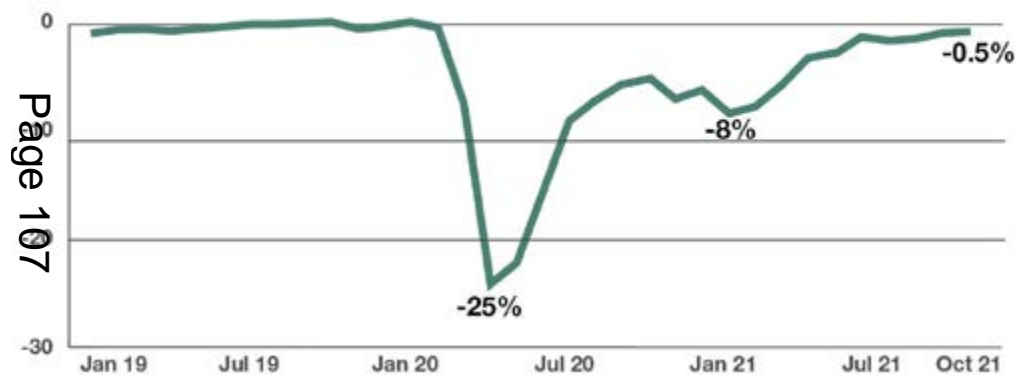
Impact of COVID-19

Economy

The COVID-19 pandemic has had a significant effect on local, national and global economies. Different sectors of the economy have been affected to different extents, with sectors reliant on social contact (such as hospitality) faring worse than others.²⁰ In North Yorkshire, at the peak of lockdown nearly 25,000 out of 32,000 jobs in accommodation and food services and 6000 out of 8000 jobs in arts and entertainment had been furloughed.²¹

GDP in Oct 2021 was 0.5% below pre-pandemic level

Real GDP level, % change compared to February 2020



Source: ONS, monthly GDP level

[Coronavirus: Economic impact - House of Commons Library \(parliament.uk\)](https://www.parliament.uk/library/research-briefings/coronavirus-economic-impact)

The rollout of the government roadmap during 2021 saw the gradual re-opening of non-essential businesses, which involved further impacts from the need to adapt to include COVID-safe measures.

Find out more

Click here to see examples of how businesses from across North Yorkshire have adapted to the challenge of the pandemic:
[Team North Yorkshire | North Yorkshire County Council](#)



The pandemic has also presented opportunities for the local economy such as the 'Buy Local' campaign and the increase in domestic tourism (or 'staycations') leading to more local spend.

Leisure and tourism play a significant role in North Yorkshire's economy, especially in our coastal areas and national parks. Seasonal holiday parks providing accommodation, sports and entertainment facilities attract up to 10,000 visitors per week from the UK and beyond.

During summer 2021 the COVID-19 outbreak hub worked with many of our large tourist attractions to manage re-opening in a COVID-safe way in line with the national roadmap. This involved advising on COVID-19 prevention measures and supporting with managing COVID-19 cases among staff and visitors. Sites were visited by Environmental Health and Trading Standards teams who engaged with site managers to offer advice and guidance, including:

- Encourage all visitors and staff to LFD test before arriving, and providing clear advice on symptoms, testing and isolation
- Use CO2 monitors to help monitor confined indoor spaces
- Provide guidance on improving ventilation
- Better utilisation of communication methods to share COVID-19 messages e.g. websites, tannoy systems, social media
- Capping numbers of day visitors if there were staff shortages

Working with and understanding the pressures facing these businesses helped maintain consumer confidence and allowed these business to have a successful 2021 season, keeping local people in work and sustaining the North Yorkshire economy.

Impact of COVID-19

Great Yorkshire Show 2021

The Great Yorkshire Show is one of the biggest agricultural shows in England. Traditionally a three day annual event in July attracting crowds of up to 50,000 per day, the 2020 show was cancelled due to the pandemic.

The 2021 show however was due to go ahead. The initial planning assumption was that the show would occur after the relaxation of the Stage 3 restrictions on 21st June 2021. The Government decision to extend Stage 3 by four weeks meant that the show would take place under those national restrictions. We were also only just beginning to see the impacts of the Delta variant in North Yorkshire and cases of COVID-19 were increasing rapidly.

NYCC Public Health worked with Harrogate Borough Council (HBC), Yorkshire Ambulance Service (YAS), North Yorkshire Police (NYP) and Trading Standards to ensure that the show plans were updated to operate safely whilst acknowledging the challenging balance between the economy and public health. These led to a number of operational changes to allow for a COVID-19 safe event:

The show was changed from a 3 day to a 4 day event to reduce numbers on site

All tickets were to be purchased in advance on line, to ensure visitor numbers were monitored

- Safety information was widely circulated on social media as well as at the event
- One way systems and zoning were introduced in high footfall and enclosed spaces
- Visitor and staff codes of conduct produced
- A daily de-brief with all partners which enabled changes to be made based on real time data – e.g. main hall was able to increase capacity based on that day's experience.

Visitors appreciated the additional space, and the event showed what was possible when partners work together to achieve a common goal. The move to a four day, advance-ticket only show reduced traffic in the local area, improving the impact on the local infrastructure and visitor experience, which was a significant benefit, and has now become a permanent addition to the show.

Good relationships were built with all partners and improvements seen in all areas of show planning, not just COVID-19. This has continued into 2022 with initial planning involving partners from an early stage.



“The pandemic forced us to change the way we did things at the Show and there was not one section of the Great Yorkshire Show that was unchanged. This pressed a reset button on our whole operations and some of these changes were so successful, they are here to stay.

“Spreading the event over four days was met with an overwhelmingly positive response from our exhibitors, visitors and staff. Visitors felt that more space to navigate the showground made their whole show experience more enjoyable, while for exhibitors, four days and shorter hours meant they felt less pressurised.

“We look forward to organising and delivering a fantastic Great Yorkshire Show for you in 2022, which we hope will be our best yet.”

Nigel Pulling, CEO of Yorkshire Agricultural Society in 2021

Impact of COVID-19

Community

As well as affecting us individually, the impact of the pandemic has been felt by communities and wider society. Some impacts were felt more strongly by specific communities, including people from the most deprived areas and their households, ethnic minority people and disabled people. Despite this, communities themselves responded together and created increased cohesion.

“I think the pandemic and aftermath showed that people need to pull together more. It’s the small things you can do to show that you are thinking of others. It’s a big lesson; we need each other and mankind too often forgets that. We need to make sure that now things are getting back to normal, we try not to forget that lesson as we so often do when something blows over. We need to listen to people more; we were always designed to be a collective and not an individual.” **CSO recipient**

In a coordinated joint effort with district councils, North Yorkshire County Council worked with 23 community organisations across the county to co-ordinate volunteer and community support in each area ensuring everyone who needs help has someone they can call on.

The role of the Community Support Organisations (CSOs) included acting as a single point of contact, signposting and coordinating local support, acting as a local hub for volunteers, providing practical support including shopping, prescriptions, interaction, meals and much more. In our last annual report there’s an overview of the creation and activity of CSOs.

For this report, we talked to several CSOs about their experiences, and they generously shared with us their reflections. We heard from voluntary sector colleagues, volunteers and recipients, and some key themes emerged from their moving and inspiring stories from which we can learn as we move forward.

Adaptability and flexibility were essential to get support in place quickly and meet people’s needs under extremely challenging circumstances:

“Being adaptable has been a key strength throughout. [...] adaptability and being creative in our approach to putting support in place when home visits and face to face contact has been limited has been essential.”

“What was particularly satisfying was the way in which we were able to recognise the individuality of people and find ways of bringing in the work of other, new organisations. This led to new ways of working and delivery in ways we couldn’t prior to COVID-19.”

This includes taking a person-centred approach, not just to meet people’s immediate needs but to develop longer-term relationships and support people to develop their confidence and capabilities:

“Although working in a person centred way before COVID-19, the impact of working this way and the value of listening during the pandemic and especially in the period as lock downs eased has ensured that continuing to work in this person centred and strengths based way will continue as services now re-commence.”

Impact of COVID-19

Contributors emphasised the importance of local connections, community, neighbourhood, mutual support, working together:

“It’s all about building and maintaining connections – if we aren’t communicating with our neighbours then the chances of working together successfully are very limited.”

Reaching people that maybe hadn’t been reached before, and hearing about the challenges that they were experiencing even before the pandemic, and which were made worse by the pandemic – loneliness in particular came through in many of the stories:

“Memorable for all sorts of reasons. Some of it is just a blur of continuous phone calls, listening to dreadful stories of how folks live even without a pandemic. COVID-19 truly emphasised that people struggle with loneliness, isolation, feelings of worthlessness, despair, helplessness and being lost in a confusing ‘spinning’ world.”

“...it was a time when these social actors were given a strong platform and gave them the ability to come to the fore in their communities; including ones where as local authorities we have sometimes found it quite difficult to reach people in a comprehensive or effective way.”

The role of volunteers, how valued they were and what they themselves gained from it – and that people who need some help themselves can also become volunteers, as they develop in confidence:

“I was just one person in a large team of volunteers and it was rewarding to work with a group of like-minded people who understood the challenge and wanted to ensure that vulnerable people in our community were not forgotten.”

“When the situation calmed down and I felt safer and the risk was reduced, I wanted to give back and so I joined Skipton Step into Action as a volunteer in September 2021.”

A great sense of pride and achievement – knowing that they were making a tangible difference to people in their community:

“Local knowledge and that feeling of community was a key ingredient – this wasn’t something we were being told to do, it was something we wanted to do.”

Impact of COVID-19

“The feedback we received not only from clients but volunteers was outstanding and very emotional. This made staff feel very important and helpful to people who were very much in need.”



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Wishes for the future

We asked contributors for their three wishes for the future – not surprisingly, many of these reinforced the value of community and working to a common purpose, of maintaining the CSO role and building on this to create improved community networks.



Spotlight On

Find out more about the Community Support Organisations' work in our 'Spotlight On' gallery [here](#)



Impact of COVID-19

Inclusion Health

Some groups of people in our population experience social exclusion, often alongside stigma and discrimination, and face barriers in accessing healthcare and other support. These groups often have multiple overlapping risk factors for poor health (such as poverty and complex trauma) and have multiple health issues, which can lead to very poor health outcomes.²²

COVID-19 has widened existing health inequalities, many of which were among these higher risk groups, including people who experience homelessness, asylum seekers and refugees, and Gypsy, Roma and Traveller communities.

Work has continued throughout the pandemic to support inclusive access to health, including COVID-19 support and access to COVID-19 testing, vaccination and outbreak management in high risk settings.

In the next few pages, you can read about work with and by some of the North Yorkshire communities who are more at risk of experiencing health inequalities. The community stories illustrate some of the barriers to accessing services, and actions to reduce those barriers.



Disability

Disabled people have been differentially affected by COVID-19 because of three factors: the increased risk of poor outcomes from the disease itself, reduced access to routine health care and rehabilitation, and the adverse social impacts of efforts to mitigate the pandemic (Shakespeare et al. 2021).

The ONS found that between 24 January 2020 and 9 March 2022 in England, the risk of death involving COVID-19 was higher in disabled people compared to non-disabled people. The table below shows the increased risk of death for more-disabled and less-disabled men and women compared with non-disabled people.

	More-disabled	Less-disabled
Men	1.4 times >	1.3 times >
Women	1.6 times >	1.3 times >

For people with learning disability, the impact was even more stark: data from the first COVID-19 lockdown identified that the death rate was 4-6 times higher among people with learning disabilities.²³

Community Stories

Refugee families' experience of the pandemic

Since 2016, North Yorkshire has been welcoming refugee families as part of the national vulnerable persons refugee resettlement programme. We talked to the County Council's refugee resettlement manager and to a women's group to find out about their experiences during the pandemic.

We heard that the Council works with partners, the Refugee Council and local volunteer groups to make sure that refugee families are supported to settle in and become familiar with 'the way we do things' – everyday life, including transport, shopping, health services and schools. This has been working well; however, as with everything else, it was disrupted by the pandemic.

Some families had arrived prior to the pandemic and started to settle in, but some arrived during and had to deal with the restrictions along with all of the disruption and trauma of their dislocation. On top of this, the pandemic meant that their resettlement had taken much longer than anticipated.

Disruption to children's education was highlighted as a concern. However, the County Council's English as an Additional Language service provided additional targeted support, and with this, the children were able to keep making progress. Schools were also supportive as many of the children met the criteria to attend classes in-person when that was possible.

There was an impact on the adults' English language learning as well, although digital access was put into place very quickly and classes moved online. There has been some positive feedback about this as it meant that classes kept going and were more flexible, but some felt that their progress slowed and they missed the in-person quality of teaching and interactivity.

The pandemic created more barriers to paid employment – fewer jobs available, particularly for people still developing their English language fluency. We heard from the women's group about their experiences of looking for work, and they expressed frustration about lack of opportunities and job-seeking support, which, they felt, did not take their circumstances into account. Another issue was that of qualifications not being accepted.

Some people were able to volunteer with the Community Support Organisations during the pandemic, and this had a very positive impact on their emotional resilience and self-esteem – they felt happy to be able to 'give back'. For several people, it also led to employment.

[Refugees take on key roles in Selby community response | North Yorkshire County Council](#)

The women's group generously shared their experiences and feelings with us, talking about English language classes, job-seeking, their children and their home countries. But what they particularly wanted to talk about was their experience of the health system and some of the challenges that they had had with accessing health care. They shared concerns about timeliness of appointments, [language barriers](#), concerns about telephone appointments, frustration at not understanding how the health system works, both good and bad experiences, and worries about being able to find dentists. As one participant said: *"It's easier to invade a country than to see a dentist."*

Their wishes for the future focused on improvements in access to healthcare, and for their children and themselves, *"a happy, healthy, peaceful life"*.



Community Stories

Working with the Gypsy, Roma, Traveller community – building on COVID-19 learning and good practice

In our report on the first stage of the pandemic, ‘Making sense of COVID-19’, we shared a case study looking at COVID-19 management and community support at a North Yorkshire district council-owned traveller site. This case study outlined how partners worked together to support the community during outbreaks and built a stronger relationship of trust with residents, which allowed wider risk-mitigation and support arrangements to be put into place. The skills, local knowledge and expertise of the partners forming the joint incident management team were crucial to success.

From this work, other needs were identified, for example around access to health services – it became clear that residents were not registered with health services despite many living with long-term conditions.

Determined to build on the COVID-led good practice, the district council drove the momentum for continued collaboration, and the partnership remains in place to improve education, health and social care outcomes for residents. This steering group is made up of public and community sector stakeholders and has helped to contribute to:

- Funding for a part time worker to support the residents on site and wider partners’ engagement
- Education and children’s services working more closely with the district council and regularly attending site to support residents
- Community grant funding for the development of children and families resources on site
- Continued collaborative partnership approach from partner services including education, housing, social care and the voluntary and community sector, all focused on improving health outcomes and reducing inequalities.

National research indicates that Gypsy, Roma, Traveller communities experience significant health, educational and socio-economic inequalities, but that there is a lack of data.²⁴

The learning from this local partnership working provides a valuable opportunity to take the good practice forward to support other traveller communities in the county, build our understanding of need, and work together to improve outcomes.



Community Stories

International Day of People with Disabilities – December 2021

The theme for 2021 was ‘Fighting for Rights in a post-COVID-19 era’, highlighting the challenges, barriers and opportunities for disabled people in the context of a global pandemic.

Since March 2020 everyone has been affected by COVID-19 and the changes brought in to respond to it. But many of these changes have had a [disproportionate impact](#) on the lives of disabled people and worsened the existing inequalities faced by disabled people.

Disabled people from across North Yorkshire shared their messages via video and writing: [International Day of People with Disabilities 2021 | North Yorkshire Partnerships \(nypartnerships.org.uk\)](#)

They talked about the mental health impacts of COVID-19, including the impact of care home visiting restrictions; the importance of being able to stay in touch, including via digital methods; the damage that labelling people can do; and the importance of speaking up and having a voice to change things for the better.



Photo from Photovoice project, Exclusively Inclusive, Craven

Supporting homeless people – The Rainbow Centre

The Rainbow Centre is a community organisation based near the centre of Scarborough town, supporting people in the community who are homeless, vulnerable or in crisis. They provide an open door, a warm welcome and practical help. Sharing stories of people experiencing homelessness with us for this report, they explained that consistency of support was essential, sometimes over a long period of time, as this allowed relationships of trust to be built up. People’s situations could be very complex and some found it very hard to sustain positive progress – making a person-centred approach, compassion and patience essential.

“We went everywhere with him. To the bank to sort out his account as he was being targeted by the local drinkers who would take his money. To the meetings and rehab services. To the housing to keep them informed about his progress. To a landlord who was willing to give him a chance. To the doctors meetings which were many. We took him for coffee and meals to help him find a new way of working. None of this would be possible if he hadn’t found the will to change through the knowledge that the support was there.”

Community Stories

People's experiences and learning about digital access during the pandemic

People's experiences of digital access has been a consistent theme in feedback, and mentions can be found throughout this report.

We have also reflected on reports produced by the NYCC Health and Adult Series Participation and Engagement Team: Digital Inclusion and Accessibility: Learning from Participation and Engagement Activity During COVID-19 (June 2021) and Healthwatch North Yorkshire's Pulse Briefing in April 2022²⁵ which explored people's experiences of using digital methods to access NHS services.

Overall, the feedback was positive – moving online had been incredibly valuable during lockdowns and COVID-19 restrictions: people had learnt new skills and confidence, including people who had had very little to do with online platforms such as Zoom previously; they appreciated the flexibility, opportunity to try new things and staying socially connected; they had been able to access essential services including GPs. For some disabled people, it improved accessibility as they didn't need to travel, and this had often been a barrier for them prior to the pandemic.

"One useful thing that has been a great help during lockdown is the video call networks which include Zoom as it has helped people get to see and say hello to old friends and make new ones too, not only in the UK but also in other countries of the world. Zoom in particular has also been used to play games such as Quizzes and Bingos on different topics. Importantly Zoom has also been used for jobs and meetings to happen on different occasions."

"I like that I have everything in one place. I can book appointments with my GP through the app, view my medical records and I also have access to my NHS COVID Pass."

However, moving online didn't work for everyone, particularly those without the capacity to access the internet, or who didn't have the kit, affordable broadband/data and support to do so.

There were also accessibility issues for some disabled people, including Deaf people. For those people, it could mean increased isolation as so much activity moved online.

"[T]here are a lot of things people don't understand regarding a deaf person's communication with people, they use up to 90% body language, facial expression all these things are missing when you do online communication. Certainly it would help to have visual text because you would be able to follow the conversation however electronic communication is a poor substitute for personal warm of people who prevents the loneliness and isolation of deafness."

Feedback indicates that people want to get back to in-person opportunities, or a mix of both online and in-person. There should be a balanced approach between digital and in-person to meet everyone's needs and be responsive to circumstances, ensuring choice and equity of access.

Community Stories

Self-advocates – speaking up for people with a learning disability and/or autism

North Yorkshire has a strong Learning Disability Partnership Board, and self-advocates have been busy all through the pandemic speaking up on behalf of themselves and others. Their voice is always very important, but particularly during the pandemic and currently as we look to learn from our collective experiences. People with learning disabilities were at higher risk of death than many other groups and the indications are that this was due at least in part to the systemic barriers to equitable access to health care.

Self-advocates learned how to take part in online meetings, which in many cases meant having to get hold of suitable kit, data, and learning new digital skills; they asked questions of the Director of Health and Adult Services in regular online Q&A sessions with other forums, and wrote letters to ministers about issues such as vaccine prioritisation.

“We have helped people speak up for themselves and helped NY gather information and feedback on current issues and develop policy and procedures, we looked at putting information into easy read so that it is accessible for people. We have made a Podcast to increase people’s awareness.”

However, for some self-advocates, the lack of in-person meetings left them feeling isolated:

“I like being in a room with people rather than being on line as I am blind it is very difficult to get on line. I felt very isolated when meetings went on line and didn’t feel a part of things...”

Self-advocates took part in regional opportunities to speak up as well, for example at a Yorkshire and Humber Public Health Network on ‘Health Inequalities and the Y&H COVID-19 response’. They highlighted how hard it is for someone with learning disability to ring 119 or 111 and answer set questions/press required buttons. They also found it hard to use home test kits and had fears of going back to ‘normal’.

Self-advocates also contributed to the NHS LeDeR action from learning report 2021-22, produced by the national LeDeR programme (this programme reviews the deaths of people with a learning disability and/or autism, identifies what could have been better and what worked well, and shares the learning): [Action-From-Learning-Report-2021-22.pdf](https://www.leder.nhs.uk/action-from-learning-report-2021-22.pdf) ([leder.nhs.uk](https://www.leder.nhs.uk))

Even as we collectively responded to the challenges of the pandemic, the planned work of the Board and self-advocates continued online, by post and by telephone, and they advocated for important issues including addressing barriers to annual health checks, accessible information, safeguarding and hate crime awareness.

You can learn more about the work of the Partnership Board here: [Learning Disability Partnership Board | North Yorkshire Partnerships \(nypartnerships.org.uk\)](https://www.nypartnerships.org.uk)

“It provided new opportunities to work on health issues with the health champions and opened up new volunteering opportunities.”

Back to in-person meetings: self-advocates talking to Public Health colleagues in Selby, September 2022



Impact of COVID-19

Environment

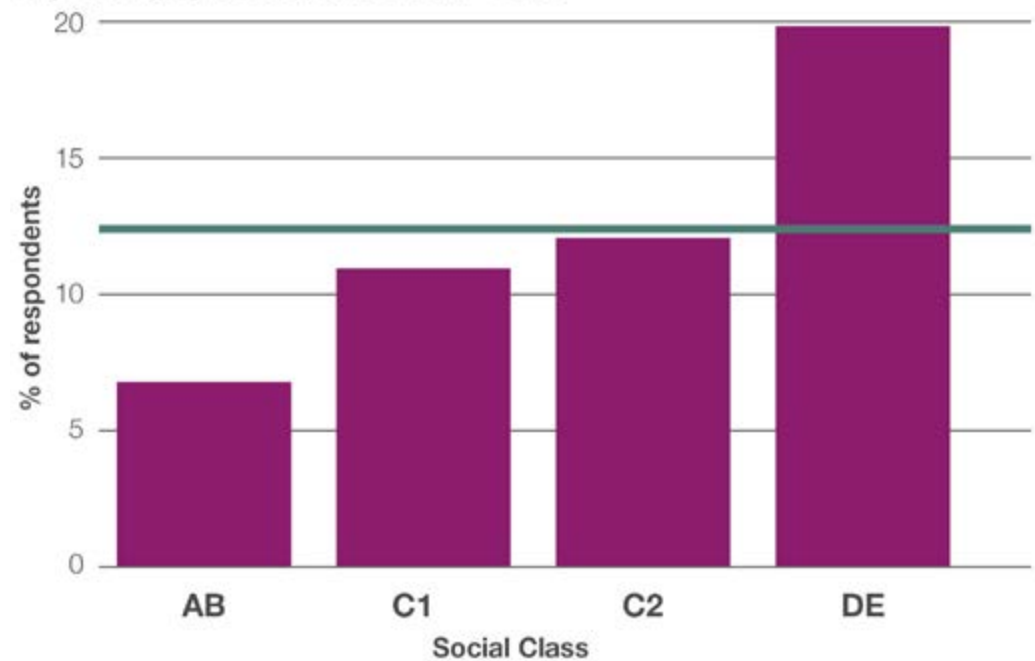
The relationship between many people and their local environment changed during the pandemic, particularly during early periods of lockdown. Due to travel restrictions, 'work from home' orders, and people spending more time at home to stay safe, there were temporary reductions seen in greenhouse gas emissions and local air pollution. The most noticeable changes in UK air quality during lockdown have been in the urban environment, particularly with reductions of nitrogen oxides (NOx) of 30-40%.²⁶

During the first lockdown there were falls in road journeys, although these were also short-lived. There were also falls in use of public transport systems, which are still recovering.²⁷ There was a significant increase in the number of people cycling in the seven weeks after the start of lockdown; however, whether this is maintained is likely to depend on necessary improvements being made to cycling infrastructure.²⁸

The environment has also played a role in individuals' resilience and strategies for getting through some of the toughest times in the pandemic, with many people exploring their local area on foot, meeting others outside, and when allowed, sharing family experiences in their own private outside spaces. However, access to gardens and good quality green spaces are not equitable across all parts of society, with variations by ethnic group, age, and socioeconomic status.²⁹

Building back 'greener' is a key ambition nationally and for local partners. Although the temporary reduction in emissions during lockdown will have had limited impact on the broader scale of climate change, by continuing to reduce carbon emissions and maintaining positive changes such as improving green spaces and active travel options we can help limit the harmful impacts into the future.

I don't have access to a garden (self-reported) by social class 2014-2019



AB: higher and intermediate managerial, administrative and professional workers, **C1:** supervisory, clerical and junior managerial, administrative and professional workers, **C2:** skilled manual workers, **DE:** Semi-skilled and unskilled manual occupations, Unemployed and lowest grade occupations.

Source: Access to gardens and public green space in Great Britain, Office for National Statistics (from Natural England – Monitor of Engagement with the Natural Environment Survey)

Impact of COVID-19

Green space – reflections from our community conversations

In our conversations with people and community groups, we heard how important exercise and access to green space became, and that people want to continue this.

“COVID-19 and the experience of lockdown has encouraged some of the group to try out new things such as going out walking as a family more, as they used to do this in lockdown and have continued exploring new routes and discovering new walks to do together.” (Youthability group)

“I am going to keep doing gardening which I started doing in lockdown” and “When I walked for my daily exercise in lockdown I really enjoyed it and so I have kept doing it.”

(Selby self-advocates)

Skipton Step into Action:

“Our Ground Yourself in Green project (nature-based activities in Aireville Park) was amazing – this was the perfect project at the perfect time enhancing connections and improving individual wellbeing.”

“...it became very clear that these outdoor spaces were going to be really valuable to our residents. They were safe spaces to get out for fresh air, for a change of scenery, for visiting. ... the laughter and fun coming out of the front garden at the home was amazing. So those spaces, and developing those spaces has been a great positive for us. And we wouldn't have developed them to that extent without the trigger of what's happened in the last year.”

Healthwatch North Yorkshire report, COVID-19 and Care Homes: Lessons from an unprecedented time (January 2022)

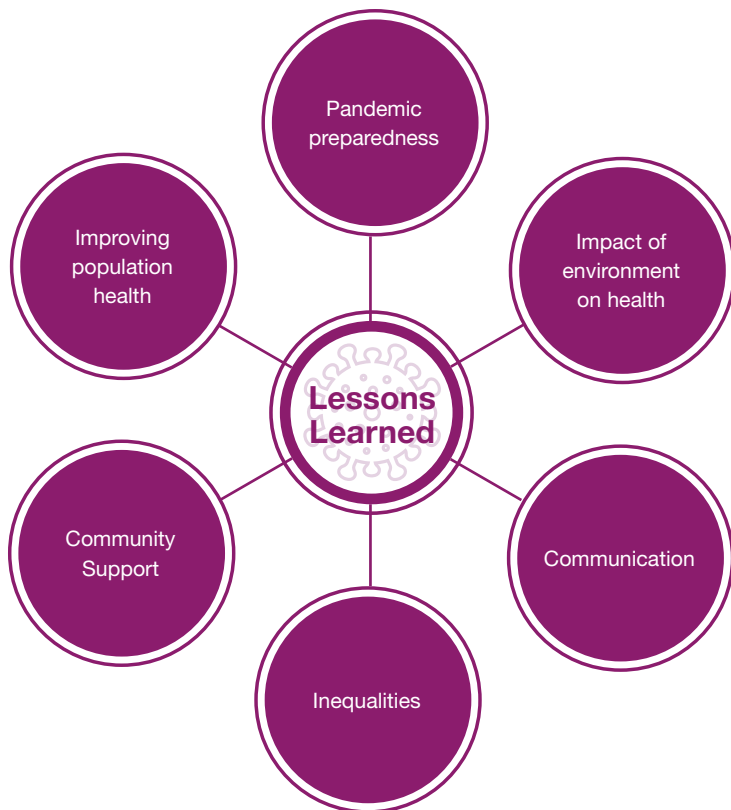


Lessons Learned

We have learned a great deal through COVID-19 about how to respond to a pandemic. However, we have also learned about ourselves, our society, what we value and what is valuable in terms of protecting and improving health and wellbeing.

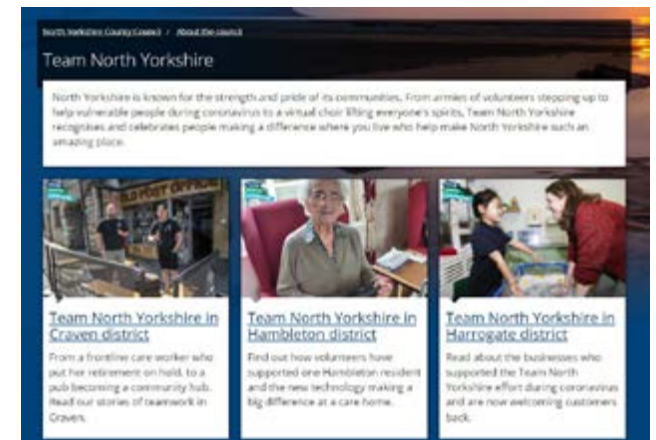
The COVID-19 pandemic is not over, and it will take years for the full impacts on both health and on wider society to be fully realised. We have been in a continual process of learning and adapting our response since the early days of the pandemic; this report represents the next steps but we will still be learning and adapting for many years to come.

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Whilst the impact and effects of the COVID-19 pandemic on everyone – individuals, communities, statutory and provider organisations, businesses – are undeniable, it is also important to recognise the effort, commitment and work that emerged, both in spite of and because of the pandemic. As a local authority, North Yorkshire County Council is committed to its statutory responsibilities of improving and protecting the health and wellbeing of the people of North Yorkshire and, in doing so, a great story of partnership working throughout the response to COVID-19 has emerged.

[Team North Yorkshire | North Yorkshire County Council](#)



Lessons Learned

Pandemic Preparedness

The risks to health, the economy and society from pandemics have long been recognised. Changes in climate, land use and habitation will only increase the risk of future pandemics by presenting more opportunities for new disease transmission from animals to humans.³⁰

Existing pandemic plans need updating in light of lessons learned from COVID-19. Nationally the government has produced a report on [Coronavirus: lessons learned to date](#), and has initiated a COVID-19 Public Inquiry to look at the overall national response, including health and care sector and economic responses.

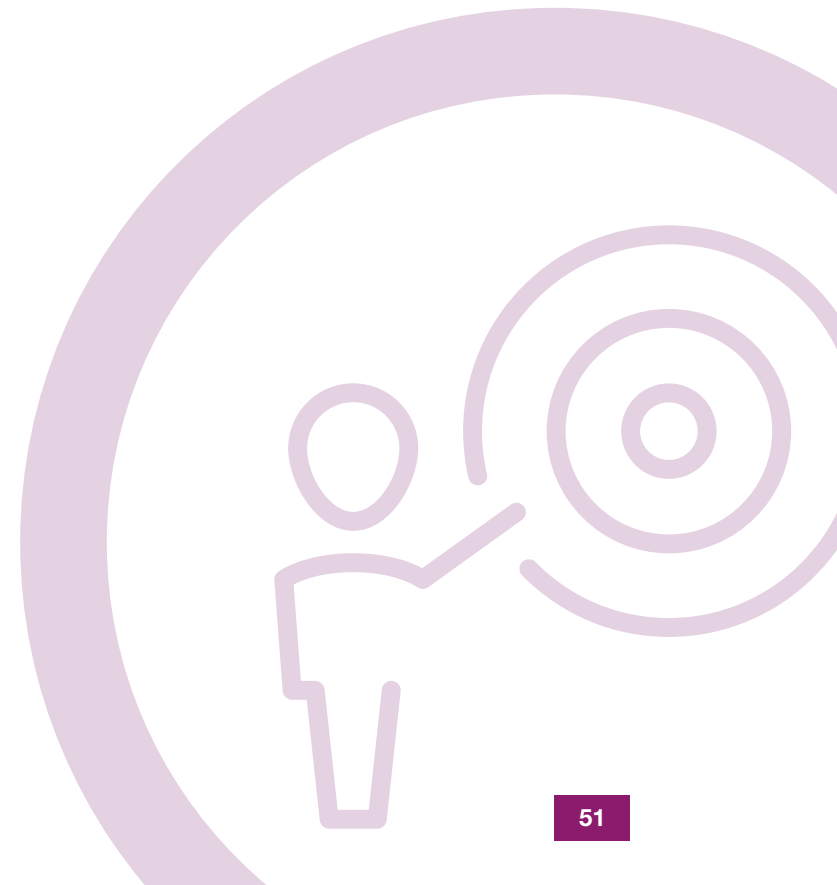
Other countries such as China and New Zealand have had very different approaches to pandemic management. Looking at international examples, and the wider global response to the pandemic through the World Health Organization and other international groups, will also help identify lessons that can be applied locally, nationally and internationally.

The Local Government Association peer review highlighted the need for continued local investment in health protection. Maintaining robust health protection assurance processes, including training, monitoring and reporting as well as response, will be crucial to mitigating future threats.

Key to this is maintaining a system-wide approach to health protection that unites all the relevant partners, including local authorities, UK Health Security Agency (UKHSA), NHS, Infection Prevention & Control and Local Resilience Forum colleagues. Each organisation should know and understand their own role and the processes by which we can work together. Working together as 'Team North Yorkshire' has been a definite benefit of the COVID-19 response, and sustaining these relationships through the ongoing restructures of local NHS services, local authorities and national public health agencies will be vital.

Good partnership working cannot be achieved without an effective workforce. The pandemic has clearly shown that frontline staff working long hours in the face of significant trauma leads to poor health and wellbeing, including risks of stress and burnout.³¹ Making sure mechanisms are in place to support staff both during and after significant events is crucial.

COVID-19 has once again highlighted the importance of vaccinations in managing infectious diseases. However, there is a risk that concerns about vaccination which have surfaced during the pandemic will have a negative impact on uptake of routine vaccinations for other serious infectious diseases such as polio and diphtheria. Clear, accurate information is needed to allow people to make informed decisions, with particular support offered to groups with lower uptake who are often at the highest risk of preventable diseases.



Lessons Learned

Improving population health

COVID-19 has disproportionately affected people who have underlying health conditions, whether through more severe outcomes from COVID-19 infection, reduced access to health care, or through the impact of shielding measures.

The COVID-19 pandemic has also affected many of our behaviours, including those that have an impact on our health such as how much alcohol we drink, how much exercise we do, and how much positive social interaction we have. Whilst some of these impacts may be short-lived, some have become ingrained behaviours. For behaviours that have a negative impact on health, individuals may need to access support to avoid the risk of long-term health consequences.

Preventing ill health, whether from infectious diseases such as COVID-19 or other causes, is a core part of public health. The pandemic has shown that continuing work to improve the health of the population is vital, both through targeted services and wider population health measures.

Health Services

Whilst North Yorkshire still faces a number of issues around digital connectivity there were positive and negative sides to moving services online. Many people found that the new flexibility that this created allowed them to fit appointments and consultations around their lives without travelling and allowed the more rural residents with no easy access to transport to participate in the programmes. However, there still has to be access to prescription services for all. During the pandemic agreements were made with some pharmacies or for voluntary organisations to deliver prescriptions but there needs to be some provision in place for this going forward.

A blended approach to services is favoured as it is highlighted that there are a number of circumstances where a face to face approach is required. There was a clear link between mental health and other health issues, for example weight management and smoking, and a key benefit for those attending the programmes was the opportunity to socialise. The online service allowed people to build their confidence before attending a group.

For many young adults and the working age population there are still many hidden health inequalities when accessing health services. Much health support during the pandemic focused on elderly people, disabled people, people who are immunosuppressed, and those who were unable to leave their homes, with many voluntary groups assisting with a wide range of health care appointments. However, there was little support for the working age population and young adults, many of whom had no transport – vaccination centres often not on bus routes and not open in the evenings – and many GP surgeries using online forms that were only accessible during practice opening hours.

Access and information about contraceptive service was limited, highlighting the need for more localised access. Free emergency contraception was only available in certain pharmacies in larger towns – leaving the isolated rural residents facing a long journey or paying for prescriptions. Young adults did not have access to the sexual health and contraceptive services they would normally have in schools and colleges.

Improving use of digital technology going forward was favoured by all, including better and more interactive websites which gave quick access to information, self-help tools and self-referral to services. However, there is no ‘one size fits all’ approach that works best for everyone. Increased use of digital solutions would also require improvements to digital literacy through more equitable access to devices and networks and better training for those less confident using technology. Whilst this may enable access for many it cannot completely replace face to face appointments which need to be easily accessible where required.

Lessons Learned

Impact of the Environment on Health

The pandemic has highlighted how the nature of both indoor and outdoor environments can have a significant impact on health. There have been positive impacts from having accessible, local green spaces, which have supported both physical and mental health and wellbeing. However, we have also seen the significant impact of how physical environments can aid transmission of disease, particularly through poor air quality.

Public health has previously tackled clean water supplies as part of improving sanitation, to protect against diseases such as cholera. We now need a new push on delivering cleaner air, including improving indoor air quality, to protect against diseases spread by airborne pathogens, and other airborne particles that cause harm to health.

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Spotlight on

Click here to discover examples of historical infection control measures



Indoor air quality

Understanding how COVID-19 is spread helps to demonstrate the importance of good indoor air quality. Airborne transmission of COVID-19 happens when an infectious person emits small, virus-containing particles when they cough, sneeze, speak or breathe. Because they are so small, aerosols can linger in the air for long periods, particularly in poorly ventilated indoor environments. Another person can then contract the virus when these infectious particles are inhaled.

Improving indoor air quality is an effective way of reducing the risk of COVID-19 transmission. An Italian study found that efficient ventilation systems in schools reduced the risk of transmission by 82%,³² whilst research at

Addenbrooke's hospital in Cambridge found that using air filtration machines on COVID-19 wards removed almost all traces of airborne virus.³³

Improving indoor air quality has other health benefits besides reducing COVID-19 transmission. Exposure to indoor air pollutants such as mould, allergens, smoke and chemical vapours can cause respiratory diseases, heart disease and other illnesses.³⁴

A 2021 report commissioned by Sir Patrick Vallance to identify interventions needed to reduce infection transmission in various indoor spaces concluded that mandating ventilation improvements and other forms of disease control in public buildings could save the UK economy billions of pounds each year.³⁵ Seasonal respiratory infections, even without a pandemic, cost the UK around £8bn a year in disruption and sick days. In the event of another severe pandemic, the societal costs could be as high as £23bn per year. Implementing improved ventilation in all buildings could save £3bn a year.

Indoor air quality can be improved using different methods such as ventilation, filtration and air purification to remove harmful particles from the air.

Opening windows to increase ventilation, replacing indoor air with outdoor air, is the simplest and lowest cost method. However, there are limitations in areas with poor outdoor air quality, or when the outdoor air temperature would cause significant discomfort.

"We spend most of our time in indoor environments and making these healthier and more sustainable spaces will have wide benefits to our public health, wellbeing, and the economy. This will require action." – Sir Patrick Vallance, UK Chief Scientific Adviser

[Infection resilient environments, Royal Academy of Engineering, 2022.](#)

Lessons Learned

Engineering solutions to provide mechanical ventilation, purification or filtration systems in indoor settings can be more expensive; however, there are lower cost options such as portable purification or filtration devices that are also effective.

Find out more

For more information on ventilation, air purification and filtration and the use of CO2 monitors visit:

[Ventilation to reduce the spread of respiratory infections, including COVID-19 - GOV.UK \(www.gov.uk\)](https://www.gov.uk)

[Overview – Ventilation in the workplace \(hse.gov.uk\)](https://hse.gov.uk)

[Air Cleaners, HVAC Filters, and Coronavirus \(COVID-19\)](#)

[Independent SAGE practical guide to creating safer air](#)

[Clean Air Crew](#)



Many parts of the world are already acting to improve indoor air quality. Belgium has agreed a ‘ventilation plan’ requiring public indoor spaces to have air quality risk assessments and publicly display CO2 monitor readings to give patrons real-time air quality data.³⁶ In Canada, every classroom in Yukon has been provided with a HEPA air filtration unit.³⁷

In the UK, all state-funded education settings have been provided with a CO2 monitor to help staff identify where indoor air quality needs to be improved. However, further support for schools and other high risk settings is needed to help provide mitigation for areas where poor air quality is identified.



Public air quality monitoring of cinema screens in Japan (source: Twitter @NOGjp)

Risk assessments for indoor air quality should take account of different sources of pollution, the presence and activities of occupants and the presence of products and materials in the setting. Monitoring the concentration of CO2 indoors in occupied areas* is key to ensure it remains within acceptable levels. Appropriate mitigation measures such as ventilation and filtration with HEPA filters should be put in place in response to the risk assessment and CO2 readings.

***CO2 monitors use exhaled CO2 as a proxy to measure ventilation. In unoccupied areas they will therefore have no effect.**

Lessons Learned

Inequalities

Health inequality already existed prior to the pandemic, linked to socioeconomic inequalities; however, COVID-19 and its containment measures have widened these existing inequalities. The health, social, economic and environmental impacts of the pandemic have affected everyone but have not been felt equally.

The World Health Organization has identified three mechanisms for pandemic-related health inequities in people in vulnerable social and economic situations:

- **1. Unequal effects of infection and severe illness**
e.g. more likely to suffer more serious health impacts if infected because of greater susceptibility to pre-existing health conditions, or worse access to the health system
- **2. Unequal effects of containment measures**
e.g. more likely to work in customer-facing services and so are more exposed to risk of infection
- **3. Unequal consequences of socioeconomic impact**
e.g. increased risk of furlough and redundancy exacerbating economic inequity

[WHO-EURO-2020-1744-41495-56594-eng.pdf](https://www.who.int/europe/publications/item/WHO-EURO-2020-1744-41495-56594-eng.pdf)

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People experiencing health inequity, such as refugees, people experiencing homelessness, and people in lower socioeconomic groups, are the same people who will be adversely affected by other key challenges to health such as the cost of living crisis, and so may be facing multiple simultaneous challenges to health.

The indirect impacts of the mitigation measures put in place by the government to reduce the spread of COVID-19 have disproportionately affected those most vulnerable in society. For example, school closures led to a generation of children losing out on months of education, with children from more deprived households having been left at a greater disadvantage to continue their learning from home.³⁸

Build Back Fairer: The COVID-19 Marmot Review

The COVID-19 Marmot Review identified the need to 'build back fairer' following the pandemic to tackle damaging health inequalities.

Key lessons learned include:

- A socially cohesive society with concern for the common good is likely to be a healthier society
- Need to increase investment in public health and economic and social infrastructure
- Need to recognise the value of contributions made by low paid, front line workers
- Long-term policies are needed to help reduce inequalities
- Housing is a critical determinant of health

[Click here to read Build Back Fairer: The COVID-19 Marmot Review](#)

Lessons Learned

We have clearly seen the impact of poverty on people's ability to comply with COVID-19 guidance, and learned that extra support is needed to address the issues that are of more concern to these individuals than COVID-19 itself. As part of our outbreak management we found that financial concerns were a key driver of people continuing to work when they should have been in isolation. By attending work whilst infectious the infection could then spread to the rest of the workforce, who were often in the same financial position. This was most notable for those workers with low wages who were on Statutory Sick Pay (SSP) only and were unable to benefit from government support; those who were enabled to isolate on full pay fared better.

For North Yorkshire in particular, we learned to adapt our response to the pandemic to ensure that the rural nature of large parts of the County did not create additional barriers to access COVID-19 support. For example, we had to adapt the standard COVID-19 testing model of having a small number of large testing centres in urban areas to provide multiple mobile options that could travel across the County to rural areas.

Similar issues were seen with access to vaccination sites; more sites opened up across the county as the pandemic progressed, but additional services e.g. voluntary transport provision were required to expand access to those unable to travel, and weekend clinics were added to help enable working age population to attend.

In some ways the more blended approach to service provision seen in the pandemic has enabled services to reach more people through online or phone consultations, mitigating the need for travel and offering more flexibility to fit appointments in around other commitments. However, although this has helped accessibility in some groups it has also widened inequalities for those who are unable to access networks, devices and IT skills.³⁹ This doesn't just affect health services – a high volume of health and other public information, and also social interaction, has also moved online during the pandemic, posing risks to health literacy and social isolation for those who are not digitally connected.

The same pandemic, unequal impacts: How people are experiencing the pandemic differently

It's been clear from the early stages of the COVID-19 pandemic that some groups are more affected than others.



The COVID-19 impact inquiry is exploring the different ways the pandemic, and the national response to it, are affecting health and health inequalities in the UK.

Find out more at health.org.uk/covid-19-impact-inquiry



References are available at health.org.uk/home/pandemic-inequality-impacts
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Lessons Learned

Community Support

The pandemic has shown us the immense value of the support that can be offered through communities, and the benefits of investing in creating strong, resilient communities. Community Support Organisations and volunteers have been at the heart of the COVID-19 community response, and have demonstrated the value of taking a compassionate, flexible approach to 'just getting it done'. Having a strong community infrastructure and supportive social networks are essential local assets that help people withstand and adapt to shocks.

It is clear that when we talk about 'the community' we are talking about a patchwork of different communities across North Yorkshire. Each community may look slightly different but all add value in terms of local support offered to residents.

Often this support has been crucial in enabling people to adhere to COVID-19 guidance, for example through delivering shopping and medication to people shielding or in isolation. Financial support has also been available through the Local Assistance Fund to support vulnerable individuals in our communities.

Whilst the pandemic has increased community cohesion in some areas, other people have needed support to re-integrate into their local communities after a period of social isolation. We have learnt that not everyone is as comfortable re-starting previous activities, and support should be given to those who need it to reconnect.

Maintaining this level of community engagement after the pandemic will be important. Work is ongoing to develop the CSOs across North Yorkshire; upskilling the voluntary sector to play a greater role in partnership working will provide resilience when faced with similar challenges in the future.

North Yorkshire Local Assistance Fund (NYLAF)

NYLAF is the county council-managed fund to support vulnerable adults to move into or remain in the community, and to help families under great pressure to stay together.

Last year (2020-21), NYLAF received 8,343 applications. 89% of these applications were approved, with 13,370 individual items provided to individuals deemed most vulnerable in our County. The total grant spend was £1,007,833.76, and the majority of awards were for food vouchers (44.7%) and energy vouchers (33.3%). Food and energy voucher application volumes increased by 29% compared to the previous year.

In October 2021, NYLAF received a £350,000 'top up' from the Government's Household Support Scheme (HSF). This allowed for fourth time applicants to be supported for the first time through the Scheme (and has been extended to end September 2022).

Consistently, the two core 'vulnerability' groups supported through this Fund are people experiencing mental health problems and homelessness, and Scarborough District continues to be the area with the most awards from the Fund, followed by Harrogate.

[Local assistance fund | North Yorkshire County Council](#)

"People were 'scared' of going out again and it was important to be encouraging and talk through the issues they were concerned about, even though staff were also anxious at times. But by encouraging people to take small steps at a time, building confidence to go out achieving small tasks and slowly building back, we helped people restart doing the things they used to."

Age UK North Yorkshire & Darlington
Covid-19 reflective conversation

Lessons Learned

Communication

Throughout the pandemic we have used numerous methods to communicate COVID-19 messages, including social media, press briefings, mobile messaging boards, pavement stickers and many more.

Key lessons learned on engaging with the public include:

Health literacy is important –

we need to make sure people can access the appropriate information and that any information provided is accurate and understandable.

People are naturally more interested and engaged with health messaging during pandemics. However, there are significant risks associated with inaccurate information or deliberate misinformation, which has also seen an increase during the pandemic and is easily accessible and rapidly spread through digital media.



There is a clear need to use a **mix of media channels and formats** to target different audiences in order to ensure that key messages travel across the whole population, rather than defaulting to a single format as standard. This should include a combination of digital and print media as well as both formal and informal messaging. Different age groups and social groups will be more responsive to different channels, and will respond to different styles of writing (e.g. formal articles in print media vs. informal Instagram posts).

All communications need to be accessible.

Early in the pandemic we were having to champion the need for, and often create our own, accessible information based on national communications and guidance. This did improve throughout the pandemic; however, whilst easy read and translated versions of key documents are now more common they are often not available until several months after the 'standard' guidance is produced. Responsive access to interpretation services is also essential to reach key populations in a timely manner.



Messages need to be consistent

without becoming too 'stale'. Many people found the frequently changing national messages to be very confusing, which may have had a negative impact on understanding and compliance. Messages between different organisations also need to be consistent. We were able to co-ordinate messaging across partner organisations through the North Yorkshire Local Resilience Forum communications group and by hosting shared media briefing sessions.

Language is important. Behavioural science approaches were used during the pandemic (for example the [Yorkshire & Humber 'COVID explained' campaign](#)) to target appropriate messages at appropriate audiences.

We have also improved our communication with partners throughout the pandemic, from transitioning meetings onto Microsoft Teams and other virtual platforms to improved data sharing. This has been a positive step to help facilitate ongoing partnership working beyond the COVID-19 response.

Lessons Learned

“Living with COVID-19”

The national “Living with COVID-19” plan announced in February 2022 shifted the balance from government-enforced COVID-19 mitigations to focusing on individual responsibility. Since then cases of COVID-19 and the subsequent burden of illness have remained high throughout the UK, including North Yorkshire. This has continued to bring disruption to our local hospitals, schools, and businesses, especially in the first half of 2022.

The pandemic has shown that in order for individuals to take personal responsibility they each need to be aware of risk, and how it varies across different circumstances. High volumes of visible communication during the earlier phases of the pandemic increased the understanding of risk within our communities. However, the now-reduced availability of information, including a reduction in data presentation and reduced testing, means assessing risk has become more difficult.

As part of the individual responsibility approach, each individual has to understand risk and how to then mitigate against these risks. We have learnt what works in terms of reducing disease transmission: clean environments (including clean air), wearing face masks when breathing shared air, isolation (and crucially support to isolate), good hygiene, and vaccination. None of these are new – all of these measures have been used in various forms to tackle previous outbreaks of infectious disease.

However, we have seen that these measures have worked more effectively when there has been a national mandate (with support provided to assist compliance), high levels of perceived risk (especially pre-vaccine), clear messaging and an acceptance of measures as part of social norms. As these have lessened further into the pandemic, compliance has decreased. Similarly, visible adherence to such measures, which are still very much recommended in government guidance, is no longer widely seen (for example in the media). This again makes empowering individuals to carry out appropriate action more challenging.

Preventing the spread of COVID-19



1. Keep the air clean

Open windows to let fresh air circulate. Use air filtration or purification systems indoors where available.



2. Wear a face covering in enclosed, crowded spaces

Better grades of face masks will offer better protection.



3. Stay at home if you are unwell

If you have symptoms of COVID-19 take a COVID-19 test if you are able and avoid contact with other people, particularly those who are at higher risk of severe disease.



4. Maintain good hand and respiratory hygiene

Wash your hands regularly with soap and water, or use hand sanitiser if washing facilities are not available. Cough or sneeze into a tissue rather than your hand, and dispose of the tissue in a bin.



5. Get vaccinated

Make sure you are up to date with COVID-19 vaccinations, including booster doses where eligible.

Lessons Learned

The focus on individual responsibility for individual health overlooks the fact that for COVID-19 (and other infectious diseases) individual behaviour affects the health of other people too. Even for people who judge their own risk to be low, they still have the ability to cause serious harm to others if they do not continue to act to reduce transmission.

Some people have even greater capacity to affect the health of others, for example business owners who can act to improve indoor air quality, maintain good infection-control practices and offer sick pay to keep infectious staff at home. As we have seen, the benefits to individuals, employers, and society are broader than just health benefits.

Societies function best when people look out for their neighbours, not just themselves. Making decisions on behaviours for the benefit of others as well as yourself is one way of continuing to foster the community spirit and connectedness demonstrated during the pandemic.

As we move forwards with living with COVID-19 we must acknowledge the challenges and the lessons we have learnt, whilst keeping the good practices that have developed. The partnership approach developed through COVID-19 should be applied to wider issues that have a significant impact on the health of the population, including climate change and the cost of living crisis.

Throughout 2022 we will continue to support partners and communities to adapt to a world where 'living with COVID-19' means living with an understanding of the risks from COVID-19 and how to avoid them, rather than living through multiple bouts of COVID-19 and Long COVID and all the associated harms these bring.

Recovering health and the economy together

The COVID-19 pandemic has been one of the biggest challenges faced in the last year. However, it has not been the only challenge, with the current economic crisis and impact on cost of living forecasted to have a very significant impact on health and wider society.⁴⁰

Even before COVID-19, health inequalities in England were estimated to cost the NHS an extra £4.8 billion a year, and cost the UK between £31 and £33 billion in lost productivity.⁴¹ Whilst the pandemic has clearly had a significant economic effect, the concurrent impacts of other economic stressors such as Brexit and rising inflation rates are also responsible for the current economic challenges faced.

The Institute for Public Policy Research has predicted an increase in unemployment from 3.9% at the beginning of 2020 to 9.8% in 2021⁴¹. The retail, tourism, entertainment and hospitality sectors have been the most hard-hit by the economic fall-out of COVID-19 – all of which disproportionately employ low-income workers, women, ethnic minority communities and young people. In employment terms accommodation and food service activities are also extremely significant in North Yorkshire. In Scarborough Borough this sector accounts for 19 per cent of all jobs and 17.4 per cent in Richmondshire.

That compares with 7.6 per cent nationally. Along with wholesale and retail these sectors account for over 25% of the county's jobs in what are traditionally low paid occupations⁴².

When looking to 'build back fairer' as part of pandemic recovery, inclusive and sustainable economic approaches are needed at a national and local level to reduce inequalities that have been made worse by the pandemic.

“As the UK emerges from the COVID-19 pandemic it would be a tragic mistake to attempt to re-establish the status quo that existed before – a status quo marked in England, over the past decade, by a stagnation of health improvement that was the second worst in Europe, and by widening health inequalities.”

Build Back Fairer: The COVID-19 Marmot Review

Lessons Learned

To create a society where everybody can thrive, we need all of the right building blocks in place: stable jobs, good pay, quality housing and good education.

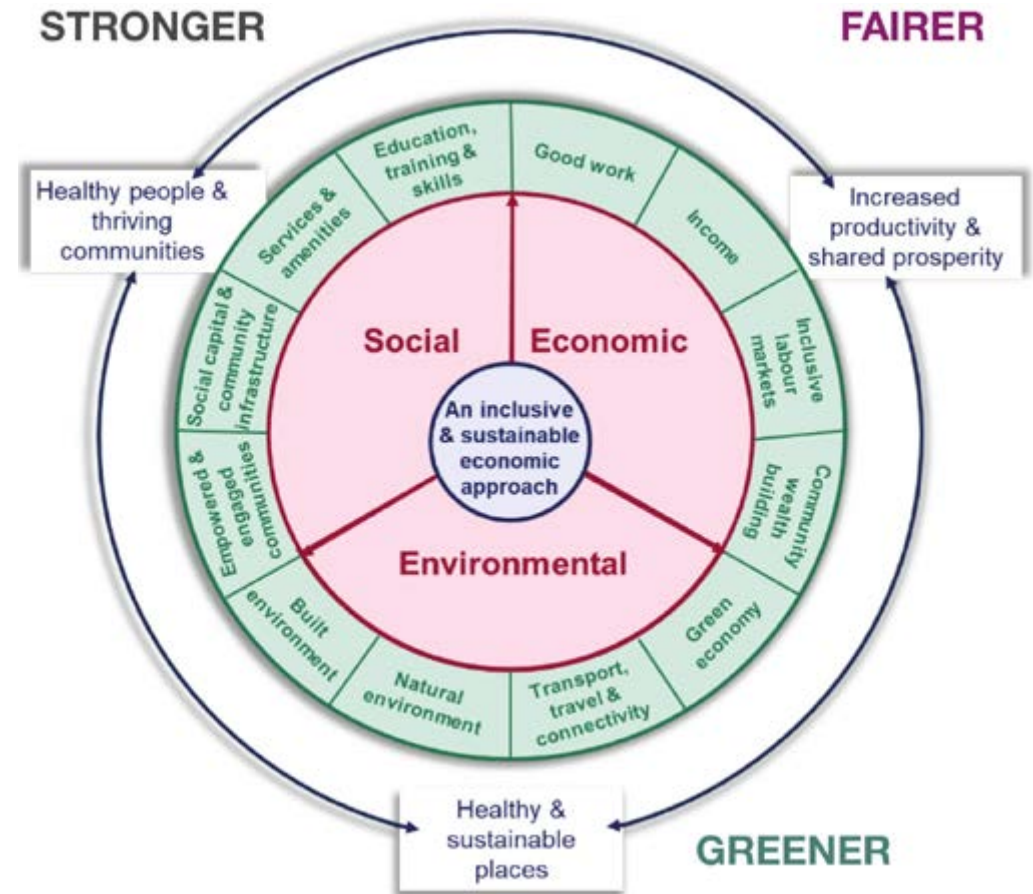
As we continue to recover from and identify the impacts of COVID-19, it is clear that not learning and progressing would be a backwards step. We have learnt many valuable lessons about what works and what doesn't, and challenged 'normality'. Inclusive and sustainable economies provide an approach to 'levelling up' around inequalities locally, through action on the social, economic and environmental determinants of health to build back better and fairer. The timing of this is critical as we face an economic crisis which will continue to widen these inequalities without significant action.

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"The NHS we all value and rely on was never meant to go it alone. It was supposed to be part of a wider system supporting people from cradle to grave; with decent jobs, pay, homes, transport and education. To make sure the NHS can keep helping us from 'cradle to grave' in the way it was intended to, we need a broader system of support that can help all of us to thrive. These are the building blocks to health."

https://www.health.org.uk/sites/default/files/upload/publications/2022/A%20matter%20of%20life%20and%20death_March%202022.pdf

Framework to support planning and action on inclusive and sustainable economies ([Inclusive and sustainable economies: leaving no one behind \(executive summary\) - GOV.UK \(www.gov.uk\)](#))



Recommendations

Health Protection

- Review system resilience and pandemic preparedness measures, including COVID-19 step up measures
- Improve local health protection assurance processes, including monitoring and reporting
- Promote uptake of COVID-19 vaccination and all routine immunisations
- All organisations to ensure effective support mechanisms are in place for staff responding to significant incidents, workload pressures or traumatic events to reduce the risk of work-related stress and burnout

Improving Population Health

- Continue to focus on prevention, both for infectious diseases and wider preventable causes of ill health
- Raise awareness of Long COVID and the need for appropriate support to the public and to employers
- Highlight the impact of the pandemic on wider aspects of health, including mental health
- Work with partners to tackle physical and social deconditioning

Health and the environment

- Highlight the benefits of clean air, both indoors and outdoors, and share knowledge on how to improve air quality
- Work with partners to develop healthy indoor spaces that are accessible, climate resilient and minimise the risk of disease transmission
- Support equitable access to green space

Recommendations**Inequalities**

- Continue to keep health inequalities central to public health work, including championing inclusion health for key groups such as vulnerable migrants and Gypsy, Roma, Traveller communities
- Public health, NHS and wider partners to consider the specific rural and coastal health inequalities affecting North Yorkshire when planning services
- Work with partners to develop inclusive and sustainable approaches to the economy as part of 'building back fairer'

Community Support

- Continue to develop Community Support Organisations as key community partners
- Continue to promote NYLAF and other assistance funds to support individuals facing key challenges such as COVID-19 isolation and the cost of living crisis
- Health, care and community services to maintain the recognised benefits of both face to face and digital aspects of service delivery and support

Communication

- Maintain improved relationships with partners through continued good quality communication, including 'acting as one' on key shared messaging
- Use an appropriate mix of communications channels and formats to target messages to the right audience(s)
- Ensure accessibility is a core feature of essential communications
- Further develop behavioural science work to support health and wider communications

Update on Previous Recommendations

1. Continue to work to reduce inequalities

The COVID-19 pandemic has exacerbated existing inequalities, making work to reduce inequalities more important than ever. Recent projects include:

- Continued funding support for the Money and Benefits Service delivered by Citizens Advice North Yorkshire (CANY). Between April and December 2021, there were 986 beneficiaries, with £1,241,394 income brought in and 85 referrals for further support.
- Developing a Health in All Policies approach to decision making that considers the health and wellbeing implications of decision making across all sectors and policy areas. Social, economic and environmental factors have a relative contribution of more than 50% to overall health, and so addressing inequalities in these areas can have a significant effect on improving health outcomes.
- With targeted government grant funding, we developed and delivered 'bespoke' adult weight management programmes for specific groups of people who currently are unrepresented in the service and/or experience health inequalities. The programmes included a group for Pakistani heritage women in Skipton; four bespoke programmes for participants living with learning disabilities; Walk and Talk session for those living with mental illness; an older people's group and a men only group.
- The North Yorkshire Health Task Group, part of North Yorkshire Learning Disability Partnership Board, aims to reduce health inequalities and improve access to health services for people with a learning disability and/or autism. The group listens to the views and experiences of self-advocates and talks about topics that affect their health, barriers to living a healthy lifestyle and how to raise awareness of health needs.

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- The healthy weight and oral health workforce development project aims to support families who most need help with healthy weight and oral health issues by skilling up the people who work with them, such as foster carers, Early Help workers and social workers. We have started by finding out what people already know and what information and training they need, and we will work more on this in 2022. We have already made a start by developing a new resource bank.
- North Yorkshire and City of York Public Health teams worked with NHS colleagues to support the rollout of COVID-19 vaccinations. We set up a COVID-19 Vaccine Assurance Group, chaired by the NY Director of Public Health, which included a focus on addressing vaccine inequalities. Targeted support was offered to various groups including refugees and areas with higher proportions or ethnic minority groups less likely to access vaccination.



2. Build on partnership working developed throughout the pandemic

The pandemic has facilitated closer partnership working both internally between different teams within the council, and also with external partners. We have expanded our partnership working over the last year, with examples including:

- The Public Health team has worked alongside colleagues in general dental practice, health and social care to establish a signposting and referral protocol for our Healthy Child Service and Children & Families Services to these dental practices. Our local referral protocol went live in December 2021 and there are currently 11 practices in North Yorkshire in the scheme.

Update on Previous Recommendations

- Stronger Communities, Children and Young People’s Service (CYPS) and external VCSE partnership North Yorkshire Together worked collaboratively to deliver the Holiday Activities and Food (HAF) Programme. Using £1.3 million allocated funding from the Department for Education, the programme ensured that children and young people in receipt of free school meals (FSM) had access to a range of activities including physical activity and nutritious food during main holiday periods. This included:
 - o Distributing activity packs to 10,500 eligible children over Easter 2021, plus online provision of guided activities
 - o Summer 2021 – face to face provision was delivered through 47 providers spread across the county with the food offer co-ordinated centrally. 12,000 promotional booklets were distributed through schools. 6332 children attended of which 2554 were FSM funded places (22%).
- ‘Grand Days Out’ for families of children with Special Educational Needs or disabilities (SEND) to supplement the general offer.
 - o Face to face and online activities offered over Christmas, and 12,000 packs were delivered to schools with programme information to compliment face to face delivery.
- As part of digital transformation work, the council has worked with health partnerships to implement the new shared care record, which provide direct access for social care and health teams to a person’s health and care history. Reducing the amount of time spent contacting each other to obtain or clarify that information has resulted in faster decision making and more connected care pathways.
- Selby Health Matters community health partnership worked with local Primary Care Networks on a pilot involving people with frailty and high blood



pressure to find out what more we could do to support patients with long term health conditions to live well and independently in the community, reducing the need for future hospital care. [The feedback provided is helping develop new community services with patients, for patients.](#)

3. Have the confidence to embrace change as part of recovery

Responding to the pandemic has required change to be fast-paced with more ‘outside the box’ approaches. The positive response to some of these changes, such as greater use of digital technologies and greater inclusion of voluntary sector organisations, have enabled these practices to become more widely embedded:

- In partnership with Leeds Beckett University, we have developed and are now piloting a fully remote/digital child weight management service. Co-produced with local families and delivered via a co-designed website, the Back2Basics service takes a holistic approach to supporting families. Support includes: information and signposting on mental health, bullying, food banks etc.; remote support from a dietician; YouTube videos and peer support.
- As the pandemic continued and we all got more confident in working via online meeting platforms, the HAS Participation and Engagement Team worked with user-led engagement forums such as North Yorkshire Disability Forum and North Yorkshire Learning Disability Partnership Board to explore hybrid meetings – a mix of in-person and online, offering flexibility and choice for forum members. Although many people are keen to get back to in-person meetings and find these more accessible, others would like to continue to join online. This can be more accessible for people, and easier for people who have long/complex journeys.

Update on Previous Recommendations

- The forums have also found new ways to get their voice heard during the pandemic. As well as taking part in online councillor meetings, press conferences, focus groups and more, they have found that video is a great medium for communicating to a wider audience. Videos created during the last year include ones for [Hate Crime Awareness Week](#), feeling safe, and the [impact of COVID-19 on disabled people](#) (particularly mental health impacts).
- The Stronger Communities team has set up a pilot grant scheme in Selby and Craven to fund voluntary and community sector groups to support people in the district to live happy, healthy independent lives and reduce demand for long-term care.
- Feedback from the pilot has been positive:
- *“We’ve been able to explore new ways to provide support.”*
- *“Enabling change, radical impacts to quality of life for some, saving lives and their families.”*
- *“Lasting improvements in physical and mental wellbeing.”*
- *“Creating the futures people didn’t realise they could have”*



An evaluation workshop for the Selby grant

4. Focus on place-based working centred around communities

Locality groups and Community Support Organisations have been a key feature of the North Yorkshire COVID-19 response. Maintaining the focus on place-based working will be an important part of local government reorganisation into a single unitary authority from April 2023.

Development of The Place in Settle

www.theplaceinsettle.org.uk

The Place in Settle is a new charity, created by a partnership of local organisations keen to give people in north Craven better access to services and support, and to promote improved health and wellbeing for local residents. Partner organisations include Townhead GP Practice, Citizens Advice Craven and Harrogate, Age UK North Craven, Pioneer Projects and Dementia Forward. Stronger Communities has supported The Place in Settle to realise their vision, and by providing grant funding to employ their first manager.

‘Our aim is to provide a focal point for local residents of all ages to be as well as they can be’.

School Zone project (Selby High School)

Following insight work in 2019, the School Zone project was set up to explore and address healthy weight needs and influences in and around Selby High School. In consultation with the school, we identified issues, which included a need to improve the catering offer to ensure healthier options were available, reduce packaging and single use plastic, and put plans in place to address them. This included funding awarded by Selby District Council for a transition project by Rethink Food working with the primary schools that feed into Selby High School, and great work with the catering team and Trading Standards to make improvements to school food.

Update on Previous Recommendations

5. Capitalise on the higher profile of public health

The Director of Public Health and Public Health team have continued to be a very visible part of the council and wider partnerships. We have been a regular fixture at Management Board meetings throughout the pandemic, as well as participating in weekly media briefing sessions as part of the North Yorkshire Local Resilience Forum (NYLAF).

In March 2022 Director of Public Health Louise Wallace welcomed Professor Sir Chris Whitty, Chief Medical Officer (CMO) for England, to Scarborough. The visit followed the publication of the CMO report on health in coastal communities. Professor Whitty was guided around part of a Discoveries on your Doorstep walk through the town, before meeting community leaders and health, education and social care partners at The Street. He also spent time talking to staff and local people at The Rainbow Centre, before visiting Scarborough Hospital.

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Directors of Public Health
175 Years
 — 1847 - 2022 —

This year the Association of Directors of Public Health are celebrating 175 years since the appointment of the first Medical Officer for Health (now known as Directors of Public Health). Public health success stories from across the country are being shared though [@ADPHUK](https://twitter.com/ADPHUK) and [#DPH175](https://twitter.com/DPH175).

Thank You

Our grateful thanks and appreciation to all the people, community groups, businesses, organisations and colleagues who so generously contributed their time, experiences and expertise to this report.

Age UK North Yorkshire and Darlington

Bishop Monkton Yesterday

District and Borough Council teams:

- Page 138**
- Craven District Council
 - Hambleton District Council
 - Harrogate Borough Council
 - Richmondshire District Council
 - Ryedale District Council
 - Scarborough Borough Council
 - Selby District Council

Easingwold and District Community Care Association

Exclusively Inclusive, Craven

Grassington Hub

Healthwatch North Yorkshire

Henshaws Specialist College, Harrogate

Keyring North Yorkshire Self-Advocacy

Service and self-advocates

Living Well Smoke Free North Yorkshire

NHS organisations serving North Yorkshire

North Yorkshire Adult Weight Management Services

North Yorkshire Disability Forum and local forums

North Yorkshire Learning Disability

Partnership Board

North Yorkshire County Council teams:

- Communications Team
- HAS Engagement and Governance Team
- Living Well Team
- Long Covid employee support group
- Public Health Team
- Stronger Communities Team
- Youth Voice and Creative Engagement Team and the young people they work with

Rainbow Centre, Scarborough

Refugee Council and Hambleton refugee women's group

Revival North Yorkshire

Ryedale Carers Support

Ryedale Community Support Organisation

Schools and education settings

Sherburn in Elmet Community Support Organisation

Skipton Step into Action

Stokesley and District Community Care Association

Yorkshire Agricultural Society (Great Yorkshire Show)

YorSexualHealth

And all other organisations and community groups involved in the pandemic response

A huge thank you must also go to everyone living in, working in or visiting North Yorkshire who has made such an effort to keep themselves, their friends, families and communities safe.

Together, we are truly Team North Yorkshire!



Glossary

CANY:	Citizens Advice North Yorkshire	MAT:	Multi Academy Trust
CEV:	Clinically Extremely Vulnerable	MSOA:	Middle Super Output Areas
CHIME:	COVID-19 Health Inequalities Monitoring	NCMP:	National Child Measurement Programme
CMO:	Chief Medical Officer	NYCC:	North Yorkshire County Council
CO2	Carbon Dioxide	NYLAF:	North Yorkshire Local Assistance Fund
CSO:	Community Support Organisation	NYP:	North Yorkshire Police
CVD:	Cardio Vascular Disease	OCT:	Outbreak Control Team
CYPS:	Children's and Young Peoples Services	OHID:	Office for Health Improvement & Disparities
FSM:	Free School Meals	ONS:	Office for National Statistics
HAF:	Holiday Activities and Food	PCR:	Polymerase Chain Reaction
HAS:	Health & Adult Services	PHE:	Public Health England
HBC:	Harrogate Borough Council	PM:	Prime Minister
HWNY:	Health Watch North Yorkshire	PPE:	Personal Protective Equipment
ICU:	Intensive Care Unit	PTSD:	Post-Traumatic Stress Disorder
IFS:	Institute for Fiscal Studies	SEND:	Special Educational Needs and Disability
IPC:	Infection Prevention Control	SSP:	Statutory Sick Pay
JBC:	Joint Biosecurity Agency	UKHSA:	UK Health Security Agency
LARC:	Long Acting Reversible Contraception	VOC:	Variants of Concern
LFD	Lateral Flow Device	WHO:	World Health Organisation
LGA:	Local Government Association	YAS:	Yorkshire Ambulance Service
LGR:	Local Government Reorganisation		
LRF:	Local Resilience Forum		

Glossary

Definitions:

Asymptomatic: a condition or a person producing or showing no symptoms.

Atrial arrhythmias: An atrial arrhythmia is an irregular heartbeat. There are many types of atrial arrhythmias. They result from problems with electrical signals that tell the heart when to contract (pump). The problems start in the atria (the heart's top two chambers).

Cardiometabolic Diseases: a group of common but often preventable conditions including heart attack, stroke, diabetes, insulin resistance and non-alcoholic fatty liver disease.

Chronic condition: a health condition or disease that is persistent or otherwise long-lasting in its effects or a disease that comes with time (often aging).

Demographic: a specific segment of the population having shared characteristics.

Diabetes: a chronic condition that causes a person's blood sugar level to become too high.

Excess Deaths: defined as deaths above the five year average for the area.

Epidemic: a widespread occurrence of an infectious disease in a community at a particular time.

Epidemiology: a branch of medicine which deals with the incidence, distribution and control of diseases.

Fatigue: a lack of energy and motivation – both physical and emotional.

Furlough: suspension or discharge of a worker or workers on account of economic conditions or shortage of work, especially when temporary.

Health Inequalities: differences in health status between population groups (or differences in important influences on health).

Health Inequities: differences in health status between population groups that are socially produced, systematic in their unequal distribution across the population, avoidable and unfair.

Holistic: characterized by the treatment of the whole person, taking into account mental and social factors, rather than just the symptoms of an illness.

LeDeR: is an NHS service improvement programme for people with a learning disability and autistic people.

Life expectancy: Life expectancy is a statistical measure of the average time someone is expected to live, based on the year of their birth, current age, and other demographic factors like sex.

Long COVID: the ongoing signs and symptoms caused by COVID-19 infection. It is generally used to indicate symptoms and clinical signs that remain unresolved for four weeks or longer. Symptoms of Long Covid can also appear sometime after an asymptomatic infection.

Mandate: an official order or commission to do something.

Morbidity: the condition of suffering from a disease or medical condition.

Mortality: death (can be used individually or on a large scale).

Multi-disciplinary Teams: teams that bring together the expertise and skills of different professionals to assess, plan and manage a problem jointly.

Obesity: The term obese describes a person who is very overweight with excessive fat accumulation that presents a risk to health. A body mass index (BMI) over 25 is considered overweight, and over 30 is obese.

Organisational resilience: Organisational resilience is more than managing risk, engaging leadership, and having a healthy culture. The organization must be financially viable and provide a product or service under changing conditions.

Pandemic: a widespread occurrence of an infectious disease over a whole country or the world at a particular time.

Glossary

PPE: equipment used to protect the user from health and safety risks.

Pulmonary embolism: A condition in which one of the pulmonary arteries in the lungs gets blocked by a blood clot. This causes chest pain, breathlessness and cough.

Social cohesion: Social cohesion is a term associated with functionalism and refers to the extent to which people in society are bound together and integrated and share common values.

Social deconditioning: loss of social skills.

Social Determinants of health: non-medical factors that influence health outcomes.

Socioeconomic: relating to or concerned with the interaction of social and economic factors.

The Happiness Index: a comprehensive survey instrument that assesses happiness, well-being, and aspects of sustainability and resilience.

Universal Credit: is a payment to help with living costs for those on low incomes.

Variants of concern: Variants of concern are variants that have been identified to have a significant impact on transmissibility, severity of disease or immunity, likely to change the epidemiological situation of the pandemic.

Venous thromboses: the formation or presence of a blood clot in a vein, which can cause the vein to become blocked.

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Report Reference Number: S/22/15

To: Scrutiny Committee
Date: 19th January 2023
Author: Keith Cadman, Head of Commissioning,
Contracts and Procurement
Lead Executive Member: Cllr Mark Crane, Leader of the Council
Lead Officer: Suzan Harrington, Director of Corporate
Services and Commissioning

Title: Update on Leisure Services Provision

Summary:

To provide the Scrutiny Committee with a performance and operational update on leisure services since the verbal update provide to Scrutiny Committee on 29th September 2022.

Recommendations:

Report to be noted

Reasons for recommendation:

N/A

1. Introduction and background

- 1.1** Leisure services in Selby District have been provided by Wigan Leisure and Culture Trust, trading as Inspiring Healthy Lifestyles (IHL) since September 2009. The original contract was for a period of 10 years with an option to extend for a further 5 years should both parties agree to extend the contract.
- 1.2** Selby leisure centre was destroyed by fire in February 2012 and a new facility was built with funding from insurance settlement and Sport England Grant. IHL provided significant input into the design of the new facility working closely with Selby District and Sport England. The operation of the new facility was added to the contract as part of a formal contractual variation that also included the extension of the contract. The extended contract is due to expire on 31st August 2024.

- 1.3 The Covid 19 Pandemic occurred early 2020 which forced the closure of leisure facilities across the country and upon subsequent re-opening social distancing requirements significantly impacted capacity. Facilities finally re-opened at Selby late April 2022 and Tadcaster early May 2022.
- 1.4 The Covid 19 pandemic severely impacted leisure customer confidence resulting in much reduced footfall and income forecasts. Selby District Council agreed a Covid Subsidy to support the maintenance of Leisure Services in the District for 2022 / 2023 due to reduced income forecasts and unforeseen cost increases beyond IHL control.

2. Report

- 2.1 Scrutiny committee were provided with a report in September 2022 regarding progress being made to increase memberships, footfall, class attendance and swimming provision. Members were also updated verbally about cost pressures, staff recruitment and retention issues.
- 2.2 Summarised in the table below are the performance figures for April to December pre, during and post pandemic period of operation. The period does include school holidays which sees reduced attendance but is a like for like comparison between years and provides an insight into attendance and membership increases whilst compared to pre pandemic levels. It is a positive trend but does indicate utilisation of the facilities remains below pre pandemic levels.

KPI indicator	Apr 19 to Dec 19	Apr 21 to Dec 21	Apr 22 to Dec 22	Comments
Memberships (Gym)	4,393 members	2,852 members	3,290 members	At Q2 of 2022/23 gym memberships were 74% of pre pandemic levels At Q3 of 2022/23 gym memberships have increased slightly to 75% of pre pandemic levels
SLC – Total visits	243,542	144,787	152,886	At Q2 of 2022/23 visits were 59% of pre pandemic levels. At Q3 of 2022/23 visits have increased to 63% of pre pandemic levels
TLC – Total visits	50,950	20,255	28,964	At Q2 of 2022/23 visits were 51% of pre pandemic levels.

				At Q3 of 2022/23 visits have increased to 57% of pre pandemic levels
Combined visits	294,492	165,042	181,850	At Q2 of 2022/23 visits were 57% of pre pandemic levels. At Q3 of 2022/23 visits have increased to 62% of pre pandemic levels
Swimming lesson participants (enrolled)	1,276 people on average enrolled per month	1,093 people on average enrolled per month	1,129 people on average enrolled per month	Growth of 3.3% when compared to average levels of 1,093 in 21/22
Swimming lesson visits	28,793 visits	23,699 visits	23,675 visits	Swimming lessons visits are currently achieving 82% of pre pandemic levels. <i>NB Q3 figures in November and December 2022 have been affected by the boiler issues</i>
Casual swimming visits	44,173	25,754	21,808	At end of Q3 of 2022/23 visits are achieving 49% of pre pandemic levels <i>NB - As above casual swimming visits for November and December 2022 will have been impacted by the boiler issues at site</i> Lifeguard recruitment still remains a challenge for the site and the leisure sector as a whole. .

- 2.3** Staff recruitment and retention remains an issue in the leisure sector as a whole and whilst IHL pay at least national living wage, staffing remains an issue. Recruitment of qualified swimming instructors remains a challenge but pay incentives have resulted in staffing levels to provide 95% cover.
- 2.4** There were a small number of critical maintenance issues in the final quarter of 2022 including a severe water leak under the children’s pool requiring closure whilst repairs were undertaken. In addition the boilers also failed requiring closure of the main pool whilst repairs were undertaken and completed in December. The all weather pitch was also closed in December due to flooding caused by a collapse of the underground drainage system, repairs commenced late December and the pitch is due to re-pen at the end of January 2023.
- 2.5** Discussions with IHL senior management have been taking place to assess and agree the level of Covid 19 subsidy required for financial year 2023 / 2024 to maintain leisure provision within Selby District. A budget provision has been

set aside at the 22/23 level of £990K for 23/24 subject to final agreement of the current budget review with IHL.

3. Alternative Options Considered

3.1 none for this report

4. Implications

4.1 Legal Implications

None directly from this report

4.2 Financial Implications

None directly from this report

4.3 Policy and Risk Implications

None directly from this report

4.4 Corporate Plan Implications

None directly from this report

4.5 Resource Implications

None directly from this report

4.6 Other Implications

None directly from this report

4.7 Equalities Impact Assessment

None directly from this report

5. Conclusion

5.1 report be noted

6. Background Documents

None

7. Appendices

None

Contact Officer: Keith Cadman – Head of Commissioning, Contracts and Procurement. kcadman@selby.gov.uk



Report Reference Number: S/22/16

To: Scrutiny Committee
Date: 19 January 2023
Author: Dawn Drury, Democratic Services Officer
Lead Executive Member: Mark Crane, Leader of the Council
Lead Officer: Stuart Robinson, Head of Business Development and Improvement

Title: Corporate Performance Report – Quarter 2 2022-23

Summary:

The Scrutiny Committee is asked to consider the report of the Head of Business Development and Improvement which provides a progress update on delivery of the Council Plan 2020-2030 as measured by a combination of: progress against priority projects/high level actions; and performance against KPIs. The report covers Quarter 2 for the 2022-23 year.

The report was considered by the Executive at its meeting on 5 January 2023.

Recommendation:

The Scrutiny Committee is asked to consider the content of the report and make any comments on the Council's performance.

Reasons for recommendation

The Committee is asked to consider the information as set out in the report as part of their role in reviewing and scrutinising the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas. The reporting of performance data enables the Council to demonstrate progress on delivering the Corporate Plan Priorities to make Selby District a great place.

1. Introduction and background

1.1 Please see section 1 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

2. The Report

2.1 Please see section 2 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

3. Alternative Options Considered

3.1 None applicable.

4. Implications

4.1 Legal Implications

4.2 Effective Scrutiny arrangements form part of the governance framework of the Council. Please see section 4 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

4.3 Financial Implications

4.4 Please see section 4 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

4.5 Policy and Risk Implications

4.6 Please see section 4 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

4.7 Corporate Plan Implications

4.8 The Council's Corporate Plan sets out long term plans to make Selby District a great place to do business, enjoy life, make a difference, supported by the Council delivering great value. An effective scrutiny function is essential to fair and transparent decision making, which underpins the work of the Council. This scrutiny function includes reviewing and scrutinising the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas. The information contained in the report enables the Council to monitor its performance.

4.9 Resource Implications

4.10 Please see section 4 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

4.11 Other Implications

Not applicable.

4.12 Equalities Impact Assessment

4.13 Please see section 4 of the report considered by the Executive on 5 January 2023 attached to this report at Appendix 1.

5. Conclusion

5.1 The Scrutiny Committee discharges the Council's statutory overview and scrutiny functions and as such has responsibility for reviewing the Council's

performance; the Committee's comments and observations on performance are welcomed.

6. Background Documents

None.

7. Appendices

Appendix 1 – Executive Report – 5 January 2023

Appendix A: Executive Report of the 5 January 2023 - Council Delivery Plan 2020-23 Monitoring Report Quarter 2 2022-23

Appendix B: Executive Report of the 5 January 2023 - Corporate Performance Report Quarter 2 2022-23

Contact Officer:

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Democratic Services Officer
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Report Reference Number: E/22/31

To: Executive
Date: 5 January 2023
Status: Non-Key Decision
Ward(s) Affected: All
Author: Stuart Robinson - Head of Business Development and Improvement
Lead Executive Member: Councillor Mark Crane, Leader of the Council
Lead Officer: Stuart Robinson - Head of Business Development and Improvement

Title: Corporate Performance Report - Quarter 2 2022/23 (July to September)

Summary:

The quarterly Corporate Performance Report provides a progress update on delivery of the Council Plan 2020-2030 as measured by a combination of: progress against priority projects/high level actions; and performance against KPIs.

Recommendations:

- i. The report is noted and approved;
- ii. Executive consider any further action they wish to be taken as a result of current performance.

Reasons for recommendation

The reporting of performance data enables the Council to demonstrate progress on delivering the Council Plan Priorities to make Selby District a great place.

1. Introduction and background

- 1.1 High level performance reporting of progress against the Council's priorities – as set out in the Council Plan 2020-2030 – is a key element of the performance management arrangements.
- 1.2 Progress on delivering the Council's priorities is demonstrated by a combination of:
 - progress against priority projects/high level actions (are we meeting/expecting to meet delivery timescales) see Appendix: A Council Delivery Plan 2020-23 Monitoring Report; and

- performance against KPIs (are targets being met; are we getting better) see Appendix B: Corporate Performance Report.

2. Reporting Period

2.1 The specific focus of this report covers the period July to September 2022.

2.2 Summary of progress

To summarise progress in quarter 2:

- 61% of KPIs reported are showing improvement over the longer term or have maintained 100% performance.
- 78% of KPIs reported are on target – with 13% of KPIs within acceptable tolerances.

2.3 Housing repairs update

Work continues to address the remaining repairs created during the various Covid lockdowns and subsequent periods of operating restrictions, with 95% of the original backlog having now been cleared. Given issues around the limitations of the current repairs management system, work to assess the accuracy of the remaining work orders is ongoing.

The increase in the number of open repairs in the system has now slowed significantly and whilst the number of open repair entries within the system remains around 10% above our anticipated 'run-rate', we are starting to make inroads to bring the figure back in line with expected operational parameters. We continue to work with external contractors to support our internal provision wherever possible, although many of our contractors are already working near or at full capacity themselves.

The situation continues to be monitored.

2.4 What went well in quarter 2

2.4.1 The Council successfully administered the government's energy rebate scheme. At the end of Q2, Selby District Council had paid 31,329 households – everyone initially identified as eligible plus a few others that also qualified subsequently, for example properties that were banded after the cut-off time or had incorrect empty discounts.

2.4.2 Positive Performance – KPIs

- **Supporting SMEs** - A total of 73 SMEs were supported in Q2 – better than the target of 50 and slightly up on performance in Q1 (71).

- **Council tax collection** – %56.5% of council tax had been collected by the end of Q2. This is slightly up on the same period last year (56.3%) but below the target of 57.5%.
- **NNDR collection** - 57.2% of NNDR was collected in Q2 – better than Q2 last year (53.4%) and the target for this year (55.0%).
- **Sundry debt collection** - 57.7% of sundry debt was collected in Q2 – above the same period last year and this years target (both 55.8%).
- **Processing benefit claims** - Whilst Q2 performance for new benefit claims (21.7 days) remains better than the target of 22 days, processing times took longer than for Q2 last year (17.9 days). Similarly, on changes of circumstances, Q2 performance (3.8 days) was significantly better than target (8.4) but changes took longer to process than Q2 last year (3.2 days).
- **Processing planning applications** - All national targets were exceeded for the processing of major, minor and other applications in Q2.
- **Complaints response times** - All stage 1 and 2 complaints were responded to within the required timescale in Q2. An improvement on the same period last year.
- **Processing FOIs** - 86.7% of FOIs were responded to in time - better than the target of 86% but worse than in Q2 last year (87.2%) and worse than the previous quarter (88%).
- **Customer waiting times (phone)** - Despite the challenges created by the governments energy rebate scheme, the average wait time in Q2 (2.1 minutes) was significantly better than the target of 5 minutes.
- **Council house re-lets** - Performance on void re-let times continues to improve – on both standard and major void types with targets met on both types and improvement shown in the longer term across both types.
- **Waste collection** – missed collections across all domestic waste services for Q2 was 122. This is significantly better than Q2 last year (188) and also an improvement on Q1 this year (130 missed collections).

2.5 What did not go so well in quarter 2

- **Savings** – The remaining £195k saving is linked to securing the benefits of some of our digital investment and transformation work which is expected to be realised during next financial year.
- **Staff sickness** - In the 12 months to end of Q2, almost 9 days per FTE were lost to sickness absence. This is higher than both Q2 last year (4.5 days) and the target of 5 days.

3. Alternative Options Considered

N/A

4. Implications

N/A

4.1 Legal Implications

None.

4.2 Financial Implications

Delivery of Council Plan priorities is reflected in the Medium-Term Financial Strategy.

4.3 Policy and Risk Implications

Performance is a corporate risk. Failure to adequately perform will result in the corporate priorities not being delivered. Performance reporting is part of a suite of mitigating actions which make up our Performance Management Framework.

4.4 Council Plan Implications

This report provides a progress update on delivery of the Council Plan 2020-23.

4.5 Resource Implications

Performance reporting highlights areas where we are not performing well or are performing too well. Where an under or over allocation of resource is highlighted as a reason for poor performance, we can explore opportunities to adjust resources to support effective implementation of the Council Plan as part of our on-going business and budget planning.

4.6 Other Implications

N/A

4.7 Equalities Impact Assessment

An Equality, Diversity and Community Impact Assessment screening report has been undertaken on the Council Plan and its priorities – and due regard has been given.

5. Conclusion

- 5.1 The performance data demonstrates continued performance improvement and delivery against Council Plan Priorities.

6. Background Documents

None.

7. Appendices

Appendix A: Council Delivery Plan 2020-23 Monitoring Report Quarter 2 2022/23

Appendix B: Corporate Performance Report Quarter 2 2022/23

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APPENDIX A

Council Delivery Plan 2020-23 Monitoring Report





Q2 2022/23

Key:

-  Corporate priority is on track
-  There are some concerns about this corporate priority
-  Significant concerns







Theme: A great place to LIVE



OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Increased Housing Supply	Maintain our Five-Year Housing Land Supply	Martin Grainger	Cllr Crane	Deal with pre-application queries and planning applications for new residential development expeditiously	31-Mar-2023			The Development Management Service is continuing to process applications efficiently. This includes dealing with the backlog relating to high workload levels experienced over the last two years. The services work includes dealing with significant strategic applications and NSIPs. Significant progress has been made on the production of a Local Plan. This document sets out a portfolio of housing and employment sites to meet growth up to 2040. Consultation on the Preferred Options draft of the plan took place between 31st January and 12 March 2021. Over 1200 comments were received. A further 44 sites were submitted as part of the Preferred Options consultation and a further consultation on these additional sites took place between 2nd August and 13th September 2021. A number of additional evidence base documents have also been consulted on as a separate exercise. They related to the	
				Explore new sources of supply and a long-term pipeline of housing sites to 2040 through the new Local Plan (see below).	31-Mar-2023				
				Proactive Work with developers to unlock 'stuck sites'	31-Mar-2023				
				Provide appropriate Planning support to deliver the Councils Housing Development Programme and HRA new-build projects	31-Mar-2023				

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
								approach to Greenbelt, CIL and Local Plan Viability, Greenspace Audit and Indoor/Outdoor Sports. A revised Local Development Scheme has been brought into effect. Consultation on the Publication Local Plan is now underway and ends on the 7 th October. Depending on the outcome of the consultation it is anticipated that the Local Plan will be submitted for Examination early next year.	
Increased Housing Supply	Maximise the number of available homes through delivering the Empty Homes programme.	Sarah Thompson	Cllr Musgrave	Deliver the Empty Homes Programme	31-Mar-2022			Programme completed end March 2022	
Increased Housing Supply	Implement a Selby District Council Housing Development Programme	Phil Hiscott	Cllr Crane	Agree the most appropriate delivery models for the HDP	31-Dec-2020	1-Apr-2021		<p>Delivery Models</p> <p>Affordable Housing Strategy for 2021 onwards approved by the Executive April 2021. This sets out the delivery priorities for the HDP. HDP Board created and meetings taking place.</p> <p>HDP Phase 2:</p> <p>Following confirmation of planning consent for the four sites within the programme, work to determine the financial viability of the schemes has now been completed.</p>	
				Create HDP Programme Board, agree priority sites within Phase 2 and the Development Programme.	31-March-2023			<p>Regrettably, as a result of upward pressure in the market the financial modelling has identified the schemes do not currently satisfy the Council's financial viability parameters.</p> <p>Work is ongoing to review the proposals and to ensure the planning consents granted are secured so the sites can be developed when market conditions allow.</p>	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Improve our housing stock	Deliver the housing improvement programme element of the HRA Business Plan 2019-2025.	Phil Hiscott	Cllr Musgrave	Deliver the HRA improvement Plan.	31-Mar-2022		▶	<p>S106 Acquisitions:</p> <p>Planning consent for the Staynor Hall development by Persimmon secured. Dialogue regarding the Council's interest in securing 22 of their affordable housing provision remains ongoing. Negotiations ongoing to purchase Selby & District Housing Trust Homes. Executive agreed in principle purchase in April.</p> <p>Empty Homes/Council House Buy-backs:</p> <p>The programme part funded by Homes England to acquire 10 empty homes was completed in Q4 and the first property acquired through our one-for-one replacement programme using S106 monies is also now complete. Work to identify further opportunities to increase the Council's affordable housing portfolio is continuing.</p>	▶
				Deliver the HRA Business Plan 3 Year Capital Investment Programme (agreed Dec 2019).	31-March-2023		▶	<p>Delivery of the capital investment programme in 2022/2023 is focussed on ensuring all our properties continue to meet statutory compliance requirements around electrical and gas safety as we move towards handing over a 'safe and</p>	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
								legal' portfolio to the new Council for North Yorkshire.	
Market Town Regeneration	Develop and implement Town Action Plans and partnerships for Selby, Tadcaster and Sherburn-in-Elmet	Julian Rudd	Cllr Buckle	Complete Town Centre Action Plans for Selby & Sherburn	30-Sep-2020			<p>Revitalising Towns Initiative</p> <p>The priority projects included within the Town Centres Revitalisation Programme were approved by Executive in September 2021. The scope of the work has been broadened to include Sherburn Legacy Projects (grant scheme). Detailed project plans are being developed to ensure projects are completed (or at least in contract or under construction) by March 2023. Projects include: -</p>	
				Develop partnership groups for implementing Selby, Sherburn and Tadcaster Town Centre Action Plans.	31-Dec-2020			<p>Tadcaster – Improvements to Tadcaster Bus Station</p> <p>Sherburn – Low Street improvements</p> <p>Selby – Market Place and Park improvements</p> <p>The Town Centre Action Plan for Tadcaster will now follow proposals recommended within the Local Plan and align with Tadcaster aspirations through NYC Locality initiative.</p>	
				Complete Town Centre Action Plan for Tadcaster	30-Apr-2022			<p>A Govt changing places grant has been awarded to SDC for a toilet facility for people with additional needs. The grant and SDC match funding will deliver two units, one at Selby Station to be incorporated to the TCF scheme and managed by the station operator</p>	






OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
				Implement the Opening Town Centres Safely plan.	31-Mar-2022		▶	<p>TPEXpress, and one at Tadcaster Bus Station to be managed by SDC. Approval for scheme costs and revenue implications to be sought at November Executive.</p> <p>Under the town centre revitalisation grants (legacy projects) for Sherburn 2 applications have been awarded, a further two have just been submitted.</p>	
				Implement key projects from Town Action Plans for Selby, Sherburn and Tadcaster including:	31-Mar-2021		▶	<p>Selby District Places and Movement Study</p> <p>A report summarising the consultation, and proposed way forward was approved at the September Executive. The report also acknowledged the current work being undertaken by the Local Plan Team in Tadcaster, which includes place and movement type proposals.</p>	
				Complete Places and Movement study of Selby, Sherburn and Tadcaster – joint with NYCC (plus LEP funds).	30-Apr-2021	30-Apr-22 (Phase 1)	▶	<p>A Place and Movement Phase 2 is currently being progressed by NYCC Highways, and the final scope for WSP is being agreed with SDC. The Phase Two work will build upon the outcome of the consultation and identify a set of priority projects, focussed on key junctions in Selby and Sherburn and measures to support active travel.</p> <p>Selby Town Centre High Street Heritage Action Zone</p> <p>The HSHAZ is a four-year programme funded by Historic England, which began</p>	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
				Deliver the Selby town centre High St Heritage Action Zone programme.	31-Mar-2024			<p>in July 2020 and runs until the end of March 2024. It includes the creation of new planning guidance, grants to local property owners for building conservation projects, streetscape redesign work in the town centre, and community engagement activities.</p> <p>Three building conservation projects were completed in 2021/22 and this financial year another 2 are confirmed with some smaller grants being explored for the new year. New streetscape and car park designs are to come this year.</p>	
				Deliver Transforming Cities Fund programme to transform the Selby station area.	31-Mar-2023	Note: extension to completion date approved by DfT. New completion date March 2024 (await final confirmation)		<p>Community engagement in 2022 included plans for Heritage Open Days that included walking tours, lectures, and an exhibition, focussed on the industrial and innovative heritage of Selby. Unfortunately, they have had to be reprogrammed this winter due to the mourning period Queen Elizabeth II, but new tours are starting in winter 2022.</p> <p>Grant drawdowns from Historic England have been confirmed and received for Q1 and Q2.</p> <p>Selby Station Gateway Transforming Cities Fund (TCF)</p> <p>The Outline Business Case (OBC) was submitted to WYCA Final approval for the OBC was received in February 2022. Work is now being completed on the FBC and this will be submitted in March 2023.</p> <p>Strong progress has been achieved with land acquisition, including purchase of the Selby Business centre in December</p>	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
								<p>2022 and The Railway Club has now been purchased in July 2022.</p> <p>The planning application for TCF has been approved. Regular comms meetings are taking place to plan and deliver comms to the public, and businesses to increase awareness of the scheme and its benefits ahead of construction from Spring 2023.</p> <p>Officers are in continuous dialogue with WYCA over delivery timescales and Members will be informed as further information becomes available. The Council has identified sufficient funding to ensure that the Station Gateway scheme will be fully delivered, including the Station Plaza, by Summer 2024.</p> <p>DFT have confirmed that spend of TCF can extend to March 2024.</p>	





Theme: A great place to ENJOY

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Community	Develop a resilient community	Stuart Robinson	Cllr Buckle	Establish local arrangements that support residents in addressing financial difficulty.	31-Dec-2020	31-Mar-2021	▶	£2M Community Legacy Fund with Two Ridings Community Foundation established to support local community organisations to access District funding, protected to the area in perpetuity. The Fund was launched on 1 st November 2021.	▶
				Collaborate with community representatives and funders to establish the community engagement and funding process post covid-19	30-Jun-2021	01-Nov-2021	▶		
OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG

				Collaborate with local authority, health, and voluntary sectors to establish a development pathway for a strong and resilient VCS sector to support community emergency response and long-term recovery of communities from Covid-19.	30-Sep-2021	31-Mar-2022		Selby Health Matters Partnership established a new action plan for 2021-2023 which includes developing a leadership programme to support VCSE and health leaders to provide joined up services. Programme design will be developed in line with LGR Community Networks. Interim local place leader networks established by Community First Yorkshire. Selby District AVS has joined the Equalities and Advice networks to further strengthen connections between VCSE providers.	
Environment – Low Carbon	Implement the recommendations of the Low Carbon Working Group (LCWG)	Stuart Robinson	Cllr Musgrave	Develop a Low Carbon Action Plan considering the recommendations of the Low Carbon Working Group.	31-Dec-2020			Q2 update: <ul style="list-style-type: none"> • Groundwork commenced survey work to assess suitability for tree planting on council land. • Engagement underway with local Selby Sustainability Group to inform the new North Yorkshire Council Climate Change Strategy. 	
OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Environment – Green Space	Work with local partners to maintain and enhance local parks, play areas and open spaces.	Keith Cadman	Cllr Grogan	Deliver capital investment of £100k p.a. to improve quality and accessibility of Council play areas – improving two play areas per year for the years 2020-21; 2021-22; 2022-23.	31-Mar-2023			A contract for four playgrounds at parkland drive and woodlands avenue in Tadcaster and Volta Street and Petre Avenue in Selby was awarded in April 2022. Public consultations have been held and the designs finalised following evaluation of the feedback received. Work commenced on all sites late September and are planned for completion before the end of this calendar year.	

Theme: A great place to GROW

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Local Plan	Deliver the Local Plan by 2023	Martin Grainger	Cllr Crane	Develop Preferred Options and consult stakeholders.	28-Feb-2021	12 Mar 2021		Significant progress has been made on the production of a Local Plan. This document sets out a portfolio of housing and employment sites to meet growth up to 2040. Consultation on the Preferred Options draft of the plan took place between 31st January and 12 March 2021. A further 44 sites were submitted as part of the Preferred Options consultation and a further consultation on these additional sites took place between 2nd August and 13th September 2021. A number of additional evidence base documents have also been consulted on as a separate exercise. They related to the approach to Greenbelt, CIL and Local Plan Viability, Greenspace Audit and Indoor/Outdoor Sports. A revised Local Development Scheme has been brought into effect. Consultation on the Publication Local Plan finished on 28 October and Officers are now considering the responses received. Depending on the outcome of the consultation it is anticipated that the Local Plan will be submitted for Examination early next year.	
				Develop Publication Draft and consult stakeholders	31-Jul-2022	28 Oct 2022			
				Draft Local Plan Submitted for Examination by the Planning Inspectorate	28-Feb-2023				
				Create the evidence base – including an Infrastructure Delivery Plan for the Selby district.	28-Feb-2023				
				Local Plan adopted	30-Mar-2024				
Visitor Economy	Continued delivery of the 'Selby District Visitor Economy Strategy 2018-22 – and beyond'.	Julian Rudd	Cllr Grogan	Work plan reviewed for the 'Selby District Visitor Economy Strategy 2018-22 – and beyond' with emphasis on sectoral support and development needs in response to C-19:	30-Sep-2020	11-Jul-2021		VEAB continues to meet. Dates for 2023 Residents Engagement Festival set as ½ April. Food & Drink Improvement Plan almost complete. Centres on maximising opportunities in the District: food tourism, localising the supply chain, collaborative trade show attendance, synergy with health & well-being agenda, Buy Local and Heart of Yorkshire Food & Drink campaigns and content, highlighting the district's high-quality SMEs and	
				Deliver short-term outputs – emphasis on local people & staycationing	31-Mar-2021	31-Dec-2021			
				Deliver medium term outputs – broadening emphasis to national trade	31-Dec-2021	Ongoing			

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
				Longer term outputs – developing emphasis to include international travellers	31-Mar-2023	Ongoing		micro-businesses, supporting the global ambitions of businesses such as Grencore, the Pecan Deluxe Candy Company and Cranswick Gourmet Bacon. Heart of Yorkshire recent highlights include blogs on Halloween & half-term activity. Current focus on Christmas content – working to balance high-lighting free family activity and supporting businesses.	
Visitor Economy	Develop and implement the Selby District Cultural Development Framework.	Julian Rudd	Cllr Grogan	Selby District Cultural Development Framework completed (including evidence base & consultation with stakeholders, as agreed with funders)	31-Dec-2020	31-Jul-2021		Cultural Development Framework in delivery: Heritage Interpretation Masterplan complete. Public Art Plan at final design stage. Arts Council England has announced that the Mediale (now based in Selby) is one of their new National Portfolio Organisations (NPO). It will receive £196,000 per year for 4 years from the Arts Council.	
				Implement immediate short-term outputs from the framework; develop key projects in line with covid-19 response and external investment e.g. Barlby Road Corridor project; extending festivals/events offer;	30-Apr-2022	Ongoing		Arcade, who SDC is working with in Tadcaster, is also a new NPO. Multiple artists residencies underway including for public art (Tadcaster Bus Station, Selby station gateway) and as part of Selby Stories, the cultural programme for the High Street HAZ. 7 schools have participated in the singing/song-writing project, including Riccall, Barlby Bridge, Wistow, Brayton, Staynor Hall and Selby Abbey. The Minecraft project continues to attract great numbers of children and young people.	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
								Grant-aided two community arts projects in Tadcaster, delivered by TEMPT. The Barlby Road corridor artist R&D is complete. The project culminated in the recreation of BOCM's dances in Selby Park.	
Enterprise & Growth	Deliver the Selby District Economic Development Framework 2022...and beyond	Julian Rudd	Cllr Buckle	Deliver a sustainable and targeted programme of support to SME businesses – to support the post-Covid recovery	31-Mar-2023		▶	SDC were fully involved with the LEP in the development and shaping of the Covid-19 Economic Recovery Plan. Covid economic responses are complete now and we have moved into the post-pandemic "new normal" phase. The Council's key economic priorities and projects have been put forward for inclusion in the LGR workstream 'Economic Strategy', which will guide the early years of the new authority as well as contributing to the ED workstream on how the new authority's priorities will be delivered.	▶
				Develop and agree with the owners of each key strategic site identified in the EDF Framework (e.g. S2, Eggborough, Kellingley) a programme of short, medium term deliverable actions to bring the site forward in line with EDF	31-Mar-2023		▶	Post-Covid and post Russian invasion of Ukraine there are significant challenges particularly in recruitment, property shortage, supply chain issues and rising costs, particularly fuel, but the outlook is still positive and there are significant growth opportunities despite the headwinds. In summary, SDC has continued to provide support, now fully back to in-person meetings including: <ul style="list-style-type: none"> • Business support to SME's; • Grant funding for innovation & start-ups; • Consultancy support funding; • SDC has planned and is delivering a series of workshops to help businesses grow/deal with changing 	



OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Page 170								<p>legislation and economic challenges.</p> <ul style="list-style-type: none"> Planned 2nd Selby District Business Awards; Re-Established two successful forums/networking groups post-lockdown; Planned and delivered a programme of Employment and Skills Forums which will culminate in an Employment & Skills conference on 29th September; Worked closely with NYBEP (North Yorkshire Business & Education Partnership) working with schools forming a relationship between schools and businesses. Worked with YNYLEPP, employers, apprenticeship providers and the Apprenticeships Hub. <p>The new Economic Development Manager has now been in place over a year now and is planning the team's priorities for the remainder of the lifetime of this Council, working with the Executive. During Q1 the outlook for strategic development sites has continued to remain positive with significant progress being made on most of them on a speculative build basis. This is the result of market shift and significant demand for industrial and storage space in the region. Demand is still strong but planning delays and increased construction costs are proving a challenge. SDC has worked with developers to encourage the type of development that fits with our Economic Development Strategy, the YNY Plan for Growth and the</p>	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
								emerging Economic Strategy for the new authority.	

Theme: A great place with a Council delivering GREAT VALUE

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Digital Customers Page 172	Deliver Digital Strategy 2020	Stuart Robinson	Cllr Lunn	Complete implementation of Digital Workforce – Office 365; new devices; MyView	31-Dec-2020	31-Mar-2021		<p>Note – due to LGR, the primary focus is now on ensuring current systems remain stable and supported in advance of handover to the new council.</p> <p>Except for completing the housing system project, all other transformation activity is on hold.</p> <p>Digital Workforce</p> <ul style="list-style-type: none"> Completed <p>Digital Customers</p> <ul style="list-style-type: none"> Completed. <p>Civica Cx Housing System</p> <ul style="list-style-type: none"> Phase 1 (rents, tenancy) completed. Upgrade to live system (bug fixes plus improvements in automating lettings) completed. Project plan in place for phase 2 (assets, repairs) – expect to complete Q1 2023. Upgrade to test system completed. 	
				Complete implementation of phases 1 – 3 of Digital Customers – Northgate Citizens Access; CivicaPay; Scanstation; Citizens Online project	31-Dec-2021	31-Jan-2022			
				Complete full implementation of Civica CX digital platform for housing and asset management.	30-Sept-2022				
Digital Customers	Transform customer contact services and achieve channel shift	Stuart Robinson	Cllr Buckle	Set up Contact Centre at Civic Centre and provide appointment-based face to face customer services.	01-Nov-22	28-Nov-22		Customer Services now effectively delivering appointment-based services for those customers unable to access services by other means. Meeting room 4 set up as a permanent private meeting space for seeing customers. Pod set up in Civic Centre reception to support management of visitors. This will support the Civic Centre to meet current and expected post-LGR needs.	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Quality Workforce	Deliver People Plan to support and develop staff through major change	Stuart Robinson	Cllr Lunn	Deliver People Plan, including new HR and OD service delivery arrangements; Leadership and Management Development Programme; enhanced approach to staff engagement and wellbeing; development of staff core skills	31-Mar-2023			<ul style="list-style-type: none"> • Training Planning completed – successful staff now undertaking qualification-based training. • Corporate push on mandatory training – all staff given an hour a week to support development. • Supported delivery of LGR staff focus groups and staff survey - SDC had highest response rate across North Yorkshire. • Trialled recording of staff briefing session in April. Latest sessions held 15 July and • Manager Forum held in Sept. 	
Effective use of Assets	Develop and implement the Asset Strategy 2020-30.	Phil Hiscott	Cllr Lunn	Develop Asset Strategy 2020-30 and high-level Action Plan – focus on our assets	30-Sep-2022			<p>The disposal of Edgerton Lodge and the former Council depot on Barlby Road has now completed.</p> <p>Marketing of the former NatWest in Tadcaster is currently underway.</p>	
Value for Money	Deliver robust arrangements to ensure financial plans are delivered, costs are minimised and planned savings and new opportunities for income are delivered	Karen Iveson	Cllr Lunn	Implement the strategic objectives set out in the MTFS – deliver investment programmes and savings	31-Mar-2023			Covid has impacted severely on the Council's finances and capacity over the last two years, and LGR is now impacting heavily on availability of resources. The overarching MTFS objectives remain but the majority of savings have been pushed back to 24/25. Investment programmes are in place but spending has been delayed as a result of capacity diverted toward the Council's pandemic response and LGR.	
				Monitor the budget for 21/22 and set balanced budget for 22/23 in light of Covid and LGR.	31-Mar-2021	24-Feb-2022		The budget for 21/22 was approved by Council in February 2021. It includes provision for Covid and LGR contingencies and takes account of the contractual risks highlighted in the MTFS which crystallised over 20/21. In year budget monitoring shows that Covid pressures continue but there has also	

OBJECTIVE	ACTION	OFFICER LEAD	EXECUTIVE LEAD	MILESTONE	DUE DATE	COMPLETED DATE	RAG	OVERALL COMMENTARY	OVERALL RAG
Page 174								been some upturn in planning income, waste recycles income and an improvement in investment returns. Investment programmes have also been delayed with some slipping into 22/23. The draft budget for 22/23 (Selby's last budget) was approved for by Full Council in February 2022. Deferral of savings to 24/25 has been confirmed with reserves bridging the gap in the short-medium term. There is a Council Tax freeze for 22/23. Budget monitoring indicates higher costs as a result of pay award and inflation but this is offset by increased investment interest, vacancies and income from recycles.	
				Update the MTFS in light of Covid impacts and delayed 'Spending Review' (incorporating the Fair Funding Review and any changes to Business Rates and Retention).	31 March 2022			The MTFS was updated and approved by Council in July 21. It incorporates covid impacts plus areas of additional investment. The spending review and review of business rates retention however continue to be delayed with expectations now for 23/24 or later. Budget work has been undertaken to help feed into the 2023/24 MTFS for the new Council.	



Delivering corporate priorities

Corporate Performance KPI Report

Quarter 2 2022/23

Delivering corporate priorities: KPIs Q2 2022/23

61%

Improved
in the long term

78%

On target
with 13% close to target

Indicator	Exception	Comments
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What's gone well - KPIs














































Number of SMEs supported	Target exceeded & Performance improved	A total of 73 SMEs were supported in Q2 – better than the target of 50 and slightly up on performance in Q1 (71)
% council tax collected	Performance improved	%56.5% of council tax had been collected by the end of Q2. This is slightly up on the same period last year (56.3%) but below the target of 57.5%
% Non-domestic rate collected	Target exceeded & Performance improved	57.2% of NNDR was collected in Q2 – better than Q2 last year (53.4%) and the target for this year (55.00%)
Sundry debt collected	Target exceeded & Performance improved	57.7% of sundry debt was collected in Q2 – above the same period last year and this years target (both 55.8%)
Average days to process new benefit claims (total)	Target exceeded	Whilst Q2 performance for new benefit claims (21.7 days) remains better than the target of 22 days, processing times took longer than for Q2 last year (17.9 days). This year, the team had the added burden of processing the national energy rebates.
Average days to process change of circumstances	Target exceeded	Despite the burden of processing energy rebates, Q2 performance (3.8 days) was significantly better than target (8.4) but changes took longer to process than Q2 last year (3.2 days).
Processing of planning applications	All targets exceeded	All national targets were exceeded for the processing of major, minor and other applications in Q2.
Corporate complaints fully responded to in required timescales	Target exceeded & Performance improved	All stage 1 and 2 complaints were responded to within the required timescale in Q2. Both showed improved performance compared to last year.
% FOI responded to within 20 days	Target exceeded	86.7% of FOIs were responded to in time - better than the target of 86% but worse than in Q2 last year (87.2%) and worse than the previous quarter (88%).
The average wait time – in minutes – before a customer phone call is answered by an advisor	Target exceeded	Despite the challenges created by the governments energy rebate scheme, the average wait time in Q2 (2.1 minutes) was significantly better than the target of 5 minutes.
Leisure centre membership/visits	Performance improved	Q2 saw an increase in both leisure centre memberships (3,190 vs 2,966) and leisure centre visits (62,441 vs 60,591) compared with the same period last year.
Average days to re-let council homes	Targets exceeded & Performance improved	Performance on void re-let times continues to improve – on both standard and major void types with targets met on both types and improvement shown in the longer term across both types.
Missed bin collections	Target exceeded & Performance improved	Missed collections across all domestic waste services for Q2 was 122. This is significantly better than Q2 last year (188) and also an improvement on Q1 this year (130 missed collections).

Delivering corporate priorities: KPIs Q2 2022/23

Indicator	Exception	Comments
What hasn't gone so well - KPIs		
Amount of planned savings achieved	Target not met	The remaining saving is linked to securing the benefits of some of our digital investment and transformation work which is expected to be realised during next financial year.
Average days sick per FTE	Performance worse and Target not met	In the 12 months to end of Q2, almost 9 days per FTE were lost to sickness absence. This is higher than both Q2 last year (4.5 days) and the target of 5 days.

Delivering corporate priorities: KPIs Q2 2022/23

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change/Not applicable		No Change/Not applicable
	OK		Getting Worse		Getting Worse

KPI	Direction of Travel	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Current Value	Target	Short Term Trend	Long Term Trend	Status
		Value	Value	Value	Value					
Number of SMEs supported	Aim to Maximise	61	73	79	71	73	50			
% Council Tax collected	Aim to Maximise	56.26	83.75	98.10	29.08	56.47	57.50			
% Council housing rent and arrears collected	Aim to Maximise	93.28	95.42	97.35	90.90	92.90	93.10			
% Non-domestic rate collected	Aim to Maximise	53.35	80.13	102.36	30.92	57.21	55.00			
Sundry debt collected	Aim to Maximise	55.80	89.46	98.5	46.88	57.68	55.8			
Amount of planned savings achieved (£s)	Aim to Maximise	184k	184k	184k	0	0	195k			
Average days to process new benefit claims (total)	Aim to Minimise	17.91	21.92	17.05	18.91	21.72	22.00			
Average days to process change of circumstances	Aim to Minimise	3.22	3.81	1.55	3.05	3.75	8.40			
% Major applications within statutory or extension of time	Aim to Maximise	100	100	60	88.89	88.89	60			
Processing of planning applications: Minor applications	Aim to Maximise	62.00	67.27	81.36	83.33	74.58	70			
Processing of planning applications: Other applications	Aim to Maximise	72.60	84.69	82.57	84.72	83.20	70			
% Stage 1 corporate complaints fully responded to in required timescales	Aim to Maximise	54	91	92	100	100	90			
% Stage 2 corporate complaints fully responded in required time	Aim to Maximise	72.73	100	100	40	100	90			
% FOI responded to within 20 days	Aim to Maximise	87.22	85.25	92	88	86.71	86			
The average wait time – in minutes – before a customer phone call is answered by an advisor	Aim to Minimise	1.86	1.10	1.00	2.31	2.11	5.00			

KPI	Direction of Travel	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Current Value	Target	Short Term Trend	Long Term Trend	Status
		Value	Value	Value	Value					
% of people accessing benefit forms and taxation direct debit forms online in relation to other channels	Aim to Maximise	60.16	63.27	80.98	70.78	71	50.00			
Corporate health and safety: the number of incidents report in the last 12 months (rolling year)	Aim to Minimise	0	1	2	0	1	3			
Average days sick per FTE (full time employee) rolling 12 months	Aim to Minimise	4.50	6.00	6.79	7.77	8.97	5.00			
Amount of business rates retained	Aim to Maximise	11.3	11.3	11.3	11.4	11.3	7.5			
Council tax base	Aim to Maximise	32618	32672	32791	32927	33056	33090			
Number of missed waste collections	Aim to Minimise	188	165	123	130	122	321			
Residual household waste per household (kg)	Aim to Minimise	144	136	149	167	tbc	N/A	tbc	tbc	N/A
% Household waste recycled	Aim to Maximise	49.4	39.05	36.66	50.57	tbc	N/A	tbc	tbc	N/A
Number of memberships at combined leisure centres	Aim to Maximise	2,966	2,852	3,104	3,144	3,190	N/A			N/A
Number of visits to combined leisure centres	Aim to Maximise	60,591	57,005	70,084	61,653	62,441	N/A	N/A	N/A	N/A
Number of GP referrals	Aim to Maximise	15	9	0	10	27	N/A	N/A	N/A	N/A
Average days to re-let standard void types	Aim to Minimise	21.5	13.4	13.64	13.11	9.63	26			
Average days to re-let major void types	Aim to Minimise	46.83	55.17	40.88	26.29	34.38	45			

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Report Reference Number: S/22/17

To: Scrutiny Committee
Date: 19 January 2023
Author: Dawn Drury, Democratic Services Officer
Lead Executive Member: Councillor Cliff Lunn, Lead Member for Finance and Resources
Lead Officer: Karen Iveson, Chief Finance Officer

Title: Financial Results and Budget Exceptions Report Q2 – 2022-23

Summary:

The Scrutiny Committee is asked to consider the report of the Chief Finance Officer which sets out Financial Results and Budget Exceptions Report for Quarter 2.

The Quarter 2 report was considered by the Executive at its meeting on 8 December 2022.

Recommendation:

The Scrutiny Committee is asked to consider the content of the reports and make any comments on the Council's financial results and budget exceptions.

Reasons for recommendation

The Committee is asked to consider the information as set out in the report as part of their role in reviewing and scrutinising the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas. The financial information contained in the report enables the Council to monitor its financial and budgetary position and to ensure that budget exceptions are brought to the attention of Councillors.

1. Introduction and background

1.1 Please see the summary and introduction and background sections of the report considered by the Executive on 8 December 2022 attached as appendices to this report.

2. The Report

2.1 Please see section 2 of the report considered by the Executive on 8 December 2022 attached as appendices to this report.

3. Alternative Options Considered

3.1 None.

4. Implications

4.1 Legal Implications

4.2 Please see section 4 of the report considered by the Executive on 8 December 2022 attached as appendices to this report.

4.3 Financial Implications

4.4 Please see section 4 of the report considered by the Executive on 8 December 2022 attached as appendices to this report.

4.5 Policy and Risk Implications

4.6 Not applicable.

4.7 Corporate Plan Implications

4.8 The Council's Corporate Plan sets out long term plans to make Selby District a great place to do business, enjoy life, make a difference, supported by the Council delivering great value. An effective scrutiny function is essential to fair and transparent decision making, which underpins the work of the Council. This scrutiny function includes reviewing and scrutinising the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas. The financial information contained in the reports enables the Council to monitor its financial and budgetary position and to ensure that budget exceptions are brought to the attention of Councillors.

4.9 Resource Implications

4.10 None applicable.

4.11 Other Implications

4.12 Not applicable.

4.13 Equalities Impact Assessment

4.14. Not applicable.

5. Conclusion

5.1 The Scrutiny Committee discharges the Council's statutory overview and scrutiny functions and as such has responsibility for reviewing the Council's performance; the Committee's comments and observations on financial results and budget exceptions are welcomed.

6. Background Documents

6.1 None.

7. Appendices

Appendix 1 – Executive Report – 8 December 2022

Appendices A – D of the Executive Report from 8 December 2022

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Report Reference Number: E/22/27

To:	Executive
Date:	8 December 2022
Status:	Key Decision
Ward(s) Affected:	All
Author:	Peter Williams, Head of Finance
Lead Executive Member:	Councillor Cliff Lunn – Lead Executive Member for Finance and Resources
Lead Officer:	Karen Iveson - Chief Finance Officer

Title: Financial Results and Budget Exceptions Report to 30th September 2022

Summary:

At the end of Q2, current estimated full year revenue outturn estimates indicate surpluses of (£371k) for the General Fund (GF) and (£68k) for the Housing Revenue Account (HRA). This includes this years proposed pay award. The key variances are highlighted in the report with further detail in Appendix A.

All new general fund savings have been delayed to 2024/25, post Local Government reorganisation (LGR). The £195k saving in the Housing Revenue Account for the housing system will be aligned to delivery of phase 2 of the project which is anticipated to be in Q3 2022, although savings will not be realised until future years and resource requirements for local government reorganisation may impact on delivery timescales.

The capital programme is on budget at the end of quarter 2. At this moment, both the GF and HRA forecast their programmes to be spent by year end with the exception of two projects in the GF which see £0.5m of costs pushed back to 2023/24 and the budget for boiler replacements in the HRA which is expected to overspend by £0.14m. There is however considerable risk of increased costs in the HRA property refurbishment budget as a result of inflation and higher than expected levels of voids which require refurbishment. The impacts on this budget are currently being assessed by officers. Headlines can be found in the report below with a more detailed analysis in Appendix C.

Programme for Growth projects spend was £1,053k in quarter 1 including £520k on staffing costs, £174k on the Transforming Cities Fund project and £122k on the Tadcaster business flood grant scheme. Project by project progress is shown in Appendix D.

Recommendations:

That the Executive

- i) endorse the actions of officers and note the contents of the report; and
- ii) approve re-profiled capital programmes and Programme for Growth as set out at Appendices C and D.

Reasons for recommendation:

To ensure that budget exceptions are brought to the attention of the Executive in order to approve remedial action where necessary.

1. Introduction and background

- 1.1 The revenue budgets and capital programmes were approved by Council on 24 February 2022, this report and associated appendices present the financial performance as at 30 September 2022 and a full year forecast against these budgets.
- 1.2 There are areas of the Council which have resourcing issues, and additional workload pressures resulting from Local Government Reorganisation. There is a risk in 2022/23 that this could impact on delivery in some areas.

2. Main Report

General Fund Revenue

- 2.1 Latest forecasts show an expected full year surplus of (£371k). Details of the variances against budget are set out at Appendix A.
- 2.2 The table below shows the summary position at the end of June 2022.

General Fund Account Q2 2022/23 Outturn	Latest Approved Budget £000's	Forecast £000's	Forecast Variance £000's
Service Income	-32,073	-30,567	1,506
Service Expenditure	48,267	45,882	-2,385
Accounting adjustments / non-service budgets	-16,194	-15,686	508
Total Surplus / Deficit Before Pay Award	0	-371	-371

- 2.3 The main forecasted variances against the General Fund are:

- A net saving of (£283k) on the waste and recycling service. The key components of this are:

- Commodity payments savings (£473k) driven by a continued increase in the rate per tonne received for paper and card.
- Partly offset by £189k additional costs including an anticipated increase above budget on contract inflation at the contract anniversary in October (RPIX @ 12.4%) which will impact on the costs in the second half of the year, higher costs for trade waste disposal (see increased income below) and an increase in gate fees.
- The commercial and other waste services have successfully maintained and grown the customer base resulting in an additional (£61k) of forecasted income for the year.
- Improved investment interest returns driven by base rate rises have resulted in an additional (£748k) of forecasted income in year. The £350k cap on interest from cash investments that approved as part of the Medium Term Financial Strategy means that £508k of this will be transferred to the Contingency reserve. This leaves an overall favourable variance of (£240k).
- There is a net overspend of £83k at present on salaries but it is anticipated that the vacancy levels are likely to increase over the next 6 months and may offset this by the year end. The impact of the higher pay award in year is £337k whilst current estimated vacancy levels are (£254k) higher than budget. Vacancy levels are unusually high due to a number of posts not being recruited due to LGR.
- There is a (£63k) saving expected on drainage board levies due to the difference in actual inflation on the fees compared to what was assumed in the budget which was based on early estimates.
- There continues to be a shortfall in income against the lifeline service £84k due to lack of growth with the effects of the pandemic making it challenging to grow, £50k for Assets Team commercial work due to vacancies in the team meaning work is prioritised towards maintaining our dwellings and occupancy £22k of the industrial units due to condition issues.
- New burdens support for (£77k) for the delivery of the council tax support grant was not included in the budget.
- The cost of utilities remains a concern against rising prices, an increase has been forecast but we are still awaiting bills to provide an accurate estimate. Additional cost pressure of £62k has been forecast (some savings are anticipated against the old Contact Centre site).
- There is a £2.271m contra between income and expenditure as a result of lower levels of benefit payments and therefore correspondingly lower grants.

Housing Revenue Account (HRA)

2.4 Latest forecasts show a (£68k) surplus. This will result in an increase in the transfer to the major repairs reserve from £4,310k to £4,378k.

2.5 The table below shows the summary position at the end of September 2022. Full details of forecast variances against budget are set out at Appendix A.

Housing Revenue Account – Q2 2022/23	Budget £000's	Outturn £000's	Variance £000's
Net Revenue Budget	8,339	8,122	(217)
Dwelling Rents	(12,649)	(12,500)	149
Net (Surplus) / Deficit transferred to Major Repairs Reserve	(4,310)	(4,378)	(68)

2.6 The main forecasted variances against the HRA deficit are:

- (£289k) forecasted additional investment interest due to base rate increases.
- While phase 2 of the Housing Development programme has been suspended, there will not be the requirement to borrow additional funds generating a (£60k) saving. To counter that, the HRA Business Plan assumed for every property sold there would be a replacement to maintain stock levels. To date 5 properties have been sold with 1 addition. This has an impact on rents generated.
- Housing rent collection forecasts to date shows a £149k shortfall. The main driver being that void rates are higher than budget which is driven by the assumptions in the business plan. This is mainly due to the condition they are left in when vacated and the resource available to bring back in to use. Contracts have been agreed to progress bringing properties back in to use which should hopefully see the void rates reduce.
- The £195k saving which would be generated from the implementation of the housing system will not be achieved in year due to timing of the implementation of phase 2 plus continuing requirement of resources as a result of covid-19 and LGR.
- An increase of 50% above budget for utility costs is forecast which equates to £67k. There is still a shortage of bill data to confirm this estimated level of additional cost, so this will be kept under close review.

Planned savings

2.7 All new general fund savings have been delayed to 2024/25, post Local Government reorganisation (LGR).

- 2.8 The £195k saving in the Housing Revenue Account for the housing system will be aligned to delivery of phase 2 of the project, which is anticipated to be in Q3 2022, although savings may not be realised until future years and resource requirements for local government reorganisation may impact on delivery timescales.

Capital Programme

Capital Programme 2022/23	Q2	Actual Year to Date £k	Budget Year to Date £k	Year To Date Variance £k	Full Year Budget £k	Full Year Forecast £k	Full Year Variance £k
GF		264	271	-7	3,694	3,194	-500
HRA		3,909	3,910	-1	13,578	13,717	139
Total		4,173	4,181	-8	17,272	16,911	-361

- 2.9 The overall capital programme shows an underspend at the end of quarter 2 of just (£8k) with both GF and HRA on budget.
- 2.10 General Fund and Housing Revenue Account programmes are expected to be fully spent by the end of the year with the exception two projects in the general fund. The car park improvement works at Portholme Crescent was delayed due to it being used as a walk-in covid testing centre. Whilst this has now been removed, the works on the car park are not expected to take place until 2023/24 resulting in a £350k in year underspend. Procurement is underway on the skate park refurbishment, but bidders have stated that the work cannot be undertaken until the next financial year, so it is expected that this project (£150k) will be undertaken in 2023/24.
- 2.11 The capital programmes are impacted by increasing costs. Where possible projects will be re-engineered to deliver within budget, but it is anticipated that in the general fund less play areas will be able to be delivered within the existing budget than planned, due to rising costs leaving an estimated shortfall of £34k.
- 2.12 Emerging budget pressures in the HRA are impacting heavily on two capital budgets.

2.12.1 Boiler replacement programme

An additional £139k (against the budget of £759k) has been forecast to undertake priority work in 22/23 due to a higher-than-expected number of breakdown/ replacements. These largely relate to boilers from the same manufacturer that were originally installed between 2010-12. The business plan assumes boiler replacement on a 15-year cycle but increasing breakdowns and obsolescence of parts means that replacements are required earlier than planned. Going forward the phasing of future replacements will need to be considered as part of the next HRA business plan refresh.

2.12.2 Refurbishment programme

22/23 has seen a marked increase in both the number of voids and the level of work required to bring properties up to a decent lettable standard. Based on an average of £38k per property, as at November 2022, an estimated additional £643k (against the budget of £4.4m) will be needed to complete the 42 voids currently issued to the contractors for assessment. In addition, a further estimated £1.14m will be needed to resolve the 30 voids that have not yet been issued.

Across the previous three financial years, refurbishment voids have accounted for approximately 34% of all voids received; however, of the properties within the portfolio which are currently void, this figure has risen to 82%.

Alongside void property works there is also a risk of additional reactive urgent works on homes over the winter which could cause a further shortfall in budget provision.

To date these costs have been mitigated by suspending planned improvements but the pace of voids continues far beyond numbers previously experienced.

Officers are assessing the potential for reducing the scope of works on void properties to ensure we meet our legal requirements. Once we have a clearer view of the forecast costs on this basis, we will then be able to bring forward potential funding and/or phasing solutions. An update will be presented to the Executive meeting.

At this stage we await an updated stock condition survey in order to assess the medium to longer term implications for the HRA and will work with colleagues across North Yorkshire as we develop a single HRA for North Yorkshire Council. It should also be noted that growing inflation in the construction and related industries is likely to put further pressure on these budgets.

There may be opportunity to rephase some of the future improvement works to accommodate in part or full, these additional costs, and/or consideration to the current 'Decent Homes Plus Standard' may be required.

Programme for Growth (P4G)

Programme For Growth Q2 2022/23	Full Year Budget £k	Actual Year to Date £k	Full Year Forecast £k	Full Year Variance £k	Budget Full Programme Spend £k	Forecast Full Programme Spend £k	Project Budget Remaining £k
Expenditure	5,260	1,053	5,214	-46	19,073	19,073	0
Funded by:							
Reserve Grant Funding	- 4,649	-767	-4,552	-97	18,195	18,195	0
	-611	-286	-612	1	878	878	0

- 2.12 A report was taken to Executive in July with proposals to re-allocate money within the P4G programme. This was approved and those amendments to the programme are reflected in this report and the project detail in Appendix D.
- 2.13 The total programme for growth for delivery from 2022/23 onwards is £19,072k of which £5,260k was expected to be spent in 2022/23. This has been reforecast slightly lower at Q2 to £5,214k.
- 2.14 The pay award offer will increase P4G salaries, but this is expected to be funded from existing vacancies in the programme.
- 2.15 There are a number of projects where spend is expected to vary from the phasing of the budget including:
- Growing Enterprise – money put aside to support businesses impacted by the TCF project is now likely to be spread across two years, as is spend to support businesses post covid. This has resulted in (£120k) being phased to 2023/24.
 - Timing of delivery of low carbon budgets is now predominantly expected in 2023/24 with (£272k) of spend being rephased to the next financial year.
 - A number of projects in Sherburn being delivered by local partners are expected to be delivered in 2022/23 which had previously been anticipated to be spent in 2023/24. £312k of this funding has been phased back in 2022/23 to assist with this deliver. In addition, the project at New Lane is expected to commence this year, so £50k of the £200k budget has been rephased from 2023/24 to 2022/23.

2.16 In year spend in quarter 2 includes:

- £122.5k which has been transferred to Two Ridings Community Foundation to fund and administrate the Tadcaster Business Flood Grant Scheme. 22 businesses are currently being funded through the scheme.
- £62.1k on the High Street shop front scheme.
- £164.5k for the acquisition of the Selby Railway Club as part of the Transforming Cities Fund programme.
- £520k of staff costs.

2.17 Excellent progress has been made across a range of other project areas with project-by-project detail on delivery to be found in Appendix D.

3. Alternative Options Considered

3.1 Not applicable.

4. Implications

4.1 Legal Implications

4.1.1 There is a legal requirement to balance the budget.

4.2 Financial Implications

The financial issues are set out in the report. The impacts of the potential overspend in relation to the HRA capital programme are currently under investigation. Should these costs not be manageable within the approved budget then an additional drawdown from HRA reserves and/or rephasing of the programme will be needed. The necessary approvals will be sought should this be required.

4.3 Policy and Risk Implications

Increased budget pressure from rising prices, in particular on the capital programme and programme for growth, could put more pressure on budgets in future years. There is a particularly high risk in the HRA capital programme. Projects are keeping this under review and looking to mitigate increases within existing budgets to help mitigate price increases.

4.4 Corporate Plan Implications

The financial position and performance against budget is fundamental to delivery of the Council Plan, achieving value for money and ensuring financial sustainability.

4.5 Resource Implications

Resource requirements for Local Government Reorganisation has put considerable pressure on the Council to deliver all of its priorities from the Council plan. An additional £900k including carry forward from 2021/22 is in the budget to manage additional costs as a result of Local Government Reorganisation. At the end of quarter 2, £17.4k of this funding has been drawn down for additional legal support.

4.6 Other Implications

None.

4.7 Equalities Impact Assessment

There are no equalities impacts as a direct result of this report.

5. Conclusion

5.1 The general fund at the end of quarter 1 is forecasting a (£371k) surplus for the year.

5.2 Interest receivable is forecast to exceed the £350k cap in the general fund, resulting in an expected £508k transfer to contingency reserve as per the medium-term financial strategy.

5.3 The housing revenue account is forecasting a (£68k) surplus at the end of quarter 2 which will increase the contribution to the Major Repairs Reserve.

5.4 There has been increased pressure on resources and capacity to deliver the Council's priorities with local government reorganisation requiring considerable resource which is only set to increase.

5.5 The impact of inflation is impacting on costs in all areas. There is a particular risk for the HRA capital programme which is facing increasing pressure as a result of rising costs and a much higher proportion of voids being refurbishment voids. Officers are assessing the impacts and potential solutions to this issue.

6. Background Documents

None.

7. Appendices

Appendix A – General Fund and Housing Revenue Account Revenue Budget Exceptions

Appendix B – General Fund and Housing Revenue Account Savings

Appendix C – General Fund and Housing Revenue Account Capital Programme

Appendix D – Programme for Growth

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GF Management Accounts 2022-23
Results as at 30th September
General Fund

	Previous Year Actuals		Latest Approved Budget		Year to Date		Annual Total	Variances		Comment
	Actual £k	Budget £k	Budget £k	Actual £k	Budget £k	Forecast £k	Year to date	Full Year		
							Actual £k	Forecast £k		
Income										
Investment Income	-374	-400	-400	-210	-200	-1,148	-10	-748	Forecast annual return on Council Investments shows an anticipated y/e surplus of £748k, driven by the recent sustained rises in Bank of England base rate seen over the previous months in an effort to combat inflationary increases any excess income earned above a £350k income ceiling is transferred to Contingency Reserve. Base Rate has accordingly risen from 0.25% when budgets were initially set, to their current level of 2.25%. Revenue returns on Council Property Funds and loans to SDHT currently expected to match current budgets	
Recharges	-10,626	-12,004	-12,024			-12,028		-4	Estimated additional External Audit fees rechargeable to the HRA	
Customer & Client Receipts	-6,094	-4,858	-5,593	-1,857	-2,150	-5,476	293	117	The Lifeline service is anticipating a shortfall of £84k against its income target for the year, this is from the lack of customer growth in the service. There is a shortfall of industrial unit income £22k from occupancy levels due to condition, the approved investment programme will contribute to rectifying it. It is anticipated that the Trades Team will not generate any income from commercial work £50k, this is due to capacity in the team where the focus is on void property and responsive repairs. Recycling Credits are currently forecasted to be short of target by £47k, this is down to reduced green waste from the dry Summer and reductions in dry recycling post Covid lockdown. Car park income is estimated to show an improved position over last year but is £15k short of its income target. Commercial Waste Income is ahead of budget by (£48k), this is due to maintaining and increasing the customer base through the pandemic and recycling services available, other income generated through the Waste & Recycling service is expected to exceed budget by (£13k). Property Rents are currently estimated to exceed budget by (£25k), this is due to payment of accrued arrears for Burn Airfield being much higher than anticipated.	
Government Grants	-9,920	-11,634	-11,857	-4,873	-5,835	-9,638	962	2,219	£2.271m reduction in benefit grants reflective of the current amount of benefits paid out below, (£38k). New burdens funding in relation to the Council Tax Rebate Scheme, Housing Benefit resource management grants (£22k) received offset by reduced Admin Subsidy £8k.	
Other Government Grant	-2,570	-1,816	-1,825	-980	-912	-1,902	-67	-77	New Burdens Council Tax Support Grant (£77k)	
Other Grants/Contributions Etc	-7,404	-271	-374	-124	-134	-374		11		
Total Service Income	-36,988	-30,984	-32,073	-8,044	-9,232	-30,567	1,188	1,506		
Expenditure										
Employees	8,598	8,699	9,446	4,523	4,693	9,529	-169	83	A £364k Vacancy factor target was set for the year, whilst progress towards meeting this is ongoing, the shortfall position is anticipated to improve as the year progresses driven by vacancies and recruitment challenges to vacant posts. However, pay award is currently built into the budget is at 2%, but as a minimum £1,925 has been agreed to be paid to staff pending final settlement creating substantial upward pressure on the budget.	
Premises	1,043	1,059	1,059	606	696	1,217	-89	157	£108k is for the estimated contractual inflation (RPIX @ September 22 is 12.4%) for grounds maintenance and additional costs for adopting the Staynor Hall estate, this increase is to be covered by S106 receipts but is increasingly unlikely these receipts will be received in year to offset. Inflation on Energy, a 50% estimated increase above budget for gas & electricity adds a £62k cost pressure, this will continue to be monitored as utility bills get paid to gauge the continued rise in prices. There are potential savings on NDR charges of (£12k) across various properties.	
Supplies And Services	18,426	9,366	13,095	4,084	4,418	12,788	-334	-306	There is a net saving (£283k) to date for the waste and recycling service, including Commercial Waste, significant savings on commodity payments calculated using costs for bulking, haulage, processing and the offset for income received for recycling materials. There continues to be a consistent high rate per tonne received for paper and card, this income and that for cans, plastic and glass is offset against the cost that would be levied to us by Urbaser Ltd. This saving is offset in part to inflation on the contract anniversary being significantly higher than budgeted (12.4% September 22 RPIX). Technical & Legal support bid for the procurement of a new waste service is not required (£50k) as the service will come back in house after the expiry of the current contract in March 2024. There are savings on the Building Control contract fee (£13k), this is from a higher than expected surplus for the final 21/22 which is netted out against the contract fee. There are savings on the Public Conveniences contract (£10k), Data & Systems software costs (£19k) and (£10k) in Business Support office running costs. There are anticipated costs for External Audit Fees £16k in line with expectations for 20/21 & 21/22, additional cost to the PFI scheme due to inflation £15k, £8k Internal Audit charges and an estimated shortfall in LT subscriptions £16k. There is a shortfall in the savings target for small procurement schemes that will not be achieved £24k.	
Transport	124	147	147	63	73	134	-10	-12	Various car allowance savings across services in some cases attributable to vacancies.	
Benefit Payments	9,627	11,610	11,610	4,419	5,735	9,339	-1,316	-2,271	Based in line with mid year subsidy estimates, there continues to be a reduction in housing benefit claims caseload as Universal Credit continues to roll out, therefore rent allowances and rebates are expected to be under budget, subsidy income (above) is reduced in line with this.	
Support Services	7,469	8,571	8,571			8,571				
Third Party Payments	973	-27	964	226	482	991	-256	27	The forecast variance is the net result of the funding approved to cover the expected annual costs of providing leisure services against the previously budget contract position.	
Drainage Board Levy	1,760	1,886	1,886	912	943	1,823	-31	-63	Inflation increases anticipated when setting the budget were higher than actual levies.	
External Interest Payable	75	75	75	32	38	75	-6			
Contingency		1,972	1,415			1,415				
Total Service Expenditure	48,095	43,359	48,267	14,864	17,077	45,882	-2,213	-2,385		
Accounting - Non Service budgets										
Total Accounting & Non Service Budgets	-11,107	-12,375	-16,194	1,852	1,852	-15,686		508	Interest on cash investments exceeds the £350k cap by £508k which is transferred to Contingency Reserve.	
Net Total				8,672	9,696	-371	-1,025	-371		

HRA Management Accounts 2022-23
Results as at 30th September

HRA

	Previous Year Actuals	Original Budget	Latest Approved Budget	Year to Date		Annual Total	Variances		Comment
	Actual £k	Budget £k	Budget £k	Actual £k	Budget £k	Forecast £k	Year to date Actual £k	Full Year Forecast £k	
Income									
Investment Income	-65	-43	-43			-331		-289	Forecast annual return driven by the recent sustained rises in Bank of England base rate seen over the previous months in an effort to combat inflationary increases. Base Rate has accordingly risen from 0.25% when budgets were initially set, to their current level of 2.25%.
Garage Rents	-91	-109	-109	-46	-55	-89	8	20	A shortfall in Garage income as sites have been identified and cleared for HDP schemes, the budget has not been reduced to reflect that position.
Housing Rents	-12,111	-12,649	-12,649	-6,505	-6,588	-12,500	83	149	Ongoing shortfall in rents against budget. This follows the ongoing impact of Covid-19 on households, cost of living increases on families impacting on collection rates and higher than anticipated void levels (102 properties requiring work). The void refurb programme is now well underway and all 3 successful contractors are actively working on the considerable amount of refurbishment issues that can't be delivered by our Trades Team. Completion forecasts suggest approximately 25 refurb voids completed and ready for new tenants by the end of December and as the work continues should begin to see a meaningful reduction in void numbers but will be dependant upon the amount and condition of property that comes back in to management.
Customer & Client Receipts	-192	-153	-153	-65	-64	-183	-1	-29	Income returns for alternative heating system installs (£30k) offsetting increased gas servicing charges in premises.
Recharges		-18	-18		-9		9	18	Internal rechargeable works on corporate buildings have not been taking place due to Covid-19 restrictions and prioritisation of resources available, therefore no charges raised to date in this financial year.
Total Service Income	-12,460	-12,972	-12,972	-6,616	-6,715	-13,103	99	-131	
Expenditure									
Employees	70	75	75	37	37	75			
Premises	746	792	787	350	401	836	-51	48	Although this is a small net cost, it is made up of a number of items. There is an estimated shortfall in budget for Gas Servicing £30k, this is offset by savings on estimated solid fuel servicing (£28k) as systems are being replaced with gas heating and alternative systems which contributes to this saving. Although is early in the year, it is anticipated there will be increased energy costs due to the ongoing energy crisis. Forecasts are currently assumed at 50% above budget giving a £67k shortfall, this will be closely monitored as the year progresses and more information becomes available. There is a potential net saving of approximately (£20k) across budgets for Responsive Repairs, Hostels & fencing offset by increased specialist cleaning costs at the Community Centres.
Supplies And Services	1,268	1,304	1,308	547	569	1,281	-22	-27	There are several variances that make up this balance. The use of subcontractors is currently forecasting a net saving of (£24k), this from reduced responsive adaptation work trends off set by responsive repair contractors filling in for vacancies in the trades team, particularly electricians. Using subcontractors has the potential to reduce materials spend although as prices continue to rise this is a tentative saving (£26k). A small saving of (£10k) is anticipated on Tenant Participation services. Based on payments to date and estimated future charges, the new housing system has the potential to generate savings of (£27k) on annual maintenance costs. The high level of voids is impacting on rents and the in house team are continuing to turn round the standard but numbers remain fairly consistent, but as a result of this work and empty property costs such as specialist cleaning and council tax charges expect to overspend by £60k. There are also contributions to increased corporate costs including External Audit fees and Bank Charges and this budget is estimated to have a £14k shortfall.
Support Services	2,788	2,816	2,836			3,031		195	The £195k saving which would be generated from the implementation of the housing system will not be achieved in year due to timing of the implementation of phase 2 plus continuing requirement of resources as a result of covid-19 and LGR.
Transport	54	148	148	69	67	131	2	-17	Estimated saving on the cost of renting vans over the year (£18k).
Debt Management Expenses	6	6	6			6			
External Interest Payable	1,847	1,901	1,901	907	951	1,842	-44	-60	No borrowing anticipated to support the HDP Capital Programme in 22/23, therefore savings anticipated, the focus is on acquisition of property.
Contingencies		77	77					-77	Assumption that the contingency will not be required for the year.
Provision for Bad Debts	82	278	278			278			Rent provision has been calculated as a proportion of rents to meet arrears, it is anticipated that there will be an impact on this as the cost of living crisis continues to impact on households.
Total Service Expenditure	6,861	7,398	7,417	1,910	2,025	7,480	-116	63	
Accounting & non service budgets									
Total Accounting & Non Service Budgets	5,599	5,574	5,555			5,555			
Net Total				-4,707	-4,690	-68	-17	-68	

Appendix B : Planned Savings

Strategic Category	Lead	HRA - Potential Saving	Risk	2022/23 Planned Savings Budget £000's	2022/23 Planned Savings Actual £000's	2022/23 Planned Savings Variance £000's	Update/Comments
Transforming	Suzan Harrington	Process improvements /on-line transactions	High	195	0	195	The new housing/asset management system is in the process of being implemented and will be completed in 2022/23. The project has experienced resource pressures and it will take time to adapt to the new system, meaning minimal savings realised to date but this will be kept under review during and following the implementation.
Total			-	195			

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Appendix C : 2022/23 Selby District Council Capital Programme - To 30 September 2022

General Fund	Original Budget Incl C/F	Revised Budget	Year to date Revised Budget	Year to date Actual	Year to date Variance Before Carry Forwards	Forecast	Carry Forward	Year to date Variance After Carry Forwards	Comments	Approved Programme & Carry Forward Proposal		
										Forecast 23/24	Forecast 24/25	Forecast 25/26
Transforming Customer Services	104,090	104,090	21,045	20,455	-590	104,090	0	0	Covid-19 and other delays have prevented the start of work on the reception alterations delaying the contact centre move. The Call Centre continues to operate from the first floor extension at the Civic Centre and face to face appointments are being offered for the most vulnerable customers. Due to LGR, a reassessment is taking place of the requirement for wholesale changes to the Civic Centre reception and are now looking at modifying existing meeting rooms to ensure face to face services can be delivered effectively.			
Website Development	10,000	10,000	0	0	0	10,000	0	0	This project is to enhance the platform to allow for future development of the website. Currently reviewing the scope of this projects with NYCC / LGR on the horizon, it is anticipated by Q3 a clearer picture of future requirements for the SDC platform is known.			
GIS System	26,820	26,820	0	0	0	26,820	0	0	This budget has been carried forward to fund the Contact Centre arrangements. Pending decisions from the Customer LGR workstream this budget will be used to support the required systems.			
Benefits & Taxation System upgrade	28,850	28,850	14,425	12,378	-2,047	28,850	0	0	This budget is linked to software upgrades supporting Channel Shift as part of the Digital Strategy. This years budget includes a carry forward to deliver the e-billing processes.	15,000	15,000	15,000
MS Project	20,000	20,000	20,000	18,073	-1,927	20,000	0	0	This budget is to maintain the current Finance software suite. Initial payment of £18k has been made, the balance of the budget may be required for system changes in the run up to LGR.			
IDOX Planning System	28,225	28,225	16,113	16,100	-13	28,225	0	0	To support the IDOX suite of software applications for upgrades and patches as part of the IDOX Roadmap. This ensured that we remained PSN compliant throughout 2022/23.	15,000	15,000	15,000
Adobe Licence Replacement	15,000	15,000	0	0	0	15,000	0	0	Licences replacement programme was delayed to 2022/23			
Finance System Replacement	0	0	0	0	0	0	0	0	Replacement for the finance system has been reforecast into 2024/25 although this will be reviewed as part of LGR transition.		150,000	
SAN Storage	0	0	0	0	0	0	0	0	To replace the existing Councils storage area network with storage on NYCC SAN.	30,000		
Committee Management System	3,000	3,000	0	0	0	3,000	0	0	A decision on the ModernGov software upgrade is expected in Q3 2022/23 as part of legislative changes.			
Upgrade to Assure from M3	4,000	4,000	4,000	4,000	0	4,000	0	0	This budget is to migrate from M3 to Assure software as part of the Digital Transformation programme. The Assure migration is now live, the balance of the budget has now been paid.			
Cash receipting System	17,600	17,600	0	0	0	17,600	0	0	This budget is to carry out the configuration work to decommission PARIS in Q3 2022/23, and run feeder files directly out of Civica Pay. The works are due to be completed in Q3 and invoiced thereafter.			
Northgate Revs & Bens	3,600	3,600	0	0	0	3,600	0	0	Budget required for system upgrades following legislative changes in relation to e-billing in line with the Digital Strategy.			
Asset Management Plan - Leisure & Parks	15,005	15,005	2,503	2,400	-103	15,005	0	0	A work programme for 2022/23 is currently being pulled together.	17,746		
Committee Room Microphone system	65,000	65,000	48,000	47,183	-817	65,000	0	0	The Committee Room microphone system has been upgraded pending receipt of the invoice. Any balance remaining in this budget is to be utilised to upgrade the projector in the Civic Suite.			

Appendix C : 2022/23 Selby District Council Capital Programme - To 30 September 2022

General Fund	Original Budget Incl C/F	Revised Budget	Year to date Budget	Year to date Actual	Year to date Variance	Forecast	Carry Forward	Forecast Variance	Comments	Forecast 23/24	Forecast 24/25	Forecast 25/26
Skate Park	150,000	150,000	0	0	0	0	150,000	-150,000	To improve and enhance the outdoor skatepark adjacent to Selby Leisure Centre. A procurement has taken place but the submissions are still being evaluation. Bidders have stated that the works can't be carried out until the next financial year, the budget is requested to be carried forward to 2023/24.	150,000		
Industrial Units Maintenance	229,400	229,400	0	0	0	229,400	0	0	The Energy Auditor assessments are complete & are now working on finalising the detailed specification for the Prospect centre ahead of issue of tenders, works to be completed in 2022/23. Further work is required to understand the needs in relation to the Sherburn units, anticipate works commencing in this financial year. Agreed no further works will be undertaken at the Vivars pending the strategic masterplanning exercise in relation to One Public Estate.			
Industrial Units Investment	640,163	640,163	4,041	3,600	-441	640,163	0	0	The Energy Auditor assessments are complete & are now working on finalising the detailed specification for the Prospect centre ahead of issue of tenders, works to be completed in 2022/23. Further work is required to understand the needs in relation to the Sherburn units, anticipate works commencing in this financial year. Agreed no further works will be undertaken at the Vivars pending the strategic masterplanning exercise in relation to One Public Estate.	300,669		
Car Park Improvement Programme	490,398	490,398	0	0	0	140,398	350,000	-350,000	Work to progress improvement to Back Micklegate and Micklegate car parks is delayed in order to maximise funding options through external funding bids such as the Heritage Action Zone funding; however delays have also been encountered due to discussions with Landowners. Portholme Crescent is now back in use as a car park following the removal of the walk-in testing centre for Covid-19. Work to engage architects to prepare initial design concepts has been delayed due to LGR, it is now expected that this work will commence in the next financial year. The budget for this work is requested to be carried over into 2023/24. Work is under way at Britannia car park, Tadcaster. Work is expected to be completed in Q3 2022/23.	350,000		
ICT - Channel Shift 2 Website & Intranet	13,320	13,320	3,330	2,900	-430	13,320	0	0	Citizens Access Portal (Revenues) is now live, Citizens Access Portal (Benefits) has been delayed pending review of its suitability with regards to LGR. The remaining budget will also be used for e-forms development.			
ICT - Channel Shift 3 Website & Intranet	18,000	18,000	0	0	0	18,000	0	0	Channel shift Phase 3 - Housing management CX Portal project was delayed due to Channel Shift 2 delays, this is in development. As a result of the delays on these projects Channel Shift 3 will be completed in 2022/23.			
ICT - Disaster Recovery Improvements - Software / Hardware	12,040	12,040	0	0	0	12,040	0	0	This budget is for improvements aligned to Microsoft requirements & Disaster Recovery Improvements in 2022/23. A number of Oracle server upgrades will be required throughout Q3 2022/23 to ensure that they remain compatible following software upgrades.			
ICT - End User Devices - Software / Hardware	60,260	60,260	0	0	0	60,260	0	0	Budget is used for the replacement hardware in relation to the digital workforce strand of the digital strategy. Discussions are ongoing in relation to replacement of hardware in connection with LGR.	49,500	49,500	49,500
ICT - Digital Workforce - Telephones - Mobile Working	21,270	21,270	0	0	0	21,270	0	0	Budget is for replacement Mobile hardware in relation to the digital workforce strand of the digital strategy. A further 25 trades tablets are potentially required depending on the performance outcomes with the new Housing system. Following the implementation of the Housing System in Q3 a review can be undertaken to assess the requirements going forward, any decisions will be taken in conjunction with LGR requirements.	9,500	9,500	9,500
South Milford Retaining Wall	15,000	15,000	0	0	0	15,000	0	0	We are still awaiting confirmation from the parish priest as to whether approval for the improvement works to the wall will need to go through a Faculty application (similar to Listed Building Approval). The budget has been carried forward into this financial year, it is currently unknown how long the process will take.			

Appendix C : 2022/23 Selby District Council Capital Programme - To 30 September 2022

General Fund	Original Budget Incl C/F	Revised Budget	Year to date Budget	Year to date Actual	Year to date Variance	Forecast	Carry Forward	Forecast Variance	Comments	Forecast 23/24	Forecast 24/25	Forecast 25/26
Council Play Area Maintenance	272,440	272,440	7,110	6,877	-233	272,440	0	0	Works have started on Petre Avenue, Volta Street, Parkland Drive and Woodlands Avenue play areas with an estimated completion by the end of Q3 for all four sites. Costs have increased significantly on the final play area and as no contract has been awarded for works here it may be that work to the final site is delayed until either costs reduce or we can submit a bid for additional capital funding to the new North Yorkshire Council next year.			
Pick Protection Software	8,000	8,000	0	0	0	8,000	0	0	This is a one off budget to maintain the current PICK Protection software. The work has been completed and is expected to be invoiced in Q3.			
Sherburn GP Surgery	750,000	750,000	0	0	0	750,000	0	0	Due diligence was completed in Q2 & the payment has been made in Q3.			
Private Sector - Home Improvement Loans	55,044	55,044	0	0	0	55,044	0	0	RAS Loans remain an important tool in providing support for emergency repairs in homes owned by vulnerable people. Historically, RAS loans are repaid to the council upon sale of the property allowing them to be recycled into new loans. This allows more vulnerable households to receive the help they need.	30,000		
Empty Property Grants	121,780	121,780	0	0	0	121,780	0	0	Despite some slowdown in delivery due to covid, Empty Homes Grants remain popular and are an excellent way of sourcing much needed private rented accommodation for vulnerable households at risk of homelessness. There are 2 self contained proposals being processed for completion in 2022/23 and discussions are already underway with owners about potential other schemes. Our linking of Empty Homes Grant to the homelessness service has attracted a lot of positive interest amongst our district council colleagues and it is hoped that the scheme may be extended throughout North Yorkshire Council from 2023/24.			
Disabled Facilities Grants (DFG)	495,589	495,589	130,795	130,302	-493	495,589	0	0	Due to underspends as a result of Covid the budget has been profiled through to 2024/25. This helps the annual budget by reflecting more accurately the amount granted in the year from the Better Care Fund. YTD 30 have been completed and the expectation is 65 people will have had their home adapted by the end of the year. The year to date spend does not reflect all works carried out due to the lag in invoice processing. YTD 61 referrals have been received. This year there will several significant spends on major adaptations with contributions from NYCC as the costs exceed the DFG statutory and discretionary grant available. The average time from Approval to completion has gone up to approx. 84 days from 79. This is primarily due to supply chain issues and competing demands on contractors.	500,000	531,981	
Total General Fund	3,693,894	3,693,894	271,360	264,268	-7,092	3,193,894	500,000	-500,000		1,467,415	770,981	89,000

Appendix C : 2022/23 Selby District Council Capital Programme - To 30 September 2022

Housing Revenue Account	Original Budget Incl C/F	Revised Budget	Year to date Budget	Year to date Actual	Year to date Variance	Forecast	Carry Forward	Forecast Variance	Comments	Approved Programme & Carry Forward Proposal		
										Forecast 23/24	Forecast 24/25	Forecast 25/26
Housing & Asset Management System	103,660	103,660	43,830	43,065	-765	103,660	0	0	The remaining capital balance is expected to be paid following the Phase 2 project completion in Q3 2022/23.			
St Wilfrid's Court	93,733	93,733	0	0	0	93,733	0	0	The programme scoping meeting identified requirement for significantly more investment than is available in the current budget. This budget will therefore be utilised to address some of the higher priority issues identified during visit, as well as any essential health and safety related works.			
Environmental Improvement Plan	74,672	74,672	0	0	0	74,672	0	0	Work to progress the scheme was delayed due to Covid-19. Of the 6 sites this budget is supporting 3 have been completed with works on the remaining 3 to be completed in 2022/23.			
Housing Acquisition and Development	9,391,273	5,927,976	151,516	151,516	0	5,927,976	0	0	Programme for the development of HRA properties on phase 2 small sites, Starts on these sites has been delayed due to Covid. Work including, feasibility studies, asbestos surveys and garage clearance has been completed. Planning permission for development of the fourth schemes has now been secured. The HDP board have agreed not to go out to tender, but to financially assess based on current indicative build rates, once this is completed further affordability can be assessed. This budget is also allocated to the purchase of S106 properties and for the 1:1 replacement programme, there has been one purchase of a 1:1 property in Q1. The forward forecast has been adjusted for the purchase of S106 properties in 2022/23 and a small number of 1:1 purchases. The timing of the S106 properties is subject to contract and the 1:1 purchases are a challenge given the active property market at present.	3,463,297		
Community Centre Refurbishment	64,377	64,377	0	0	0	64,377	0	0	Work to identify requirements outlined for the community centres under the FRA process has been completed. We have agreed a programme of works to upgrade Fire Safety measures in a number of our community centres, work has commenced in Q2 and will be completed in this financial year.			

Appendix C : 2022/23 Selby District Council Capital Programme - To 30 September 2022

Housing Revenue Account	Original Budget Incl C/F	Revised Budget	Year to date Budget	Year to date Actual	Year to date Variance	Forecast	Carry Forward	Forecast Variance	Comments	Forecast 23/24	Forecast 24/25	Forecast 25/26
Energy Efficient Programme	758,759	758,759	596,380	596,082	-298	897,699	0	138,940	A programme of properties was identified for boiler and/or system upgrade this financial year. In Q2 2022/23 our gas contractor has completed a further 64 installs which included some boilers replaced due to early failure. We continue to monitor material/labour availability and upward financial pressures on the same; although thus far these have not manifest in a request for increased rates. We have delivered a small programme of installing 5 air source heat pumps where the existing solid fuel or electric only systems are beyond economical repair.	554,852	566,504	1,573,263
Health and Safety Improvement Programme	1,053,122	1,053,122	425,561	425,358	-203	1,053,122	0	0	A significant programme of work has been allocated to our major works contractor and anticipate to complete 2000 in the financial year (not all of these invoices have been processed as yet). With the focus of being safe and legal we have switched our requirements around to focus on our compliance work in the lead in to LGR therefore in Q2 we have completed 126 properties for survey and 471 electrical surveys Material availability and cost increases continue to pose a significant risk to delivery of the programme.	601,353	613,981	626,261
Property Refurbishment Programme	4,403,810	4,403,810	2,665,905	2,665,789	-116	4,403,810	0	0	A significant programme of work has been allocated to our major works contractor and anticipate to complete 2000 in the financial year (not all of these invoices have been processed as yet). With the focus of being safe and legal we have switched our requirements around to focus on our compliance work in the lead in to LGR therefore in Q2 we have completed 126 properties for survey and 471 electrical surveys Material availability and cost increases continue to pose a significant risk to delivery of the programme.	3,984,323	4,091,037	4,126,994
Property Investment Programme	1,098,340	1,098,340	27,170	27,283	113	1,098,340	0	0	A significant programme of work has been allocated to our major works contractor and anticipate to complete 2000 in the financial year (not all of these invoices have been processed yet). With the focus of being safe and legal we have switched our requirements around to focus on our compliance work in the lead in to LGR therefore in Q2 we have completed 126 properties for survey and 471 electrical surveys. Material availability and cost increases continue to pose a significant risk to delivery of the programme. The half year spend is below forecast due to ongoing investigations regarding works required to an unadopted highway within a HRA housing estates. An element of the fire safety works mentioned within the Community Centres Refurbishment Works also includes works to general communal areas which will be covered under this budget.	467,928	477,754	531,011
	0		0	0	0		0	0				
Total HRA	17,041,746	13,578,449	3,910,362	3,909,093	-1,269	13,717,389	0	138,940		9,071,753	5,749,276	6,857,529
Total Capital Programme	20,735,640	17,272,343	4,181,722	4,173,361	-8,361	16,911,283	500,000	-361,060		10,539,168	6,520,257	6,946,529

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	Annual Budget
GF	
Capital Receipts	1,089,427
Grants & Contributions	495,589
Asset Management Reserves	1,003,893
IT Reserve	354,985
CIL	750,000
TOTAL	3,693,894

Forecast
1,089,427
495,589
503,893
354,985
750,000
3,193,894

Forecast 23/24	Forecast 24/25	Forecast 25/26
330,669	0	0
500,000	531,981	0
517,746	0	0
119,000	239,000	89,000
0	0	0
1,467,415	770,981	89,000

HRA	
Capital Receipts	1,878,255
Major Repairs Reserves	7,546,813

1,185,595
7,685,753

692,659	0	0
5,608,456	5,749,276	6,857,529

IT Reserve	103,660
S.106 Commuted Sums - affordable housing s	7,513,018
TOTAL	17,041,746

Appendix C : 2022/23 Selby District Council Capital Programme - To 30 September 2022

103,660
4,742,381
13,717,389

0	0	0
2,770,638	0	0
9,071,753	5,749,276	6,857,529

Appendix D - Programme for Growth 2022/23 Financial Year Project Updates
Multi Year schedule for the project lifespan

Project	Lead Officer	Amended Multi-Year Budget	Position @ 30 September 2022				Full Programme Position			Update	Phasing of future spend			
			In Year Budget 22/23	Spend to Date 22/23	Forecast Full Year Spend 22/23	Forecast In Year variance	Multi-Year Project Budget	Forecast Full Programme Spend	Project Budget Remaining		Forecast 22/23	Forecast 23/24	Forecast 24/25	Forecast 25/26
Healthy Living Concepts Fund	Angela Crossland	77,031	30,000	0	30,000	0	77,031	77,031	0	Of the remaining £77,031 in this fund - £10k allocated to develop active travel sustainable travel packs in line with the visitor economy niche trials work, £30k allocated to development of project with Yorkshire Wildlife Trust for Barlow Common to develop project and funding bids as they arise (Barlow Common delayed due to Covid). Remaining £13k will support public health initiatives identified as part of covid recovery plans. Barlow Common project still in train. To look at enhancement of visitor experience.	30,000		47,031	
Visitor Economy (Tourism & Culture) - P4G	Angela Crossland	617,747	195,784	48,920	195,784	0	617,747	617,747	0	There has been slippage in the early part of 22/23 because of lack of capacity through vacant posts and staff sickness. This has impacted on the delivery of the refreshed Visitor Economy Strategy and the Cultural Development Framework. Work on the Food & Drink Improvement Plan is underway; planning has begun on the Residents Festival will take place in April 23; an artist residency exploring how the social history of Barby Road's industries can be told is complete; artists are in place working on public artworks for the Selby Station gateway project and the improvement of Tadcaster Bus Station. Development work for a high street culture programme in Tadcaster is underway. Work on the Arts Council Priority Place programme is underway, with links into the UK Shared Prosperity Fund. The Priority Place Plan delivers on the 5 priorities of the Cultural Development Framework. The budget is fully committed as the match for a significant investment from Arts Council England through their Place Partnership Fund - the back-loading into 2023/24 reflects this. The Arts Council will also provide additional capacity through their own officers. Budget and actuals for Visitor Economy salaries previously captured within this line have now been aligned with wider P4G salaries, and captured within the Staffing lines below.	195,784		421,963	
Visitor Economy (Tourism & Culture) - S106 Funding	Angela Crossland	81,722	0	0	0	0	81,722	81,722	0	£81,722 of Section 106 funding within the Visitor economy Budget. £31,722 relating to Kellingley Colliery, to be used for public artwork to create an entrance feature at the main entrance on Weeland Road, making reference to the previous use of the site as a former colliery. £50,000 relating to Staynor Hall, to also be used for public art to be integrated into the Recreational Open space and/or the Landscape Management Areas	0		81,722	
HAZ Selby Stories (p4G Funded spend)	Angela Crossland	54,615	27,900	24,600	27,900	0	54,615	54,615	0	Project total £150,950 over 3 years. £60,000 from P4G, £89,500 from Historic England grant. Payment schedule from HE: 21/22 £49,225, 22/23 £26,850, 23/24 £13,425. The programme completes 31 March 2024. Programme includes wide-ranging cultural activity in Selby town centre, including performance, exhibitions, artist residencies and testing of outside event spaces (e.g. amphitheatre). Work is well-underway with some aspects attracting significant press interest e.g. artist Serena Partridge artist-in-residence in Selby Abbey, the Our Town writer working in the marketplace and the ongoing work to create Selby in Minecraft. Costs have risen on some elements (e.g. scaffolding shroud artworks) and a revised programme will be negotiated with Historic England to ensure deliverability. Funding contractually obligated as match fund to Historic England HSHAZ funding.	27,900		26,715	
HAZ Selby Stories - Grant Funded spend	Angela Crossland	76,350	44,755	0	44,755	0	76,350	76,350	0	Project total £150,950 over 3 years. £60,000 from P4G, £89,500 from Historic England grant. Payment schedule from HE: 21/22 £49,225, 22/23 £26,850, 23/24 £13,425. The programme completes 31 March 2024. Programme includes wide-ranging cultural activity in Selby town centre, including performance, exhibitions, artist residencies and testing of outside event spaces (e.g. amphitheatre). Delivery underway with some slippage (agreed by Funder) due to impact of Covid on programme and procurement issues for some areas of delivery. Funding contractually obligated as match fund to Historic England HSHAZ funding.	44,755		31,595	
Low Carbon Initiatives	Stuart Robinson	95,638	47,819	8,822	15,000	(32,819)	95,638	95,638	0	This funding supports the employment of a Low Carbon Projects Officer. Officer commenced in April 2021 and has progressed the agreement of a new Low Carbon Strategy and delivery of activity in the Low Carbon Action Plan. Low Carbon Projects Officer left post in June 2022 and recruitment of an effective replacement has been put on hold until at least April 2023.	15,000		40,319	40,319
Marketing Selby STEP	Stuart Robinson / Communications	139,422	41,947	0	41,947	0	139,422	139,422	0	Funding is used to support employment of a Communications & Marketing Officer and the Officer is in place. The Communications & Marketing Manager left in August 2021 and has not been replaced. The additional challenges of LGR mean the place branding project is unlikely to progress in the way initially planned. Options for alternative use of the funding - along similar lines to the original intention such as supporting communications around the TCF project are under consideration.	41,947		97,475	
Retail Experience - STEP	Duncan Ferguson	1,500	1,500	1,500	1,500	0	1,500	1,500	0	This was a fixed budget to support events, street scene improvements identified by the STEP group who no longer meet. £61k of this budget remained at the start of the 2022/23 financial year, therefore the July P4G report to Executive reallocated the £60k remaining of this budget into the budget, after current year spend, for the Selby Town Regen (Abbey Qtr) project (currently £1m for marketplace and park).	1,500		0	0
Legal Support	Julian Rudd	100,843	60,000	80	60,000	0	100,843	100,843	0	Legal Support for agreements and advice associated with the P4G programme / projects. At this stage it is expected that all of this budget will be required	60,000		30,000	10,843
Towns Masterplanning (Regeneration) - P4G Funded	Duncan Ferguson	112,705	112,705	12,937	92,705	(20,000)	112,705	112,705	0	This fund is used for People and Places consultancy (Chris Wade) - now complete. Funding of £50k has been previously used to support the MHCLG Reopening High Street Safety Fund (RHSSF) and 21/22 Welcome Back Fund. A contribution from this fund has also been used to support the Places and Movement Study, in partnership with NYCC Highways and YNY LEP. The next phase of the Places and Movement Study, will be supported through this fund (Executive agreed up to £80k).	92,705		20,000	
Strategic Sites Masterplanning - P4G funded	Duncan Ferguson	33,102	33,102	(7,057)	33,102	0	33,102	33,102	0	Funded due diligence work for strategic sites masterplanning, including Selby Station Gateway and consultancy costs for development of feasibility/ viability assessments, Business Cases, surveys, design, legal and valuation fees. AECOM Consultants now appointed (at a cost of up to £138k) to undertake One Public Estate (OPE) sites & east of Station Masterplan and will utilise up to £33k from this budget during 2022/23, plus £70k grant from OPE & £35k from York & North Yorkshire D005. The remainder of this budget was unallocated, therefore of the £256k remaining at the start of the 2022/23 financial year, £223k was reallocated in the July P4G report to P4G Staffing.	33,102		0	
Strategic Sites Masterplanning - Grant funded	Duncan Ferguson	105,000	105,000	49,717	105,000	0	105,000	105,000	0		105,000		0	0

Project	Lead Officer	Amended Multi-Year Budget	In Year Budget 22/23	Spend to Date 22/23	Forecast Full Year Spend 22/23	Forecast In Year variance
Growing Enterprise	Richard Beason / Julian Rudd	238,393	238,393	18,064	118,393	(120,000)
Selby TCF Revenue	Duncan Ferguson	57,889	57,889	16,165	57,889	0
HAZ - P4G	Caroline Skelly	9,076	8,700	1,191	8,700	0
High Street shop fronts - P4G	Caroline Skelly	58,799	48,050	25,850	40,750	(7,300)
High Street shop fronts - Grants	Caroline Skelly	314,401	161,700	62,107	162,591	891
Tadcaster Business Flood Grant Scheme	Angela Crossland	122,500	122,500	122,500	122,500	0
Tadcaster Community Sport Trust	Angela Crossland	162,000	162,000	0	162,000	0
Empty Homes	Simon Parkinson	1,251	650	845	650	0
Selby District Housing Trust	Phil Hiscott	133,480	133,480	0	133,480	0
Stepping Up' Housing Delivery	Phil Hiscott	4,437	2,437	102	2,437	0
Making our Assets work	Duncan Ferguson	34,149	20,000	14,082	20,000	0
Burn	Julian Rudd / Duncan Ferguson	452,650	20,000	3,695	30,000	10,000
Asset Strategy	Phil Hiscott	80,000	0	0	0	0

Multi-Year Project Budget	Forecast Full Programme Spend	Project Budget Remaining	Update
238,393	238,393		This P4G budget is being used in 2 main areas: 1. To support businesses displaced by the TCF land assembly to relocate within the district. Timing of this spend is now expected to be slightly later than previously expected and will spill into 2023/24 financial year. Current estimate is a 50/50 split between 2022/23 and 2023/24 up to £120,000 has been identified for this work 2. A post COVID Business Delivery Plan has been developed and is being delivered with the focus on providing a targeted programme of business support, networking and skills events through to March 2023 to include a widening of the skills support programme, addressing recruitment challenges, specific support for hospitality and retail and work with Start-up businesses. Events and activities totalling up to £138,393 has been allocated for this work spread over the 2022/23 and 2023/24 accounting years. Subsequent to Q4 21/22, £22.5k has been re-allocated from this budget to the Tadcaster Business Flood Grant Scheme.
57,889	57,889		This allocated Budget relates to grant recovery funds received from WYCA. The budget will be used for potential non recoverable revenue costs relating to TCF, and is fully committed for this purpose. Current Year to date expenditure includes holding costs incurred to secured the Selby Railway Club site prior to demolition.
9,076	9,076		The Project Fund is a match contribution to the ongoing Selby High Streets Heritage Action Zone (HSHAZ) project. The budget covers a programme of community engagement activities and local history events.
58,799	58,799		The Project fund is a Match fund contribution to the Selby High Streets Heritage Action Zone (HSHAZ) project. Budget covers a building improvement grant programme - the P4G money is allocated for professional fees of the HSHAZ architectural team from Buttress architects. The Selby High Street Heritage Action Zone is progressing well with a building improvement grant programme launched leading to a number of building repair to be implemented from 2022 onwards.
314,401	314,401		Heritage England Grant to support Delivery of the High Street shop fronts and HAZ P4G Programmes. Quarterly reclaims submitted to HE to reclaim qualifying expenditure incurred under these schemes. There has been a minor reduction in HE grant available of £10,552 as a result of project underclaims. This is under challenge with HE, as this underclaim only incurred as a result of HE instructions, however this funding is considered unlikely to be recovered.
122,500	122,500		Funding transferred to Two Ridings Community Foundation to support Tadcaster businesses recovering from flooding. Scheme up and running. 27 businesses currently funded by the scheme.
162,000	162,000		Funding provided for developments at Tadcaster Community Sport Trust. As per the grant framework any funding is to be released in phases subject to achievement of agreed milestones.
1,251	1,251		This budget supports the work of the private sector housing team and the empty homes officer to bring empty homes back into use. Overall the project is very successful and the Empty Homes Officer has directly helped bring numerous empty homes back into use over the course of the scheme. The majority of this success is achieved through offering advice and assistance to owners. At times, we need to utilise our enforcement powers to secure empty homes and to eradicate issues that are a statutory nuisance or prejudicial to health to neighbours. This budget specifically contributes to this area of enforcement work.
133,480	133,480		This fund is to support SDHTs role in the more ambitious HDP approved by Executive in January 2018. The budget includes funds to assist with the review of the future of the trust. This review is currently underway and once concluded this budget will be updated.
4,437	4,437		The Project will support the implementation of the Housing Development Programme approved by the Executive in January 2018. Seeking opportunities to maximise the social and economic benefits of the Council's asset portfolio. An Affordable Housing Strategy has been agreed by the Executive and work on this scheme is therefore underway in line with the agreed strategy.
34,149	34,149		The budget is targeted at funding due diligence work to bring the Council's own land assets to the market and see them developed. These include small garage sites, Portholme Rd, Egerton Lodge, Barby Rd depot, Bondgate and Burn airfield. This budget will be used to fund the feasibility, surveys and technical work to enable the Council's own land assets to be brought forward for development to deliver regeneration and other beneficial uses. This will include costs associated with land and buildings acquired for TCF. Given the latter, the budget is expected to be fully utilised.
452,650	452,650		Works associated with promoting Burn Airfield as a new settlement in Local Plan. Following the Local Plan prioritisation of new settlement options, the future of project to be discussed at November Executive. Committed expenditure relating to legal advice payments are remaining, approx 20k still to be paid out. If the project does not continue, the remaining funds may be available for redistribution, subject to Executive approval as further opportunities for use of this funding are considered to be available within the wider Town Centre projects
80,000	80,000		Work to review/agree the brief was completed pre LGR. Due to Local Government Reorganisation an Asset Strategy for Selby District Council is no longer required.

Forecast 22/23	Forecast 23/24	Forecast 24/25	Forecast 25/26
118,393	120,000		
57,889			
8,700	376		
40,750	18,049		
162,591	151,810		
122,500			
162,000	0		
650	601		
133,480			
2,437	2,000		
20,000	14,149		
30,000	422,650		
0	80,000		

Project	Lead Officer	Amended Multi-Year Budget	In Year Budget 22/23	Spend to Date 22/23	Forecast Full Year Spend 22/23	Forecast In Year variance
Finance Support	Peter Williams	114,708	57,354	0	57,354	0
TCF Site Acquisitions Property Running Costs. Selby Business Centre Car Park	Duncan Ferguson / Phil Hiscott	3,673	3,700	(1,899)	(3,688)	0
TCF Site Acquisitions Property Running Costs. Selby Business Centre Industrial Units	Duncan Ferguson / Phil Hiscott	22,595		(43,463)	7,388	
New Lane - Public Realm	Caroline Skelly	200,000	0	0	50,000	50,000
Selby TCF Capital - P4G	Duncan Ferguson	6,844,739	1,250,000	0	1,250,000	0
Selby TCF Capital - WYCA Grant	Duncan Ferguson	300,000	300,000	174,417	300,000	0
Low Carbon projects (Phase 1) CAPITAL	Gillian Bruce / Stuart Robinson	239,400	239,400	0	0	(239,400)
Town Regeneration	Duncan Ferguson	2,059,281	25,000	0	25,000	0
Town Centre Tadcaster	Duncan Ferguson	479,328	33,875	0	33,875	0
Town Centre Sherburn	Duncan Ferguson	500,000	30,000	0	30,000	0
Sherburn Projects	Duncan Ferguson	562,202	250,000	0	562,202	312,202
Staffing costs		4,582,136	1,395,010	519,978	1,395,010	0
Contingency		0	0	0	0	0
TOTAL P4G PROGRAMME		19,072,763	5,260,650	1,053,153	5,214,224	(46,426)

Funding Split					
External Grants	795,751	611,455	286,241	612,346	891
S106	81,722	-	-	-	-
Reserve Funded - P4G Reserve	15,345,289	4,649,195	766,912	4,601,878	-47,317
Reserve Funded - Capital Receipts	2,850,000	-	-	-	-
Total P4G Programme	19,072,762	5,260,650	1,053,153	5,214,224	-46,426

Multi-Year Project Budget	Forecast Full Programme Spend	Project Budget Remaining	Update
114,708	114,708	0	Additional support for P4G projects is now in place
3,673	3,673	(0)	Selby Business Centre site purchased via the Selby Gateway TCF project. Budget represents the revenue implications of the car park of the building. Budget anticipated to be in surplus for the initial year, before moving to a net cost over the next two years. Net budget of £2,770 for the whole site for the period in question
22,595	22,595	0	Selby Business Centre site purchased via the Selby Gateway TCF project. Budget represents the revenue implications of the Industrial units of the building. Budget currently in surplus for the year as tenants currently remain on site. As relocations commence and costs of occupation fall to the council, the surplus on the budget will subsequently decrease. Net budget of £2,770 for the whole site for the period in question
200,000	200,000	0	The Project is a Match fund contribution to the Selby High Streets Heritage Action Zone (HSHAZ) project. The project is under development with other SDC and NYCC projects that relate to the redesign off New Lane, Selby. Active discussions are ongoing as to the best method of delivering the project, with feedback from interested parties factoring in to considerations.
6,844,739	6,844,739	0	A significant amount of funding from this budget has been put forward as match funding within the Council's TCF proposals for Selby Station including contingency for the purchases of property. It also includes £4m to fund the Station Plaza element of the Station Gateway scheme. Spend to date has been on the Selby Business Centre which was acquired in December, plus James William House and the Selby Railway Club (both to be reclaimed from TCF funds). This budget also includes £1m funding to acquire strategic development sites consistent with the Councils regeneration and commercial development opportunities and the Selby TCF project. £250k of the funding allocated for land acquisition outside of (but adjacent to) the Station Gateway area was reallocated out of this budget to P4G Staffing via the July 2022 P4G report. The July report also allocated a further £1m to this project as contingency for delivery, however if this extra funding is not required this will subsequently be reallocated to the Selby Abbey Quarter Project. Further purchases of land adjacent to TCF site area anticipated in 2022/3, estimated at £750k with a general fund of £500k.
300,000	300,000	0	Grant funding received from West Yorkshire Combined Authority relating to qualifying capital expenditure incurred as part of the TCF capital programme. Selby DC qualifying capital costs relate to Land Assembly and Property Acquisition. Funding received in current year relates primarily to grant funding provided to facilitate the council's purchase of James William House. 3 further purchases are forecast for 2022/23. The Purchase of the Selby Railway Club was completed in Q1. The acquisition of land at Ousegate Wharf from Barratt David Wilson Homes is pending final agreement of the purchase price and will require ELT approval. The acquisition of land at the Malt Shovel is predicated on proceeding with the acquisition of the Barratt David Wilson land and as such is currently on hold. Both acquisitions are also subject to a cost review of the full TCF project, which is being undertaken by NYCC, the outcome of which will be known in 3 weeks from the time of writing.
239,400	239,400	0	Following the departure of the Low Carbon Projects Officer in June 2022, there is no staffing resource to progress the development of a business case to Executive or deliver subsequent projects at this stage. This will be the case until at least April 2023.
2,059,281	2,059,281	0	Projects include the enhancement of Selby Market Place and Selby Park, Abbey Quarter initiative - Making space around the Abbey event ready, creating a more welcoming and accessible area. Rejuvenation of the park, enhancement of the link with the Abbey. As part of the July P4G report, additional funds were reallocated to this budget to fund a Phase 2 of improvements to the Abbey Quarter / Park. Additional funding to the extent of £60k from the STEP budget, and £1m from the Levelling up Bid support incorporated into this budget. A further £1m of funding may also be further allocated from this budget from TCF contingency, if this contingency pot is not required. Consultant spend expected first two years of this project.
479,328	479,328	0	This fund enables Tadcaster Bus station project to refurbish the public toilet, feasibility for changing places unit and improve the bus station structure and surrounds for a better visitor experience. This includes 350k for the project and 65k Align Property Services fees. Remaining budget subject to a report submitted to November Executive
500,000	500,000	0	Low Street/Wolsey Croft public realm improvements to east side of village centre, realignment of parking, improved surface materials, greenery, signage, and street furniture. Project includes Align Property Services fees.
562,202	562,202	0	Initial work on the business case for the Low Street Scheme has indicated an small recurring revenue cost of £2k p.a may be incurred to the general fund as a result of the scheme. This is proposed to be funded by a permanent reduction to the LEP & Partnership contribution budget, to enable the scheme to progress with nil bottom line impact to the general fund
4,582,136	4,582,136	(0)	A range of Sherburn 'legacy' projects will be delivered by local partners up to 650k. Three have been approved to date - a community cinema and roof repairs, both at the Sherburn Old Girls School community venue and Eversley Park improvements. Fairways Park has been submitted. Other applications expected to come forward in 22/23 are White Rose conversion of flat green bowling pitch, tennis court improvements, and Hightfield Green. Funding that was being considered for a land assembly opportunity was reviewed and subsequently, of the £1,062k of budget remaining at the start of the 2022/23 financial year, £500k was reallocated to P4G Staffing as part of the July 2022 P4G report.
0	0	0	This covers all the P4G funded posts across SDC including the extensions to contracts approved in the budget. These posts support delivery of this P4G programme. It also covers the additional core staffing costs in a number of teams required to deliver the Council's corporate growth ambitions including the Economic Development and Regeneration team (to deliver the Economic Development Framework 2 year action plan) and key posts in Communities and Partnerships, Planning and Marketing and Communications. The July 2022 Report extended the funding available for P4G posts for the further two years. Budget and actuals updated to include Visitor Economy salaries previously captured above within the specific project
0	0	0	The balance remaining on Tadcaster Linear Park has been transferred back to P4G contingency. Budget for the Housing Development Feasibility Work (£289,368) has been moved back to contingency as this work will now fall under the Housing Revenue Account. £100k from Contingency has been utilised in Q1 to support the Tadcaster Flood Support Scheme. The remainder was reallocated to P4G Staffing in the July P4G report
19,072,762	19,072,762	0	

Forecast 22/23	Forecast 23/24	Forecast 24/25	Forecast 25/26
57,354	57,354		
-3,688	7,361		
7,388	15,207		
50,000	150,000		
1,250,000	5,594,739		
300,000	0		
0	239,400		
25,000	250,000	1,284,281	500,000
33,875	51,853	393,600	
30,000	50,000	420,000	
562,202	0	0	
1,395,010	1,350,182	1,312,000	524,944
0			
5,214,224	9,372,551	3,461,043	1,024,944

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Report Reference Number: S/22/18

To: Scrutiny Committee
Date: 19 January 2023
Author: Dawn Drury, Democratic Services Officer
Lead Executive Member: Councillor Cliff Lunn, Lead Member for Finance and Resources
Lead Officer: Karen Iveson, Chief Finance Officer

Title: Treasury Management – Quarterly Update Q2 - 2022-23

Summary:

The Scrutiny Committee is asked to consider the report of the Chief Finance Officer which reviews the Council's borrowing and investment activity (Treasury Management) for Q2 and presents performance against the Prudential Indicators.

The Quarter 2 report was considered was considered by the Executive at its meeting on 8 December 2022.

Recommendation:

The Scrutiny Committee is asked to consider the content of the reports and make any comments on the Council's treasury management.

Reasons for recommendation

The Committee is asked to consider the information as set out in the reports as part of their role in reviewing and scrutinising the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas. The information contained in the reports is required in order to comply with the Treasury Management Code of Practice.

1. Introduction and background

1.1 Please see section 1 of the report considered by the Executive on 8 December 2022 attached at Appendix 1.

2. The Report

2.1 Please see section 2 of the report considered by the Executive on 8 December 2022 attached at Appendix 1.

3. Alternative Options Considered

3.1 None applicable.

4. Implications

4.1 Legal Implications

4.2 Please see section 4 of the report considered by the Executive on 8 December 2022 attached at Appendix 1.

4.3 Financial Implications

4.4 Please also see section 4 of the report considered by the Executive on 8 December 2022 attached at Appendix 1.

4.5 Policy and Risk Implications

4.6 Not applicable.

4.7 Corporate Plan Implications

4.8 The Council's Corporate Plan sets out long term plans to make Selby District a great place to do business, enjoy life, make a difference, supported by the Council delivering great value. An effective scrutiny function is essential to fair and transparent decision making, which underpins the work of the Council. This scrutiny function includes reviewing and scrutinising the performance of the Council in relation to its policy objectives, performance targets and/or particular service areas. The information contained in the reports enables the Council to monitor its treasury management arrangements and to ensure that the Treasury Management Code of Practice is complied with.

4.9 Resource Implications

4.10 None applicable.

4.11 Other Implications

4.12 Not applicable.

4.13 Equalities Impact Assessment

4.14 Not applicable.

5. Conclusion

5.1 The Scrutiny Committee discharges the Council's statutory overview and scrutiny functions and as such has responsibility for reviewing the Council's performance; the Committee's comments and observations on treasury management are welcomed.

6. Background Documents

6.1 None.

7. Appendices

Appendix 1 – Executive Report from 8 December 2022
Appendix A of Executive Report from 8 December 2022

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Report Reference Number: E/22/28

To:	Executive
Date:	8 December 2022
Status:	Non-Key Decision
Ward(s) Affected:	All
Author:	Chris Chapman, Accountant
Lead Executive Member:	Councillor Cliff Lunn, Lead Executive Member for Finance and Resources
Lead Officer:	Karen Iveson – Chief Finance Officer, S151

Title: Treasury Management – Quarterly Update Q2 2022/23

Summary:

This report reviews the Council's borrowing and investment activity (Treasury Management) for the period 1 April 2022 to 30 September 2022 and presents performance against the Prudential Indicators.

Investments – On average the Council's investments held in the NYCC Investment pool totalled £85.9m over the quarter at an average rate of 1.37% and earned interest of £296.5k. Total interest earned so far this year stands at £458.2 (£330.5k allocated to the General Fund; £127.7k allocated to the HRA) which is £382.0k above the year-to-date budget. Current performance trends indicate that forecast returns for the year could be in the region of £1,189.3k (£857.9k GF, £331.4k HRA) a total budget surplus of £1,036.8k. For the General Fund, any interest earned above a £350k threshold is to be transferred to the Contingency Reserve. This figure is currently forecast to be £507.9k.

Return on council investments has performed positively when compared to budgets for the year. This is as a result of the regular and sustained rises in Bank of England base rate that have been experienced over the course of the year, in an effort to combat inflationary increases, as well as higher sustained cash balances. Base Rate has accordingly risen from 0.25% at the equivalent point last year when budgets were initially set, to their current level of 2.25%. The forecasted return for the year outlined above takes into account the tapering effect of these rises, as older investments at lower rates mature and are replaced by newer investments at higher rates. This position remains fluid as further Base rate rises, currently anticipated by the market, will serve to further increase potential returns against budget.

In addition to investments held in the pool, the council has £5.34m invested in property funds as at 30 September 2022. Following the latest distribution information, the funds

have achieved a 3.08% revenue return and 2.20% capital loss over the course of the year, resulting in revenue income of £84.5k and an 'unrealised' capital loss of £120.2k. These funds are long term investments and changes in capital values are realised when the units in the funds are sold.

Borrowing – Long-term borrowing totalled £52.833m at 30 September 2022, (£1.6m relating to the General Fund; £51.233m relating to the HRA), Interest payments of £1.917m are forecast to be paid in 2022/23, a saving of £59k against budget. The Council has no plans for any short term borrowing for the year.

Prudential Indicators – the Council's affordable limits for borrowing were not breached during this period.

Looking ahead to the remainder of 2022/23, investment returns are expected to continue to rise due to the sustained increases in Bank Base Rate. Base rate is expected to continue to rise over the course of the year, with latest estimates showing an increase to 5.00% by March 2023. This position remains highly fluid and is based on the latest expectations by the Council's Treasury Advisors, Link Group.

Recommendation:

That Councillors endorse the actions of Officers on the Council's treasury activities for Quarter 2 2022/23 and approve the report.

Reasons for recommendation

To comply with the Treasury Management Code of Practice, the Executive is required to receive and review regular treasury management monitoring reports.

1. Introduction and background

- 1.1 This is the second monitoring report for treasury management in 2022/23 and covers the period 1 April 2022 to 30 September 2022. During this period the Council complied with its legislative and regulatory requirements.
- 1.2 Treasury management in Local Government is governed by the CIPFA "Code of Practice on Treasury Management in the Public Services" and in this context is the management of the Council's cash flows, its banking and its capital market transactions, the effective control of the risks associated with those activities and the pursuit of optimum performance consistent with those risks. This Council has adopted the Code and complies with its requirements.
- 1.3 The Council's Treasury Strategy, including the Annual Investment Strategy and Prudential Indicators was approved by Council on 24 February 2022.
- 1.4 The two key budgets related to the Council's treasury management activities are the amount of interest earned on investments £152.5k (£110k General Fund, £42.5k HRA) and the amount of interest paid on borrowing £1.976m (£75k General Fund, £1.901m HRA).

2. The Report

Market Conditions and Interest Rates

2.1 The Council's treasury advisors Link Group summarised the key points associated with economic activity in 2022/23 up to 30 September 2022:

- The UK economy grew by 0.2% in July following an upward revision to Q1's GDP data (+0.2% q/q), though revisions to historic data left it below pre pandemic levels.
- There were signs of economic activity losing momentum, as production fell due to rising energy prices;
- CPI inflation eased to 9.9% y/y in August but domestic price pressures show little sign of abating in the near-term;
- Bank Rate rose by 100bps over the quarter, taking Bank Rate to 2.25% with further rises to come;
- Gilt yields surge and sterling fall following the "fiscal event" of the new Prime Minister and Chancellor on 23rd September.

Interest Rate Forecasts

2.2 The current interest rate forecasts (as at 30th September 2022) of Link Group are as follows:

Date	Bank rate	5-year PWLB*	10-year PWLB*	25-year PWLB*	50-year PWLB*
Current rates	2.25%	5.30%	5.07%	4.85%	4.36%
Dec 2022	4.00%	5.00%	4.90%	5.10%	4.80%
March 2023	5.00%	4.90%	4.70%	4.90%	4.60%
June 2023	5.00%	4.70%	4.60%	4.80%	4.50%
Sept 2023	5.00%	4.50%	4.30%	4.50%	4.20%
Dec 2023	4.50%	4.20%	4.10%	4.30%	4.00%
March 2024	4.00%	3.90%	3.80%	4.10%	3.80%
June 2024	3.75%	3.70%	3.60%	3.90%	3.60%
Sept 2024	3.25%	3.50%	3.50%	3.70%	3.40%

* Net of certainty rate 0.2% discount

2.3 The previous months have seen the Bank of England continue to take sustained action via increases to the Bank Base Rate in their effort to combat inflationary pressures. As such current Base rate set by the Monetary Policy Committee is sitting at 2.25%. As shown in the forecast table above, significant further increases in Bank Rate are anticipated over the coming months, with Base rate currently expected to be around 4.00% at the time of Q3 reporting in December 2022. This position remains highly fluid given the current economic situation and will be updated and reviewed in future Treasury reports.

Annual Investment Strategy

2.4 The Annual Investment Strategy outlines the Council's investment priorities which are consistent with those recommended by DCLG and CIPFA:

- Security of Capital and
- Liquidity of its investments

2.5 The Investment of cash balances of the Council are managed as part of the investment pool operated by North Yorkshire County Council (NYCC). In order to facilitate this pooling, The Councils Annual Investment strategy and Lending List has been aligned to that of NYCC.

2.6 NYCC continues to invest in only highly credit rated institutions using the Link suggested creditworthiness matrices which take information from all the credit ratings agencies. Officers can confirm that the Council has not breached its approved investment limits during the year.

2.7 The Council's investment activity in the NYCC investment pool up to 30 September 2022 was as follows:

• Balance invested at 30 September 2022	£87.04m
• Average Daily Balance Q2 2022/23	£85.85m
• Average Interest Rate Achieved Q2 2022/23	1.37%
• Total Interest Budgeted for 2022/23	£152.5k
• Total Forecast Interest for 2022/23	£1,189.3k

2.8 The average return to Q2 2022/23 of 1.37% compares with the average benchmark returns as follows:

• 7 day	1.19%
• 1 month	1.11%
• 3 months	0.91%
• 6 months	0.67%
• 12 months	0.37%

Borrowing

- 2.9 It is a statutory duty for the Council to determine and keep under review its “Affordable Borrowing Limits”. The Council’s approved Prudential Indicators (affordable limits) were outlined in the Treasury Management Strategy Statement (TMSS). A list of the limits is shown at Appendix A. Officers can confirm that the Prudential Indicators were not breached during the year.
- 2.10 The TMSS indicated that there was no requirement to take long-term borrowing during 2022/23 to support the budgeted capital programme. Currently there are no plans to undertake further long-term borrowing in the coming financial year.
- 2.11 The Council approved an Authorised Borrowing Limit of £78m (£77m debt and £1m Leases) and an Operational Borrowing Limit of £73m (£72m debt and £1m Leases) for 2022/23 on the 24 February 2022 within the Council’s Treasury Strategy.
- 2.12 As at 30th September 2022 Long-term borrowing totalled £52.833m, (£1.6m relating to the General Fund; £51.233m relating to the HRA). This figure is forecast to remain unchanged throughout the year, with the next scheduled loan repayment scheduled for March 2035.
- 2.13 The Treasury strategy, in relation to capital financing, is to continue the voluntary set aside of Minimum Revenue Provision (MRP) payments from the HRA in relation to self-financing debt, to allow for repayment of the outstanding debt. Following an updating of the HRA business plan in 2021/22, the voluntary set aside of HRA MRP payments has been reprofiled over the life of the existing debt, a change from the original 30-year profiling period. As a result of this update, £1.21m of HRA Voluntary MRP is currently forecast to be incurred in 2022/23.
- 2.14 As at 30th September 2022, the Council was in an under-borrowed position of £1.5m, unchanged from the position reported at Q1. This means that capital borrowing (external debt) is currently and temporarily lower than the Council’s underlying need to borrow. This under-borrowed position has been driven by the council’s utilisation of internal borrowing, a Treasury Management practice whereby a Council can defer the need to borrow funds externally, thus attracting additional interest expenses, by utilising its existing cash balances to finance its capital programme. At year end, following the voluntary set aside of the MRP payments, the council is forecast to be in an over-borrowed position of £772k. This is in line with expectations set out in the approved Treasury Management Strategy and in line with the figure reported at Q1.

Capital Strategy

- 2.15 The Capital Strategy was included as part of the Council’s Annual Treasury Management and Investment Strategy 2022/23, approved in February 2022. The Capital Strategy sets out how capital expenditure, capital financing and treasury management contribute to the provision of Corporate and service objectives and properly takes account of stewardship, value for money,

prudence, sustainability and affordability. It sets out the long-term context in which capital expenditure and investment decisions are made and gives due consideration to both risk and reward and impact on the achievement of priority outcomes.

- 2.16 Alternative non-treasury investments are considered as part of the Capital Strategy. Given the technical nature of potential alternative investments and strong linkages to the Council's Treasury Management function, appropriate governance and decision-making arrangements are needed to ensure robust due diligence in order to make recommendations for implementation. As a result, all investments are subject to consideration and where necessary recommendations of the Executive.
- 2.17 Aside from the existing loans to Selby & District Housing Trust to support the Housing Delivery Programme, no further options for alternative investments are currently being pursued.

Housing Delivery Programme Loans

- 2.18 The Housing Delivery Programme has delivered a number of successful schemes so far, in partnership with Selby & District Housing Trust. No further schemes are planned, though the existing loans to fund provision of affordable homes in the District have continued over the course of Q2 2022/23.

Scheme	Loan Rate %	Principal Outstanding as at 30 September 2022 £	Interest Q2 22/23 £	Interest Full year £
Kirgate, Tadcaster	4.56%	178,293	4,257	8,514
St Joseph's St	4.20%	193,573	4,166	8,331
Jubilee Close, Riccall	3.55%	514,240	9,205	18,410
Ulleskelf	4.87%	1,017,691	24,835	49,670
Ousegate	3.65%	825,158	15,248	30,496
Total Principal / Average Rate	4.19%	2,728,955	57,711	115,423

Commercial Property Investments

- 2.19 The Council currently possesses one Commercial Property, the former NatWest Bank located in Tadcaster. As part of the Council's wider P4G programme a decision has been made to declare the property as surplus to council requirements and formally dispose of the property.

Property Funds

- 2.20 The position on Property Funds at 30 September 2022 is as follows:

In Year Performance

Fund	Bfwd Investment	Valuation as at	In Year Performance Q2 22/23			
			Capital Gain / (Loss)		Revenue Return	
	£k	30-Sept-22	£k	%	£k	%
Blackrock	2,823.44	2,742.19	(81.2)	(2.88)	35.1	2.48
Threadneedle	2,636.30	2,597.32	(39.0)	(1.48)	49.5	3.71
Total	5,459.73	5,339.51	(120.2)	(2.20)	84.5	3.08

Total Fund Performance

Fund	Original Investment	Valuation as at	Total Performance			
			Capital Gain / (Loss)		Revenue Return	
	£k	30-Sept-22	£k	%	£k	%
Blackrock	2,502.50	2,742.19	239.7	9.58	303.6	3.10
Threadneedle	2,439.24	2,597.32	158.1	6.48	405.1	4.30
Total	4,941.73	5,339.51	397.8	8.05	708.8	3.69

- 2.21 Investments held in Property Funds are classified as Non-Specified Investments and are, consequently, long term in nature. Valuations can, therefore, fall and rise over the period they are held. Any gains or losses in the capital value of investments are held in an unusable reserve on the balance sheet and do not impact on the General Fund until units in the funds are sold.
- 2.22 Following the peak in value presented within the Quarter 1 report, the Capital Values of both funds have since seen a reduction over the course of Quarter 2, with funds now showing a capital loss for the year. Despite this however, both funds are still showing a combined capital gain on their initial purchase price. At the end of Q2 2022/23 the funds have demonstrated a combined capital loss of £120.2k so far for the year, and a gain of £397.8k over initial purchase price. Both funds have also continued to generate a positive revenue return, amounting to £84.5k over the course of the year by the end of quarter 2.
- 2.23 Due to a heightened level of redemption requests in June 2022, spurred by a structural change with UK Defined Benefit Pension Schemes, coupled with the current uncertainty in the financial markets, uncertainty that has seen many investors temporarily halting any further investments until further clarity on investment rates is received, BlackRock UK Property Fund has taken the temporary decision to defer any redemption requests that were received in Q2 2022. This move has been taken by BlackRock and other Property Fund Services in order to avoid the forced selling of assets within the fund to satisfy the redemption requests. This move was taken to safeguard the interests of those with longer term interests in the fund, such as Selby District Council. No

timescale for the lifting of the temporary deferment is yet in place, though initial indications have been given that the deferment will be in place for at least a few quarters.

3. Alternative Options Considered

3.1 The Council has access to a range of investments through the pooled arrangements in place through North Yorkshire County Council.

4. Implications

4.1 Legal Implications

There are no legal implications as a direct result of this report.

4.2 Financial Implications

The financial implications are set out in the report.

4.3 Policy and Risk Implications

4.3.1 Management of the Council's treasury activities are in accordance with approved policies. Treasury management in Local Government is governed by the CIPFA "Code of Practice on Treasury Management in the Public Services" which aims to ensure the effective control of the risks associated with those activities and the pursuit of optimum performance consistent with those risks. This Council has adopted the Code and complies with its requirements.

4.4 Corporate Plan Implications

4.4.1 There are no direct Corporate Plan implications as a result of this report.

4.5 Resource Implications

4.5.1 The resources necessary to manage the Council's Treasury activities are contained within the collaboration agreement with NYCC.

4.6 Other Implications

4.6.1 There are no other implications as a direct result of this report.

4.7 Equalities Impact Assessment

4.7.1 There are no equalities impacts as a direct result of this report.

5. Conclusion

5.1 Overall the Council's investments have performed well over the quarter, with strong revenue returns achieved against budgets set. This has been driven by

the sustained increases in the Bank Base Rate which will translate into continued increasing investment returns for the coming year.

- 5.2 After the sustained period of Capital growth that has been reported since the midst of the Covid-19 Pandemic, the Council's Property Fund investments have since seen a decrease in Capital Value over the course of the quarter. Despite this however, both funds continue to present a growth in capital value over their initial purchase price. Both funds also continue to generate revenue returns. These investments are intended to be longer term in nature and as such their strong capital growth will not impact on the General Fund until units in the funds are sold, with any change in value (up or down) until that point held on the Balance Sheet in an unusable reserve.
- 5.3 The Council's debt position is in line with expectations set out in the Strategy. Opportunities to ensure the optimisation of the Council's Debt Portfolio will remain under review, however at present no changes are expected, either via the early resettlement of existing debt or the raising of further borrowing.
- 5.4 The Council operated within approved Strategy Indicators over the course of the quarter, with no breaches on authorised limits. The Prudential Indicators are reviewed annually as part of the Treasury Strategy to ensure approved boundaries remain appropriate; activities during Q2 2022/23 have not highlighted any concerns.

6. **Background Documents**

None.

7. **Appendices**

Appendix A – Prudential Indicators as at 30 September 2022

Contact Officer:

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Prudential Indicators - As at 30 September 2022

Note	Prudential Indicator	Quarter 2	
		2022/23 TM Strategy	Actual
1	Capital Financing Requirement £'000	52,133	54,350
	Gross Borrowing £'000	52,833	52,833
	Investments £'000	53,216	95,104
2	Net Borrowing £'000	-383	-42,271
3	Authorised Limit for External Debt £'000	78,000	52,833
4	Operational Boundary for External Debt £'000	73,000	52,833
5	Limit of fixed interest rates based on net debt %	100%	100%
	Limit of variable interest rates based on net debt %	30%	0%
6	Principal sums invested for over 364 days		
	1 to 2 years £'000	20,000	0
	2 to 3 years £'000	15,000	0
	3 to 4 years £'000	5,000	0
	4 to 5 years £'000	5,000	0
7	Maturity Structure of external debt borrowing limits		
	Under 12 months %	20%	0.00%
	1 to 2 years %	20%	0.00%
	2 to 5 years %	50%	0.00%
	5 to 10 years %	50%	0.00%
	10 to 15 years %	50%	3.00%
	15 years and above %	90%	97.00%

1. Capital Financing Requirement – this is a measure of the Council's underlying need to borrow long term to fund its capital projects.

2. Net Borrowing (Gross Borrowing less Investments) – this must not exceed the capital financing requirement.

3. Authorised Limit for External Debt – this is the maximum amount of borrowing the Council believes it would need to undertake its functions during the year. It is set above the Operational Limit to accommodate unusual or exceptional cashflow movements.

4. Operational Boundary for External Debt – this is set at the Council's most likely operation level. Any breaches of this would be reported to Councillor's immediately.

5. Limit of fixed and variable interest rates on net debt – this is to manage interest rate fluctuations to ensure that the Council does not over expose itself to variable rate debt.

6. Principal Sums Invested for over 364 days – the purpose of these limits is so that the Council contains its exposure to the possibility of loss that might arise as a result of having to seek early repayment or redemption of investments.

7. Maturity Structure of Borrowing Limits – the purpose of this is to ensure that the Council is not required to repay all of its debt in one year. The debt in the 15 years and over category is spread over a range of maturities from 23 years to 50 years.

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Scrutiny Committee Work Plan for 2022-23

Please note that any items 'called in' will be considered at the next available meeting. Councillor Call for Action will also be considered at the next available meeting. **PROVISIONAL DATES FOR 2022-23** – 27 October 2022, 15 December 2022, 16 February 2023

Date of meeting	Topic	Action required
30 June 2022	North Yorkshire PFCC	<p>To invite the PFCC to a meeting of the Committee to hear about forthcoming plans.</p> <p>Topics suggested by Members so far:</p> <ul style="list-style-type: none"> - Cheap car/mobile home battery chargers that can go wrong and have caused a serious fire in Hensall. - Plans for fighting crime - Plans for increase in police numbers <p><i>Following by-election on 25 November 2021, the new PFCC will be invited to this meeting.</i></p> <p><i>Update at 13.1.21 - PFCC has requested May or June (which would take us into the 2022-23 municipal year) to accommodate finalising the Police and Crime Plan along with the Fire and Rescue Service Plan.</i></p> <p><i>PFCC's office confirmed 30 June 2022 available (2.2.22) – Members would like a date earlier than this.</i></p> <p><i>Email to PFCC office - 30 June 2022 still acceptable for PFCC.</i></p>
	Annual Report 2021-22	To consider and approve the Scrutiny Committee Annual report for 2021-22.

	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
	Treasury Management Monitoring Report – Q4 2021-22	To consider the Council's Treasury Management Activity for Q4 and the performance against the prudential indicators. Q3 report scheduled for April meeting superseded by this item.
	Financial Results and Budget Exceptions – Q4 2021-22	To consider the financial results and budget exceptions report for Q4. This report now also includes the Programme for Growth quarterly update. Q3 report scheduled for April meeting superseded by this item.
	Update on Leisure Services Provision	To receive a short verbal update on the leisure services provision in the district, as requested at the meeting of the committee on 1 March 2022; more detailed information will be provided at September 2022 meeting.
29 September 2022	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
	Update on Leisure Services Provision	To receive an update on the leisure services provision in the district, as requested at the meeting of the committee on 1 March 2022.
	Corporate Performance Report Q4 2021-22	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
	Financial Results and Budget Exceptions – Q1 2022-23	To consider the financial results and budget exceptions report for Q1. This report now also includes the Programme for Growth quarterly update.

	Treasury Management - Monitoring Report – Q1 2022-23	To consider the Council's Treasury Management Activity for Q1 and the performance against the prudential indicators.
27 October 2022	North Yorkshire Safeguarding Adults and Children Boards Annual Reports 2020-21	To consider the annual reports of the North Yorkshire Safeguarding Adults and Children Boards for 2020-21.
	Housing and Property Services - Presentation	<p>To cover numerous matters to include:</p> <ul style="list-style-type: none"> - Progress of void property repairs and lettings over past 3 years; - Breakdown of void property figures, i.e., how many empty/void SDC properties there were in the district; - Inclusion of team contact details on letters to residents; - Provision of thermostatic controls in SDC properties to enable residents to control heating (important due to rising gas and electricity costs) - Details of housing policies for addressing anti-social behaviour (i.e., anti-social behaviour policy), untidy gardens, etc., and figures and details of actions taken to deal with the issues; - Tenancy agreements, how the introductory tenancy system works to assess the suitability of new tenants in SDC housing, i.e., liaising with NY Police and adult and children's services at NYCC. - Provision of 1-bedroom bungalows and how many tenants needed them, if they could be altered to 2-bedroom which were in greater demand. <p>Officers emailed May 2022 to check the above acceptable; after summer proposed.</p>
	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.

24 November 2022	On-Street Parking Enforcement in the District	Members requested that an officer from parking enforcement attend to discuss the serious issue of on-street parking within the district.
	Corporate Performance Report Q1 2022-23	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
	S106 and CIL Monies	To examine the use and breakdown of CIL and S106 monies in the district.
	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
19 January 2023	Work Programme 2022-23	To consider the Scrutiny Committee's Work Programme for 2022-23.
	North Yorkshire Safeguarding Adults and Children Boards Annual Reports 2021-22	To consider the annual report of the North Yorkshire Safeguarding Adults and Children Boards for 2021-22.
	Update on Leisure Services Provision	To receive an update on the leisure services provision in the district, as requested at the meeting of the committee on 1 March 2022.
	Corporate Performance Report Q2 2022-23	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.
	Financial Results and Budget Exceptions – Q2	To consider the financial results and budget exceptions report for

	2022-23	Q2. This report now also includes the Programme for Growth quarterly update.
	Treasury Management - Monitoring Report – Q2 2022-23	To consider the Council's Treasury Management Activity for Q2 and the performance against the prudential indicators.
	Director of Public Health (Including Annual Report 2021-22)	To invite the Director of Public Health for North Yorkshire to the meeting and ask them to present the annual reports for 2021-22.
	Barlow Common and Hambleton Hough Annual Reports 2021-22 – Yorkshire Wildlife Trust and Wildlife Habitat Protection Trust	To consider the annual reports by the Yorkshire Wildlife Trust and Wildlife Habitat Protection Trust for Barlow Common (YWT) and Hambleton Hough (WHPT).
23 March 2023	Treasury Management - Monitoring Report – Q3 2022-23	To consider the Council's Treasury Management Activity for Q3 and the performance against the prudential indicators.
	Financial Results and Budget Exceptions – Q3 2022-23	To consider the financial results and budget exceptions report for Q3. This report now also includes the Programme for Growth quarterly update.
	Blue Light Services - Police and Fire Services, and Yorkshire Ambulance Service (YAS)	Ask reps back again following their attendance in February 2022. Guests that attended in Feb 2022: - Chris Neale, Group Manager Selby District, NY Fire and Rescue Service - Supt. Mark Khan, NY Police Service - Rachel Pippin, Deputy Head of Operations, YAS and Ken Lowe, Area Operations Manager covering Selby
	Corporate Performance Report – Q3 2022-23	To provide a progress update on delivery of the Council's Corporate Plan as measured by a combination of progress against priority projects/high level actions and performance against key performance indicators.

	Final Report of the Selby District Council Scrutiny Committee 2022-23	To agree the final report of the Scrutiny Committee before local government reorganisation to a North Yorkshire Unitary Council from 1 April 2023.
	6-monthly Emergency Planning Incidents Update	To receive an update on incidents to which the Council's Emergency Response Team have dealt with.
	Programme for Growth (P4G)	To receive an update and information on the latest position of the Programme for Growth (P4G). <i>If there is no update to give, to be removed from the agenda.</i>

Other issues to be added to the work plan as appropriate in 2022-23; Members need to indicate which are priorities as there a numerous suggestion.

Issue	Details	When?
Provision of Dentistry in Selby District	<p>To explore and evaluate the provision of NHS dentistry services in Selby District. <i>Suggested by the Chair of Policy Review Committee in 2021.</i></p> <p>Attendance had been confirmed (in April) from:</p> <ul style="list-style-type: none"> - Ruth Stockdale, Network and Engagement Officer, Healthwatch North Yorkshire <p>TBC:</p> <ul style="list-style-type: none"> - Deborah Pattinson (Dental Commissioning Lead – Yorkshire and the Humber) (or her manager) – no response received. - BDA North Yorkshire rep – no response received. 	Original date of 11 April 2022, meeting cancelled at request of Chair. To be rearranged in 2022-23.

	- Invitation also sent to Elmet Dental Care – unable to attend.	
Public Transport in Selby District	Invite representatives from Arriva, National Rail etc. to discuss public transport in the district.	TBC
Public Engagement	To look at the Council's public engagement. May not have time before LGR? Remove from work programme?	TBC
Loneliness	Possible future theme for the Committee to consider, older and younger people. Unlikely to have time before LGR? Remove from work programme?	TBC
Safety Advisory Group	Suggested as a future topic at mid-cycle briefing; what they do, who is involved, how they offer advice to groups and what advice they offer. Unlikely to have time before LGR; remove from work programme?	TBC
Community Partnerships	Was provisionally due for consideration in April 2020 but cancelled due to Covid-19. For Members to consider when they would like this to come to Committee and what specific aspects they want to consider. Unlikely to have time before LGR; remove from work programme?	TBC
Industrial Units	Industrial Units for rent owned by the Council require upgrading and improvements, currently void/empty and not generating income. Added to work programme following 13 August 2020 meeting. Also referred to Scrutiny Committee as a matter for consideration from Audit and Governance Committee who, when they met in January 2021, suggested that they wished to do a 'deep dive' into industrial units within the district. Suggested as a hybrid meeting of all three committees (Audit and Governance, Policy Review and Scrutiny Committee).	June 2022 to Policy Review

	<p>Officers have advised that the Council was working with an energy assessor to determine the extent of works required to bring the industrial units to a position where they will comply with regulations to enable them to be let once more. No precise timescale for completion of assessment as yet, would need this information before being able to commit to a specific date; anticipate April likely to be preferable.</p> <p>Information report to be brought to Policy Review Committee in June 2022 as next step. From there consider if cross-committee work or should just be taken forward by Policy Review or Scrutiny.</p>	
<p>Nigel Adams MP</p>	<p>At the meeting of the Scrutiny Committee in October 2021, it was suggested by Members that attendance of the Selby and Ainsty MP, Nigel Adams, be combined with a meeting of North Yorkshire County Council's Selby and Ainsty Area Constituency Committee. Officers have contacted NYCC to enquire as to this arrangement. The next realistic date of the Selby and Ainsty Area Committee that Nigel Adams MP could attend would be in June 2022, as the April 2022 meeting of the Area Committee will be in the midst of purdah.</p> <p>Asked NYCC if Scrutiny Committee Members can attend Selby and Ainsty Area Committee and are permitted to speak. Ask questions as Area Committee members would.</p> <p>30.6.22 - Area Committee no longer asking NA to attend in person; written reports requested instead. Attendance will need to be arranged at Selby separately.</p>	<p>Possibly September 2022 jointly with Selby and Ainsty Area Committee</p>

<p>Education in Selby District</p>	<p>Originally planned for the 2021-22 year in March 2022 but moved to the 2022-23 year as NYCC have requested that the meeting take place after the May 2022 elections, as 31 May is within the pre-election period.</p> <p>As a result, the Chair was consulted and agreed that this item should be moved to the 2022-23 year.</p> <p>The following should be invited to this meeting when rearranged in 2022-23: Selby College (Principal or Vice Principal), Scunthorpe College, Pontefract College, York College, Ebor Academy Trust, Hope Learning Trust York, NYCC Education Services, Hope Sentamu Learning Trust. Also invite Ward Members for Barlby to the future meeting.</p>	<p>DATE TBC</p>
<p>Visit to Barlow Common and Hambleton Hough</p>	<p>Following consideration of BC and HH Annual Reports at January 2022 meeting, Members asked that a visit be arranged for the committee to both sites to view the work being undertaken. Invite reps from Yorkshire Wildlife Trust (David Craven) and Wildlife Habitat Protection Trust (Martin Blakey) for Barlow Common (YWT) and Hambleton Hough (WHPT).</p>	<p>Summer 2022</p>

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